

TAMILNADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

No Objection Certificate for Movie shooting in public places within Chennai city limits

Commissionerate of Police, Chennai





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1. Home Page

- The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through https://tnswp.com website wherein it gives various information's, useful links, and functionalities about TNSWP.
- 2) Applicants can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email.

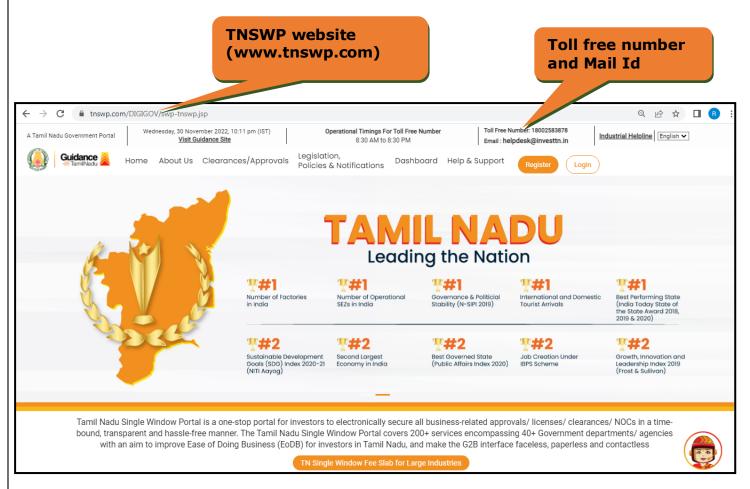


Figure 1. Single Window Portal Home Page



2. Registration

To access TNSWP and to apply for various clearances the applicant needs to complete the Registration process.



Figure 2. Register

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the 'Investor' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option 'G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise'.
- 5) The information icon igives a brief description about the fields when the applicant hovers the cursor on these icons.



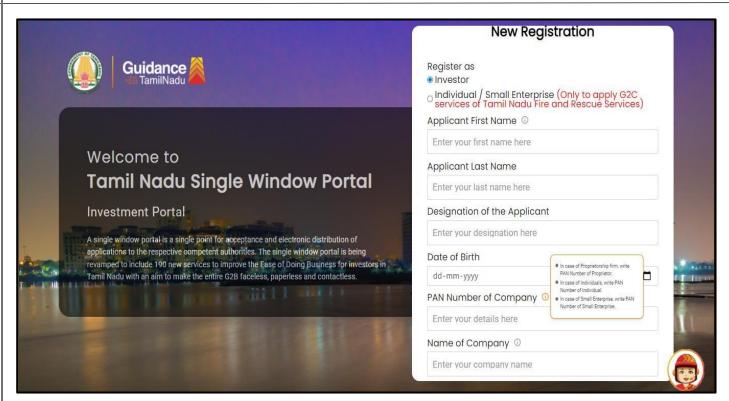


Figure 3. Registration Form

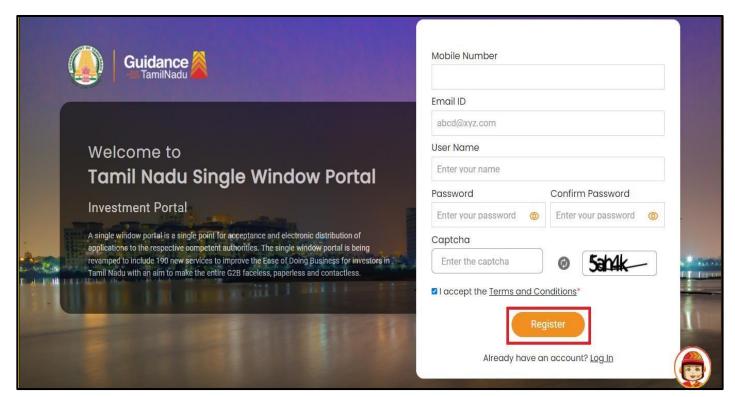


Figure 4. Registration Form Submission



- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on 'Register' button.

3. Mobile Number / Email ID - 2-Step Verification Process

• '2-Step Verification Process' screen will appear when the applicant clicks on 'Register' button.

Mobile Number Verification

- 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
- 2) Enter the verification code and click on the 'Verify 'button.

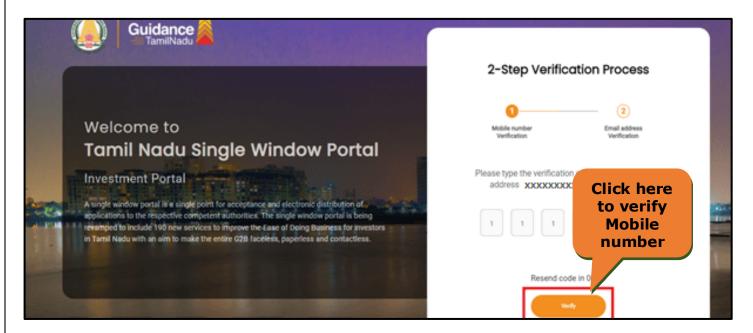


Figure 5. Mobile Number Verification



Email ID Verification

- 1) For verifying the Email ID, the verification code will be sent to the given Email ID.
- 2) Enter the verification code and click on the 'Verify' button.

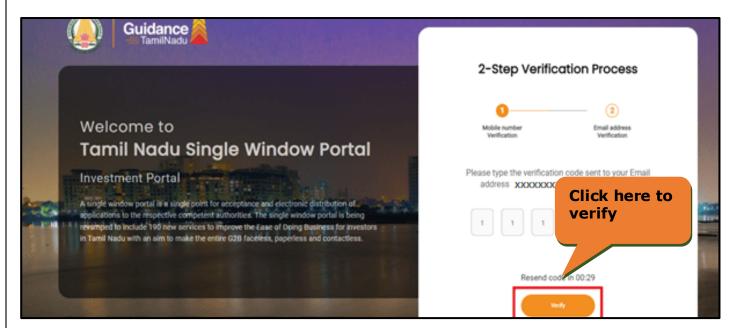


Figure 6. Email ID Verification



- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as **'Your registration was successful'** (Refer Figure 7).
- 4) Registration process is completed successfully.

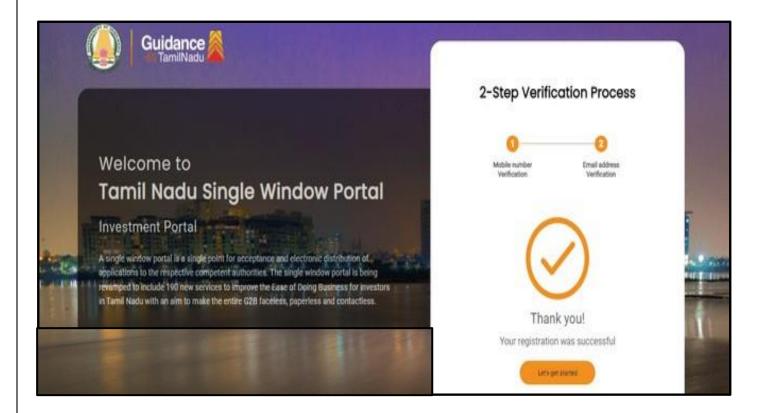


Figure 7. Registration Confirmation Pop-Up



4. Login

1) The applicant can login to TNSWP with the Username and Password created during the registration process.

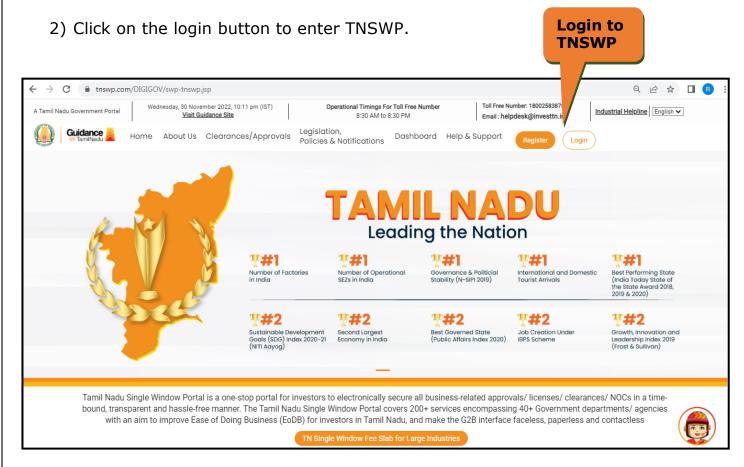


Figure 8. Login



5. Dashboard Overview

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is an Applicant-friendly interface for the Applicant's easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data ata glance on a unified point.

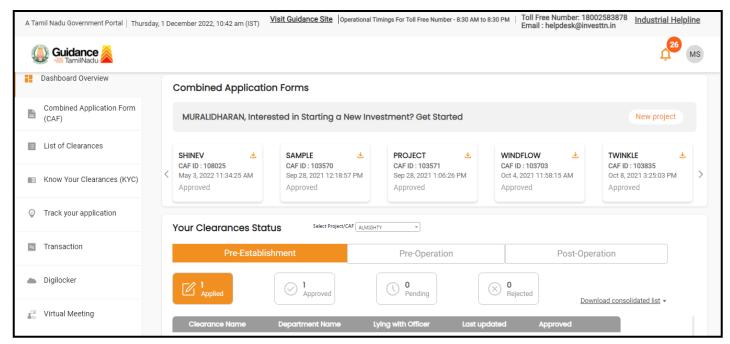


Figure 9. Dashboard Overview



6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the Figure below.
- 5) Click on 'Continue' button to fill in the Combined Application Form.

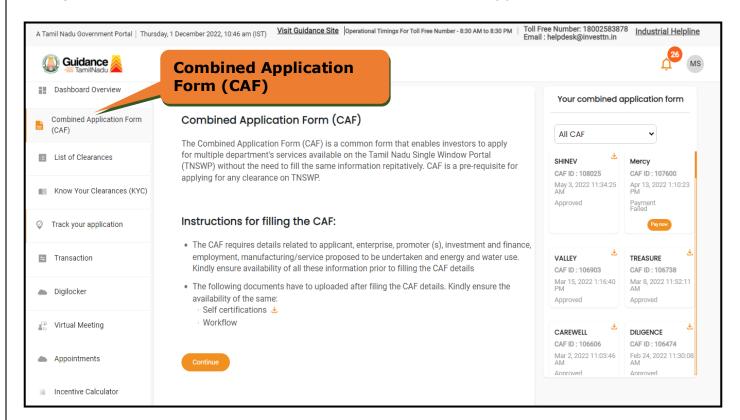


Figure 10. Combined Application Form (CAF)



6.1 Sections of Combined Application Form

To complete the combined application form (CAF) the applicant has to fill in
 Sections of CAF as displayed in Figure 11. (CAF payment tab will be displayed only for large enterprises).



Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under 'Section 6: Supporting Documents'

• Self-Certification:

- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload them.

Workflow:

- Prepare and upload the business process flow chart.
- 3) After filling in all the sections in combined application form (CAF), the applicant can submit the form.
- 4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, **Your request has been saved successfully**' (Refer Figure 12).



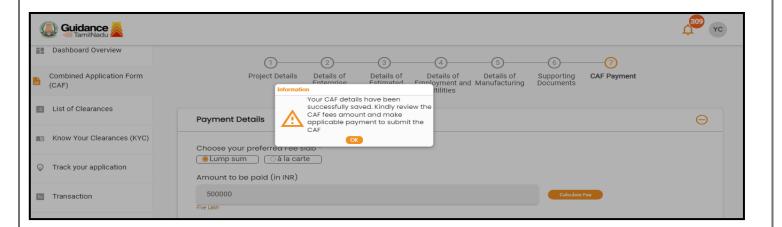


Figure 12. Combined Application Form (CAF) - Confirmation Message

Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. Clickhere to access the Single Window Fee Slab.



7. Apply for No Objection Certificate for Movie shooting in public places within Chennai city limits



Figure 13. List of Clearances

- 2. The list of clearances is segregated into three stages.
 - Pre-Establishment Stage Clearance
 - Pre-Operation Stage Clearance
 - Post-Operation Stage Clearance
- 3. Select 'Pre-Operation Stage Clearance' and find the clearance 'No Objection Certificate for Movie shooting in public places within Chennai city limits' by using Search option as shown in the figure given below.



Figure 14. Search for Clearance



- Applicants can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15)
- 5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
- 6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

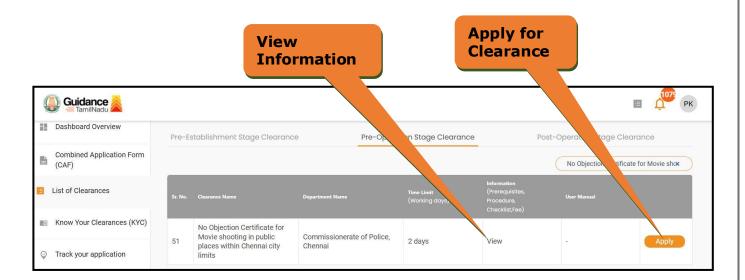
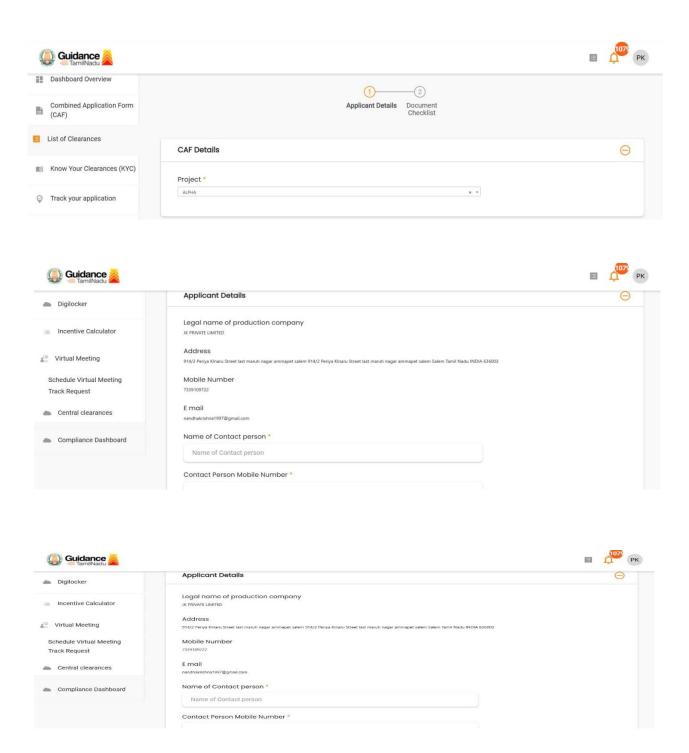


Figure 15. Apply for Clearance



1) Enter all the mandatory details in the application for No Objection

Certificate for Movie shooting in public places within Chennai city limits





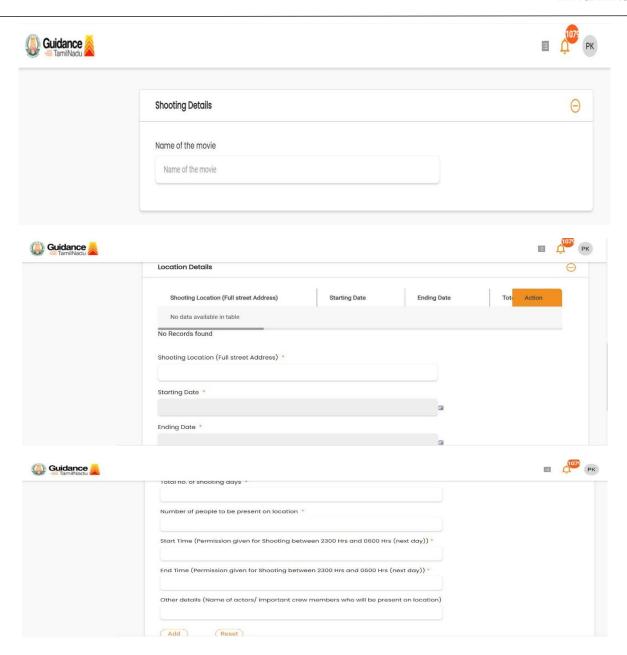


Figure 16. No Objection Certificate for Movie shooting in public places within Chennai city limits

Checklist:

 The following supporting documents need to be uploaded by the Applicant as per the notes given



- Maximum 10 MB Allowed (Only .DOC, .PDF, .XLS, .BMP, .GIF, .JPEG, .PNG,
 - .PPTX, .DOCX, .XLSX, .ZIP, .KML are allowed)
- · In case of multiple documents, please upload them in zip format
- After Uploading all the supporting document click on 'Next' to go Payment details' screen
- After uploading, click on "Save document" button.
- After Successful Submission, the page gets redirected to Payment gateway.

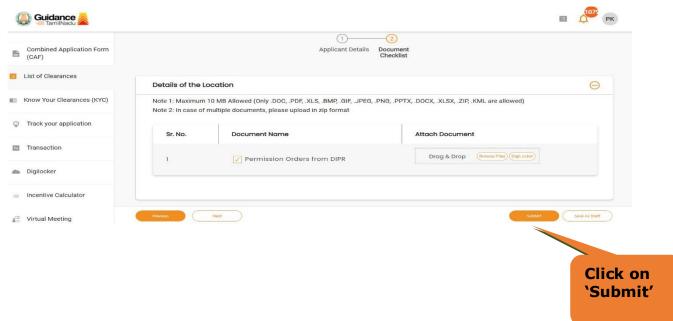


Figure 17. Checklist Document

Application Submitted

 Applicants need to fill the form and submit the same with necessary supporting documents. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details



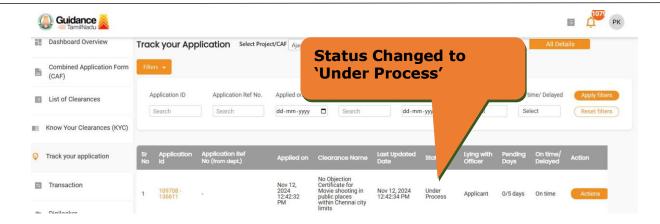


Figure 18. Under Process

2) Assistant Commissioner (AC) will review and scrutinizes the application, if the Application have necessary information, then the AC will forward the application to Special Branch Assistant (IS), else they can raise a query to the applicant. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

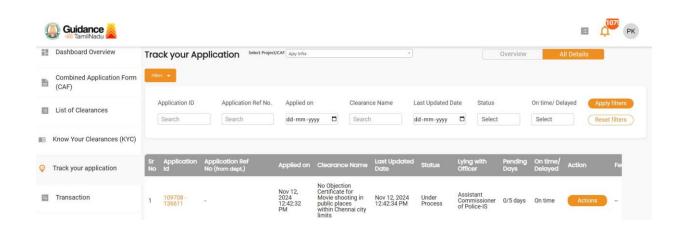


Figure 19. Under Process

8. Query Clarification

1) After submitting the application to the No Objection Certificate for Movie shooting in public places within Chennai city limits, the Assistant Commissioner (AC) reviews the application and if there are any clarifications



required, the Assistant Commissioner (AC) scrutiny engine would raise a query to the applicant.

- 2) Applicants would receive an alert message through Registered SMS/Email.
- 3) Applicant could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- 4) Applicants could view the status as 'Need Clarification' under the 'Status' column. Click on 'Action' button responds to the query as shown in the below figure.

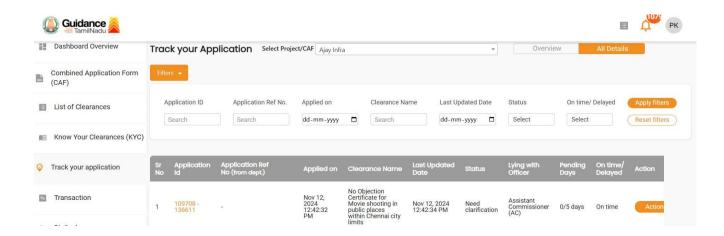


Figure 20. Need Clarification



Figure 21. Provide Clarification



- 5) The Applicant clicks on **'Provide Clarification'** button and responds to the Query.
- 6) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to **'Under Process'** after the Applicant submits the query.

Application Submitted

3) If any Queries raised by the Assistant Commissioner, Applicant need to clarify the Queries. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

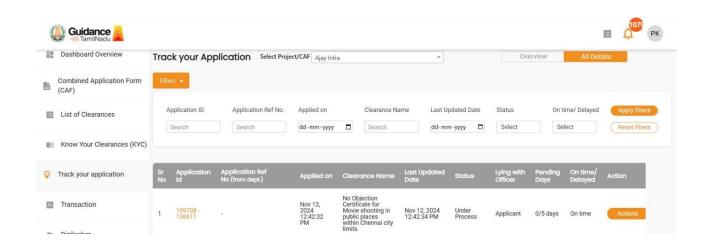


Figure 22. Under Process

4) Once the application received from the applicant Assistant Commissioner will Reviews the NOC application and supporting Documents and forward the application to Special Branch Assistant (IS). The applicant can view the



status of the application under Track your application \rightarrow Select the CAF from the Dropdown \rightarrow All details

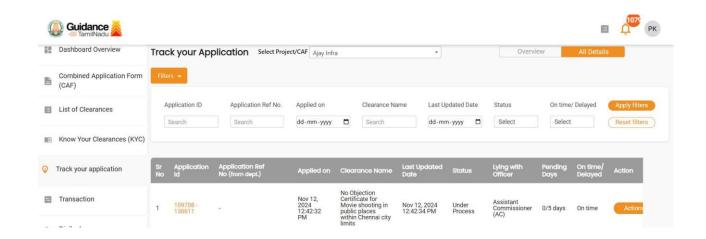


Figure 23. Under Process

5) The Special Branch Assistant Will Prepare the NOC proceedings and forward the same to Assistant Manager-Special Branch. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

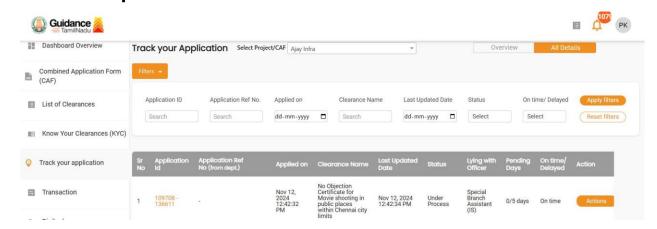


Figure 24. Under Process

6) Assistant Manager-Special Branch scrutinizes NOC and forwards the same to Manager- Special Branch. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details



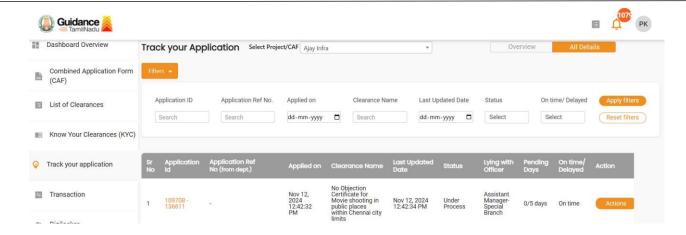


Figure 25. Under Process

7) Manager- Special Branch scrutinizes NOC and forwards the same to Special Branch Senior Manager- IS. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

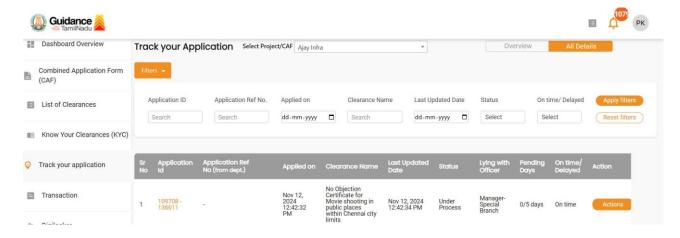


Figure 26. Under Process

8) Special Branch Senior Manager- IS scrutinizes NOC and forwards the same to Assistant Commissioner -IS. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details



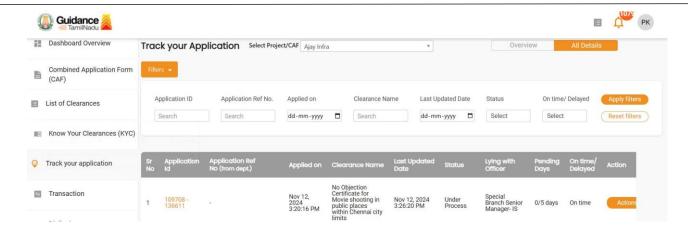


Figure 27. Under Process

9) Assistant Commissioner (AC) IS will review the NOC Proceedings and forward the same to Deputy Commissioner (DC) -IS. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

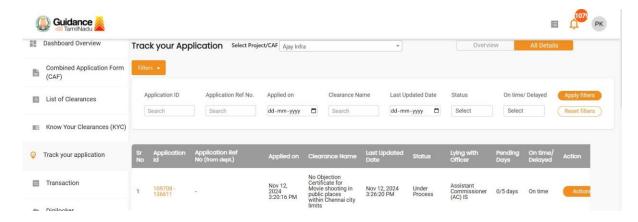


Figure 28. Under Process

10) In case of approval the Deputy Commissioner (DC) -IS will approve the NOC and it will be issued by Assistant Commissioner (AC) IS. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**



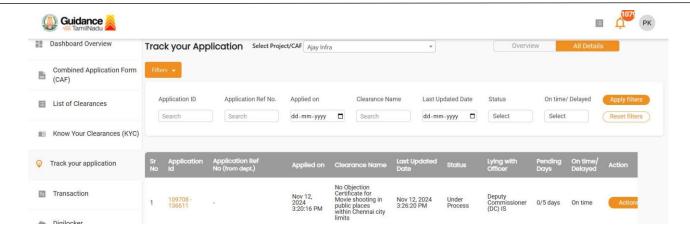


Figure 29. Under Process

11) Assistant commissioner will scrutinize Issues NOC (Proceedings) on behalf of commissioner of police to applicant and DIPR. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

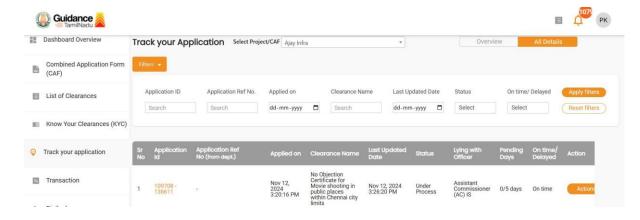


Figure 30. Under Process

12) Assistant commissioner will initiate the withdrawal of Approved NOC for any reasons and it will be approved by Deputy Commissioner (DC) IS. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**



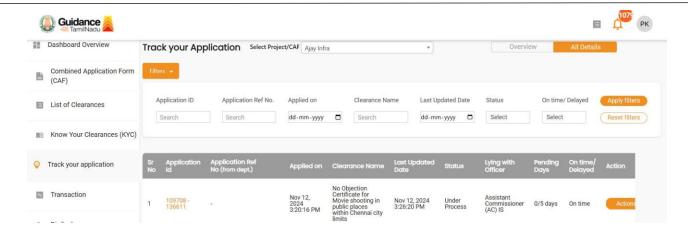


Figure 31. Under Process

13) The Deputy Commissioner (DC) IS confirming the withdrawal and forward to Assistant Commissioner (AC) IS issues withdrawal NOC and communicate reason to applicant. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

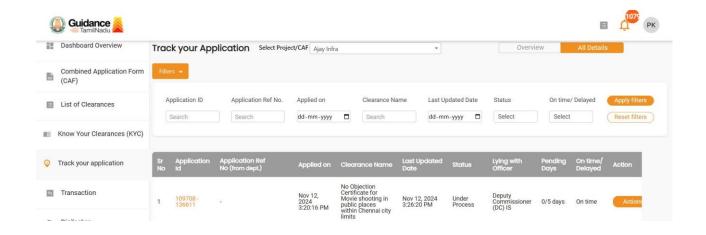


Figure 32. Under Process



14) The applicant receives the NOC withdrawn with reasons communicated.

The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

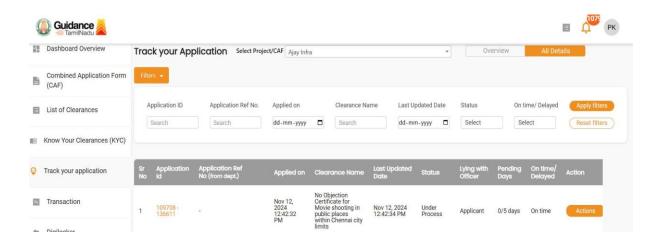


Figure 33. Under Process



9. Track Your Application

- 1) After submitting the application, a unique 'token ID' would be generated.

 Using the **'Token ID'** the Applicant can track the status of clearances by clicking on 'Track your application' option.'
- 2) Applicant to choose the name of the project created during CAF from the dropdown **'Select Project / CAF'** displayed at the top of the page.

Track your application – Overview Option

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- Total Pending Clearances
- Total Approved Clearances
- Total Rejected Clearances

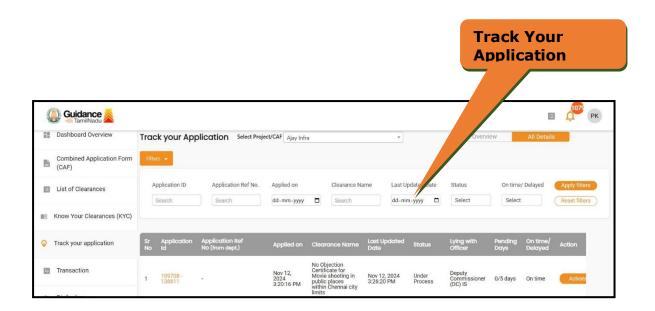


Figure 34. Track Your Application



Track your application – 'All Details' Option

By clicking on 'All details' tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- Applied on
- Last updated date
- Status of the application
- Lying with officer
- Pending days
- On time / Delayed Action

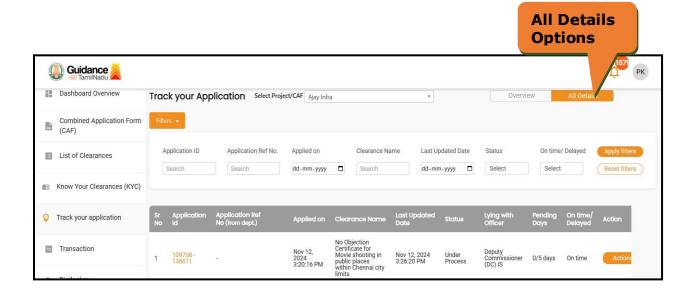


Figure 35. 'All Details' tab



10.Application Processing

1) The Deputy Commissioner (DC) IS and reviews the application and updates the status as "Approved or Rejected"

Approved Status

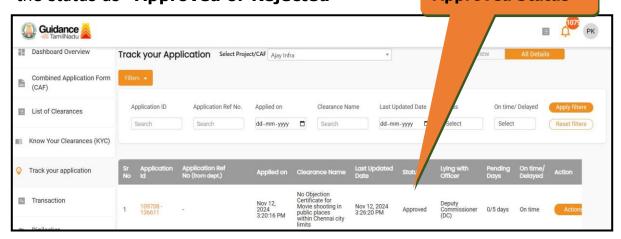


Figure 36. Application Processed

2) If the application is 'Approved' by Deputy Commissioner (DC) IS, the applicant can download the Approval Certificate under Track your application - > Action button -> Download Certificate (Refer Figure 46)

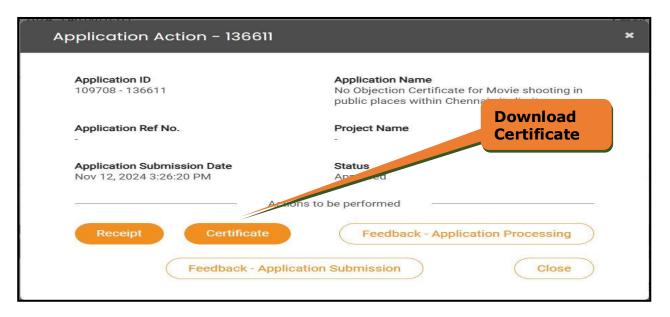


Figure 37. Download Certificate



3) If the application is '**Rejected**' by Deputy Commissioner (DC) IS, the applicant can view the rejection remarks under the Actions Tab by the Commissioner. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 47)

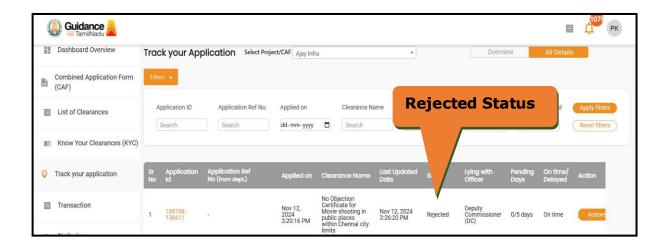


Figure 38. Rejected Status

