



TAMILNADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

Low Tension- New Power Connection

**Tamil Nadu Generation and Distribution
Corporation Limited**



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1. Home Page

- 1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.
- 2) **Applicants can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email.**

**TNSWP website
(www.tnswp.com)**

**Toll free number
and Mail Id**



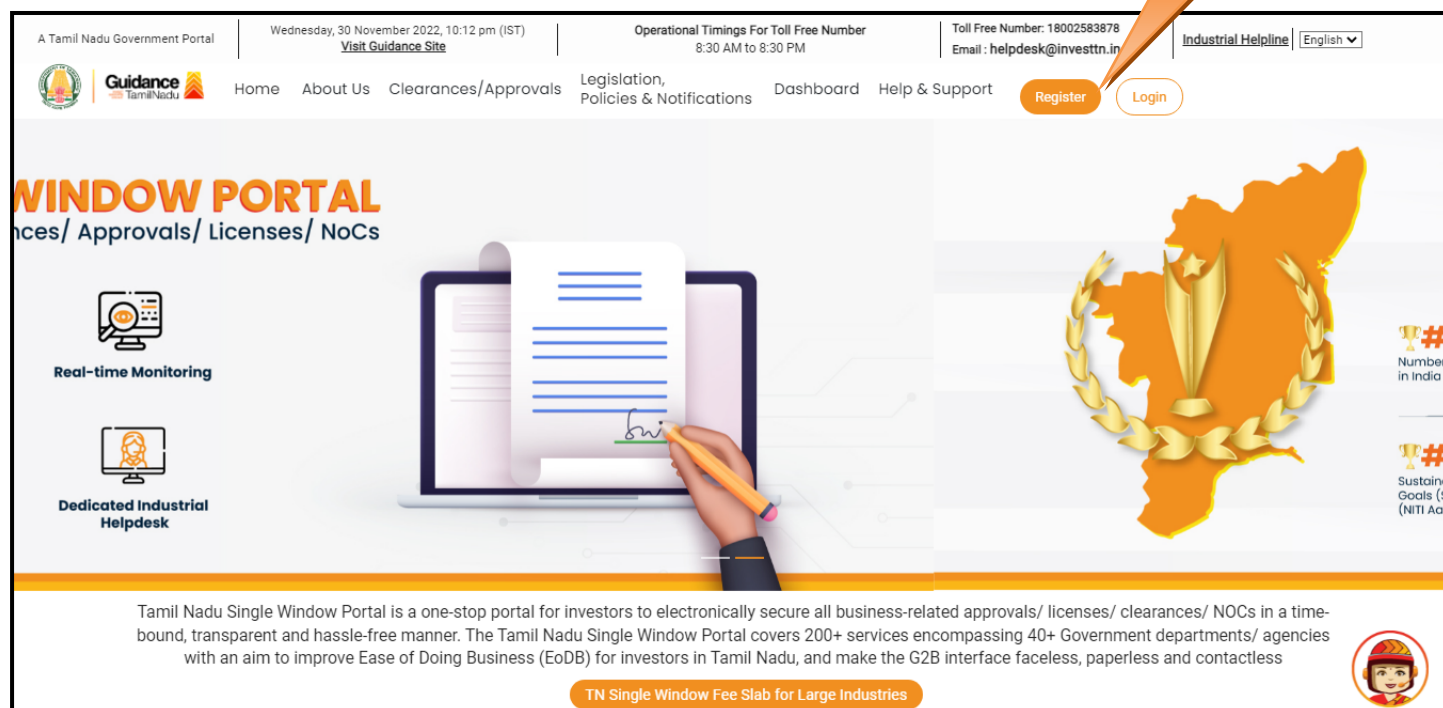
Figure 1. Single Window Portal Home Page

2. Registration

To access the TNSWP and to apply for various clearances the applicant needs to complete the Registration process.

1) Click on '**Register**' button on TNSWP.

**Register
on TNSWP**



A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:12 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Guidance TamilNadu | Home | About Us | Clearances/Approvals | Legislation, Policies & Notifications | Dashboard | Help & Support | Register | Login

WINDOW PORTAL
Clearances/ Approvals/ Licenses/ NoCs

Real-time Monitoring
Dedicated Industrial Helpdesk

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

Figure 2. Register

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the 'Investor' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
- 5) The information icon ⓘ gives a brief description about the fields when the applicant hovers the cursor on these icons.

New Registration

Register as
 Investor
 Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name

Designation of the Applicant

Date of Birth

PAN Number of Company

Name of Company

● In case of Proprietorship firm, write PAN Number of Proprietor.
● In case of Individuals, write PAN Number of Individual.
● In case of Small Enterprise, write PAN Number of Small Enterprise.

Figure 3. Registration Form

Mobile Number

Email ID

User Name

Password

Confirm Password

Captcha

I accept the [Terms and Conditions*](#)

Register

Already have an account? [Log In](#)

Figure 4. Registration Form Submission

- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on 'Register' button.

3. Mobile Number / Email ID – 2-Step Verification Process

- **'2-Step Verification Process'** screen will appear when the applicant clicks on 'Register' button.
 - **Mobile Number Verification**
 - 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
 - 2) Enter the verification code and click on the **'Verify'** button.

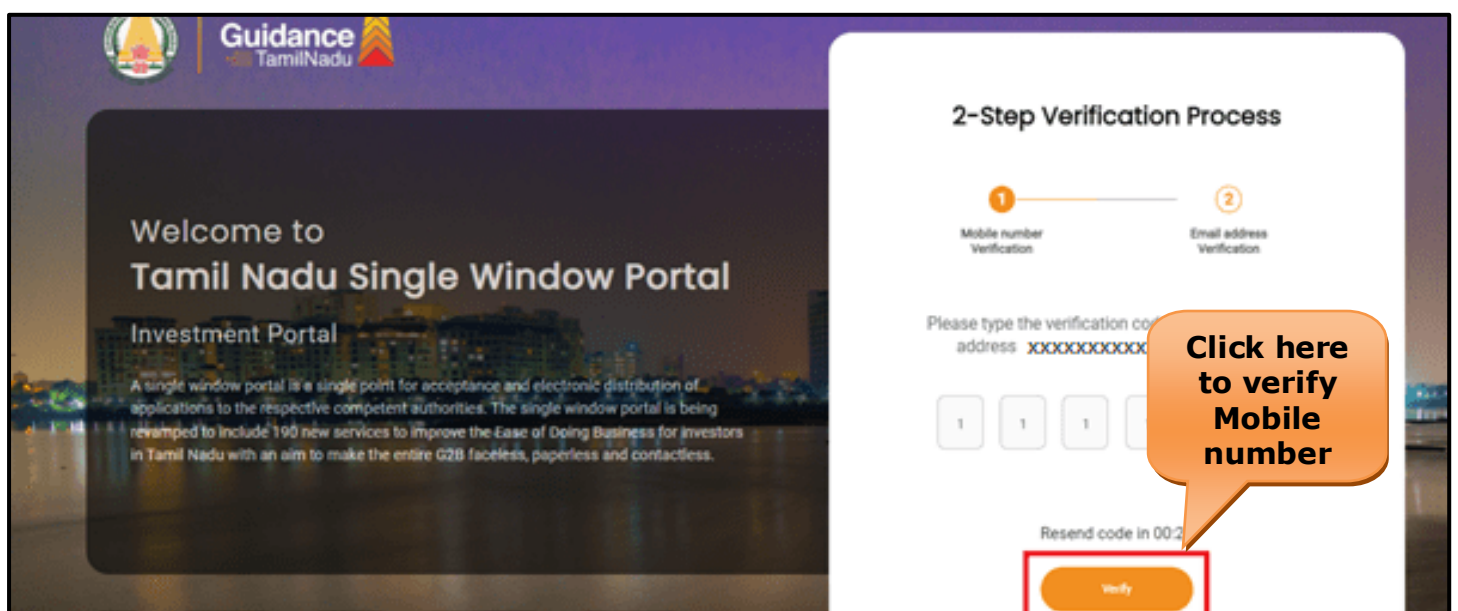


Figure 5. Mobile Number Verification

- o **Email ID Verification**

- 1) For verifying the Email ID, the verification code will be sent to the given Email ID.
- 2) Enter the verification code and click on the **'Verify'** button.

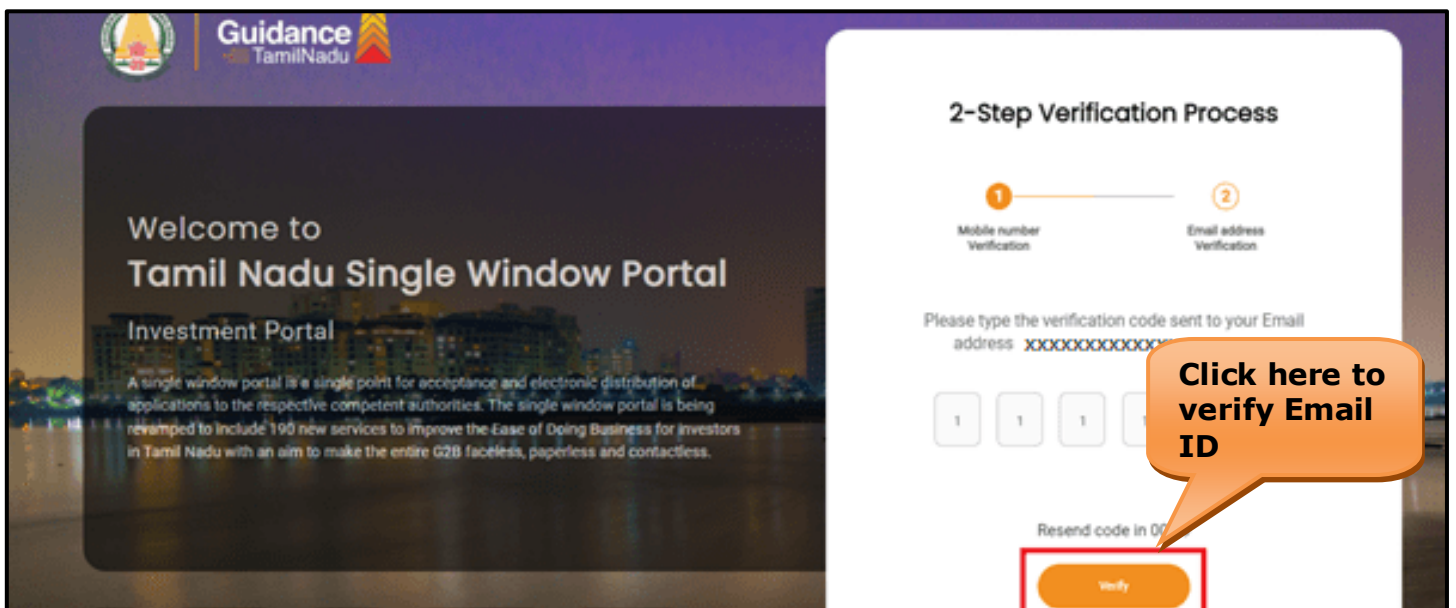


Figure 6. Email ID Verification

- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as **'Your registration was successful'** (Refer Figure 7).
- 4) Registration process is completed successfully.

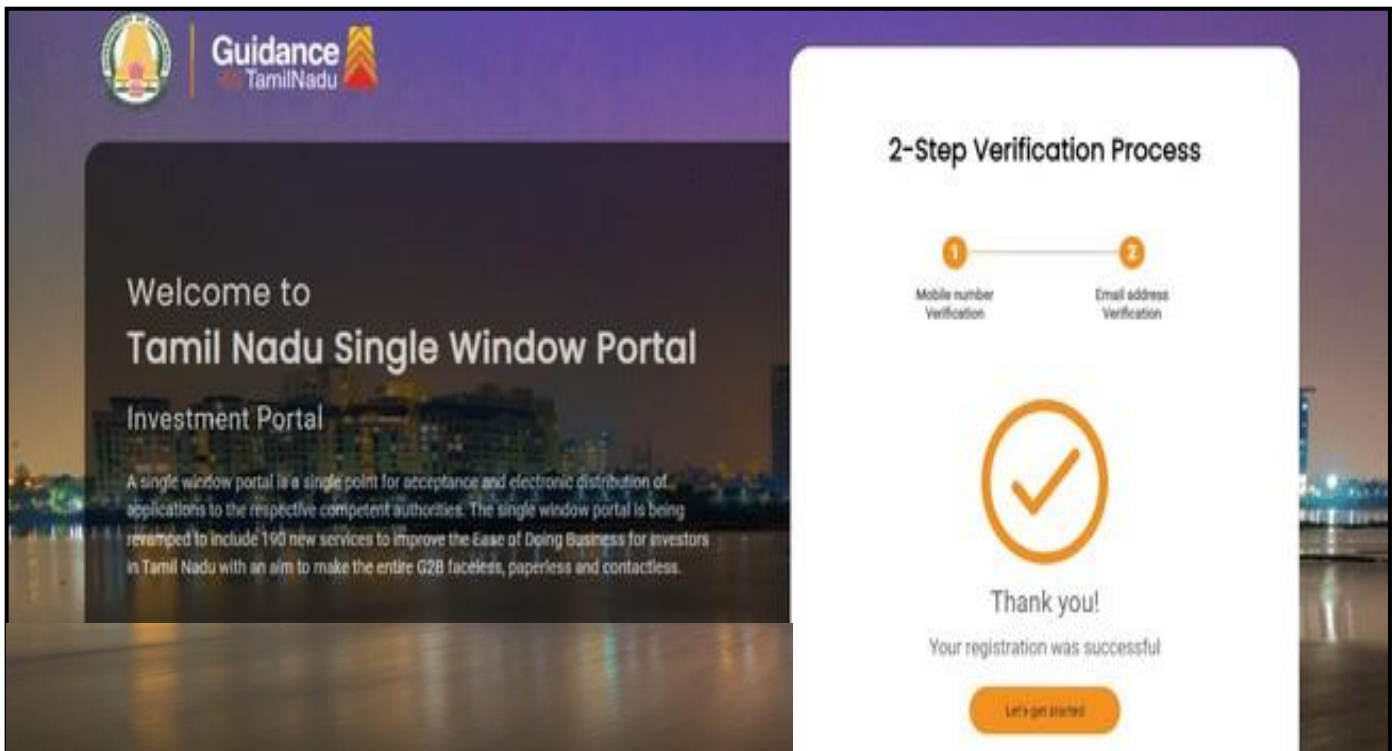


Figure 7. Registration Confirmation Pop-Up

4. Login

- 1) The applicant can login to TNSWP with the Username and Password created during the registration process.
- 2) Click on login button to enter TNSWP.

Login to TNSWP

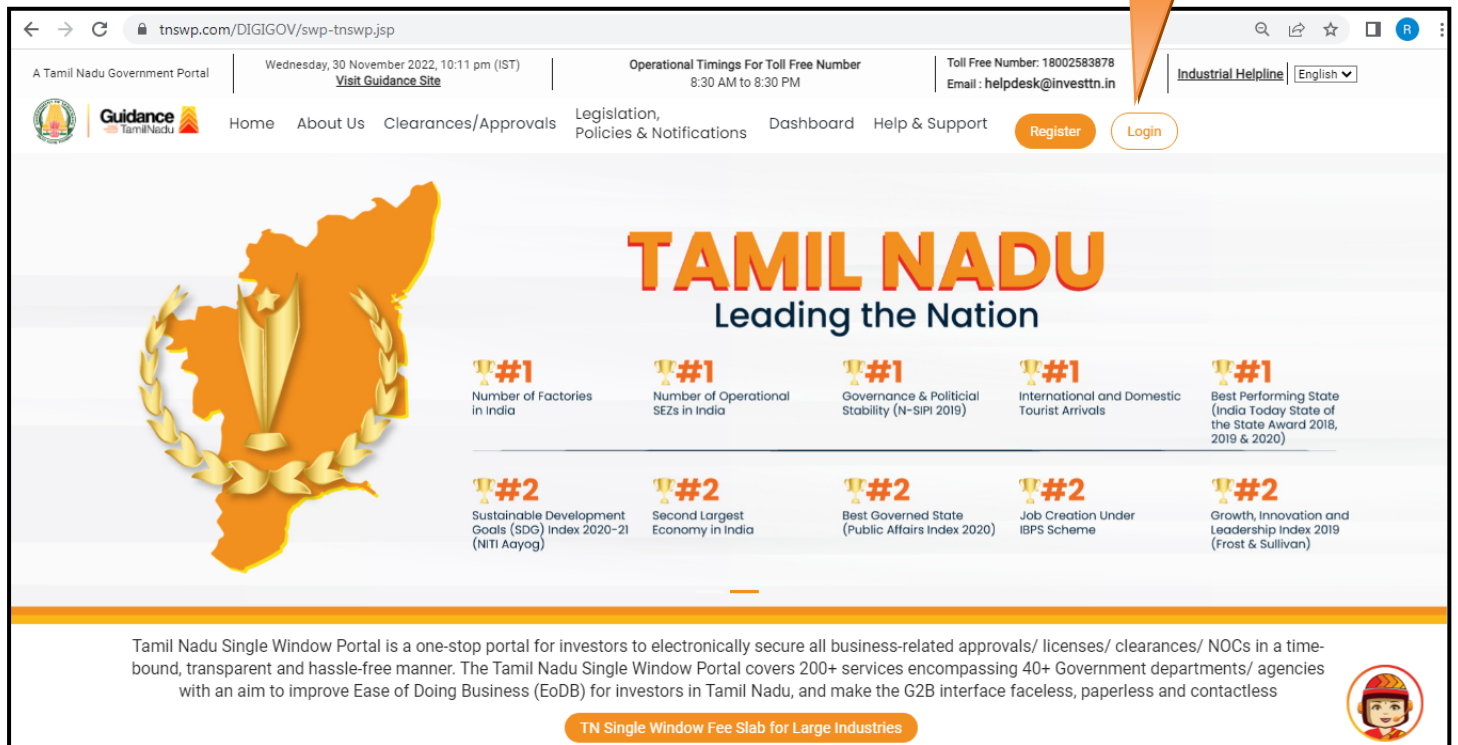


Figure 8. Login

5. Dashboard Overview

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is Applicant-friendly interface for the Applicant’s easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.

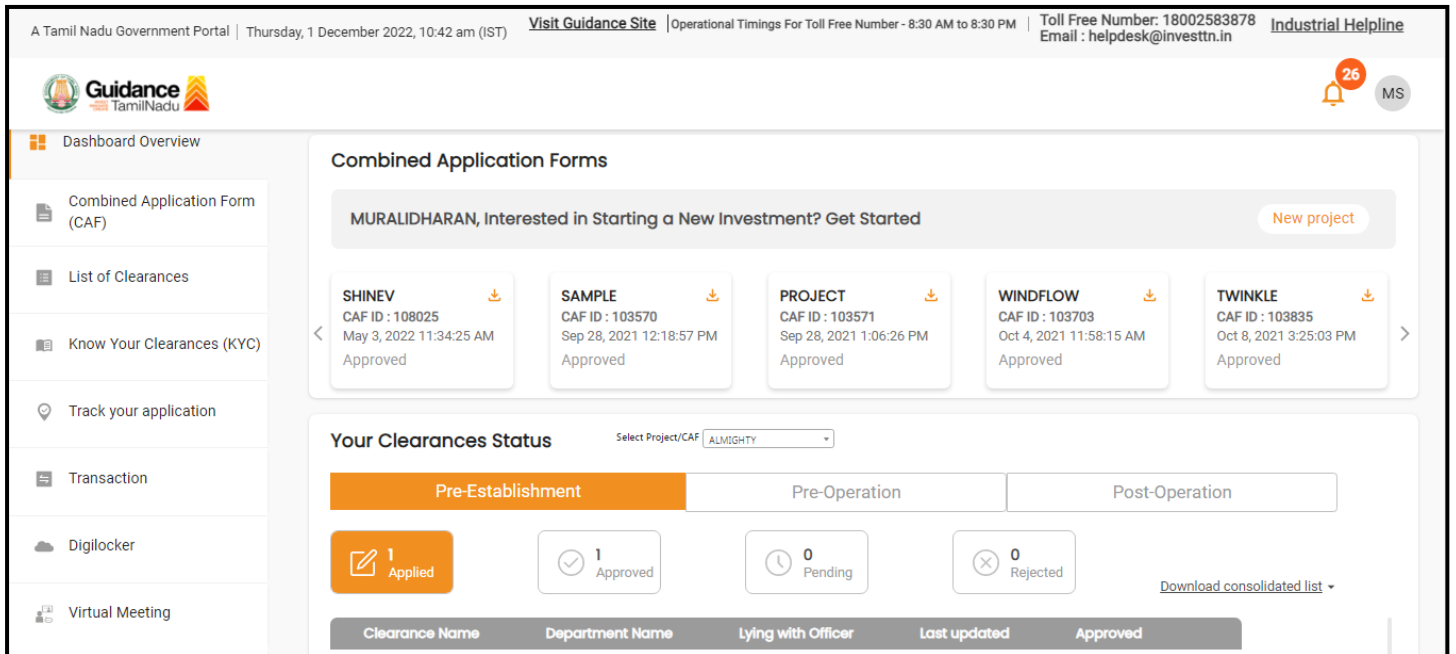
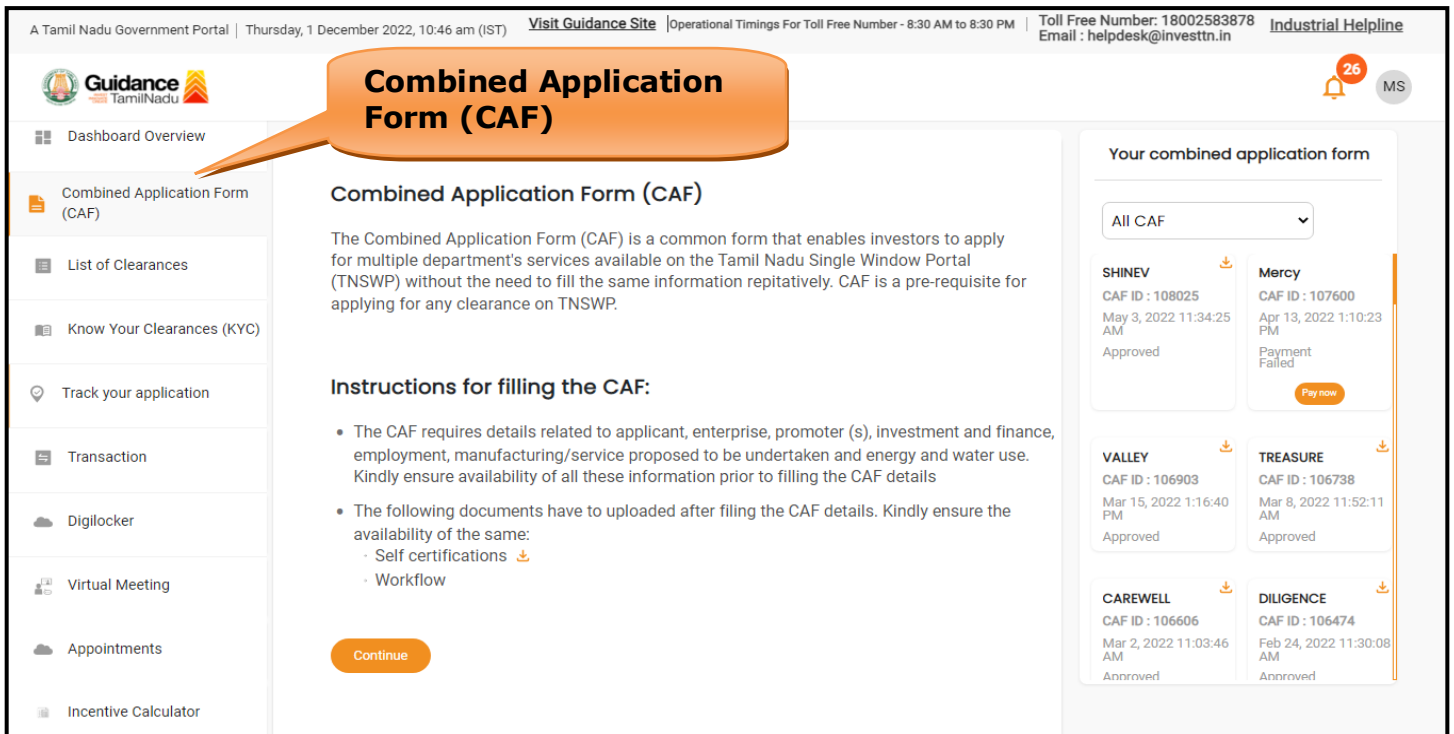


Figure 9. Dashboard Overview

6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the below Figure.
- 5) Click on '**Continue**' button to fill in the Combined Application Form.



The screenshot shows the Tamil Nadu Government Portal interface. At the top, there is a header with the date and time (Thursday, 1 December 2022, 10:46 am (IST)), a link to the Guidance Site, operational timings, toll-free number (18002583878), and email (helpdesk@investtn.in). The main content area is titled 'Combined Application Form (CAF)' and includes a description of the CAF, instructions for filling it, and a 'Continue' button. The right sidebar shows a grid of application cards for various departments, including SHINEV, VALLEY, CAREWELL, Mercy, TREASURE, and DILIGENCE, each with a CAF ID, date, and status.

Figure 10. Combined Application Form (CAF)

6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the applicant has to fill 7 Sections of CAF as displayed in Figure 11. (**CAF payment tab** will be displayed only for Large Enterprises).

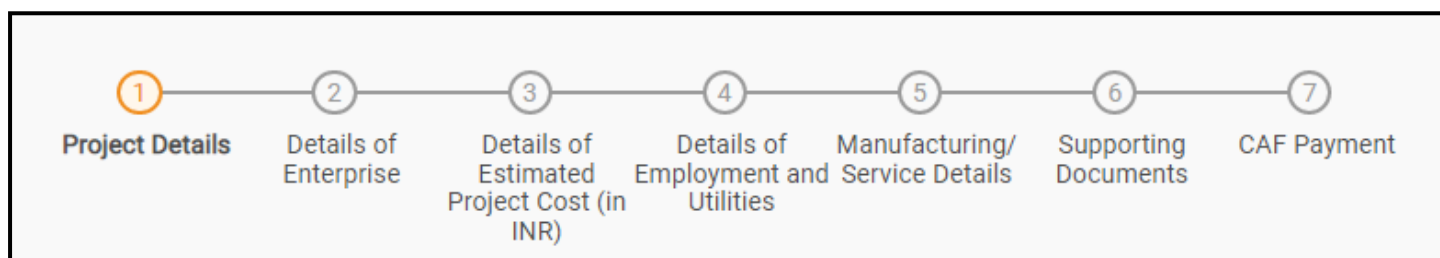


Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under '**Section 6: Supporting Documents**'

- **Self-Certification:**

- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the applicant can submit the form.

4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).

The screenshot displays the 'CAF Payment' step of the Combined Application Form (CAF) process. A progress bar at the top indicates seven steps: 1. Project Details, 2. Details of Enterprise, 3. Details of Estimated, 4. Details of Employment and Utilities, 5. Details of Manufacturing, 6. Supporting Documents, and 7. CAF Payment. The current step is highlighted in orange. A confirmation message box is overlaid on the page, stating: 'Information: Your CAF details have been successfully saved. Kindly review the CAF fees amount and make applicable payment to submit the CAF.' Below the message, the 'Payment Details' section is visible, showing options for 'Lump sum' (selected) and 'à la carte'. The 'Amount to be paid (in INR)' is set to 500000 (Five Lakh). At the bottom, there are buttons for 'Previous', 'Next', 'Pay Later', 'Pay Now', 'Review & Submit', and 'Submit'.

Figure 12. Combined Application Form (CAF) - Confirmation Message

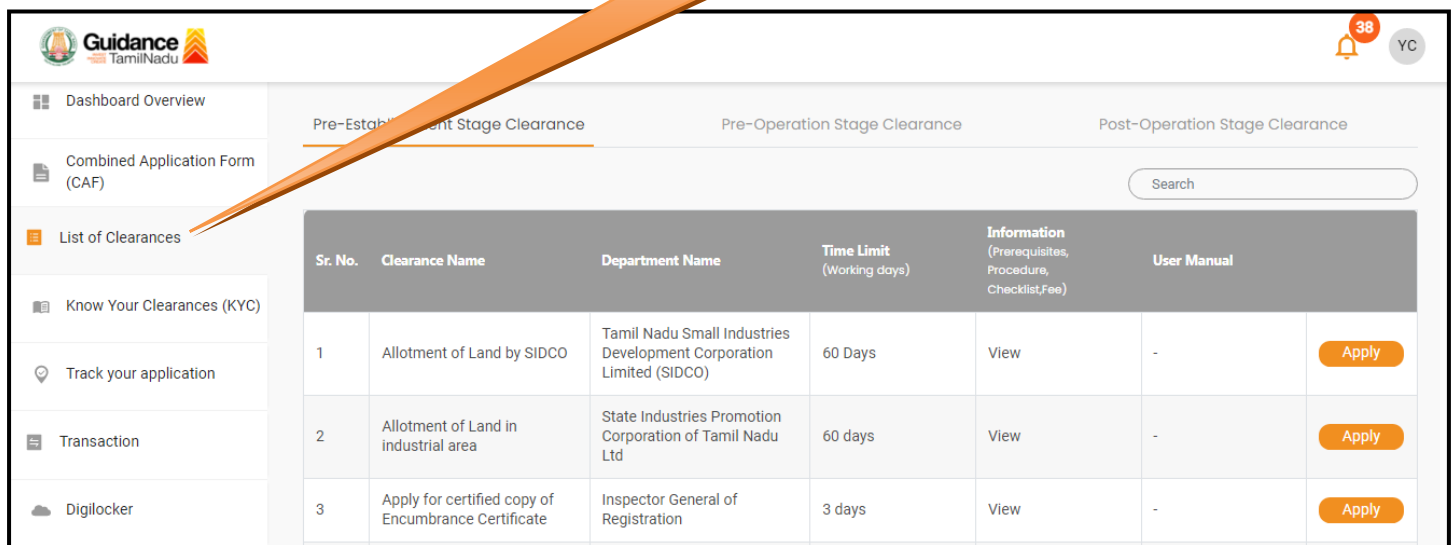
Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Clickhere](#) to access the Single Window Fee Slab.

7. Apply for Low Tension – New Power Connection

1. Click on “List of Clearances”

List of Clearances



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual	
1	Allotment of Land by SIDCO	Tamil Nadu Small Industries Development Corporation Limited (SIDCO)	60 Days	View	-	Apply
2	Allotment of Land in industrial area	State Industries Promotion Corporation of Tamil Nadu Ltd	60 days	View	-	Apply
3	Apply for certified copy of Encumbrance Certificate	Inspector General of Registration	3 days	View	-	Apply

Figure 13. List of Clearances

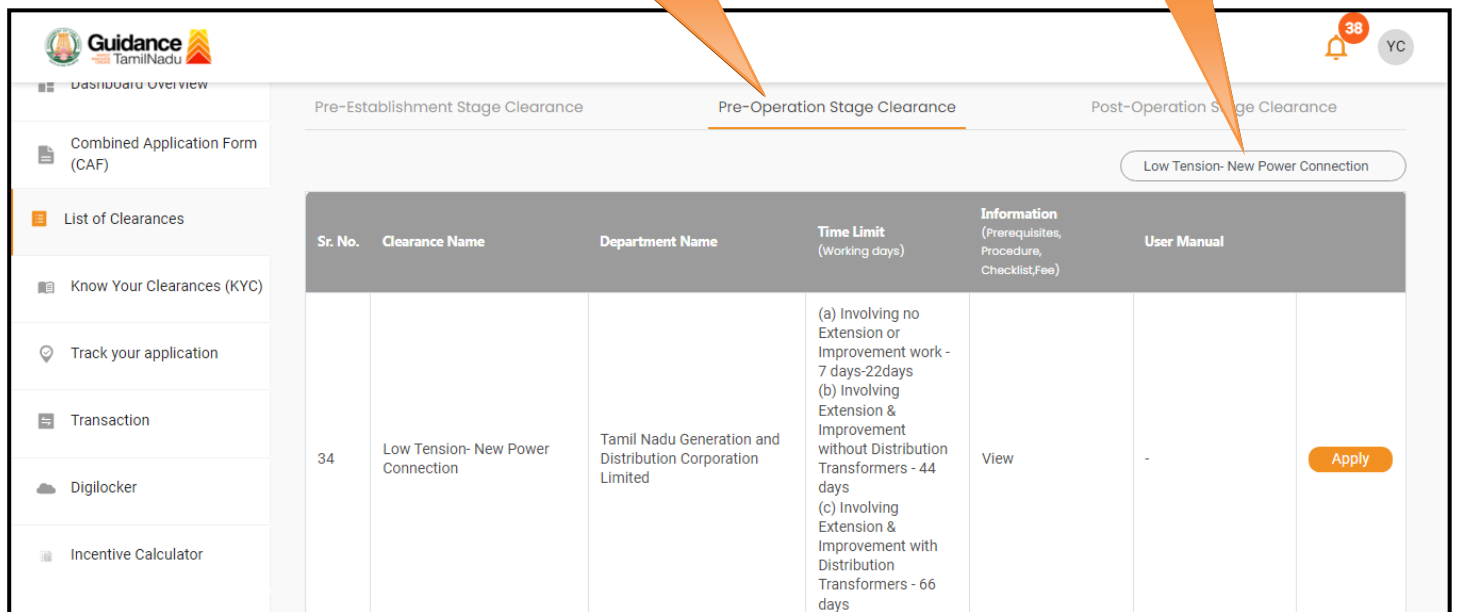
2. The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3. Select '**Pre-Operation Stage Clearance**' and find the clearance '**Low Tension - New Power Connection**' by using Search option as shown in the figure given below.

Pre-Operation Stage Clearance

Search for Clearance



The screenshot shows the 'Pre-Operation Stage Clearance' section of the Guidance TamilNadu portal. A search filter 'Low Tension- New Power Connection' is applied. The table below lists the search results.

Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
34	Low Tension- New Power Connection	Tamil Nadu Generation and Distribution Corporation Limited	(a) Involving no Extension or Improvement work - 7 days-22days (b) Involving Extension & Improvement without Distribution Transformers - 44 days (c) Involving Extension & Improvement with Distribution Transformers - 66 days	View	-

Figure 14. Search for Clearance

4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15).
5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

View Information

Apply for Clearance

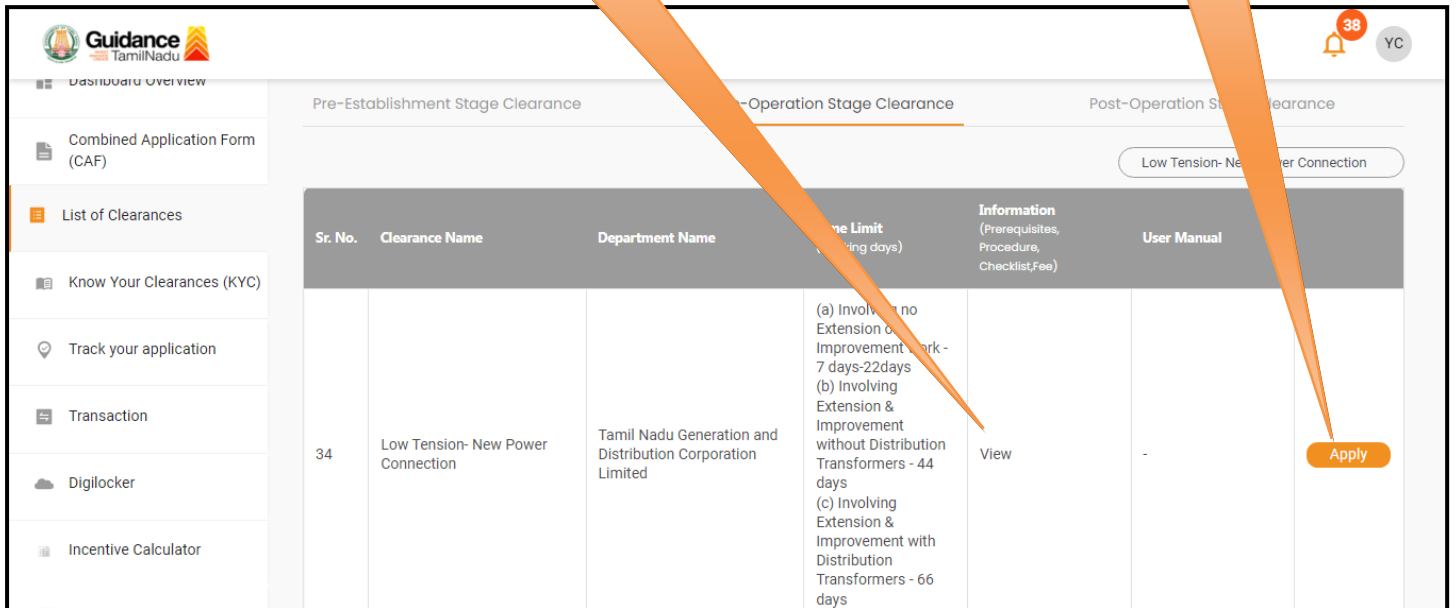


Figure 15. Apply for Clearance

1) Select **PROJECT / CAF** from the drop-down menu.

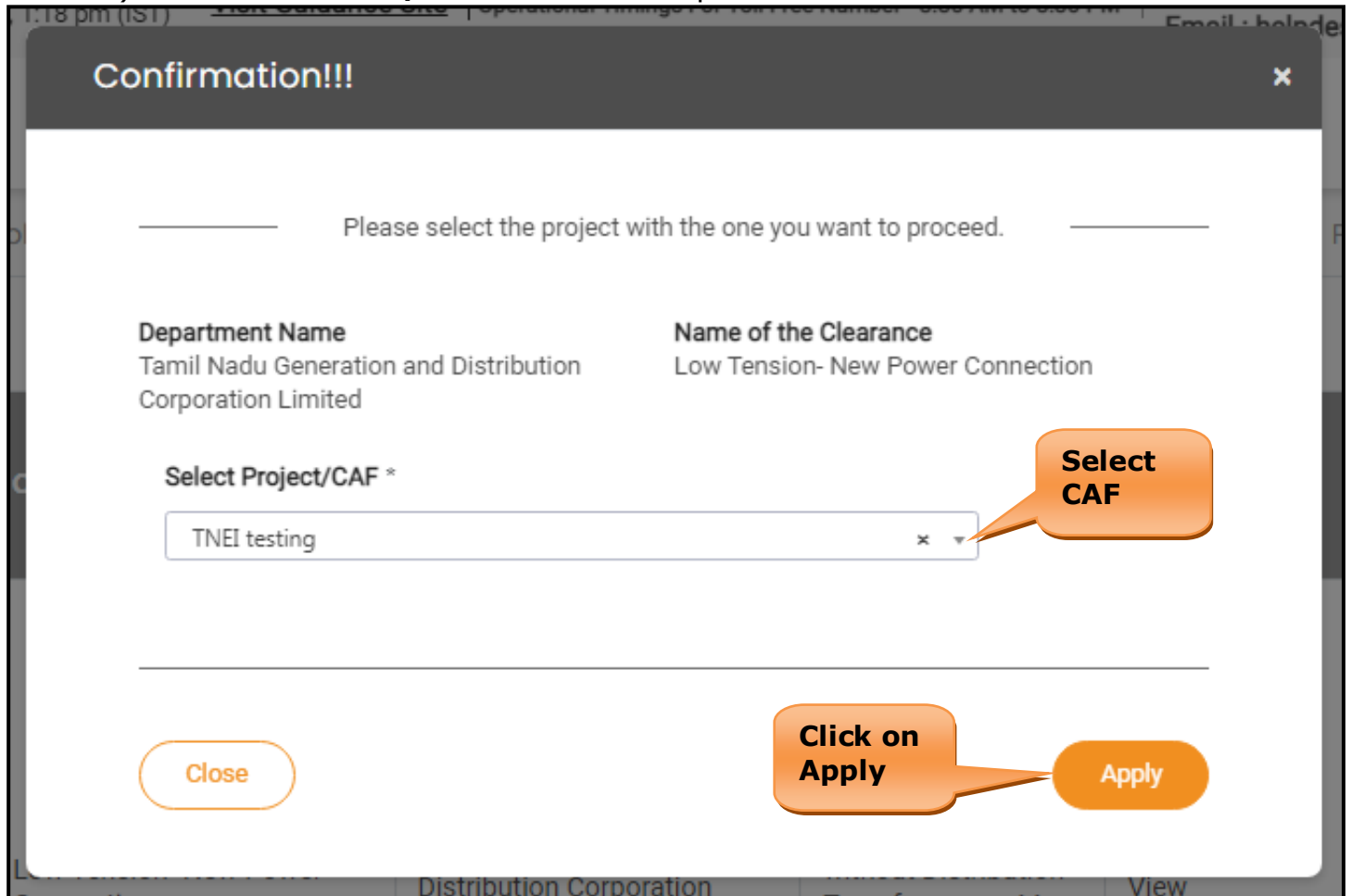


Figure 16. Project/CAF

2) Click on the Apply button and the Page will get redirected to Low Tension – New Power Connection.

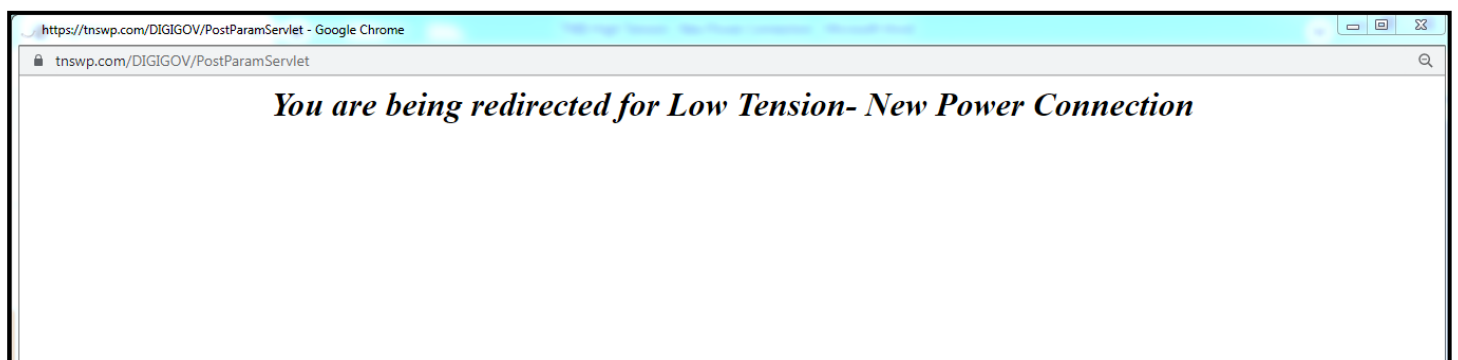



Figure 17. Redirecting to New Power connection

3) Enter all the mandatory details in the application for New Service Connection.

nsc.tnebtld.gov.in/nsconline/nscswnew.xhtml

For Power Failure Complaints - Call 9498794987 Tamilnadu , India



TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LIMITED

New Service Application
Home / Application

புதிய மின் இணைப்பு படிவம்

(Application for New Service Connection)

Apply for all type of Service connections i.e., Domestic, Commercial, Educational Institutions, Industry etc (Except Hut)

பொது விபரம்/General details

மாவட்டம் District *	<input type="text" value="Chennai"/>
தாலுகா Taluk *	--select-- (தேர்வு செய்க)
டவுன் /கிராமம் Town/village *	--select-- (தேர்வு செய்க)
பிரிவு Area/Locality *	--select-- (தேர்வு செய்க)
மின் கோருபவர் வகை (Applicant's Category) *	---select-- (தேர்வு செய்க)
உரிமையாளர் விபரம் (Ownership Details) *	--select-- (தேர்வு செய்க)

தொடர்பு / விண்ணப்ப முகவரி ஒன்றா?
(Is Communication/Supply address are same?) * YES NO

விண்ணப்பதாரரின் விபரங்கள்/Applicant details

விண்ணப்பதாரர் பெயர் (Name of the Applicant(s)) *	<input type="text" value="SWP lifts"/>
தந்தை/தாய்/கணவர் பெயர் (Name of Applicants Father /Mother) *	S/ <input type="text"/>
மின் அஞ்சல் (Valid e-mail address)	<input type="text" value="yokesh4995@gmail.com"/>

அலைபேசி எண்
(Contact Number)

9092653218

Supply address

கதவு எண்:/வீடு அல்லது வளாகத்தின் பெயர்
(Door No.and /or name of the house or premises)*

55-west

தெரு
(Street)*

street

நகரம்/கிராமம்
(Town/Village)*

Ambattur

தாலுகா
(Taluk)*

Ambattur

அஞ்சல் குறியீடு
(Pin Code)*

600034

Tariff and load details

மின் விதித்தொகுப்பு :
Tariff*

--select--

மின் விகிதாசாரம் வகை:
Select Sub-Category under Tariff*

--select--

தேவையான மின்கமை
(Total required load) KW*

மின் தேவை வகை
Type of Supply Required? *

1-phase 3-phase

விண்ணப்பதாரரு(களு)க்கு வேறு ஏதேனும்
மின் இணைப்பு(கள்) இருந்தால் ,அதன் விபரங்கள்
Details of existing service connection(s) of the applicant(s),if any:

YES NO

ஆம் எனில், மண்டல குறியீட்டுடன் உங்கள்
மின் இணைப்பு எண்ணை உள்ளிடவும்
If yes,Enter your service connection with Region code

ஏதேனும் கட்டணங்கள், விண்ணப்பதாரரி(களின்) அல்லது
வளாகத்தின் பெயரி(களி)லோ நிலுவையில் உள்ளதா ?
/Whether any current consumption charges or any other charges
are due to TANGEDCO in the name(s) of the applicant(s)
or premises:

YES NO

ஆம் எனில், மண்டல குறியீட்டுடன் உங்கள்
மின் இணைப்பு எண்ணை உள்ளிடவும்
If yes,give details(SC No with Region code)

GST இருக்கிறதா?
Do you have GST No?

YES NO

GST எண்
Enter GST Number

மின் கம்பியமைத்தல் முடிக்கப்பட்ட தேதி
(The wiring has been completed on)*

select a date

Whether the installation is provided with earth protective device
(RCD) as per TamilNadu Electricity Distribution Code?

YES NO

The following are my/our requirements

வ. எண் Sl.no	விளக்கம் Description	முனைகளின் எண்ணிக்கை No.Of Points	முனைகளின் வாட் அளவு Wattage of Points	மொத்த வாட் அளவு Total Wattage
ஒளிபூட்டல் புள்ளிகள் Lighting points				
1.	விளக்குகள் Lights	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
2.	மின்விசிறிகள் Fans	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3.	சுவர் சொருகமைப்புகள் Convenient Wall Plugs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
மின் சுமை விவரங்கள் Domestic electrical apparatus				
1.	சூக்கர்கள் Cookers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
2.	தண்ணீர் சூட்டிகள் Water heaters	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3.	குளிர் சாதன பெட்டி Refrigerator	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4.	காற்று பதனிகள் Air conditioners	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
5.	மின் தூக்கி Lifts/Elevator/Escalators	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
6.	பிற பயன்பாடு Other Purpose	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
7.	சுவர் சொருகமைப்புகள் Convenient wall plugs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
மின் திறன் சுமைகள் Power Loads				
1.	வீட்டு உபயோகம் Domestic	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
2.	தொழிற்சாலை சார்ந்தது Industrial	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3.	பற்றவைப்பு Welding	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4.	பிற பயன்பாடுகள் Other purposes	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
5.	சுவர் சொருகமைப்புகள் Convenient Wall plugs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
		Demand applied for in (Watts) <input type="text" value="0"/>		
		Demand applied for in (KW) 0.0		

Click on 'Confirm and Upload Documents'

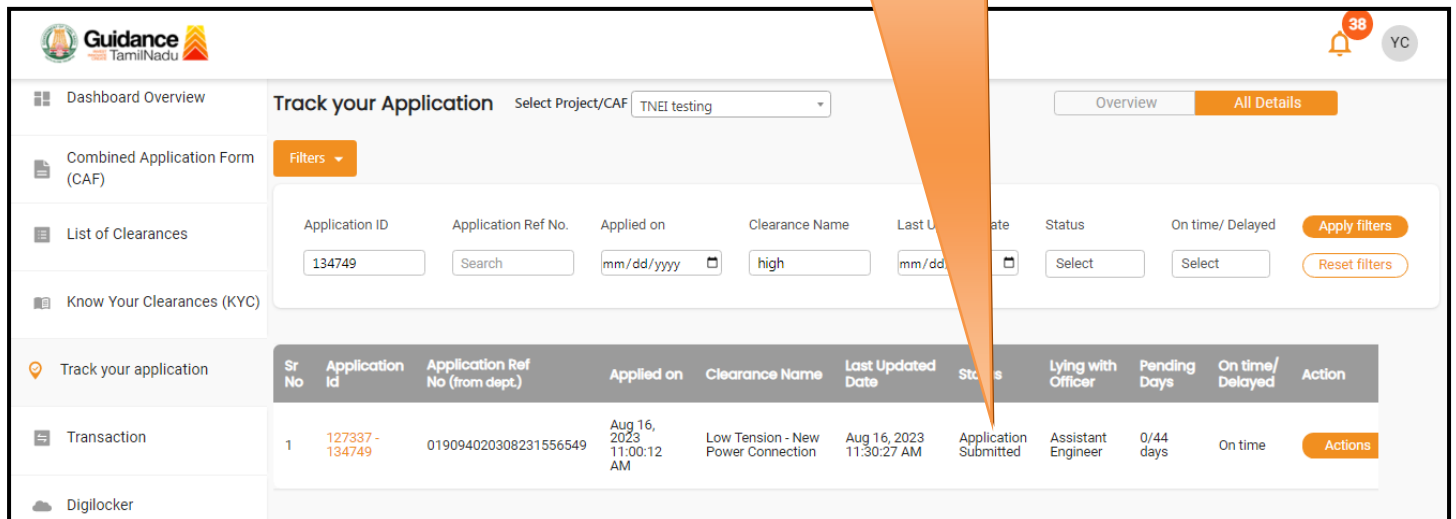
Confirm and Upload documents

Figure 18. New Service Connection

Application Submitted

- 1) After the applicant has completed the application form, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

Status Changed to 'Application Submitted'



The screenshot shows the 'Track your Application' page. A callout bubble points to the 'Application Submitted' status in the table. The table has the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 16, 2023 11:30:27 AM	Application Submitted	Assistant Engineer	0/44 days	On time	Actions

Figure 19. Status of the Application Submitted

8. Track Your Application

- 1) After submitting the application, a unique 'token ID' would be generated. Using the '**Token ID**' the Applicant can track the status of clearances by clicking on 'Track your application' option.'
- 2) Applicant to choose the name of the project created during CAF from the dropdown '**Select Project / CAF**' displayed at the top of the page.

- **Track your application– Overview Option**

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**

Track Your Application

Overview of applications

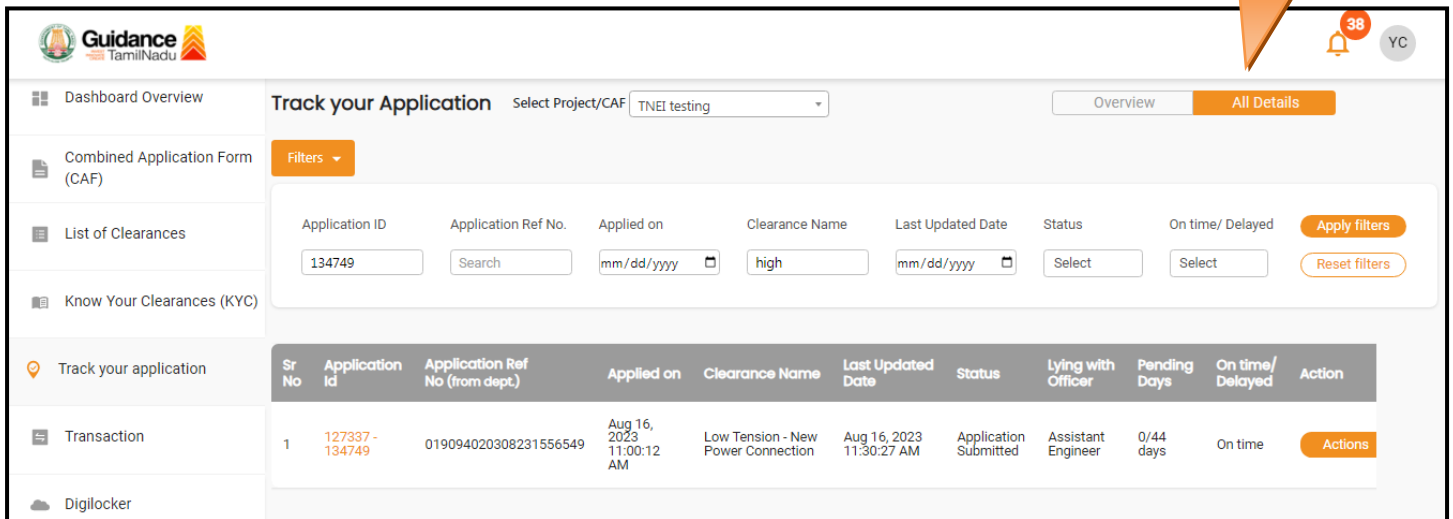
Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 16, 2023 11:30:27 AM	Application Submitted	Assistant Engineer	0/44 days	On time	Actions

Figure 20. Track Your Application

- **Track your application– ‘All Details’ Option**

By clicking on ‘All details’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

The screenshot shows the 'All Details' tab for tracking an application. The interface includes a sidebar with navigation options like 'Dashboard Overview', 'Combined Application Form (CAF)', 'List of Clearances', 'Know Your Clearances (KYC)', 'Track your application', 'Transaction', and 'Digilocker'. The main content area is titled 'Track your Application' and features a dropdown menu for 'Select Project/CAF' set to 'TNEI testing'. There are tabs for 'Overview' and 'All Details' (the active tab). Below the tabs is a 'Filters' section with input fields for 'Application ID' (134749), 'Application Ref No.' (Search), 'Applied on' (mm/dd/yyyy), 'Clearance Name' (high), 'Last Updated Date' (mm/dd/yyyy), 'Status' (Select), and 'On time/ Delayed' (Select). There are 'Apply filters' and 'Reset filters' buttons. A table displays the application details:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127937 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 16, 2023 11:30:27 AM	Application Submitted	Assistant Engineer	0/44 days	On time	Actions

Figure 21. ‘All Details’ tab

9. Query Clarification

- 1) After submitting the application to the Assistant Engineer of Tamil Nadu Generation and Distribution Corporation Limited review the application and if there are any clarifications required, would raise a query to the applicant.
- 2) Applicants would receive an alert message through Registered SMS/Email.
- 3) Applicants could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- 4) Applicants could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button responds to the query as shown in the below figure.

The screenshot shows the 'Track your Application' page. The top navigation bar includes 'Dashboard Overview', 'Combined Application Form (CAF)', 'List of Clearances', 'Know Your Clearances (KYC)', 'Track your application', 'Transaction', and 'Digilocker'. The main content area is titled 'Track your Application' and includes a dropdown for 'Select Project/CAF' (TNEI testing), 'Overview' and 'All Details' tabs, and a 'Filters' section. The filters section contains input fields for 'Application ID' (134749), 'Application Ref No.' (Search), 'Applied on' (mm/dd/yyyy), 'Clearance Name' (high), and 'On time/ Delayed' (Select). Below the filters is a table with the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 16, 2023 11:30:27 AM	Need Clarification	Assistant Engineer	0/44 days	On time	Actions

An orange callout bubble with the text 'Need Clarification' points to the 'Status' column of the table row.

Figure 22. Need Clarification

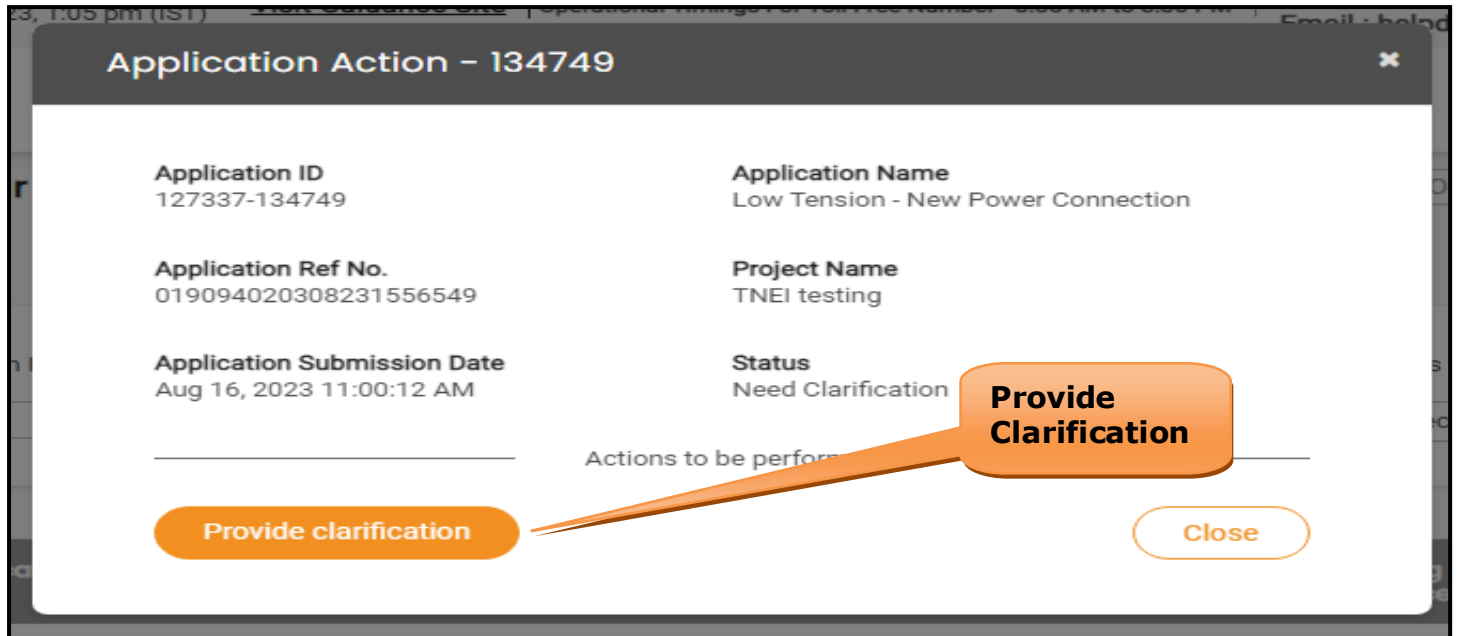


Figure 23. Provide Clarification

- 5) The Applicant clicks on '**Provide Clarification**' button and responds to the Query.
- 6) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to '**Application Resubmitted**' after the Applicant submits the query.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 17, 2023 4:30:27 PM	Application Resubmitted	Assistant Engineer	1/44 days	On time	Actions

Figure 24. Application Resubmitted

10. Inspection Schedule

- 1) The Assistant Engineer of Tamil Nadu Generation and Distribution Corporation Limited schedules the date of appointment for inspection to be done for the specified institution.
- 2) After the Inspection gets completed, the Assistant Engineer submits the Inspection report.
- 3) The Applicant has the provision to view the Scheduled Inspection details.

Inspection Scheduled

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 18, 2023 3:30:27 PM	Inspection Scheduled	Assistant Engineer	2/44 days	On time	Actions

Figure 15. Inspection Scheduled

Application Action - 134749

Application ID 127337-134749	Application Name Low Tension - New Power Connection
Application Ref No. 019094020308231556549	Project Name TNEI testing
Application Submission Date Aug 16, 2023 11:00:12 AM	Status Inspection Scheduled

Actions to be performed

[Inspection Details](#) **Inspection Details** [Close](#)

Figure 26. Inspection Details

Inspection Details : 134749

Inspection Scheduled Date (DD/MM/YYYY)
18/08/2023

Inspection Date

Figure 27. Inspection Details (Contd.)

11. Payment Process

1) Complete payment through online

The screenshot shows the 'Track your Application' page with a dropdown menu set to 'TNEI testing'. The table below shows the application status:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 17, 2023 4:30:27 PM	Pay Demand Charges	Assistant Engineer	1/44 days	On time	Actions

Figure 28. Payment Process

12. Application Processing

1) The Assistant Engineer scrutinizes and reviews the application and updates the status as **“Approved”**.

The screenshot shows the 'Track your Application' page with the same dropdown menu. The table below shows the application status updated to 'Approved':

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	127337 - 134749	019094020308231556549	Aug 16, 2023 11:00:12 AM	Low Tension - New Power Connection	Aug 19, 2023 5:30:27 PM	Approved	Assistant Engineer	3/44 days	On time	Actions

Figure 29. Application Processed

2) If the application is **'Approved'** by the Superintending Engineer of Tamil Nadu Generation and Distribution Corporation Limited, the applicant can download the Certificate under **Track your application - > Action button -> Download** (Refer Figure 30)

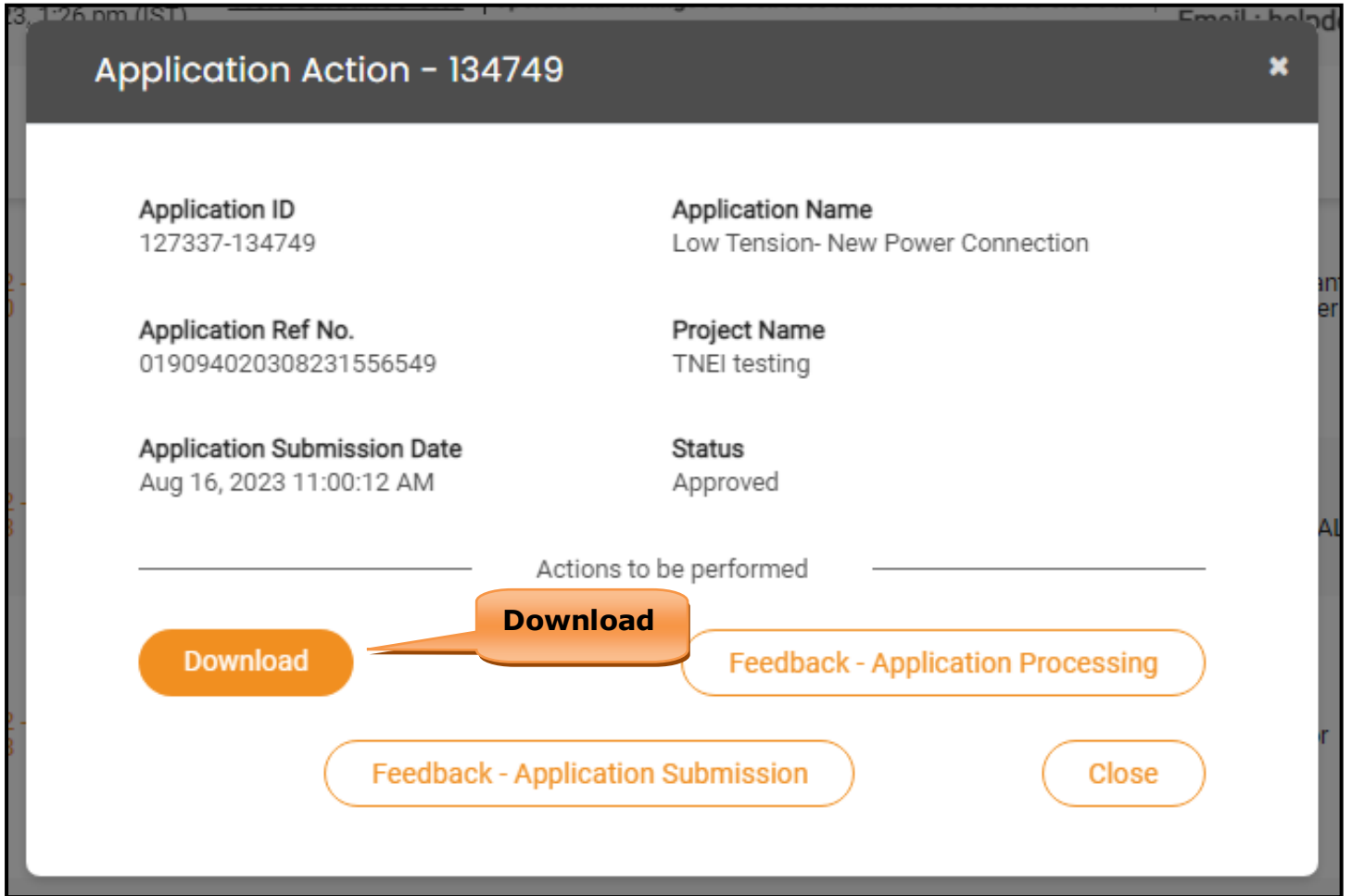


Figure 30. Download Certificate

