



TAMILNADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

Consent to Operate (CTO)

Tamil Nadu Pollution Control Board



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1. Home Page

1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.

2) **Applicant can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email.**

**TNSWP website
(www.tnswp.com)**

**Toll free number
and Mail Id**



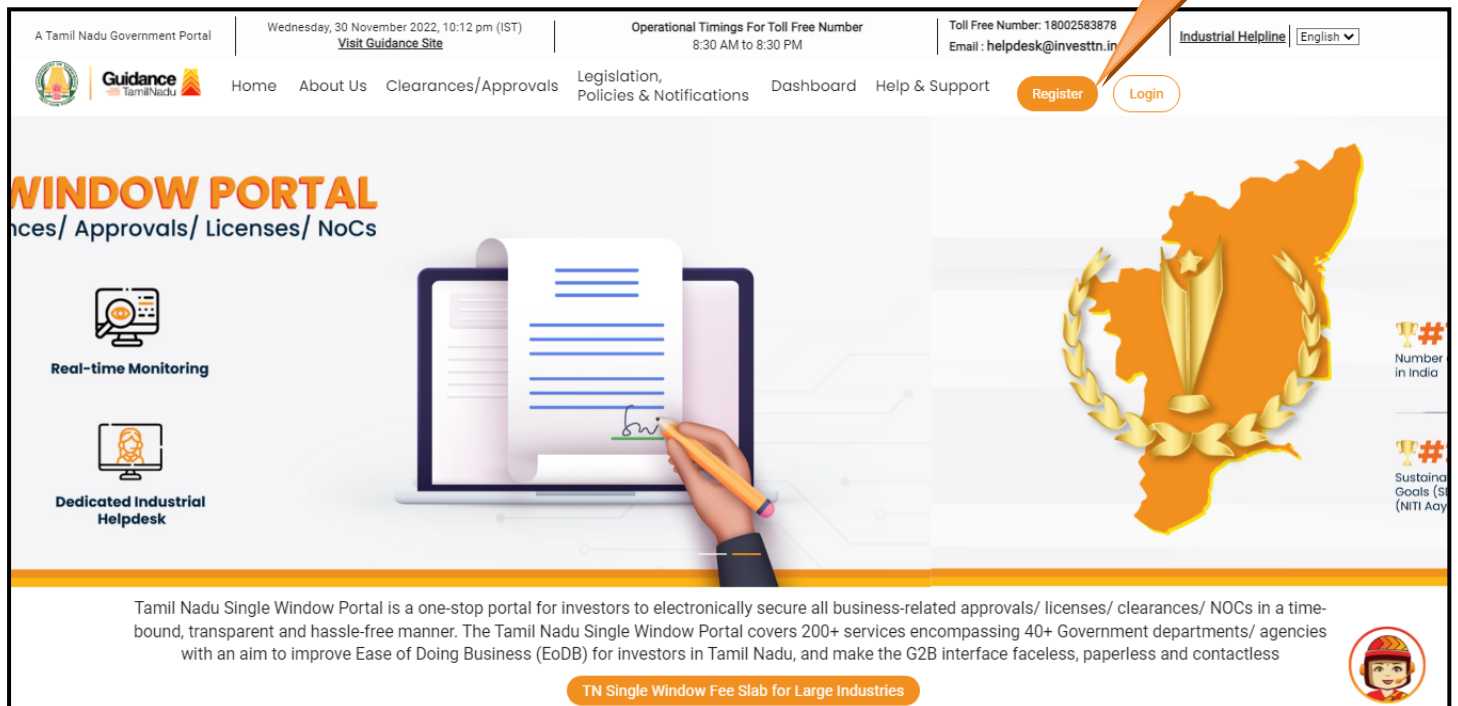
Figure 1. Single Window Portal Home Page

2. Registration

To access the TNSWP and to apply for various clearances the applicant needs to complete the Registration process.

1) Click on '**Register**' button on TNSWP.

**Register
on TNSWP**



A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:12 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Home About Us Clearances/Approvals Legislation, Policies & Notifications Dashboard Help & Support Register Login

SINGLE WINDOW PORTAL
Clearances/ Approvals/ Licenses/ NoCs

Real-time Monitoring
Dedicated Industrial Helpdesk

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

Figure 2. Register

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the 'Investor' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
- 5) The information icon ⓘ gives a brief description about the fields when the applicant hovers the cursor on these icons.

New Registration

Register as
 Investor
 Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name

Designation of the Applicant

Date of Birth
• In case of Proprietorship firm, write PAN Number of Proprietor.
• In case of Individuals, write PAN Number of Individual.
• In case of Small Enterprise, write PAN Number of Small Enterprise.

PAN Number of Company

Name of Company

Figure 3. Registration Form

Mobile Number

Email ID

User Name

Password Confirm Password

Captcha

I accept the [Terms and Conditions*](#)

Register

Already have an account? [Log In](#)

Figure 4. Registration Form Submission

- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on 'Register' button.

3. Mobile Number / Email ID – 2-Step Verification Process

- '**2-Step Verification Process**' screen will appear when the applicant clicks on 'Register' button.

- **Mobile Number Verification**

- 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
- 2) Enter the verification code and click on the '**Verify**' button.

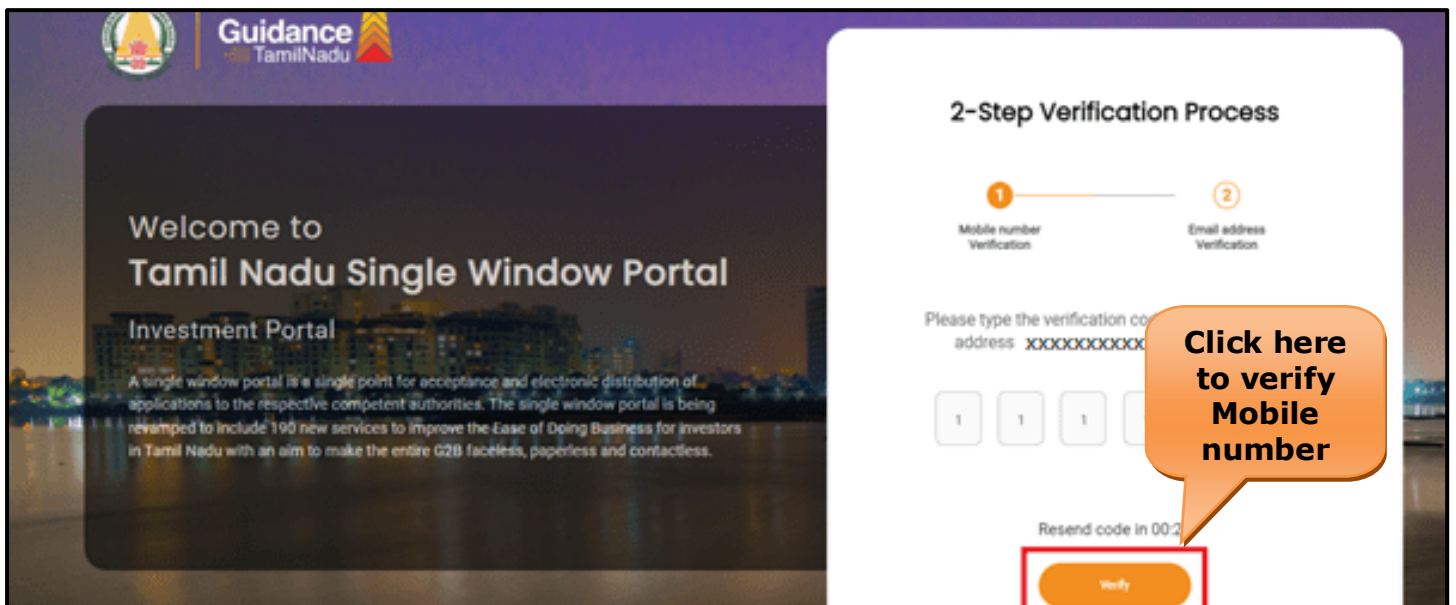


Figure 5. Mobile Number Verification

- o **Email ID Verification**

1) For verifying the Email ID, the verification code will be sent to the given Email ID.

2) Enter the verification code and click on the **'Verify'** button.

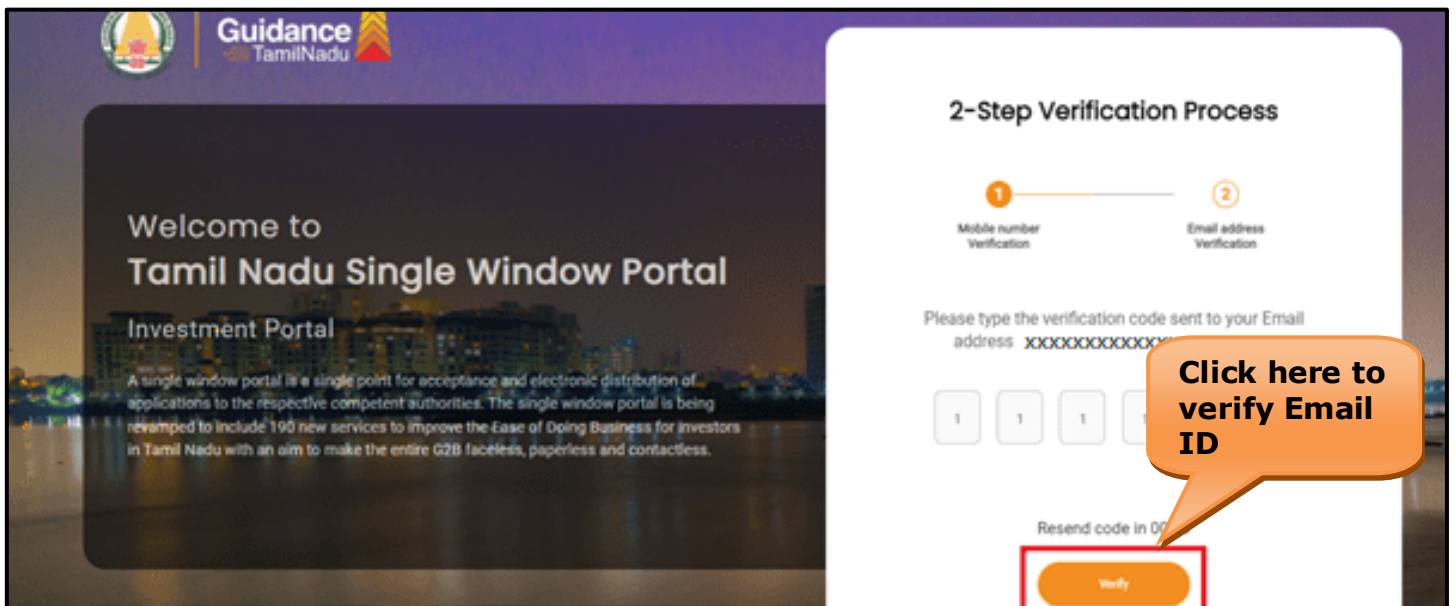


Figure 6. Email ID Verification

- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as **'Your registration was successful'** (Refer Figure 7).
- 4) Registration process is completed successfully.

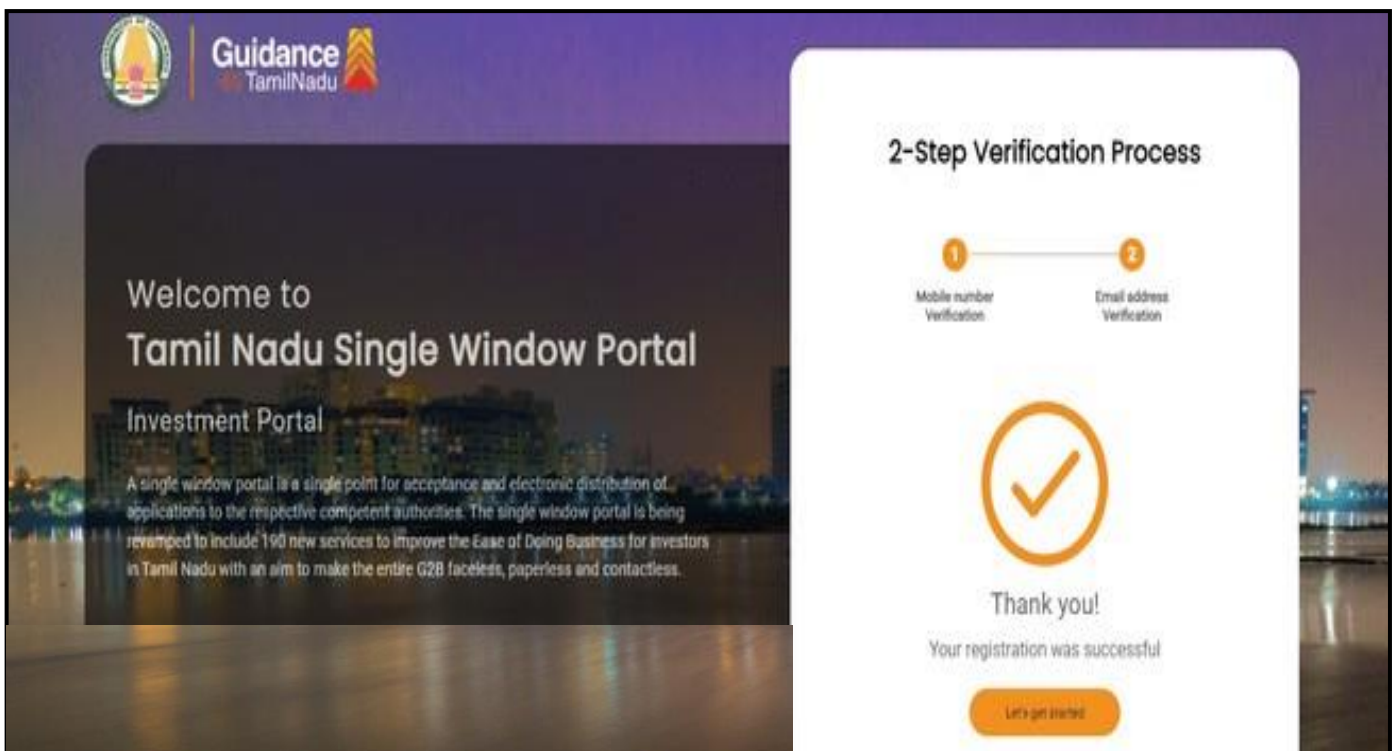


Figure 7. Registration Confirmation Pop-Up

4. Login

- 1) The applicant can login to TNSWP with the Username and Password created during the registration process.
- 2) Click on login button to enter TNSWP.

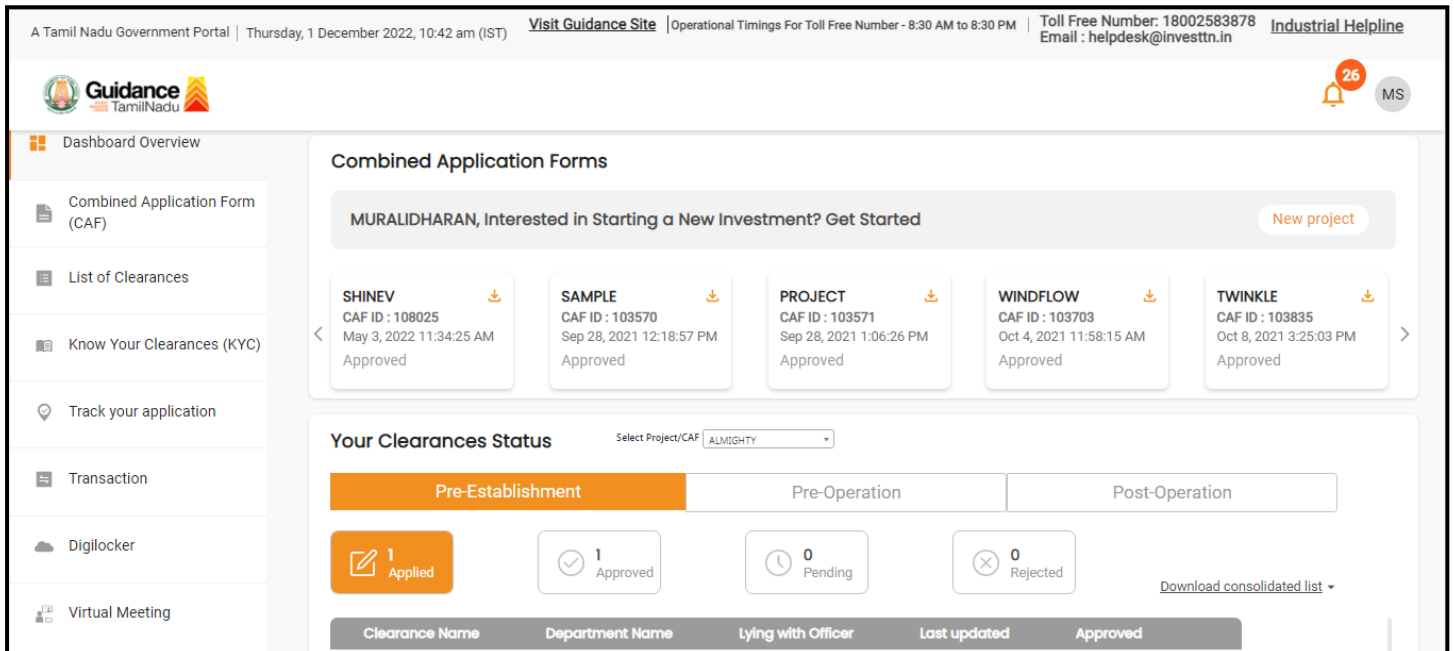
Login to TNSWP

The screenshot shows the TNSWP website interface. At the top, there is a navigation bar with the following elements: 'A Tamil Nadu Government Portal', 'Wednesday, 30 November 2022, 10:11 pm (IST)', 'Operational Timings For Toll Free Number 8:30 AM to 8:30 PM', 'Toll Free Number: 18002583878', 'Email: helpdesk@investtn.in', and 'Industrial Helpline | English'. Below the navigation bar, there is a main header with the 'Guidance TamilNadu' logo and a navigation menu: 'Home', 'About Us', 'Clearances/Approvals', 'Legislation, Policies & Notifications', 'Dashboard', and 'Help & Support'. Two buttons, 'Register' and 'Login', are visible in the top right corner. The main content area features a large orange map of Tamil Nadu on the left and a central banner with the text 'TAMIL NADU Leading the Nation'. Below the banner, there are ten award statistics arranged in two rows of five. The first row includes: '#1 Number of Factories in India', '#1 Number of Operational SEZs in India', '#1 Governance & Political Stability (N-SIPI 2019)', '#1 International and Domestic Tourist Arrivals', and '#1 Best Performing State (India Today State of the State Award 2018, 2019 & 2020)'. The second row includes: '#2 Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog)', '#2 Second Largest Economy in India', '#2 Best Governed State (Public Affairs Index 2020)', '#2 Job Creation Under IBPS Scheme', and '#2 Growth, Innovation and Leadership Index 2019 (Frost & Sullivan)'. At the bottom of the page, there is a text block describing the portal as a one-stop portal for investors, followed by a button labeled 'TN Single Window Fee Slab for Large Industries' and a small cartoon character icon.

Figure 8. Login

5. Dashboard Overview

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is Applicant-friendly interface for the Applicant's easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.



A Tamil Nadu Government Portal | Thursday, 1 December 2022, 10:42 am (IST) | Visit Guidance Site | Operational Timings For Toll Free Number - 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline

Guidance TamilNadu

Dashboard Overview

Combined Application Form (CAF)

List of Clearances

Know Your Clearances (KYC)

Track your application

Transaction

Digilocker

Virtual Meeting

Combined Application Forms

MURALIDHARAN, Interested in Starting a New Investment? Get Started [New project](#)

Project Name	CAF ID	Date	Status
SHINEV	108025	May 3, 2022 11:34:25 AM	Approved
SAMPLE	103570	Sep 28, 2021 12:18:57 PM	Approved
PROJECT	103571	Sep 28, 2021 1:06:26 PM	Approved
WINDFLOW	103703	Oct 4, 2021 11:58:15 AM	Approved
TWINKLE	103885	Oct 8, 2021 3:25:03 PM	Approved

Your Clearances Status | Select Project/CAF: ALMIGHTY

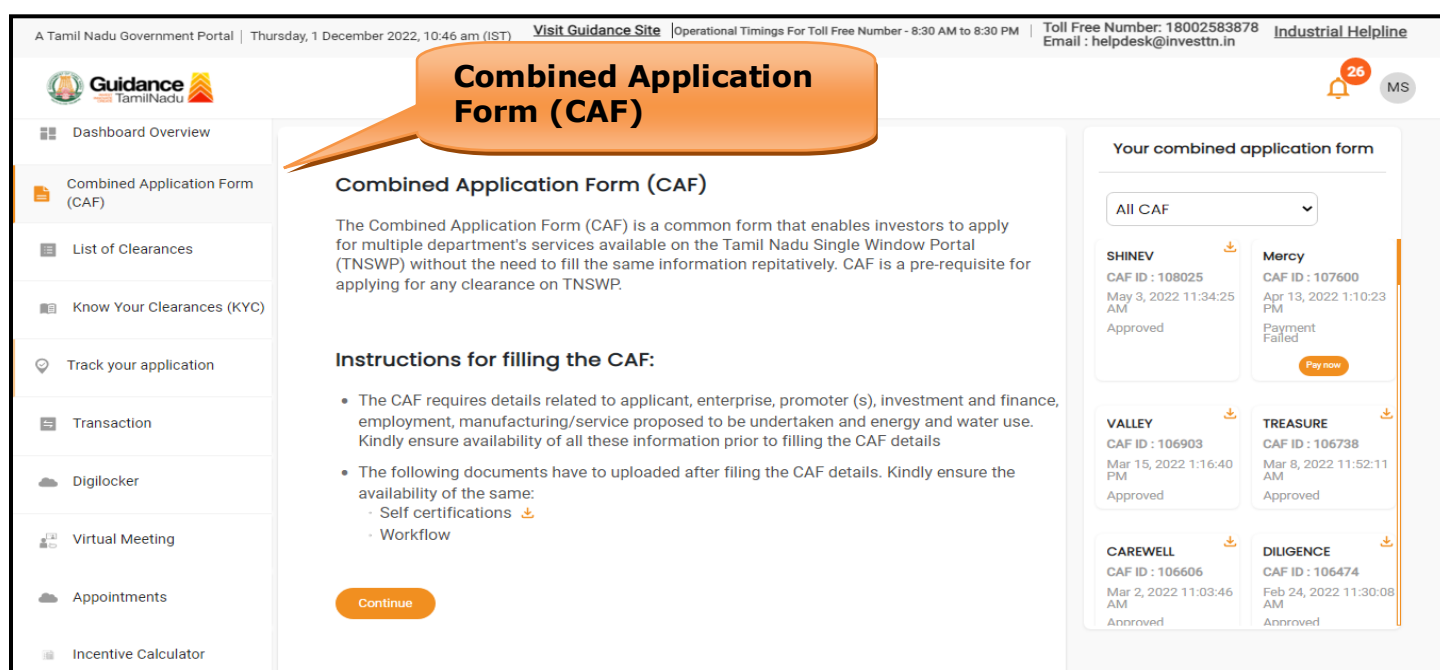
Pre-Establishment	Pre-Operation	Post-Operation
1 Applied	1 Approved	0 Pending
0 Rejected	Download consolidated list	

Clearance Name	Department Name	Lying with Officer	Last updated	Approved
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Figure 9. Dashboard Overview

6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the below Figure.
- 5) Click on '**Continue**' button to fill in the Combined Application Form.



The screenshot shows the 'Combined Application Form (CAF)' page on the Tamil Nadu Government Portal. The page is titled 'Combined Application Form (CAF)' and includes a navigation menu on the left with options like 'Dashboard Overview', 'List of Clearances', and 'Track your application'. The main content area provides a description of the CAF and instructions for filling it out. A 'Continue' button is visible at the bottom of the instructions. The right-hand panel displays a table of existing CAFs.

Your combined application form	
SHINEV CAF ID : 108025 May 3, 2022 11:34:25 AM Approved	Mercy CAF ID : 107600 Apr 13, 2022 1:10:23 PM Payment Failed Pay now
VALLEY CAF ID : 106903 Mar 15, 2022 1:16:40 PM Approved	TREASURE CAF ID : 106738 Mar 8, 2022 11:52:11 AM Approved
CAREWELL CAF ID : 106606 Mar 2, 2022 11:03:46 AM Approved	DILIGENCE CAF ID : 106474 Feb 24, 2022 11:30:08 AM Approved

Figure 10. Combined Application Form (CAF)

6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the applicant has to fill 7 Sections of CAF as displayed in Figure 11. (**CAF payment tab** will be displayed only for large enterprises).

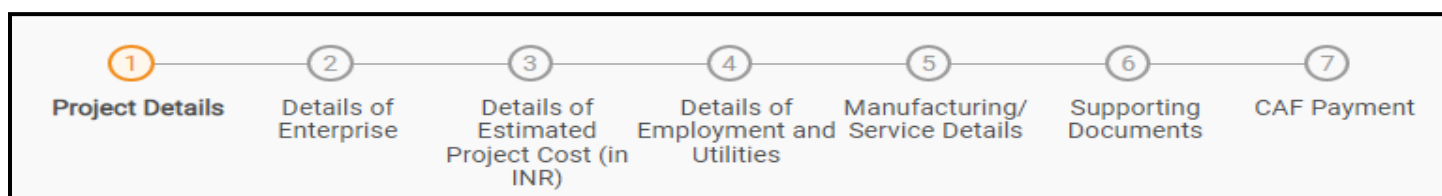


Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under '**Section 6: Supporting Documents**'

- **Self-Certification:**

- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the applicant can submit the form.

4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).

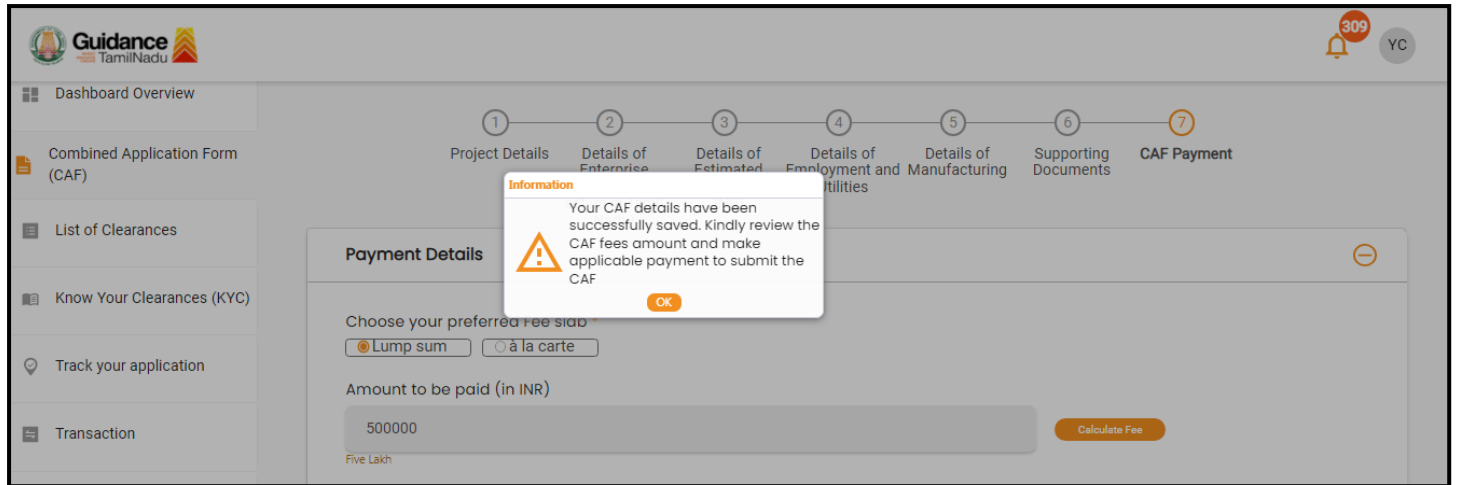


Figure 12. Combined Application Form (CAF) - Confirmation Message

Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Clickhere](#) to access the Single Window Fee Slab.

7. Apply for Consent to Operate (CTO)

1. Click on “List of Clearances”

List of Clearances

Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	
1	Allotment of Land by SIDCO	Tamil Nadu Small Industries Development Corporation Limited (SIDCO)	60 Days	View	Apply
2	Allotment of Land in industrial area	State Industries Promotion Corporation of Tamil Nadu Ltd	60 days	View	Apply

Figure 13. List of Clearances

2. The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3. Select ‘Pre-Operation Clearance’ and find the clearance ‘Consent to Operate (CTO)’ by using Search option as shown in the figure given below.

Pre- Operation Stage Clearance

Search for Clearance

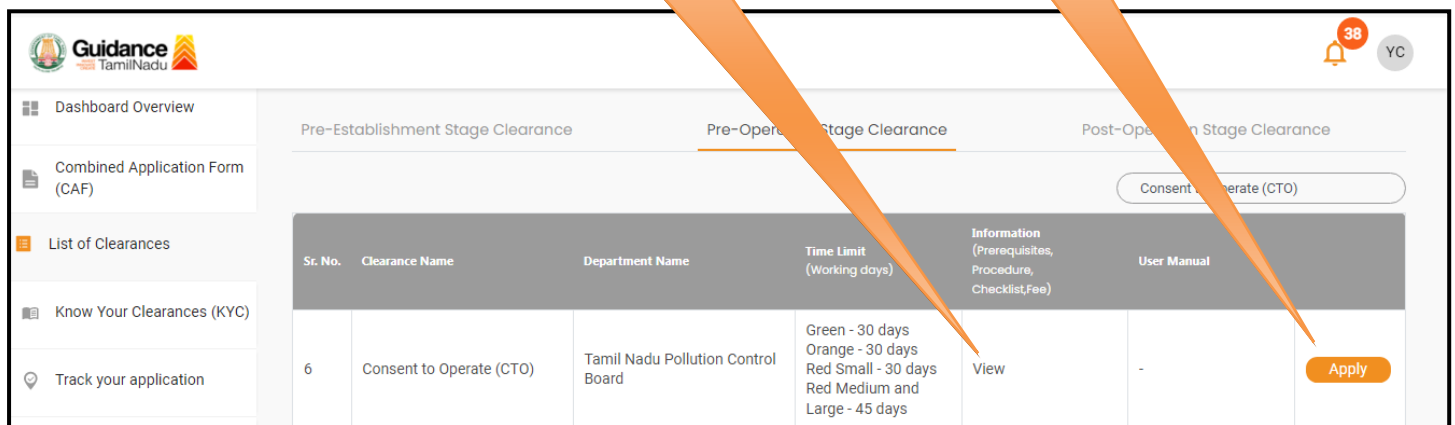
Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual	
6	Consent to Operate (CTO)	Tamil Nadu Pollution Control Board	Green - 30 days Orange - 30 days Red Small - 30 days Red Medium and Large - 45 days	View	-	Apply

Figure 14. Search for Clearance

4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15)
5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

View Information

Apply for Clearance



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
6	Consent to Operate (CTO)	Tamil Nadu Pollution Control Board	Green - 30 days Orange - 30 days Red Small - 30 days Red Medium and Large - 45 days	View	Apply

Figure 15. Apply for Clearance

1) Select **PROJECT / CAF** from the drop-down menu.

Confirmation!!!

Please select the project with the one you want to proceed.

Department Name
Tamil Nadu Pollution Control Board

Name of the Clearance
Consent to Operate (CTO)

Select Project/CAF *

caf fix test

Select CAF

Close

Click on Apply

Apply

Figure 16. Project/CAF

2) Click on the Apply button and the Page will get redirected to Registration for CTO and Renewal.

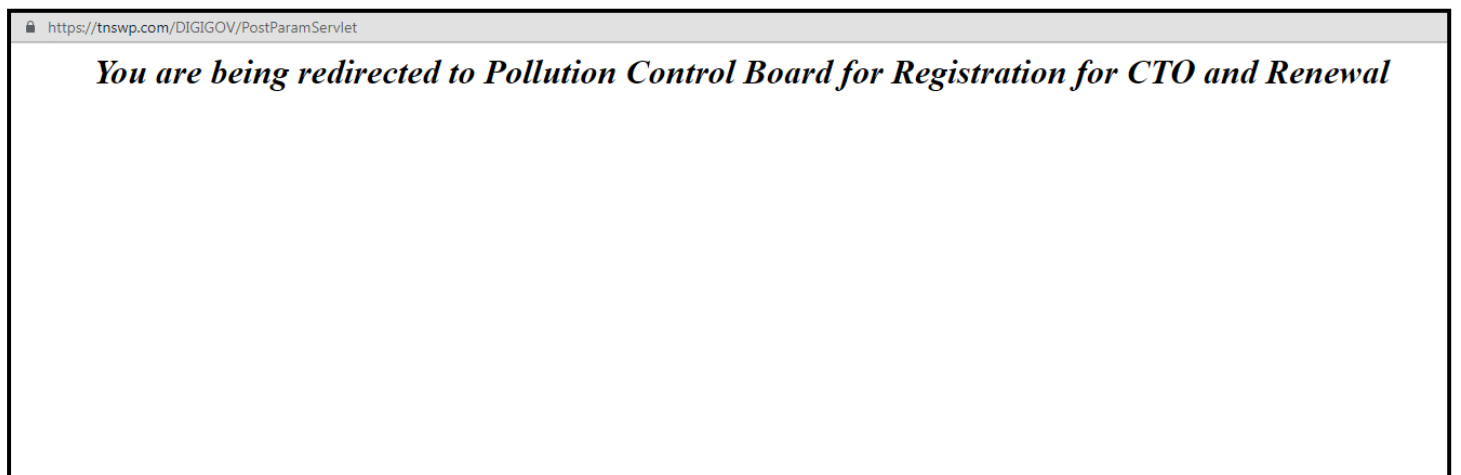
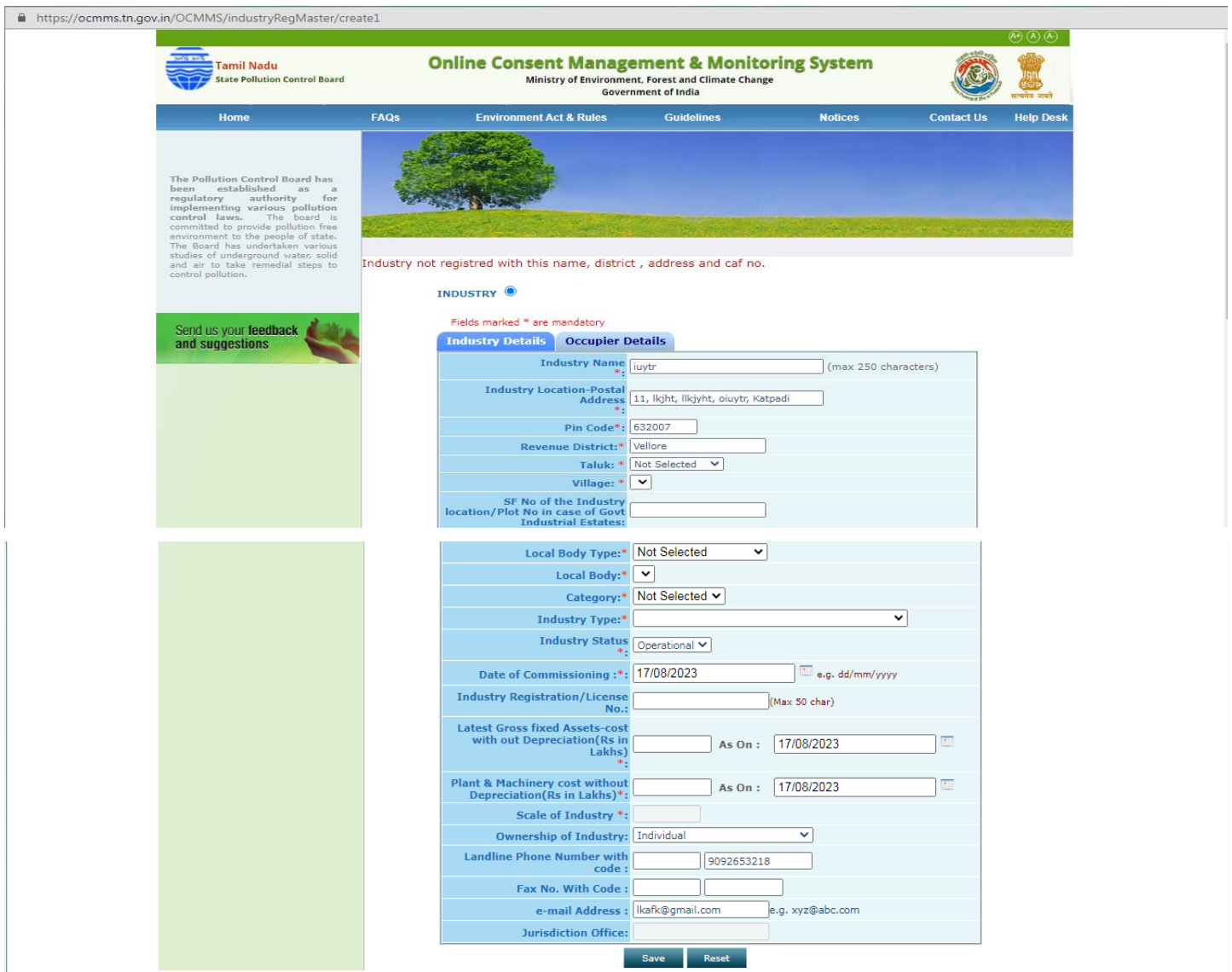


Figure 17. Redirecting to Registration for CTO and Renewal

3) Enter all the mandatory details in the application for Consent to Operate (CTO). On clicking Apply button user will be redirected to Department’s portal Online Consent Management & Monitoring System. Applicant will fill the application form for Consent to Operate by uploading necessary Supporting Documents along with necessary fees and apply in TNPCB web Portal.



The screenshot shows the 'Industry Registration' form on the TNPCB portal. The form is titled 'INDUSTRY' and includes two tabs: 'Industry Details' and 'Occupier Details'. A message at the top states: 'Industry not registered with this name, district , address and caf no.' Below this, a note says 'Fields marked * are mandatory'.

Industry Details Tab:

- Industry Name: iuytr (max 250 characters)
- Industry Location-Postal Address: 11, lkjht, llkkyht, oiuytr, Katpadi
- Pin Code*: 632007
- Revenue District*: Vellore
- Taluk*: Not Selected
- Village*: [Dropdown]
- SF No of the Industry location/Plot No in case of Govt Industrial Estates: [Text]

Occupier Details Tab:

- Local Body Type*: Not Selected
- Local Body*: [Dropdown]
- Category*: Not Selected
- Industry Type*: [Dropdown]
- Industry Status: Operational
- Date of Commissioning *: 17/08/2023 (e.g. dd/mm/yyyy)
- Industry Registration/License No.: [Text] (Max 50 char)
- Latest Gross fixed Assets-cost with out Depreciation(Rs in Lakhs): [Text] As On : 17/08/2023
- Plant & Machinery cost without Depreciation(Rs in Lakhs)*: [Text] As On : 17/08/2023
- Scale of Industry *: [Text]
- Ownership of Industry: Individual
- Landline Phone Number with code : [Text] 9092653218
- Fax No. With Code : [Text]
- e-mail Address : lkafk@gmail.com (e.g. xyz@abc.com)
- Jurisdiction Office: [Text]

Buttons for 'Save' and 'Reset' are located at the bottom of the form.

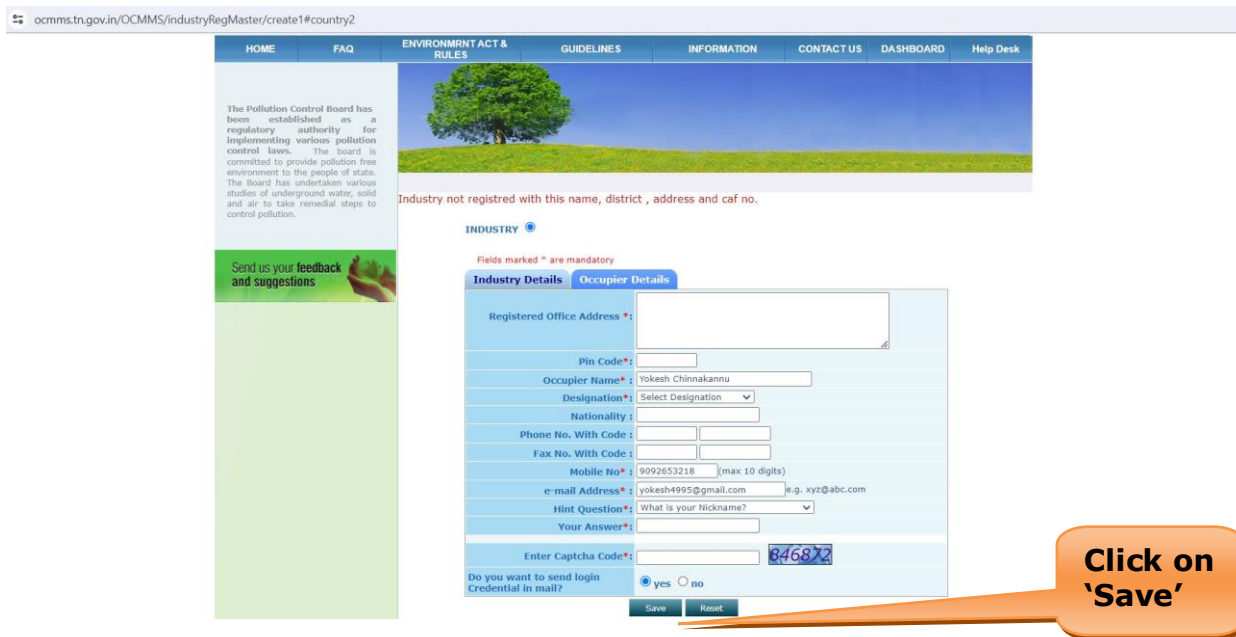


Figure 18. TNPCB Portal

Application Submitted

- 1) After the applicant has completed the application form, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

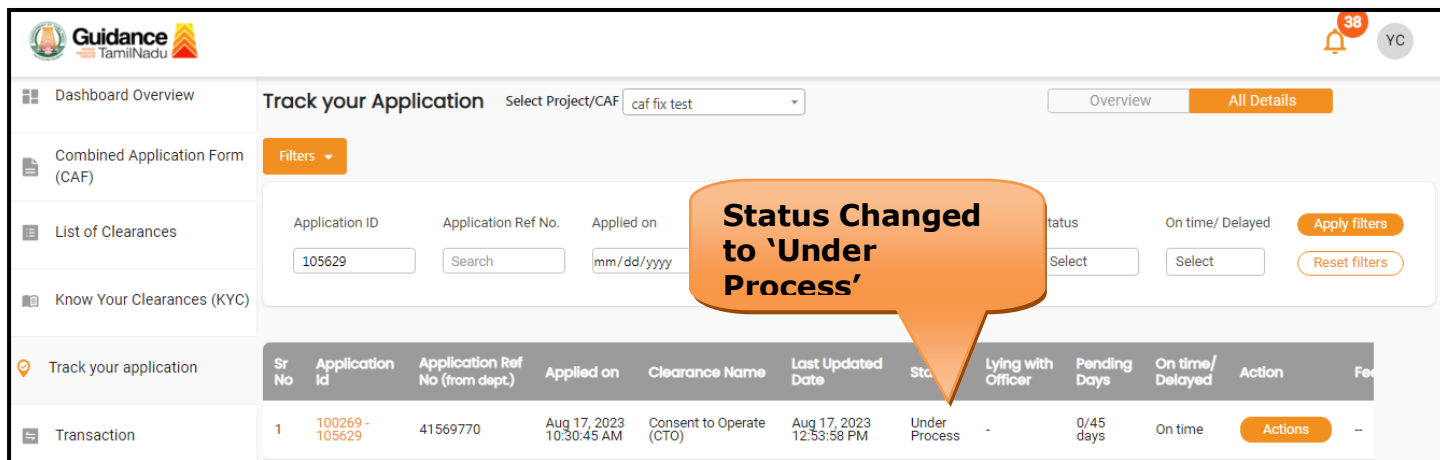


Figure 19. Under Process

Payment Process

- The applicant will pay the requested fees (Auto generated by the system).

The screenshot shows the 'Track your Application' interface. A callout bubble with the text 'Click on "Make Payment"' points to the 'Make Payment' status in the table below.

Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Working with Officer	Pending Days	On time/ Delayed	Action
1	100269-105629	-	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:33:58 PM	Make Payment	-	0/45 days	On time	Actions

Figure 20. Make Payment

The screenshot shows the 'Application Action - 105629' modal window. A callout bubble with the text 'Click on "Proceed"' points to the 'Payment' button.

Application ID 100269-105629	Application Name Consent to Operate (CTO)
Application Ref No. -	Project Name caf fix test
Application Submission Date Aug 17, 2023 12:53:58 PM	Status Make Payment

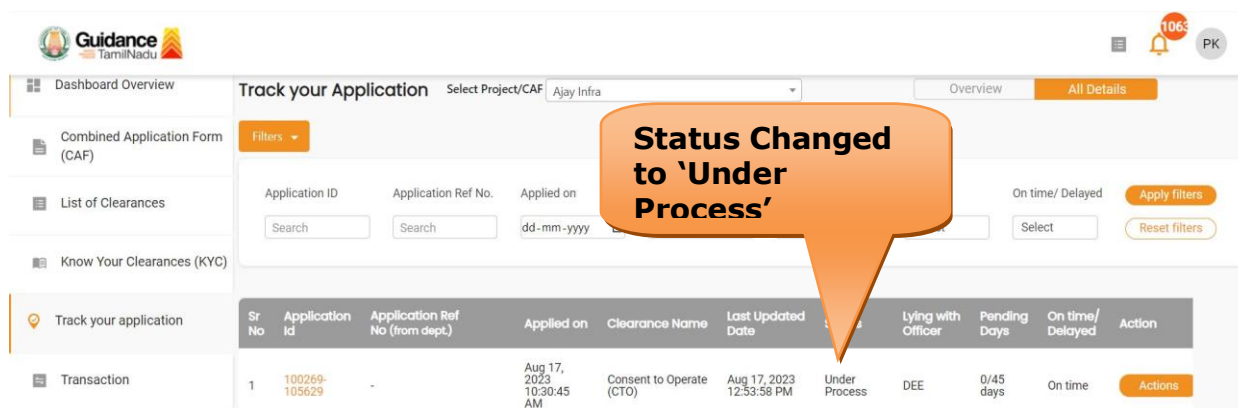
Actions to be performed

Payment Close

Figure 21. Click on 'Proceed'

Application Submitted

The applicant has completed the application form, the application is submitted successfully to the DEE for further processing. The applicant can view the status of the application under **Track your application → Select the CAF from the Dropdown → All details**



The screenshot shows the 'Track your Application' page. The 'Status' column in the table is highlighted with a callout bubble that says 'Status Changed to 'Under Process''. The table contains the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100259-105629	-	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:53:58 PM	Under Process	DEE	0/45 days	On time	Actions

Figure 22. Status of the Application

8. Track Your Application

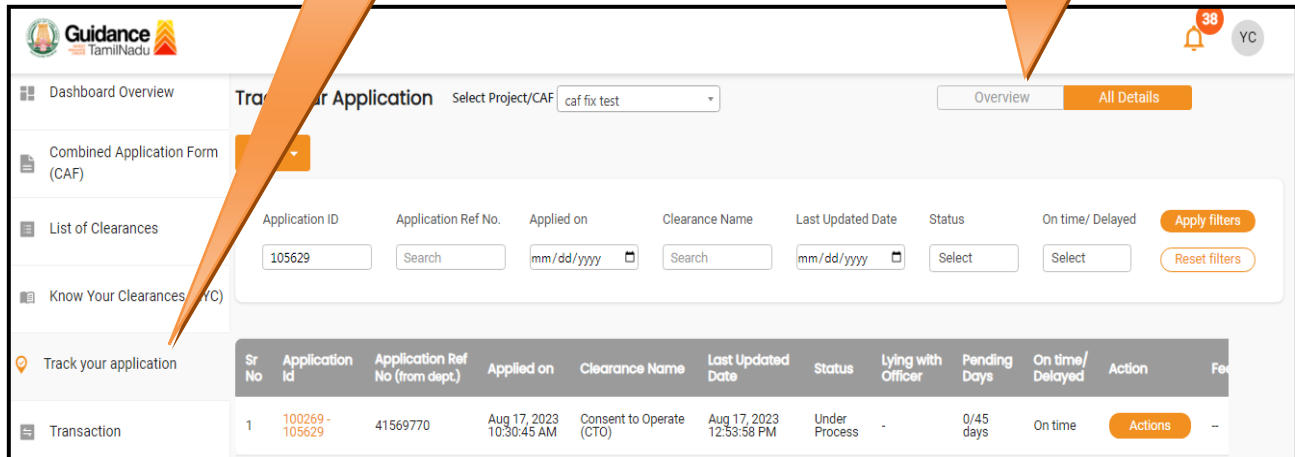
- 1) After submitting the application, a unique 'token ID' would be generated. Using the '**Token ID**' the Applicant can track the status of clearances by clicking on 'Track your application' option.'
- 2) Applicant to choose the name of the project created during CAF from the dropdown '**Select Project / CAF**' displayed at the top of the page.

• Track your application– Overview Option

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**


Track Your Application

Overview of applications


Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/Delayed	Action
1	100269 - 105629	41569770	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:53:58 PM	Under Process	-	0/45 days	On time	Actions

Figure 23. Track Your Application

- **Track your application– ‘All Details’ Option**

By clicking on ‘All details’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

All Details Options

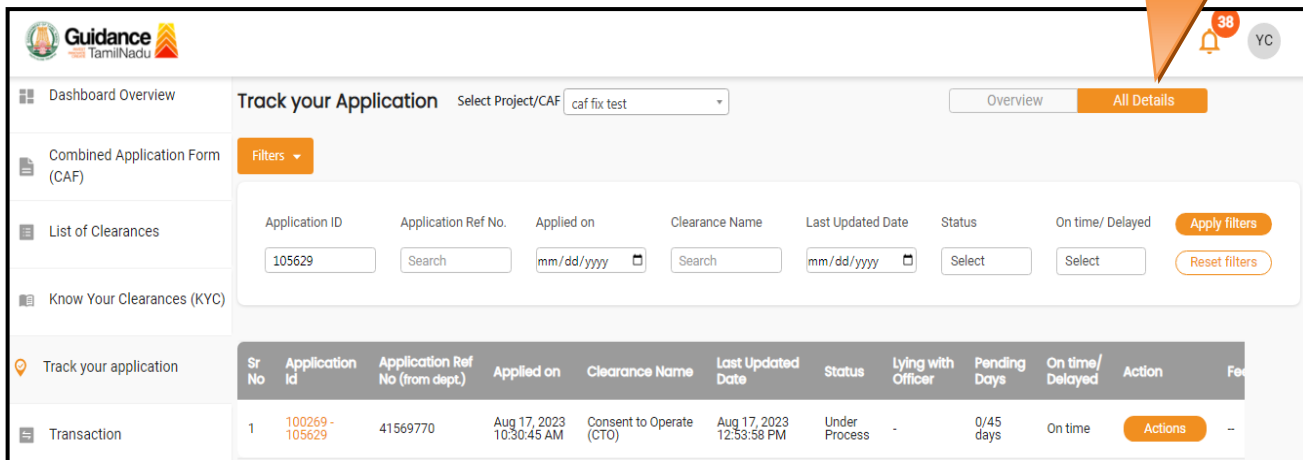


Figure 24. 'All Details' tab

9. Inspection Schedule

- 1) The Inspecting Authority of Tamil Nadu Pollution Control Board schedules the date of appointment for inspection to be done for the specified institution.
- 2) After the Inspection gets completed, the Inspecting Authority submits the Inspection report.
- 3) The Applicant has the provision to view the Scheduled Inspection details

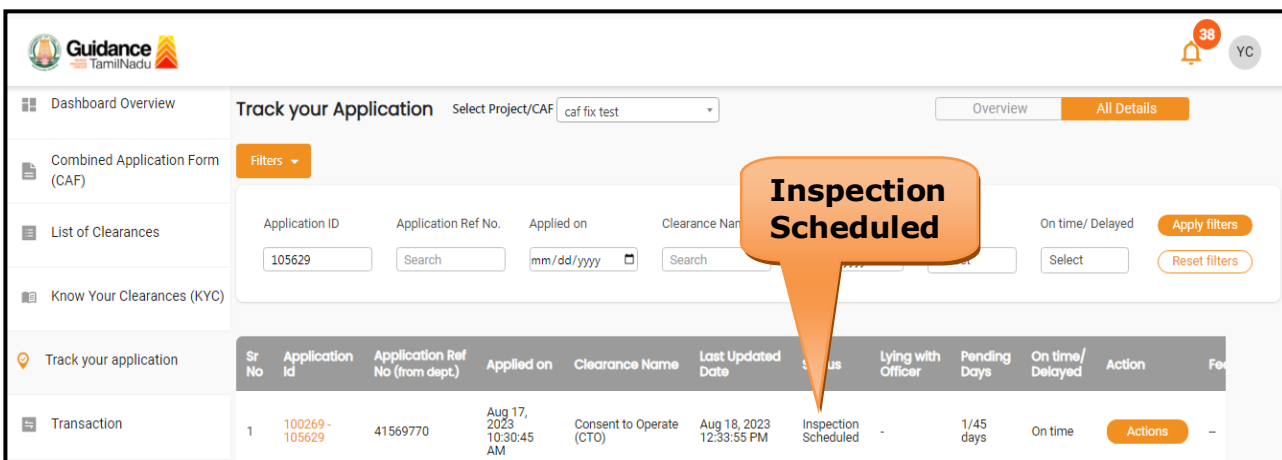


Figure 25. Inspection Scheduled

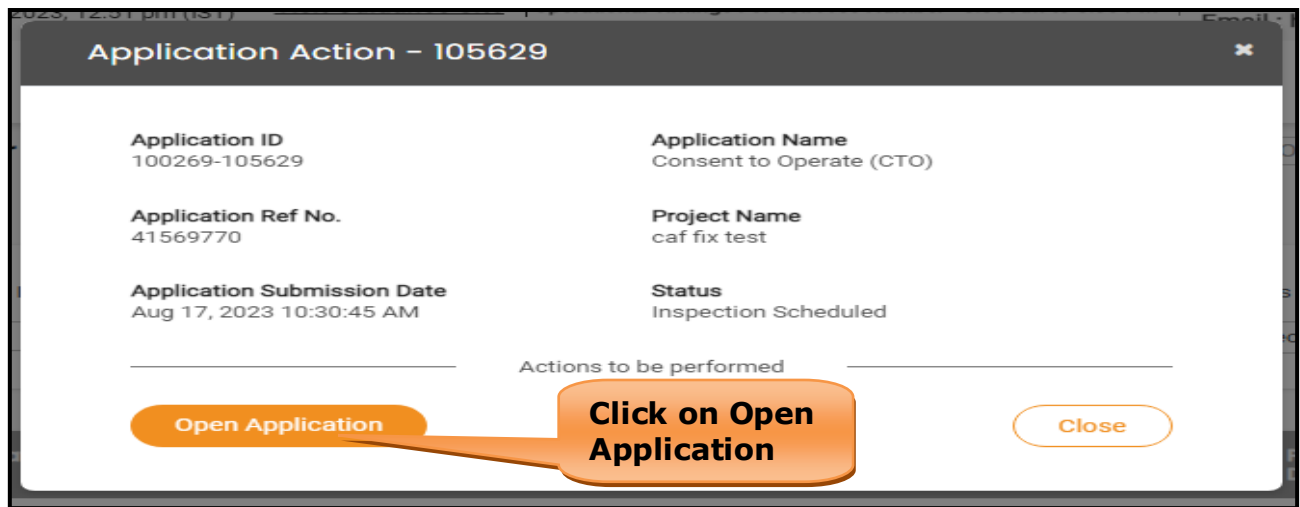


Figure 26. Open Application

10. Query Clarification

- 1) After submitting the application to the District Environmental Engineer of Tamil Nadu Pollution Control Board, District Environmental Engineer reviews the application and if there are any clarifications required, the concerned officer would raise a query to the applicant.
- 2) Applicants would receive an alert message through Registered SMS/Email.
- 3) Applicants could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- 4) Applicants could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button responds to the query as shown in the below figure.

The screenshot shows the 'Track your Application' interface. At the top, there's a search bar for 'Project/CAF' with the value 'caf fix test'. Below it, there are filter options for 'Application ID' (105629) and 'Application Ref No.' (Search). A table lists application details:

Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269 - 105629	41569770	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 19, 2023 10:39:11 AM	Need Clarification	-	2/45 days	On time	Actions

An orange callout bubble with the text 'Need Clarification' points to the 'Status' column of the first row.

Figure 27. Need Clarification

The screenshot shows a modal window titled 'Application Action - 105629'. It contains the following details:

- Application ID:** 100269-105629
- Application Name:** Consent to Operate (CTO)
- Application Ref No.:** 41569770
- Project Name:** caf fix test
- Application Submission Date:** Aug 17, 2023 10:30:45 AM
- Status:** Need Clarification

Below the details, there is a section 'Actions to be performed' with three buttons: 'Provide Clarification', 'Close', and 'Close'. An orange callout bubble with the text 'Provide Clarification' points to the 'Provide Clarification' button.

Figure 28. Provide Clarification

- 5) The Applicant clicks on '**Provide Clarification**' button and responds to the Query.
- 6) The Application gets Resubmitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to '**Under Process**' after the Applicant submits the query.

Status Changed to 'Under Process'

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269-105629	41569770	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 19, 2023 03:38:45 PM	Under Process	-	2/45 days	On time	Actions

Figure 29. Under Process

Issue Provisional approval letter

- 1) Scrutinize the application will generate and provide the provisional approval letter for Approving Authority and forward the application to AEE/AE

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269-105629	-	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:53:58 PM	Approved	Approving Authority	0/45 days	On time	Actions

Figure 30. Issue Provisional approval letter

Application Submitted

- 2) The Approving Authority will review the provisional approval letter and forward to the AEE/AE. The AEE/AE could review the status of the

application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

The screenshot shows the 'Track your Application' page. At the top, there's a dropdown menu for 'Select Project/CAF' with 'Ajay Infra' selected. Below this are filter fields for 'Application ID', 'Application Ref No.', 'Applied on', 'Clearance Name', and 'Last Updated Date'. A table below the filters shows one application entry:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269-105629	-	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:53:58 PM	Under Process	AE/AEE	0/45 days	On time	Actions

Figure 31. Under Process

Prepare Consent Order

The AEE/AE scrutinizes the application. If the provided documents and details are satisfactory, AEE/AE will Prepare and generate consent order and forwards it to the Approving Authority.

This screenshot is similar to Figure 31 but shows the application status updated. The 'Status' column now reads 'Prepare consent order' and the 'Last Updated Date' is 'Aug 17, 2023 12:53:58 PM'. The 'On time/ Delayed' column shows 'On time'.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269-105629	-	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 17, 2023 12:53:58 PM	Prepare consent order	AE/AEE	0/45 days	On time	Actions

Figure 32. 'Prepare consent order'

11. Application Processing

1) The Approving Authority scrutinizes and reviews the application and updates the status as **"Approved or Rejected"**

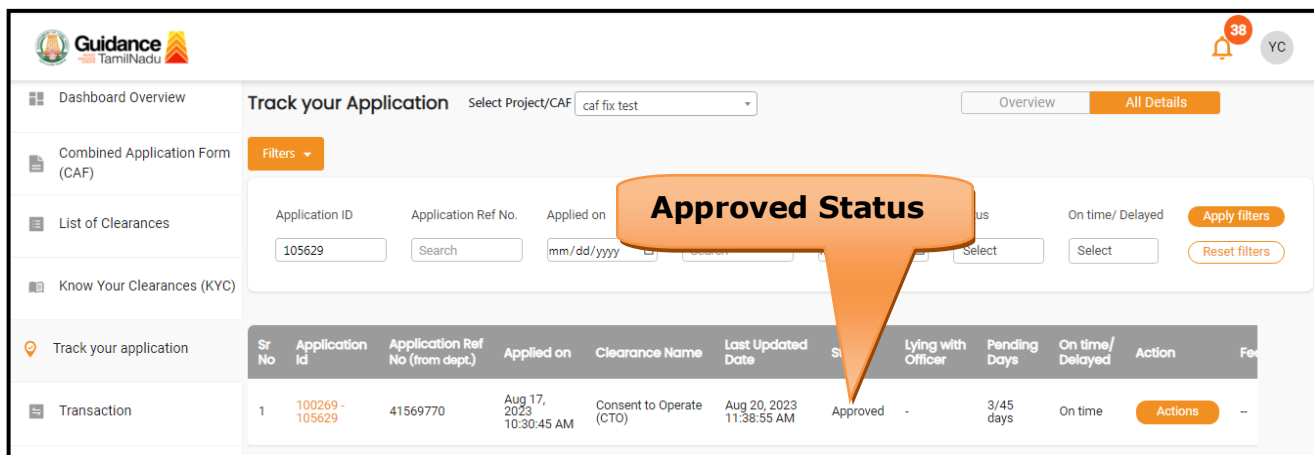


Figure 33. Application Processed

2) If the application is **'Approved'** by the Approving Authority of Tamil Nadu Pollution Control Board, the applicant can download the Certificate under **Track your application – > Action button -> Download Certificate** (Refer Figure 34)

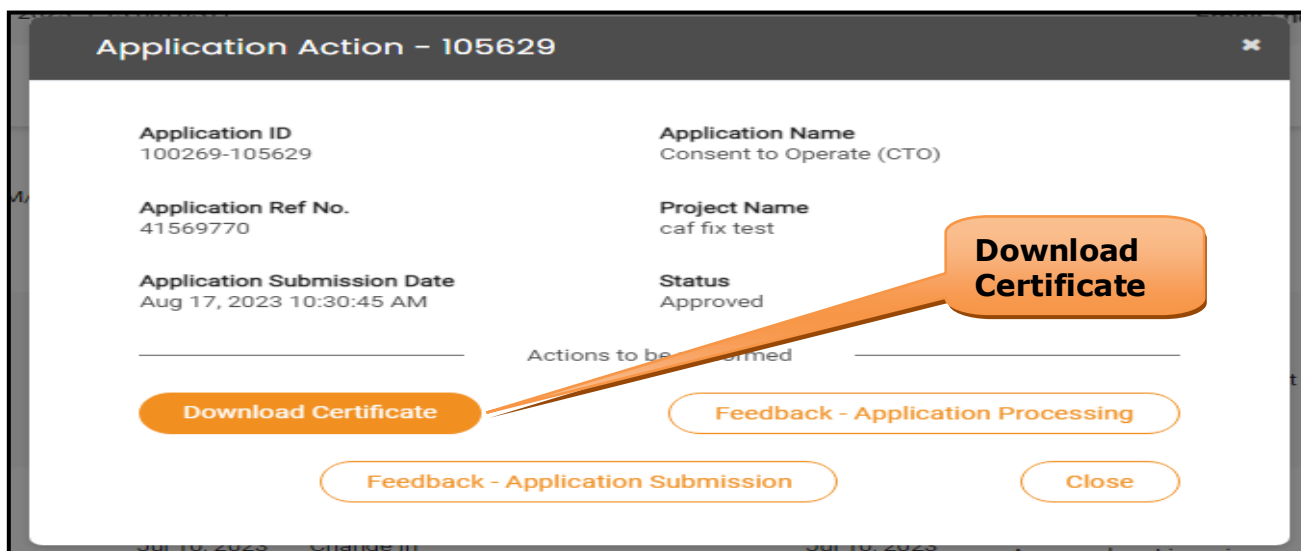
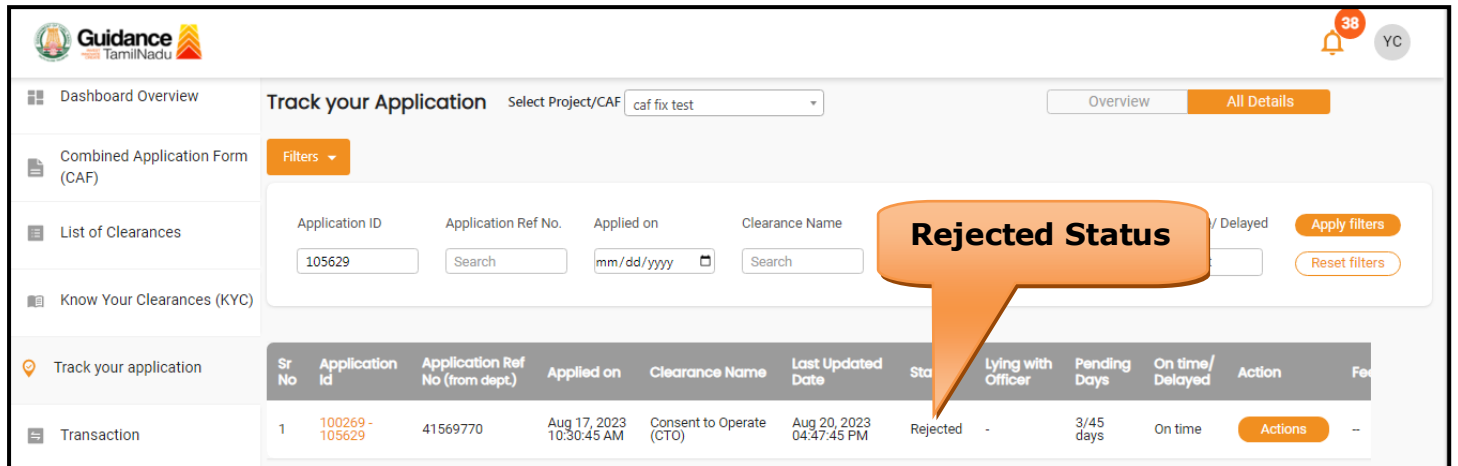


Figure 34. Download Certificate

3) If the application is '**Rejected**' by the, the applicant can view the rejection remarks under the Actions Tab by the District Environmental Engineer. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 35)



The screenshot shows the 'Track your Application' dashboard. At the top, there's a navigation bar with 'Dashboard Overview', 'Combined Application Form (CAF)', 'List of Clearances', 'Know Your Clearances (KYC)', 'Track your application', and 'Transaction'. The main area is titled 'Track your Application' and includes a search filter for 'caf fix test'. Below this, there are search fields for 'Application ID' (with value 105629) and 'Application Ref No.' (with a search button). A table below displays application details. An orange callout bubble labeled 'Rejected Status' points to the 'Status' column of the first row in the table.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100269 - 105629	41569770	Aug 17, 2023 10:30:45 AM	Consent to Operate (CTO)	Aug 20, 2023 04:47:45 PM	Rejected	-	3/45 days	On time	Actions

Figure 35. Rejected Status

