



TAMILNADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

**Approval for 3% Interest Subsidy (Back ended interest
Subsidy)**

**Commissionerate of Industries and
Commerce**



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1. Home Page

- 1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.
- 2) **Applicants can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email.**

TNSWP website
(www.tnswp.com)

Toll free number
and Mail Id

The screenshot shows the TNSWP Home Page with the following details:

- Header: Tamil Nadu Government Portal, Wednesday, 30 November 2022, 10:11 pm (IST), Operational Timings For Toll Free Number 8:30 AM to 8:30 PM, Toll Free Number: 18002583878, Email: helpdesk@investtn.in, Industrial Helpline | English
- Navigation: Home, About Us, Clearances/Approvals, Legislation, Policies & Notifications, Dashboard, Help & Support, Register, Login
- Main Banner: TAMIL NADU Leading the Nation
- Awards:
 - #1 Number of Factories in India
 - #1 Number of Operational SEZs in India
 - #1 Governance & Political Stability (N-SIPI 2019)
 - #1 International and Domestic Tourist Arrivals
 - #1 Best Performing State (India Today State of the State Award 2018, 2019 & 2020)
 - #2 Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog)
 - #2 Second Largest Economy in India
 - #2 Best Governed State (Public Affairs Index 2020)
 - #2 Job Creation Under IBPS Scheme
 - #2 Growth, Innovation and Leadership Index 2019 (Frost & Sullivan)
- Footer: Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless. Button: TN Single Window Fee Slab for Large Industries

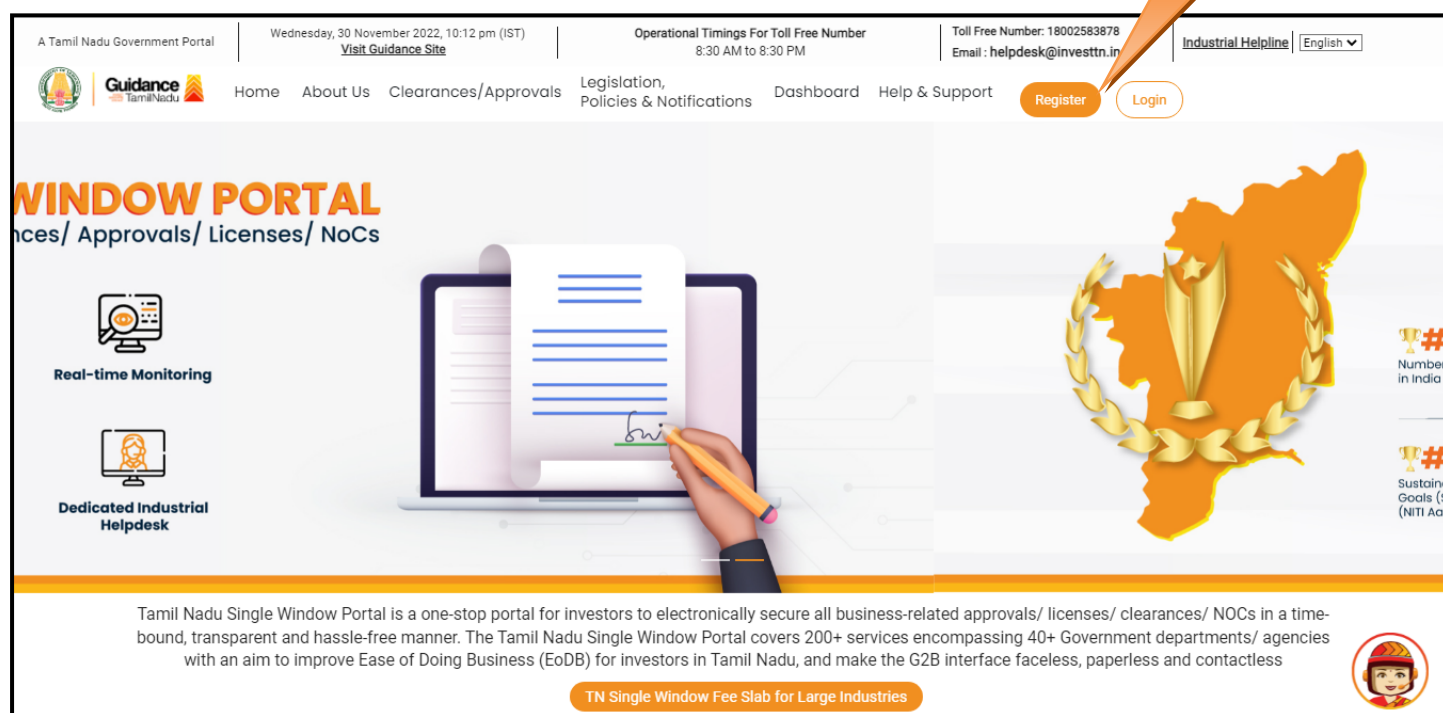
Figure 1. Single Window Portal Home Page

2. Registration

To access the TNSWP and to apply for various clearances the applicant needs to complete the Registration process.

1) Click on '**Register**' button on TNSWP.

**Register
on TNSWP**



A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:12 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Home About Us Clearances/Approvals Legislation, Policies & Notifications Dashboard Help & Support Register Login

WINDOW PORTAL
Clearances/ Approvals/ Licenses/ NoCs

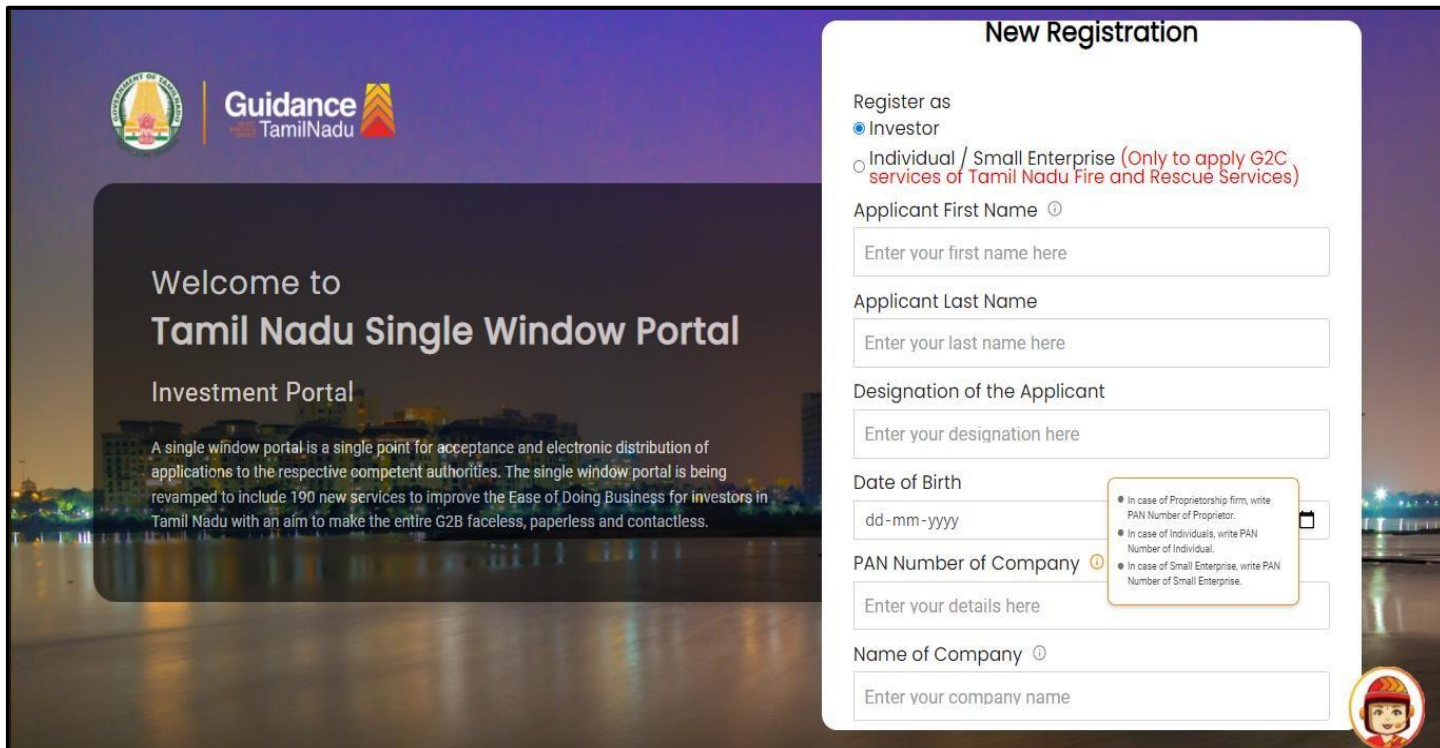
Real-time Monitoring
Dedicated Industrial Helpdesk

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

Figure 2. Register

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the 'Investor' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
- 5) The information icon ⓘ gives a brief description about the fields when the applicant hovers the cursor on these icons.



Welcome to Tamil Nadu Single Window Portal Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

New Registration

Register as

Investor

Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name

Designation of the Applicant

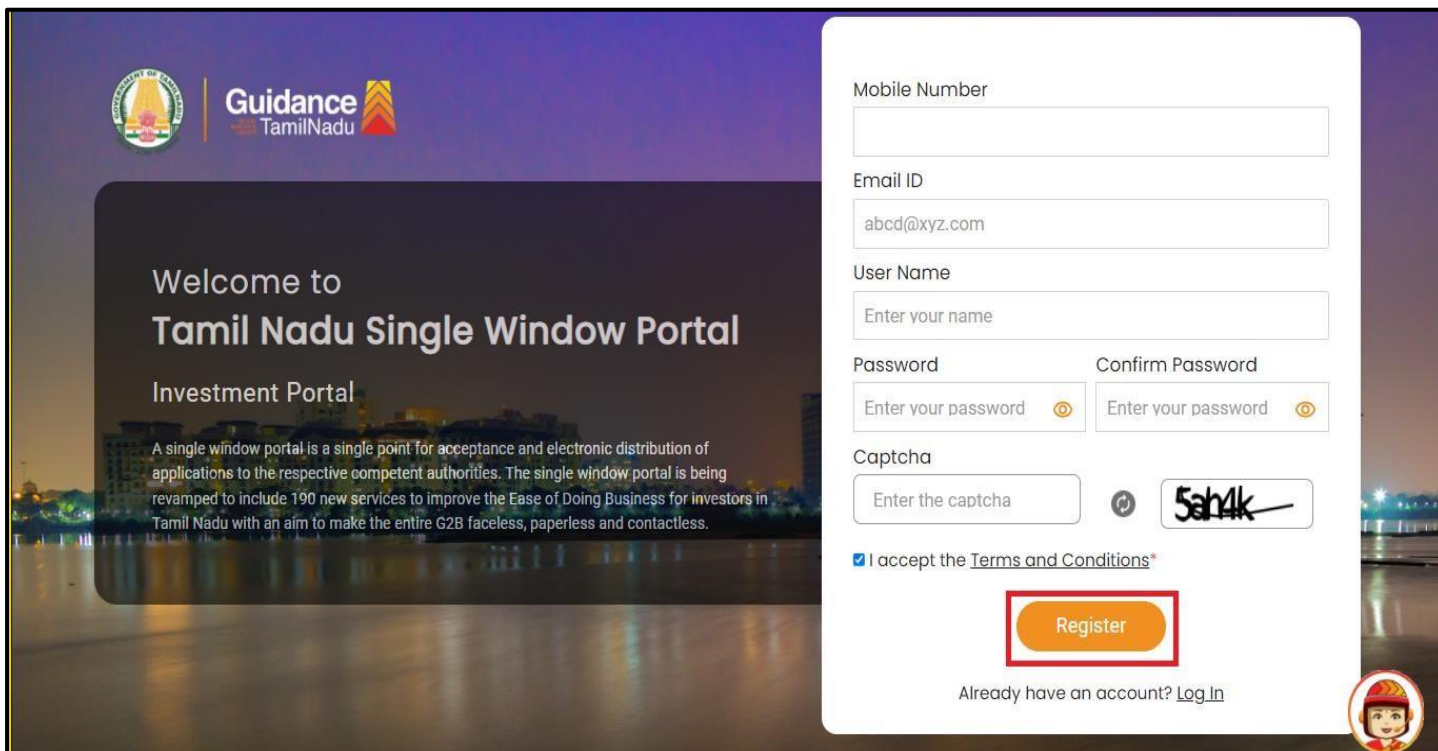
Date of Birth

PAN Number of Company

Name of Company

- In case of Proprietorship firm, write PAN Number of Proprietor.
- In case of Individuals, write PAN Number of Individual.
- In case of Small Enterprise, write PAN Number of Small Enterprise.

Figure 3. Registration Form



Welcome to Tamil Nadu Single Window Portal Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

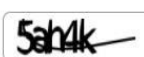
Mobile Number

Email ID

User Name

Password

Confirm Password

Captcha 

I accept the [Terms and Conditions](#)*

Register

Already have an account? [Log In](#)

Figure 4. Registration Form Submission

- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on 'Register' button.

3. Mobile Number / Email ID – 2-Step Verification Process

- '2-Step Verification Process' screen will appear when the applicant clicks on 'Register' button.

o Mobile Number Verification

- 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
- 2) Enter the verification code and click on the '**Verify**' button.

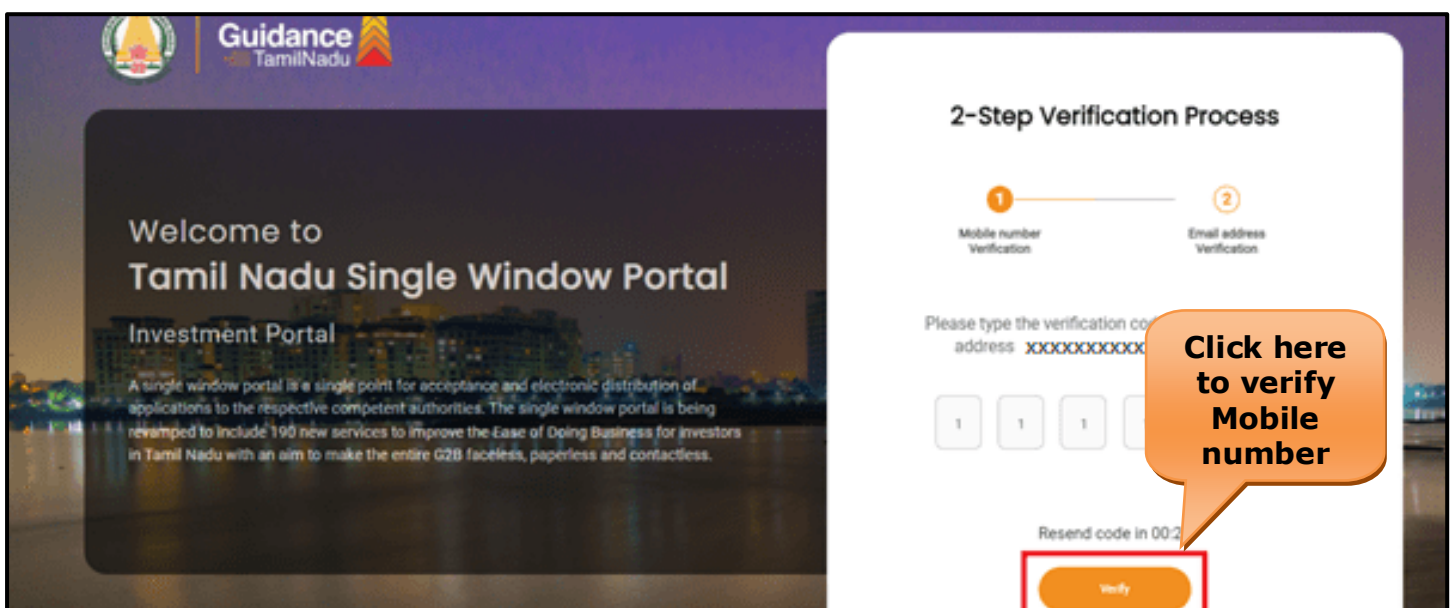


Figure 5. Mobile Number Verification

- o **Email ID Verification**

- 1) For verifying the Email ID, the verification code will be sent to the given Email ID.
- 2) Enter the verification code and click on the **'Verify'** button.

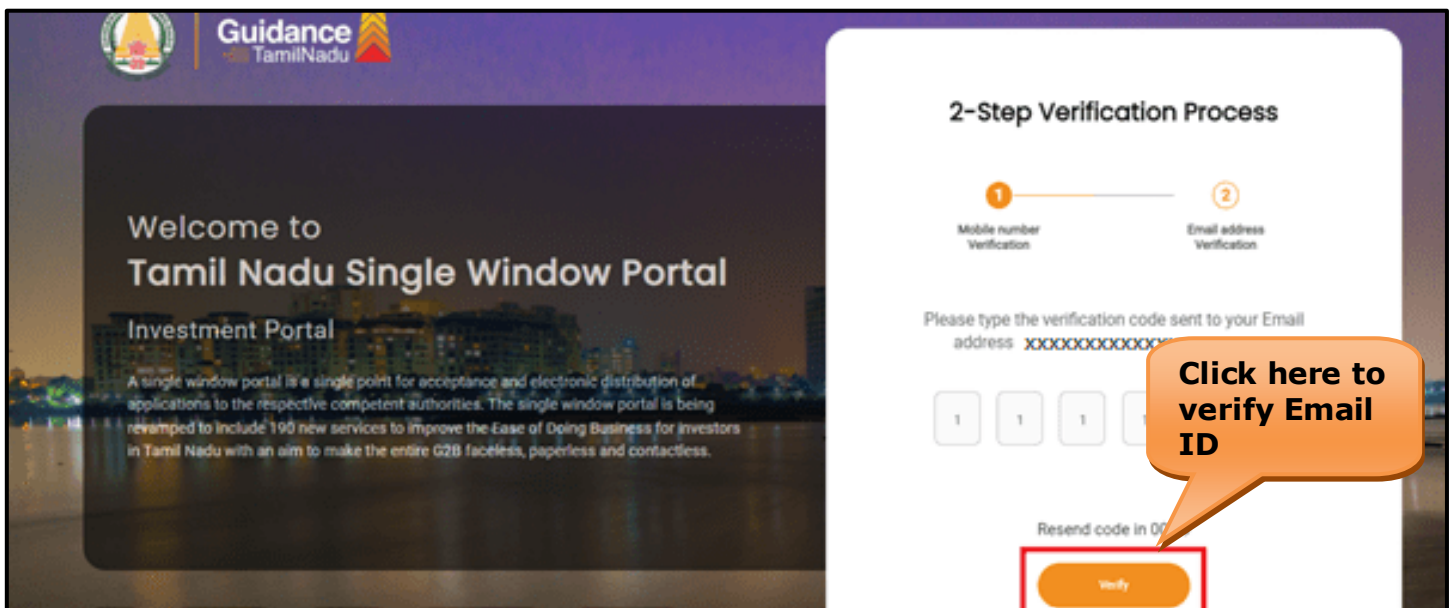


Figure 6. Email ID Verification

- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as '**Your registration was successful**' (Refer Figure 7).
- 4) Registration process is completed successfully.

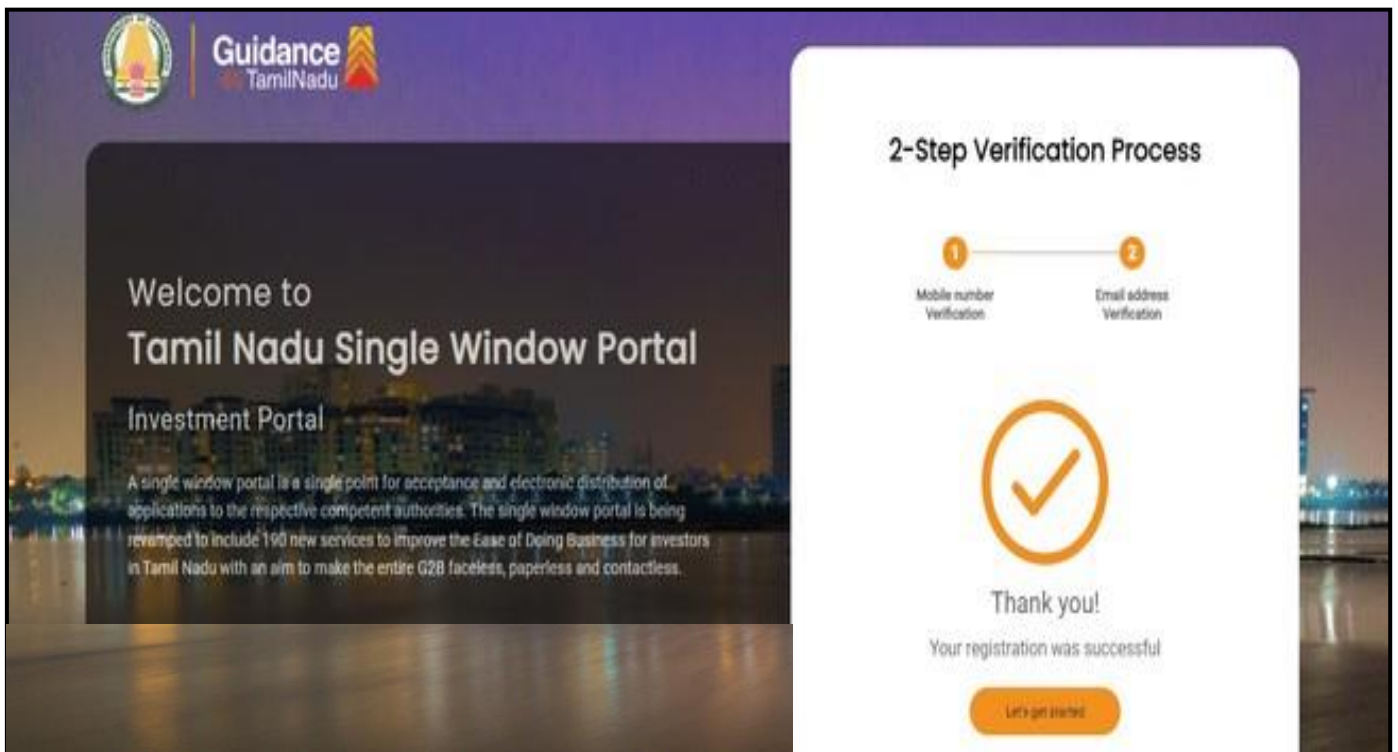


Figure 7. Registration Confirmation Pop-Up

4. Login

- 1) The applicant can login to TNSWP with the Username and Password created during the registration process.
- 2) Click on login button to enter TNSWP.

Login to TNSWP

The screenshot shows the TNSWP website interface. At the top, there is a navigation bar with the following elements: 'A Tamil Nadu Government Portal', 'Wednesday, 30 November 2022, 10:11 pm (IST)', 'Operational Timings For Toll Free Number 8:30 AM to 8:30 PM', 'Toll Free Number: 18002583878', 'Email : helpdesk@investtn.in', and 'Industrial Helpline | English'. Below the navigation bar, there is a main header with the 'Guidance TamilNadu' logo and a navigation menu including 'Home', 'About Us', 'Clearances/Approvals', 'Legislation, Policies & Notifications', 'Dashboard', and 'Help & Support'. Two buttons, 'Register' and 'Login', are visible in the header. The main content area features a large orange map of Tamil Nadu on the left and a central banner with the text 'TAMIL NADU Leading the Nation'. Below the banner, there are two rows of award statistics, each with a trophy icon and a ranking: '#1' and '#2'. The bottom of the page contains a paragraph describing the Tamil Nadu Single Window Portal as a one-stop portal for investors, and a button labeled 'TN Single Window Fee Slab for Large Industries'. A small cartoon character icon is located in the bottom right corner.

Figure 8. Login

5. Dashboard Overview

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is Applicant-friendly interface for the Applicant’s easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.

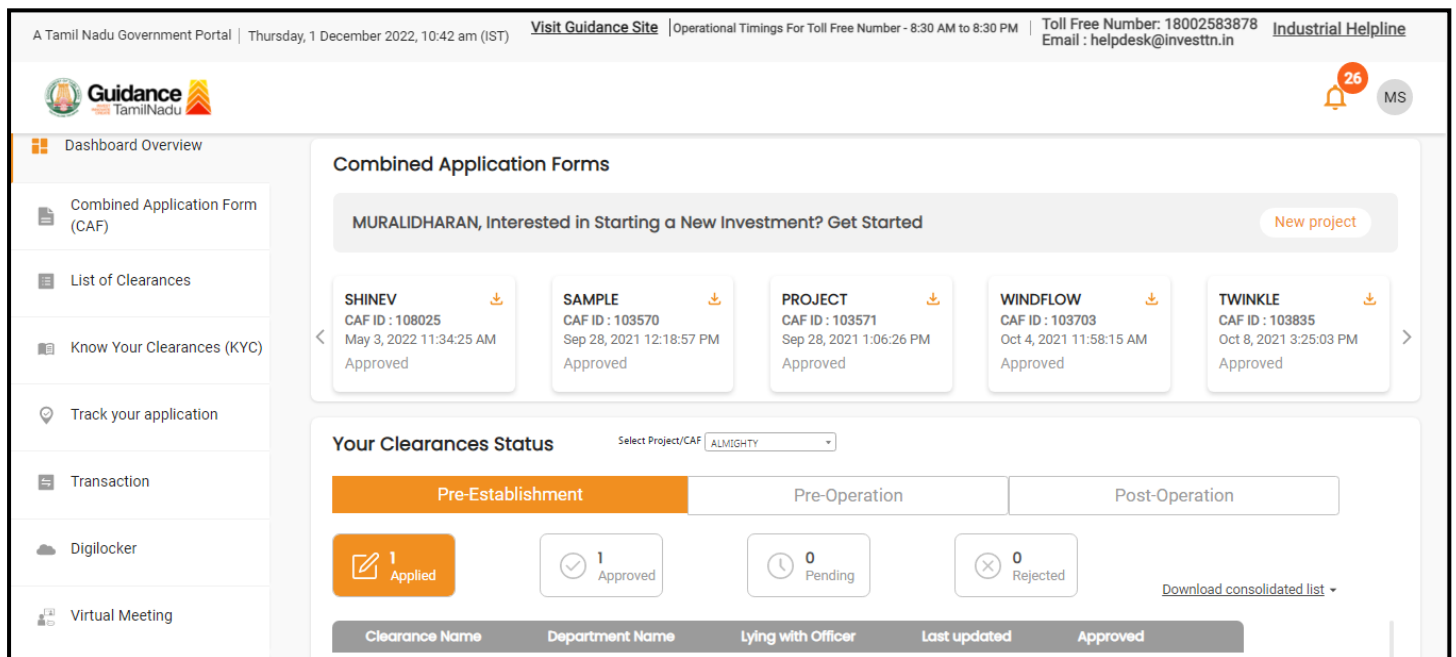
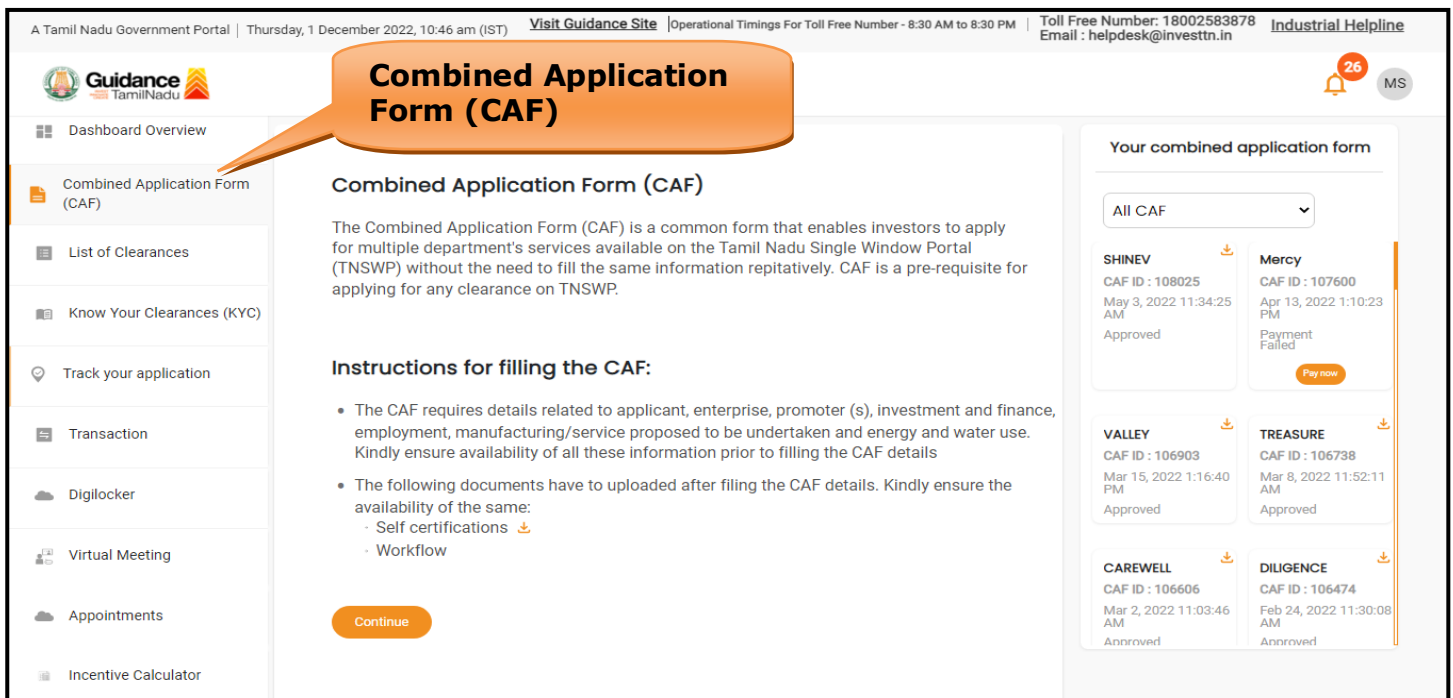


Figure 9. Dashboard Overview

6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the below Figure.
- 5) Click on '**Continue**' button to fill in the Combined Application Form.



Combined Application Form (CAF)

Combined Application Form (CAF)

The Combined Application Form (CAF) is a common form that enables investors to apply for multiple department's services available on the Tamil Nadu Single Window Portal (TNSWP) without the need to fill the same information repetitively. CAF is a pre-requisite for applying for any clearance on TNSWP.

Instructions for filling the CAF:

- The CAF requires details related to applicant, enterprise, promoter (s), investment and finance, employment, manufacturing/service proposed to be undertaken and energy and water use. Kindly ensure availability of all these information prior to filling the CAF details
- The following documents have to uploaded after filing the CAF details. Kindly ensure the availability of the same:
 - Self certifications
 - Workflow

Your combined application form

All CAF	
SHINEV CAF ID : 108025 May 3, 2022 11:34:25 AM Approved	Mercy CAF ID : 107600 Apr 13, 2022 1:10:23 PM Payment Failed Pay now
VALLEY CAF ID : 106903 Mar 15, 2022 1:16:40 PM Approved	TREASURE CAF ID : 106738 Mar 8, 2022 11:52:11 AM Approved
CAREWELL CAF ID : 106606 Mar 2, 2022 11:03:46 AM Approved	DILIGENCE CAF ID : 106474 Feb 24, 2022 11:30:08 AM Approved

Figure 10. Combined Application Form (CAF)

6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the applicant has to fill 7 Sections of CAF as displayed in Figure 11. (CAF payment tab will be displayed only for Large Enterprises).

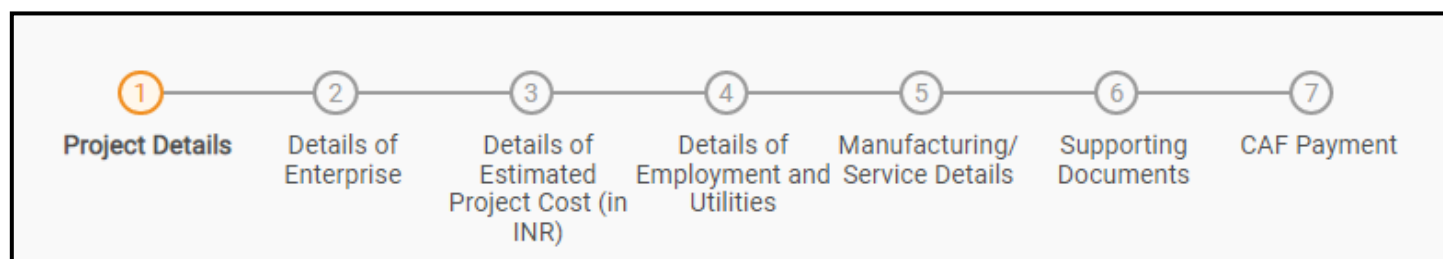


Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under 'Section 6: Supporting Documents'

- **Self-Certification:**

- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the applicant can submit the form.

4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).

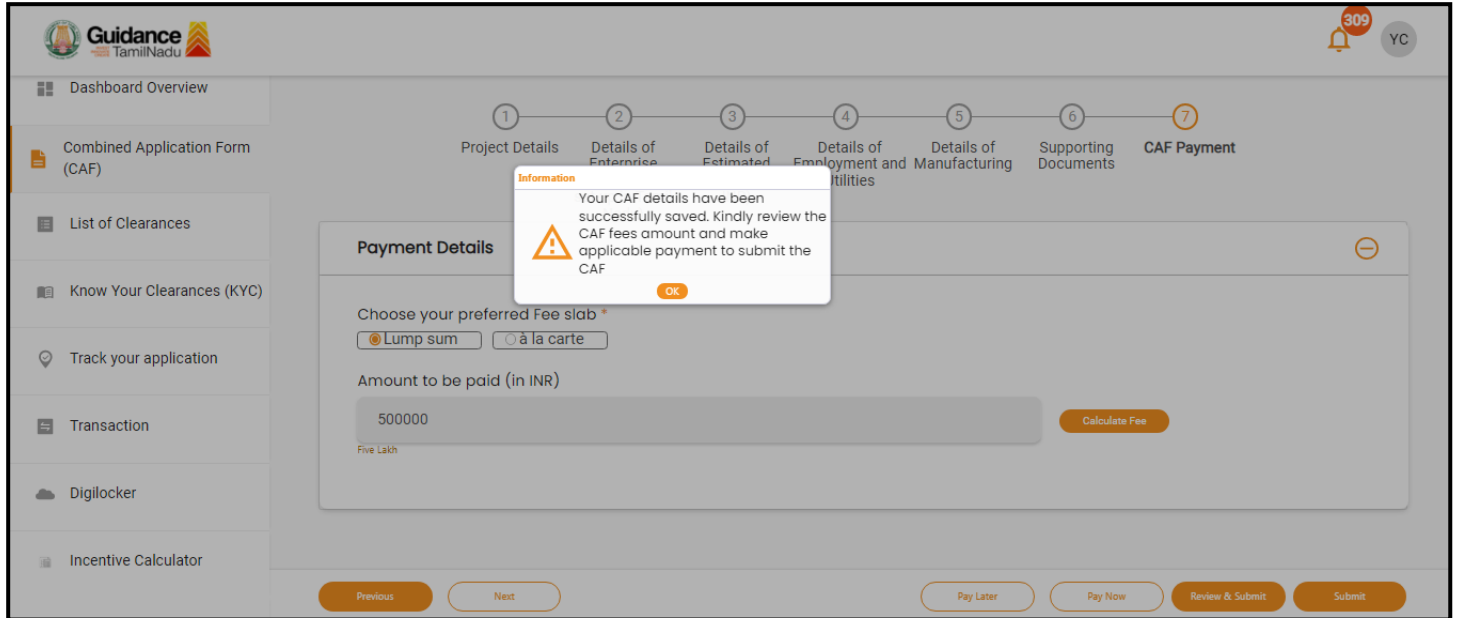


Figure 12. Combined Application Form (CAF) - Confirmation Message

Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Clickhere](#) to access the Single Window Fee Slab.

7. Apply for Approval for 3% Interest Subsidy (Back ended interest Subsidy)

1. Click on “List of Clearances”

List of Clearances

Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)
1	Allotment of Land by SIDCO	Tamil Nadu Small Industries Development Corporation Limited (SIDCO)	60 Days	View
2	Allotment of Land in industrial area	State Industries Promotion Corporation of Tamil Nadu Ltd	60 days	View

Figure 13. List of Clearances

2. The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3. Select ‘Post-Operation Stage Clearance’ and find the clearance

‘Approval for 3% Interest Subsidy (Back ended interest Subsidy)’

by using Search option as shown in the figure given below.

Search for Clearance

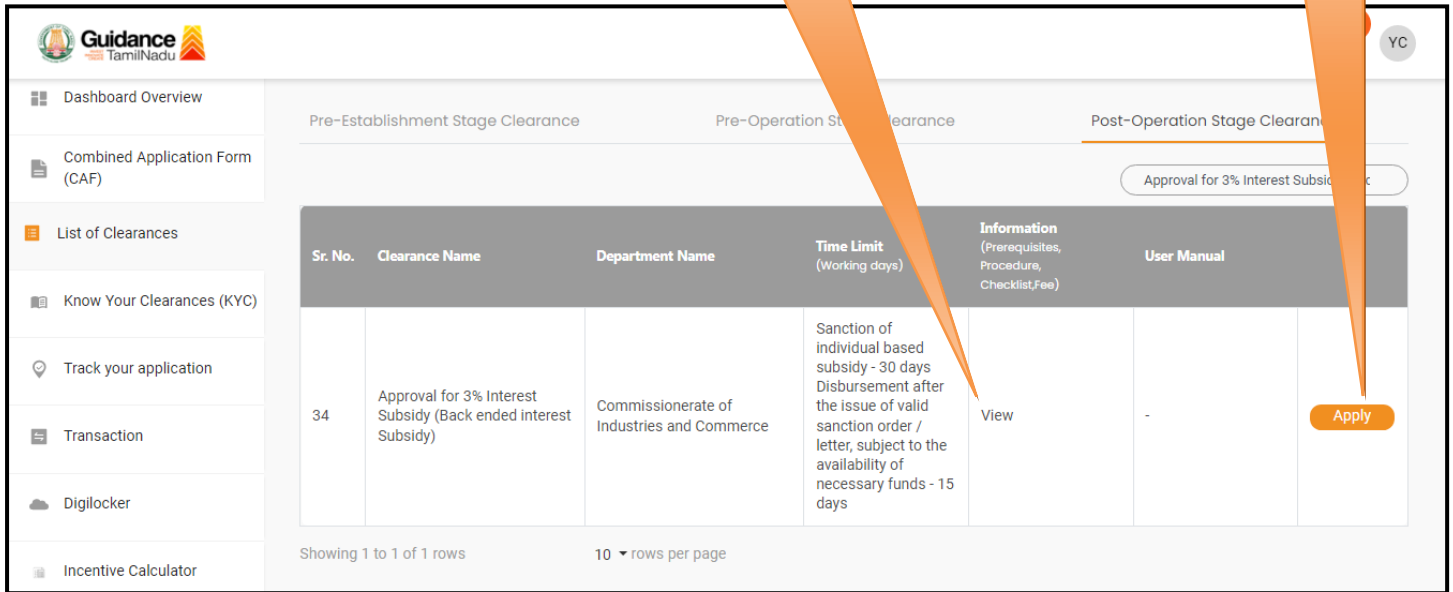
Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
34	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Commissionerate of Industries and Commerce	Sanction of individual based subsidy - 30 days Disbursement after the issue of valid sanction order / letter, subject to the availability of necessary funds - 15 days	View	-

Figure 14. Search for Clearance

4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15)
5. To apply for the clearance, click on '**Apply**' to access the department Application form (Refer Figure 15).
6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

View Information

Apply for Clearance



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
34	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Commissionerate of Industries and Commerce	Sanction of individual based subsidy - 30 days Disbursement after the issue of valid sanction order / letter, subject to the availability of necessary funds - 15 days	View	-

Figure 15. Apply for Clearance

1) Select **PROJECT / CAF** from the drop-down menu.

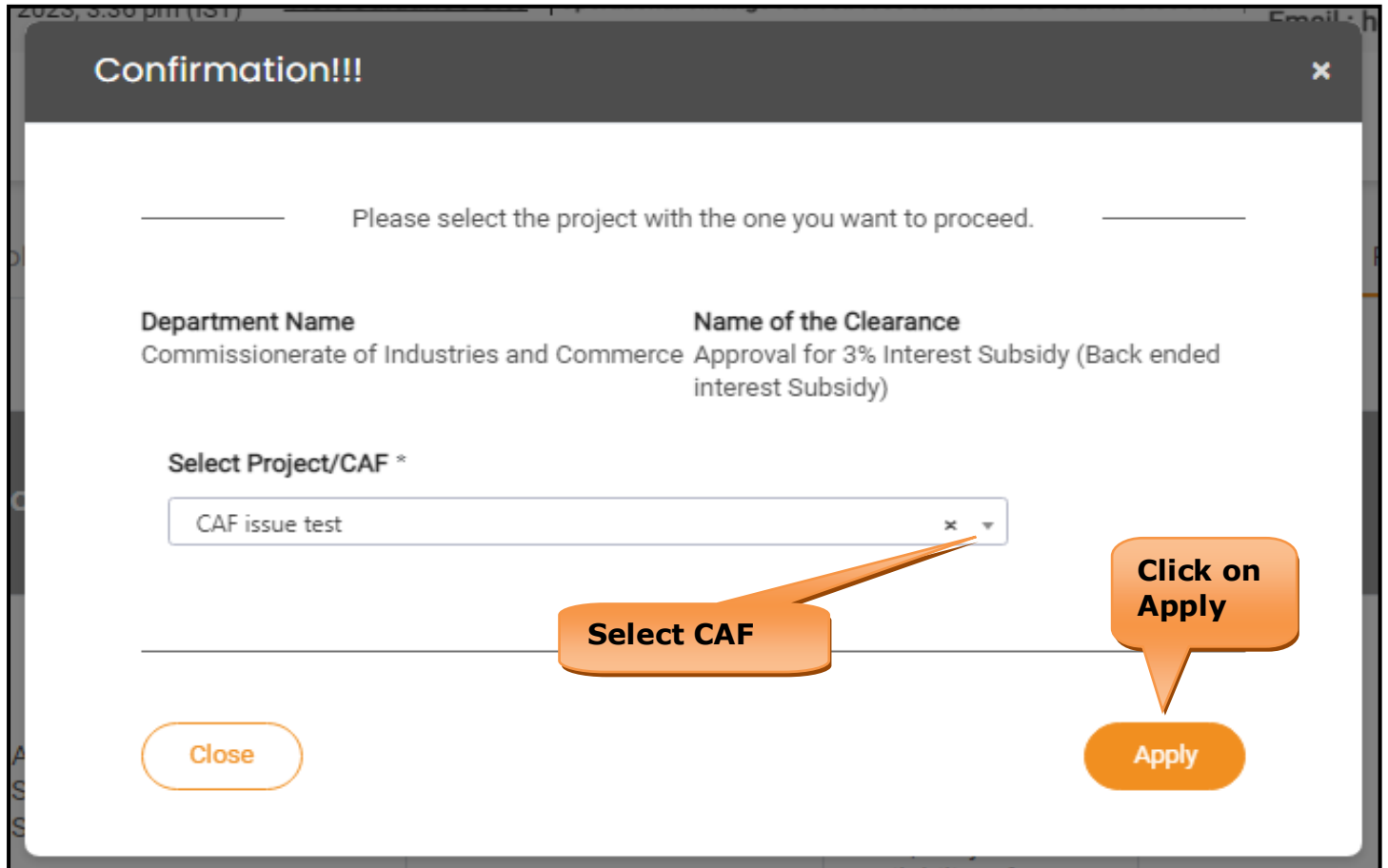


Figure 16. Project/CAF

2) Click on the Apply button and the Page would get redirected to Approval for 3% Interest Subsidy (Back ended interest Subsidy)

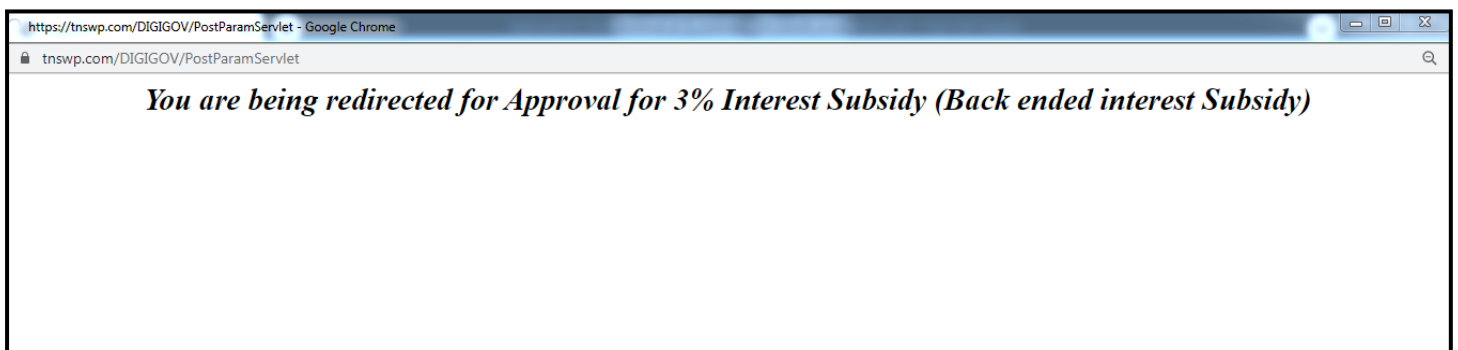


Figure 17. Approval for 3% Interest Subsidy (Back ended interest Subsidy)

3) Enter all the mandatory details in the application for Approval for 3% Interest Subsidy (Back ended interest Subsidy)

தமிழ்



Micro, Small and Medium Enterprises Department
 குறு, சிறு மற்றும் நடுத்தரத் தொழில் நிறுவனங்கள் துறை
 New Entrepreneur -cum- Enterprise Development Scheme (NEEDS)

Home | About | Guidelines | Apply Online | Logout

APPLICATION FOR CLAIMING OF INTEREST SUBVENTION (NEEDS SCHEME)

Needs Verification

File Number.

1.0. Details of Enterprise:

1.1 Name of the Enterprises.

1.2 Name of the Proprietor.

2.0. Address of the Unit as specified in application:

2.1 Office.

Address line

pincode

2.1.1 Name of Village/Town.

2.1.2 Name of District.

---- Select ----

2.1.3 Name of Taluk.

---- Select ----

2.1.4 Name of Block.

---- Select ----

2.2 Factory.

Address line

pincode

Same as Office Address:

3.0. Contact Nos

Telephone

Office

Factory

Cell Phone.

4.0 Status of the Enterprise:

4.1. Constitution of the Organisation.

Proprietary Partnership

4.2 Enterprise Status.

---- Select ----

4.3 Community.

---- Select ----

5.0 UDYAM Registration

5.1. UDYAM No.:

Eg : UDYAM-000-0000

UDYAM Date:

5.2 Activity as specified in the UDYAM.

6.0. Project Details:

6.1. Line of Activity.

6.2 Fixed Capital Investment(in Rs.).

Nature of Assets	Existing Unit
Land	<input type="text"/>
Building	<input type="text"/>
Plant & Machinery	<input type="text"/>
Others	<input type="text"/>
Total	<input type="text"/>

6.3. Means of finance (in Rs.)

i. Promoters contribution

ii. Term loan

iii. Subsidy

6.4 Details of Term loan sanctioned and availed :

a. Name of the Bank/Financial Institution :

b. Type of Loan :

c. loan Sanction No. and date :

d. Term loan Sanctioned in Rs. :

e. Term loan released in Rs. :

f. Repayment period :

g. Rate of Interest % :

7. Commencement Details

7.1 Date of commencement.

8. Details of Subsidy Claimed in Rs..

Period		Rate of Interest in %	Interest accrued in Rs.	Interest paid in Rs.	Principal Dues accrued in Rs.	Principal Dues paid in Rs.	Amount of Interest subsidy eligible at 3% in Rs.
From	To						
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Add Additional months							

List of Documents to be enclosed:

▲ kindly upload the Mandatory Documents
 Copy of the UDYAM certificate •

Upload No file chosen **only pdf file and size within 200kb**

Copy of Bank Certificate with the officials signature •

Upload No file chosen **only pdf file and size within 200kb**

Copy of the Loan Sanction Letter •

Upload No file chosen **only pdf file and size within 200kb**

Copy of Bank Statement •

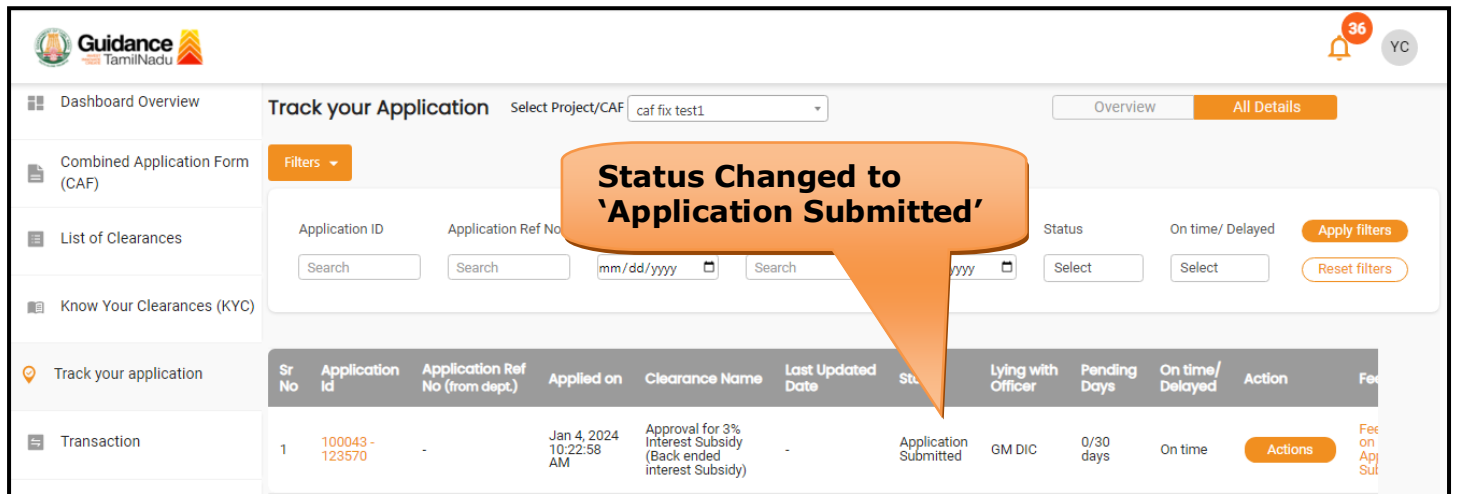
Upload No file chosen **only pdf file and size within 200kb**



Figure 18. Approval for 3% Interest Subsidy (Back ended interest Subsidy)

Application Submitted

- 1) After the applicant has completed the application form, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**



Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	-	Application Submitted	GM DIC	0/30 days	On time	Actions	Fee on Appl Sub

Figure 19. Status of the Application

8. Track Your Application

- 1) After submitting the application, a unique 'token ID' would be generated. Using the '**Token ID**' the Applicant can track the status of clearances by clicking on 'Track your application' option.'
- 2) Applicant to choose the name of the project created during CAF from the dropdown '**Select Project / CAF**' displayed at the top of the page.

- **Track your application– Overview Option**

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**

Track Your Application

Overview of applications

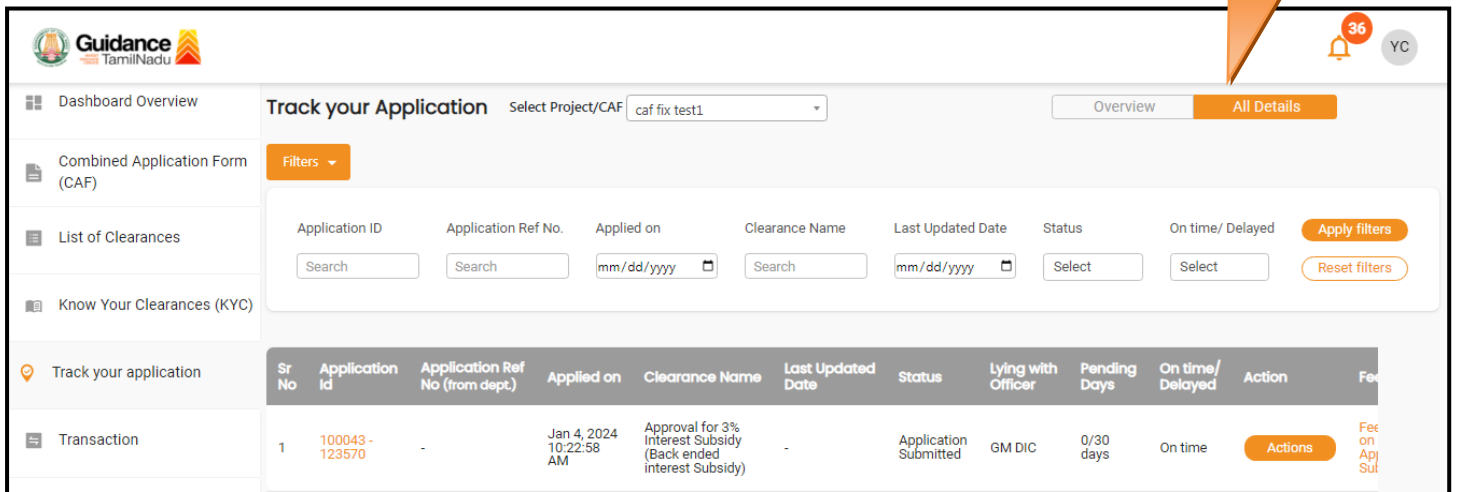
Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	-	Application Submitted	GM DIC	0/30 days	On time	Actions	Fee on Appl Sub

Figure 20. Track Your Application

- **Track your application– ‘All Details’ Option**

By clicking on ‘All details’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

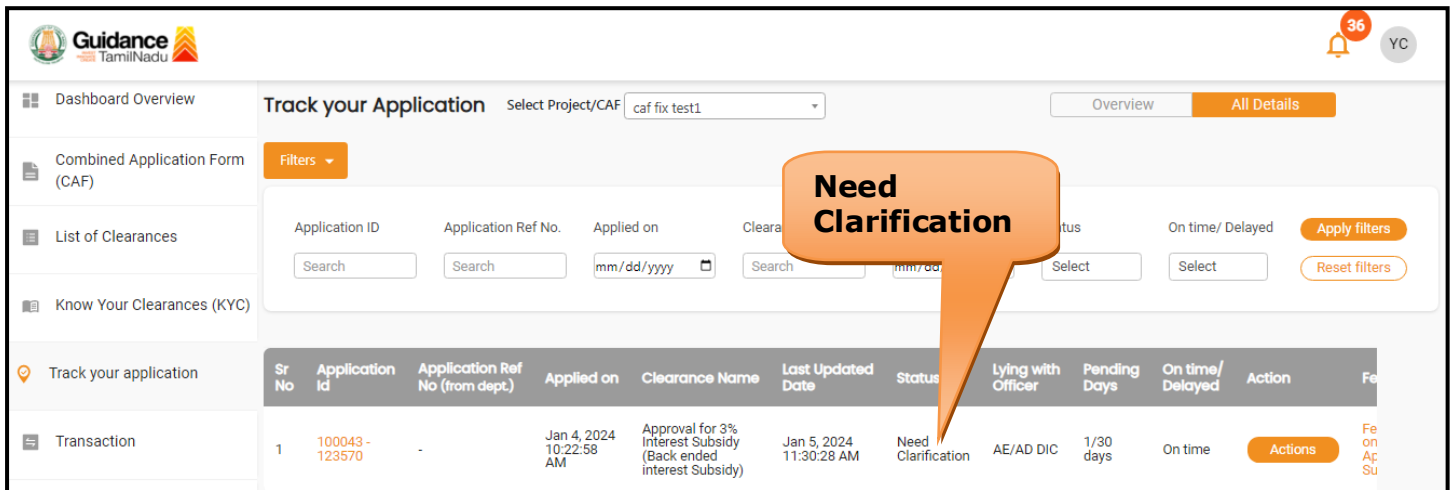
The screenshot shows the 'Track your Application' page with the 'All Details' tab active. A dropdown menu shows 'caf fix test1' selected. Below the search and filter section, a table displays application details:

Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	-	Application Submitted	GM DIC	0/30 days	On time	Actions	Fee on App Sut

Figure 21. ‘All Details’ tab

9. Query Clarification

- 1) After submitting the application to the Commissionerate of Industries and Commerce, AE/AD DIC reviews the application and if there are any clarifications required, the AE/AD DIC would raise a query to the applicant.
- 2) Applicants would receive an alert message through Registered SMS/Email.
- 3) Applicants could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- 4) Applicants could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button responds to the query as shown in the below figure.



The screenshot shows the 'Track your Application' page with a table of application records. A callout bubble labeled 'Need Clarification' points to the 'Status' column of the first row.

Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fe
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Jan 5, 2024 11:30:28 AM	Need Clarification	AE/AD DIC	1/30 days	On time	Actions	Fe on Ap Su

Figure 22. Need Clarification

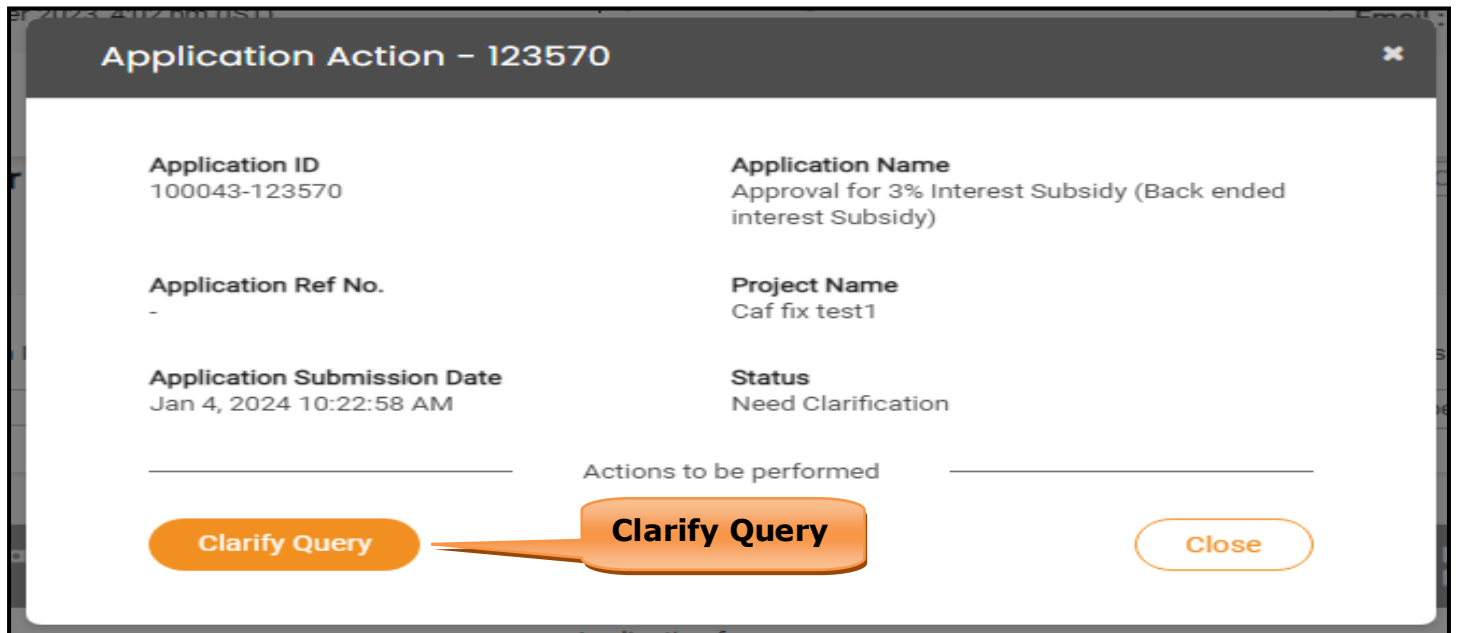


Figure 23. Clarify Query

- 5) The Applicant clicks on '**Clarify Query**' button and responds to the Query.
- 6) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to '**Under Process**' after the Applicant submits the query.

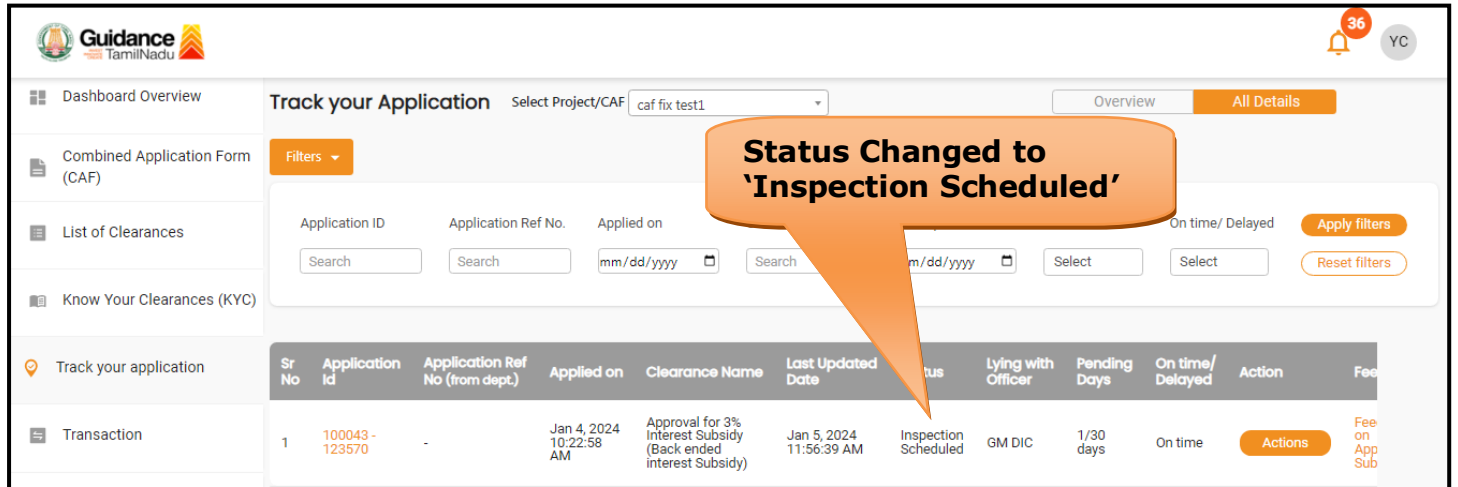
Status Under Process

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043-123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Jan 5, 2024 11:30:28 AM	Under Process	AE/AD DIC	1/30 days	On time	Actions	Fee on Appl Subr

Figure 24. Under Process

11. Inspection Schedule

- 1) The AE/AD DIC Authority of Commissionerate of Industries and Commerce schedules the date of appointment for inspection to be done for the specified institution.
- 2) After the Inspection is completed, the Inspecting Authority submits the Inspection report.
- 3) The Applicant has the provision to view the Scheduled Inspection details.



Guidance TamilNadu 36 YC

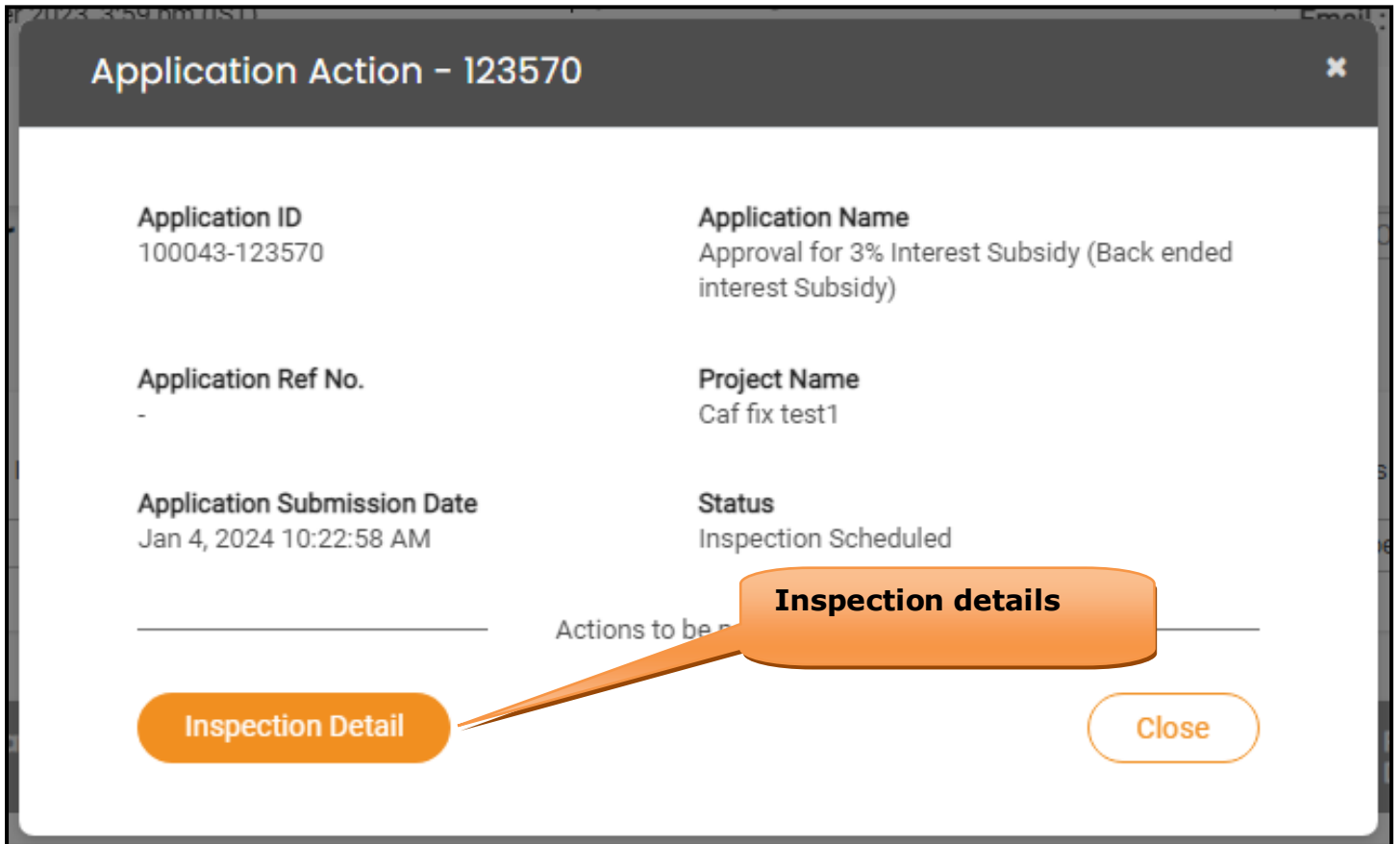
Dashboard Overview | **Track your Application** | Select Project/CAF: | Overview | All Details

Filters

Application ID: | Application Ref No.: | Applied on: | On time/ Delayed: | |

Sr No	Application Id	Application Ref No (from dept)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Jan 5, 2024 11:56:39 AM	Inspection Scheduled	GM DIC	1/30 days	On time	<input type="button" value="Actions"/>	Fee on App Sub

Figure 25. Inspection Scheduled



Application Action - 123570

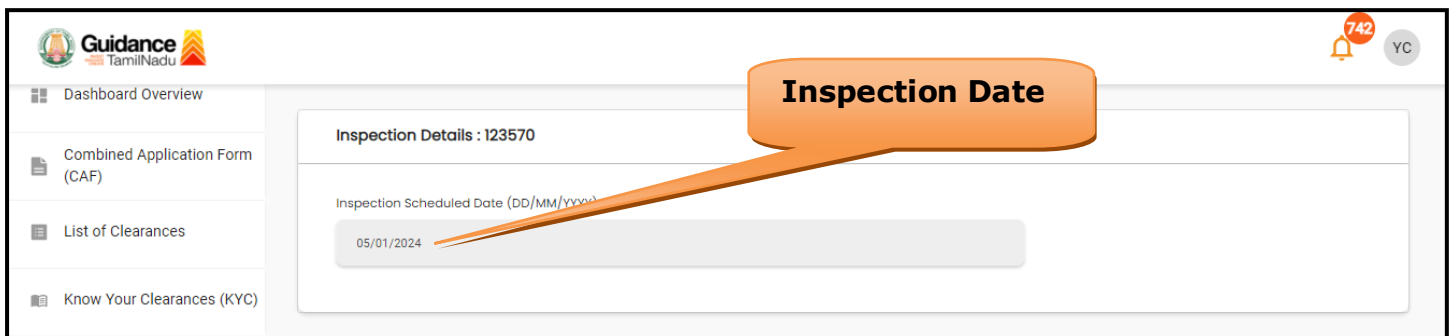
Application ID 100043-123570	Application Name Approval for 3% Interest Subsidy (Back ended interest Subsidy)
Application Ref No. -	Project Name Caf fix test1
Application Submission Date Jan 4, 2024 10:22:58 AM	Status Inspection Scheduled

Actions to be performed

Inspection details

Inspection Detail Close

Figure 26. Inspection details



Guidance TamilNadu

742 YC

- Dashboard Overview
- Combined Application Form (CAF)
- List of Clearances
- Know Your Clearances (KYC)

Inspection Details : 123570

Inspection Scheduled Date (DD/MM/YYYY)

05/01/2024

Inspection Date

Figure 27. Inspection Date

Update Bank Details

The screenshot shows the 'Track your Application' page. The 'Status' column in the table is highlighted with an orange callout bubble that says 'Update Bank Details'. The table contains the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Jan 6, 2024 12:56:46 PM	Update Bank Details	Applicant	2/30 days	On time	Actions	Fee on Appl Sub

Figure 28. Update Bank Details

12. Application Processing

1) The GM DIC scrutinizes and reviews the application and updates the status as **“Approved or Rejected”**.

The screenshot shows the 'Track your Application' page. The 'Status' column in the table is highlighted with an orange callout bubble that says 'Approved Status'. The table contains the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	100043 - 123570	-	Jan 4, 2024 10:22:58 AM	Approval for 3% Interest Subsidy (Back ended interest Subsidy)	Jan 6, 2024 02:56:46 PM	Approved	GM DIC	2/30 days	On time	Actions	Fee on App Sub

Figure 29. Application Processed

2) If the application is **'Approved'** by GM DIC, the applicant can download the Certificate under **Track your application – > Action button -> Download Receipt** (Refer Figure 30)

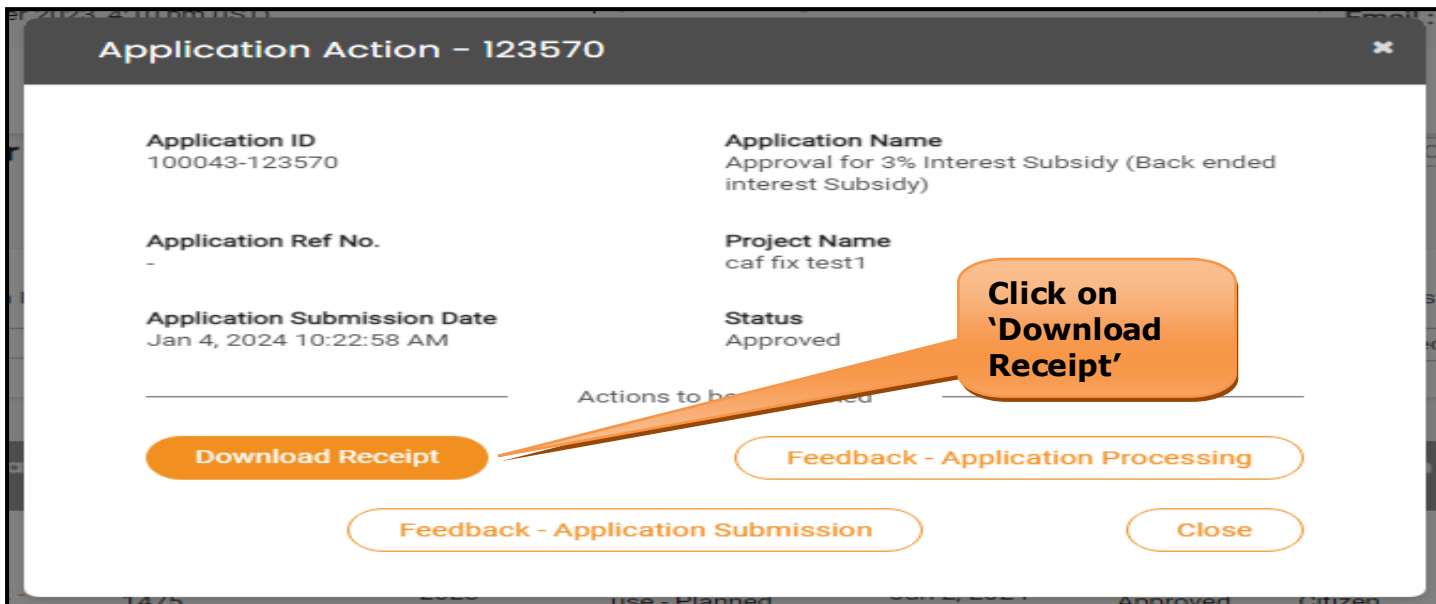


Figure 30. Download Certificate

3) If the application is **'Rejected'** by AE/AD DIC, the applicant can view the rejection remarks under the Actions Tab by the department. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 31)

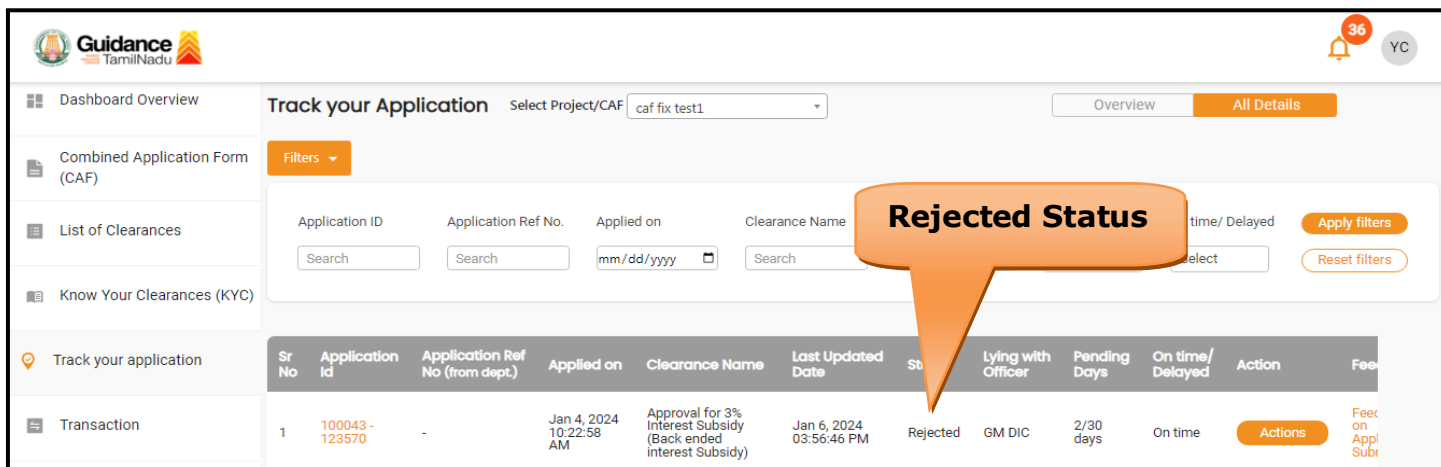


Figure 31. Rejected Status