Privacy Policy

The Privacy Policy document outlines the types of personal information we receive and collect when you use the Tamil Nadu Single Window Portal (TNSWP) services, as well as some of the steps we take to safeguard information. This is done to enable you to make an informed decision about sharing personal information with us. We will ask you when we need information that personally identifies you (personal information) or allows us to contact you. Generally, this information is requested when you create a Registration ID / user profile on the site. To help you quickly find services or information. To help us create content most relevant to you. To alert you to product upgrades, special offers, updated information and other new services from various department of Government of Tamil Nadu, board/corporations and ULBs.

Scope

The notice offers highlights of the Tamil Nadu Single Window Portal (TNSWP)'s Privacy Policy, which describes in detail the privacy practices that apply to the Tamil Nadu Single Window Portal (TNSWP) services.

Data automatically collected

We log visitor's domain and IP address automatically, the information does not identify you as an individual, but only the computer that is being used to view the site. The data is used to see where the site is being used in the world to ensure coverage and for click stream analysis to help understand the site usage better, so that we could improve our service offerings to you. We do not link information automatically logged by such means with personal data about specific individuals.

Collection of Personal Information

We will not collect any information about individuals except where it is specifically and knowingly provided by them. Examples of such information are:

- Name
- Telephone number
- Service name

The information collected will be used to provide you with the information requested by you. You may opt out of these services whenever you wish to.

Collection of Non-Personally Identifiable Information

We collect anonymous visitor information like IP addresses, browser types (such as Internet Explorer, Netscape, etc.), referring pages, pages visited, and time spent on the web site. We collect the non-personally identifiable information for the following purposes:

1. To provide anonymous statistical analysis of web page traffic patterns for our website
2. To administer our website and servers
3. To allow for auditing of our services by third parties
4. To improve our website

Uses

- We could use personal information to provide the services you've requested, including services that display customized content.
- We could also use personal information for auditing, research, and analysis to operate and improve the Tamil Nadu Single Window Portal (TNSWP) services.
- When we use third parties to assist us in processing your personal information, we require that they comply with our Privacy Policy and any other appropriate confidentiality and security measures.
- We could also share information with third parties in limited circumstances, including when complying with legal process, preventing fraud or imminent harm and ensuring the security of our network and services.

Anonymous use of Cookies

We use cookies on the site when users first register. This ensures that on subsequent visits, if the cookie has not been deleted, they will not be asked to re-register. Cookies are small pieces of information that are stored on your computer by the server maintaining and operating the Site. They do not compromise your privacy or security as they store a randomly generated identifying tag on your computer. The cookie information does not include personal data such as name, age, phone number, e-mail address or mailing address. In addition, we do not link cookies to personal data such as name, age, phone number, e-mail address or mailing address. Most browsers are initially set up to accept cookies. If you prefer, you could set your browser to stop cookies being placed on your terminal equipment. You would have to refer to your specific Internet browser for instructions.

Combination of Browsing Information with Personal Information

We do not collect any personal information from website visitors. Hence, we do not and cannot combine traffic analysis information with personal information such as name, age, phone number or mailing address.

Your choices

- You could decline to provide personal information to us and/or refuse cookies in your browser, although some of our features or services may not then function properly as a result.
- We make sincere efforts in good faith to provide you access to your personal information upon request and to let you correct such data if it is inaccurate and delete it, when reasonably possible.
- If you choose not to register or provide personal information, you can still have access to specific services which do not need you to register. But you will not be able to access areas that require registration. If you decide to register, you will be able to select the kinds of information you want to receive from us by subscribing to various services.

Policy Changes

Please note that the Privacy Policy may change from time to time. Any changes to the policy will be posted here. Each version of the Policy would be identified at the top of the page by its effective date.

Security

The Tamil Nadu Single Window Portal (TNSWP) treats all the data with utmost care and security. Any details you give will remain completely confidential. Government of Tamil Nadu has taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. We take strong precautions to protect your data from loss, misuse,

unauthorized access or disclosure, alteration, or destruction. We guarantee your e-payment transactions to be 100% safe and secure. When you do payment transaction or access your personal account information are encrypted before it's sent over the Internet. Your personal information is never shared outside Government of Tamil Nadu without your permission, except under conditions explained above. Inside State Data Center of Government of Tamil Nadu, data is stored in password-controlled servers with limited access. You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your username and password, so do not share these with others.