



TAMILNADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

**Registration under Tamil Nadu Catering Establishments
Act, 1958**

Labour Department



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1. Home Page

- 1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.
- 2) **Applicant can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email.**

**TNSWP website
(www.tnswp.com)**

**Toll free number
and Mail Id**



tnswp.com/DIGIGOV/swp-tnswp.jsp

A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:11 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Home About Us Clearances/Approvals Legislation, Policies & Notifications Dashboard Help & Support Register Login

TAMIL NADU

Leading the Nation

#1 Number of Factories in India	#1 Number of Operational SEZs in India	#1 Governance & Political Stability (N-SIPI 2019)	#1 International and Domestic Tourist Arrivals	#1 Best Performing State (India Today State of the State Award 2018, 2019 & 2020)
#2 Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog)	#2 Second Largest Economy in India	#2 Best Governed State (Public Affairs Index 2020)	#2 Job Creation Under IBPS Scheme	#2 Growth, Innovation and Leadership Index 2019 (Frost & Sullivan)

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

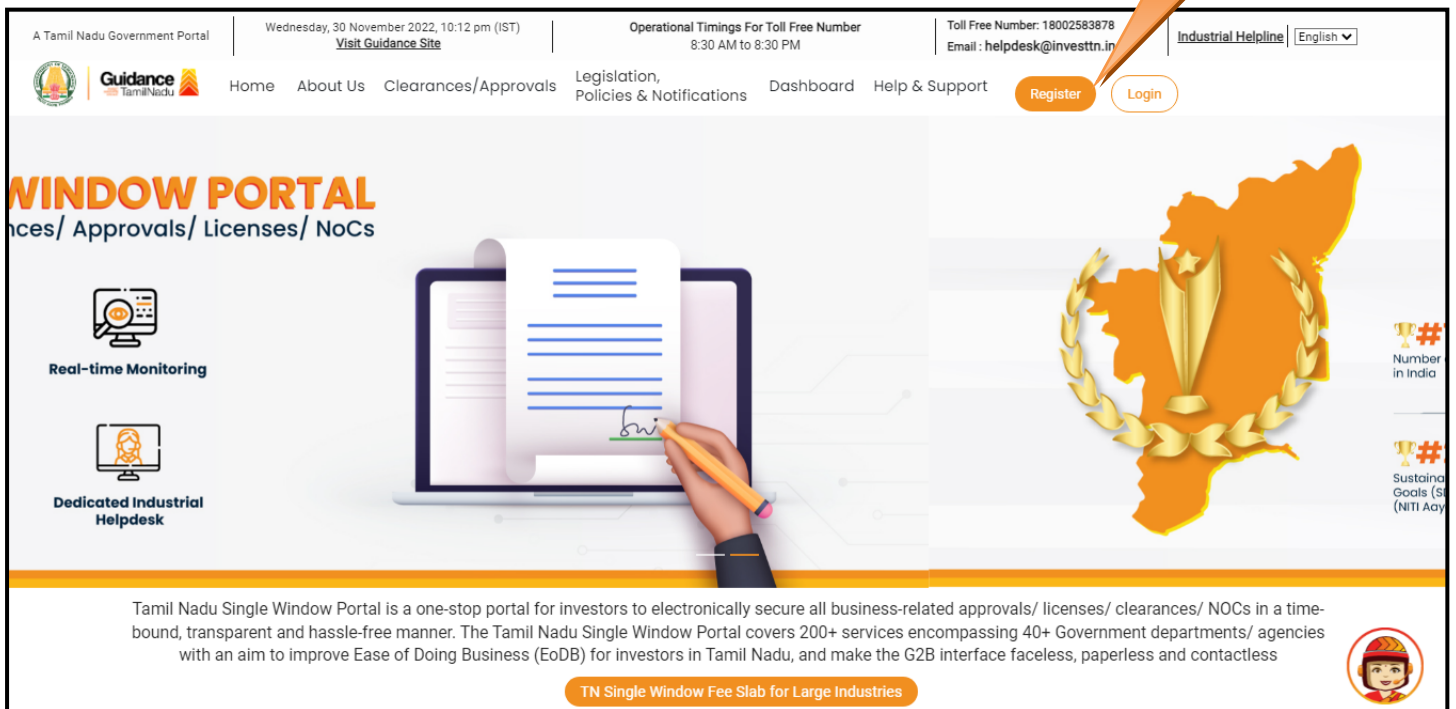
Figure 1. Single Window Portal Home Page

2. Registration

To access the TNSWP and to apply for various clearances the applicant needs to complete the Registration process.

1) Click on '**Register**' button on TNSWP.

**Register
on TNSWP**



A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:12 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Guidance TamilNadu | Home | About Us | Clearances/Approvals | Legislation, Policies & Notifications | Dashboard | Help & Support | Register | Login

SINGLE WINDOW PORTAL
Clearances/ Approvals/ Licenses/ NoCs


Real-time Monitoring
Dedicated Industrial Helpdesk

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

Figure 2. Register

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the 'Investor' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
- 5) The information icon ⓘ gives a brief description about the fields when the applicant hovers the cursor on these icons.



Guidance
TamilNadu

New Registration

Register as

Investor

Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name


Designation of the Applicant

Date of Birth

- In case of Proprietorship firm, write PAN Number of Proprietor.
- In case of Individuals, write PAN Number of Individual.
- In case of Small Enterprise, write PAN Number of Small Enterprise.

PAN Number of Company


Name of Company



Welcome to Tamil Nadu Single Window Portal Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

Figure 3. Registration Form



Guidance
TamilNadu


Registration Form Submission

Mobile Number

Email ID

User Name


Password Confirm Password

Captcha 

I accept the [Terms and Conditions](#)*

Register

Already have an account? [Log In](#)



Welcome to Tamil Nadu Single Window Portal Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

Figure 4. Registration Form Submission

- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on 'Register' button.

3. Mobile Number / Email ID – 2-Step Verification Process

- **'2-Step Verification Process'** screen will appear when the applicant clicks on 'Register' button.
 - **Mobile Number Verification**
 - 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
 - 2) Enter the verification code and click on the **'Verify'** button.

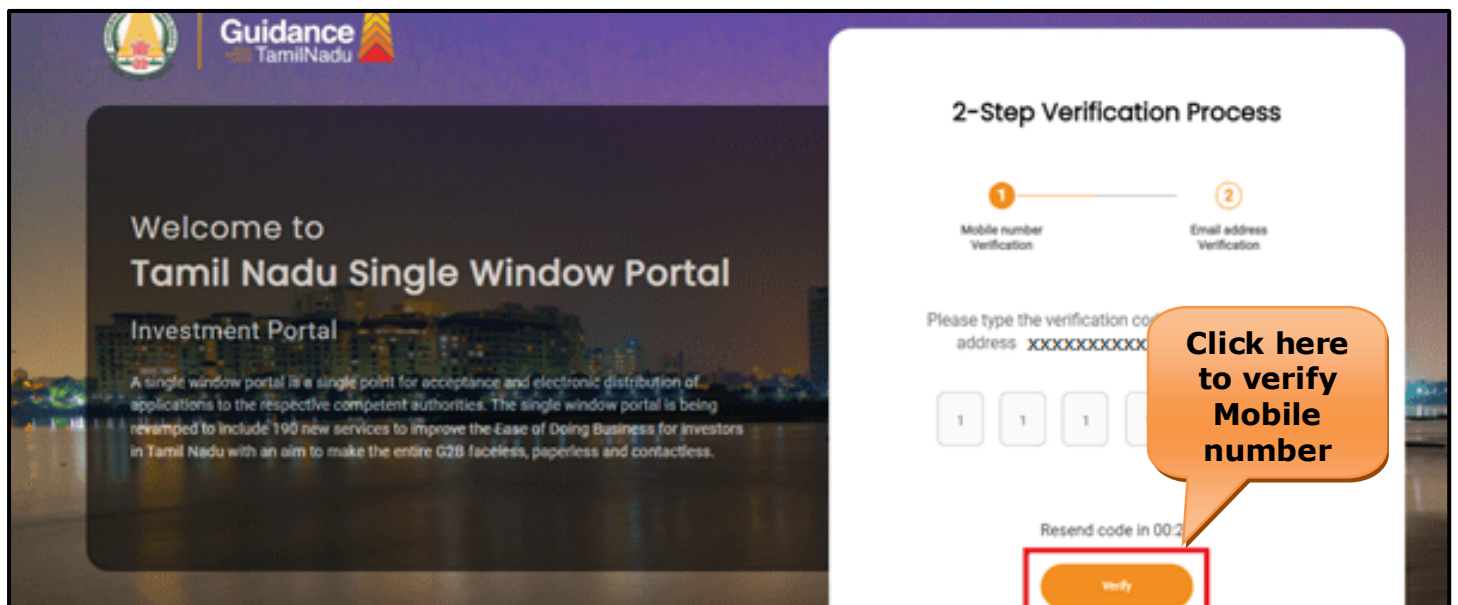


Figure 5. Mobile Number Verification

o **Email ID Verification**

- 1) For verifying the Email ID, the verification code will be sent to the given Email ID.
- 2) Enter the verification code and click on the **'Verify'** button.

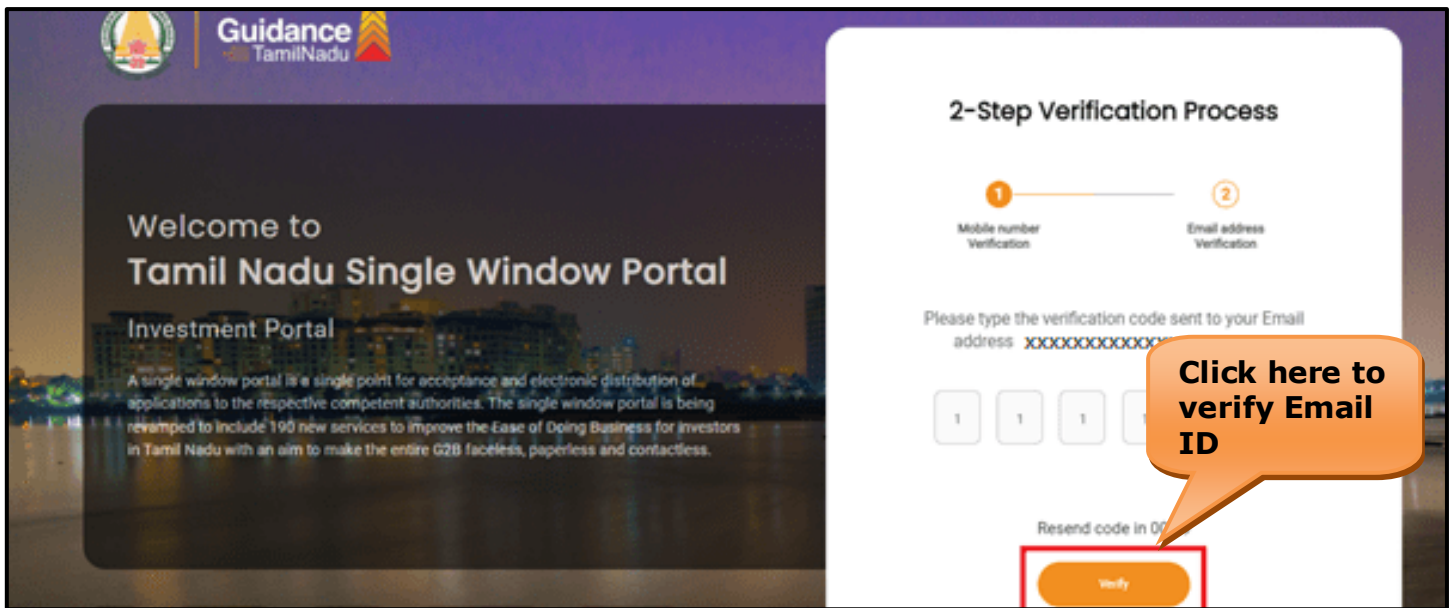


Figure 6. Email ID Verification

- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as '**Your registration was successful**' (Refer Figure 7).
- 4) Registration process is completed successfully.

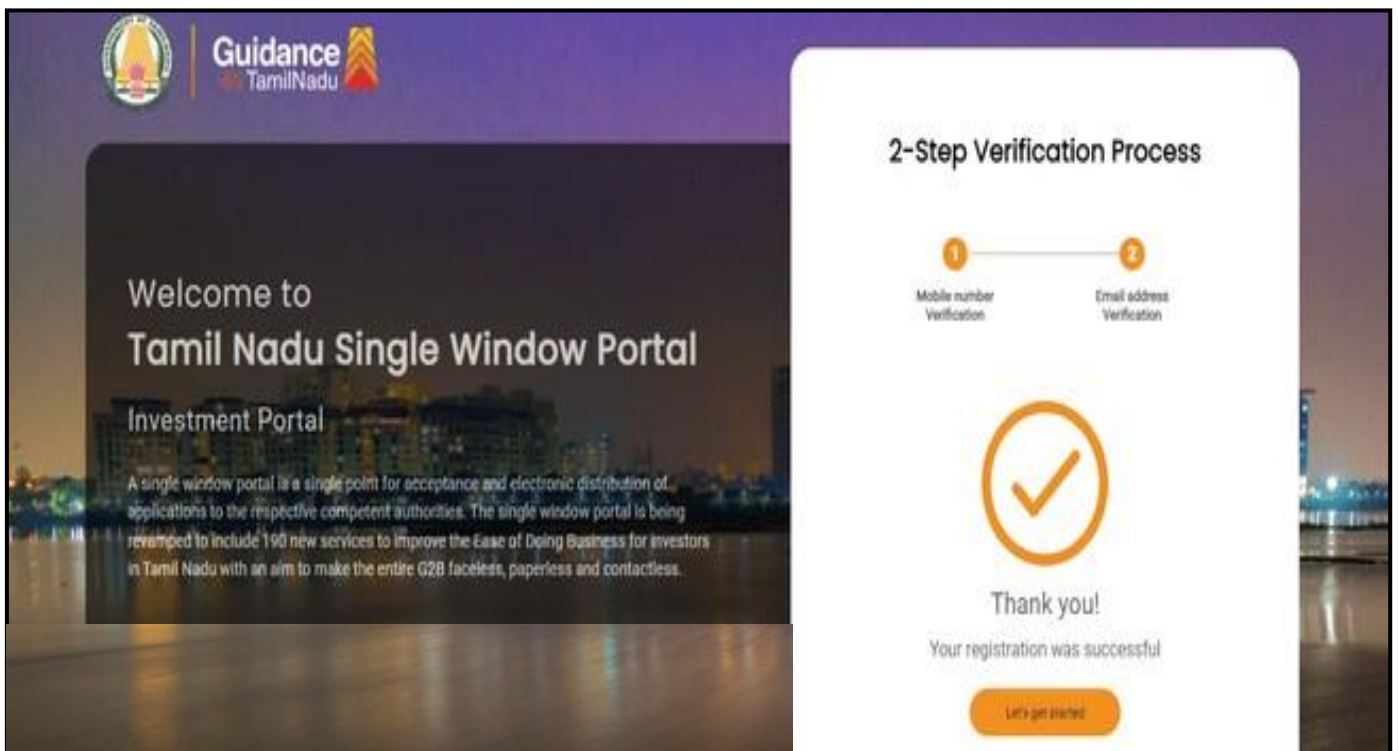


Figure 7. Registration Confirmation Pop-Up

4. Login

- 1) The applicant can login to TNSWP with the Username and Password created during the registration process.
- 2) Click on login button to enter TNSWP.

Login to TNSWP

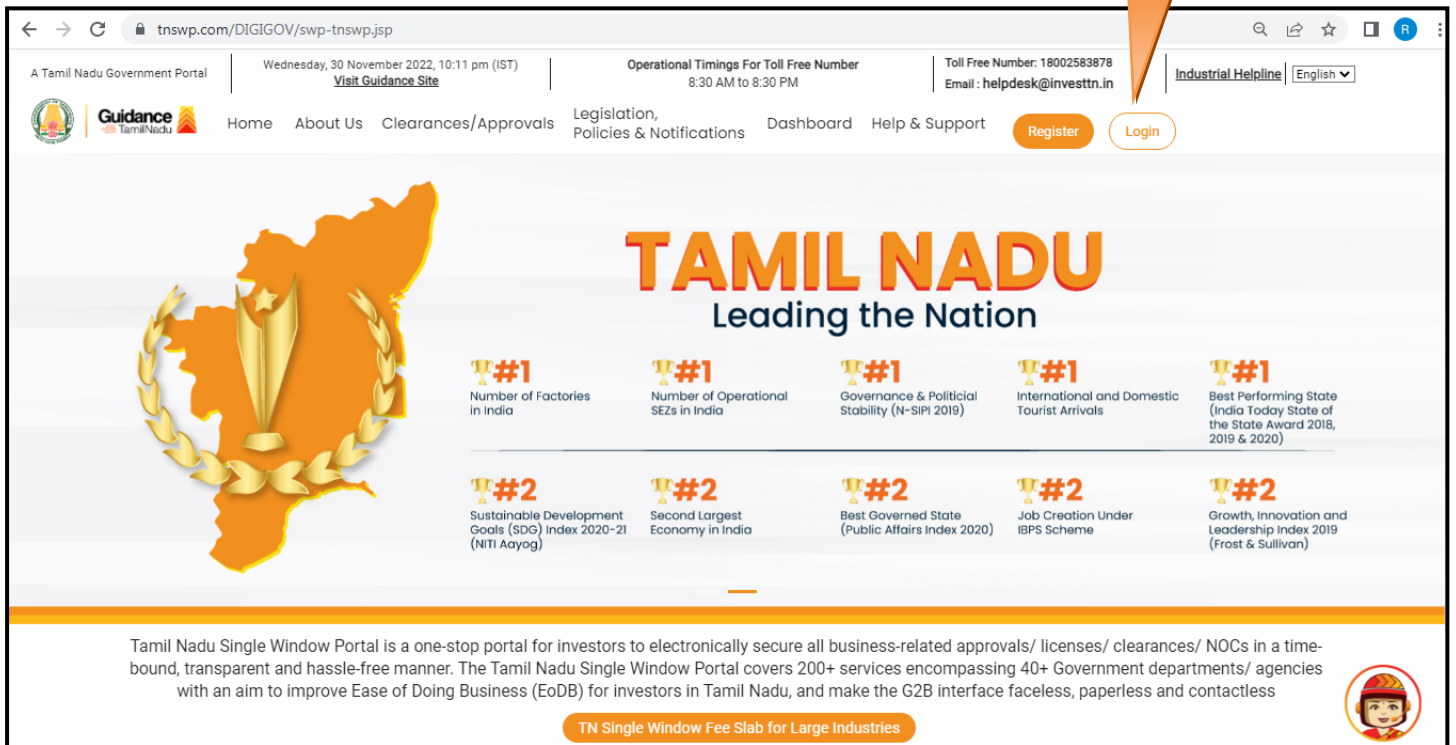


Figure 8. Login

5. Dashboard Overview

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is Applicant-friendly interface for the Applicant’s easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.

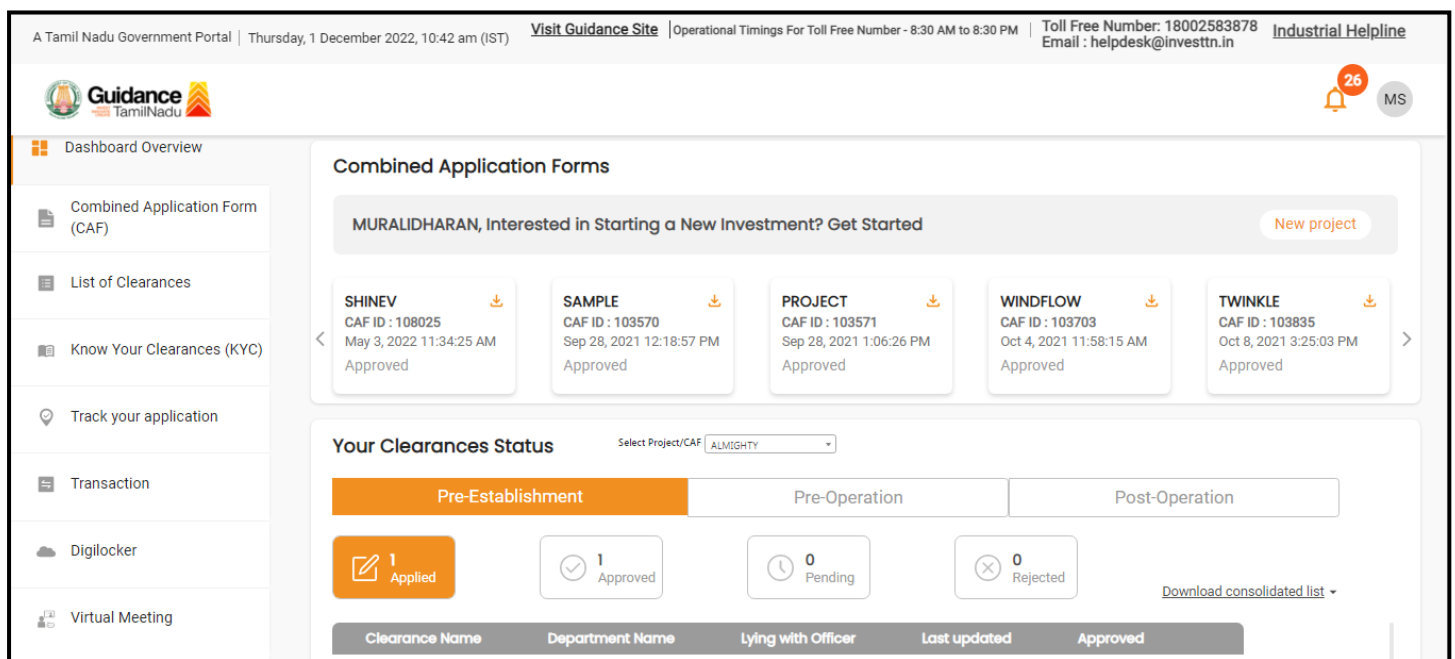
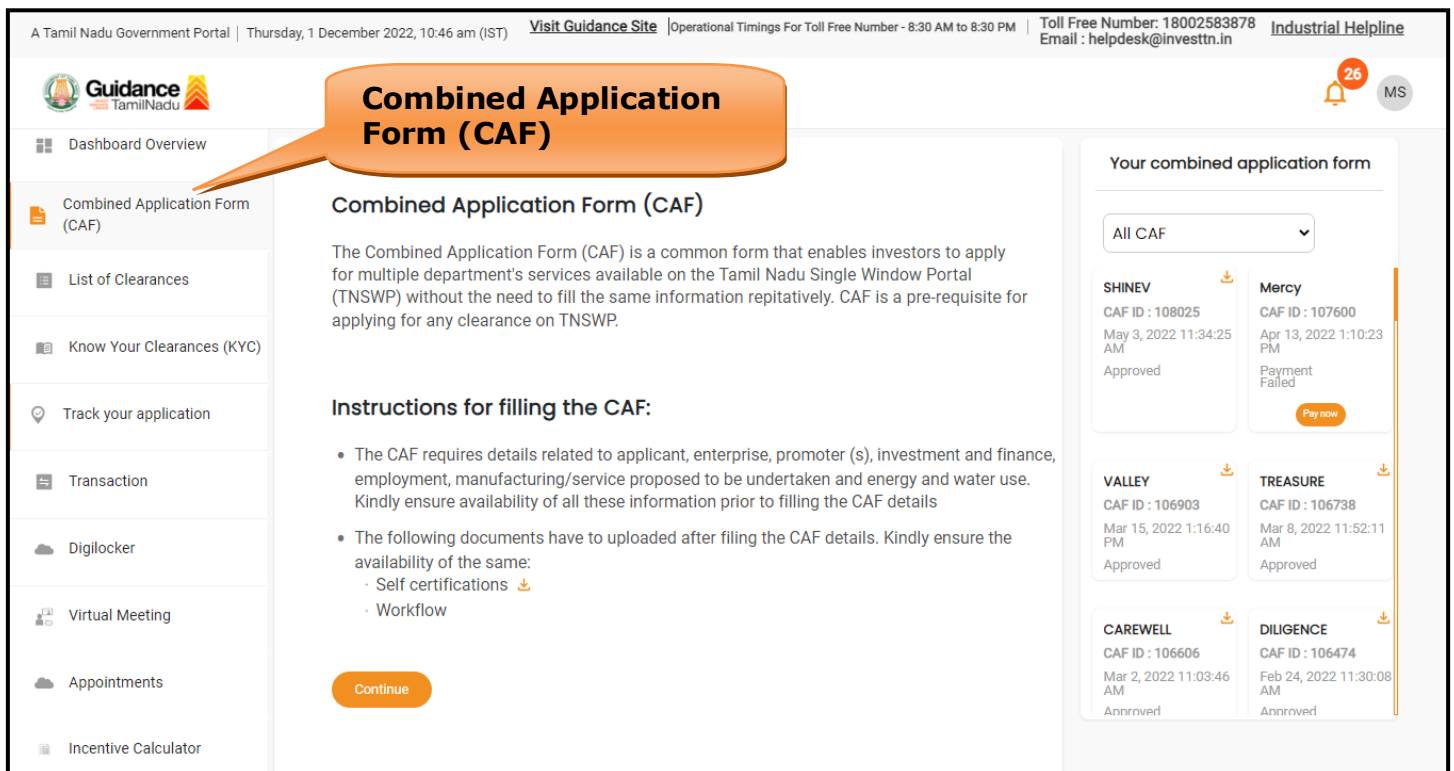


Figure 9. Dashboard Overview

6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the below Figure.
- 5) Click on '**Continue**' button to fill in the Combined Application Form.



A Tamil Nadu Government Portal | Thursday, 1 December 2022, 10:46 am (IST) | [Visit Guidance Site](#) | Operational Timings For Toll Free Number - 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | [Industrial Helpline](#)
 Email : helpdesk@investtn.in

Combined Application Form (CAF)

Dashboard Overview

- Combined Application Form (CAF)
- List of Clearances
- Know Your Clearances (KYC)
- Track your application
- Transaction
- Digilocker
- Virtual Meeting
- Appointments
- Incentive Calculator

Combined Application Form (CAF)

The Combined Application Form (CAF) is a common form that enables investors to apply for multiple department's services available on the Tamil Nadu Single Window Portal (TNSWP) without the need to fill the same information repetitively. CAF is a pre-requisite for applying for any clearance on TNSWP.

Instructions for filling the CAF:

- The CAF requires details related to applicant, enterprise, promoter (s), investment and finance, employment, manufacturing/service proposed to be undertaken and energy and water use. Kindly ensure availability of all these information prior to filling the CAF details
- The following documents have to uploaded after filing the CAF details. Kindly ensure the availability of the same:
 - Self certifications
 - Workflow

[Continue](#)

Your combined application form

All CAF

SHINEV CAF ID : 108025 May 3, 2022 11:34:25 AM Approved	Mercy CAF ID : 107600 Apr 13, 2022 1:10:23 PM Payment Failed Pay now
VALLEY CAF ID : 106903 Mar 15, 2022 1:16:40 PM Approved	TREASURE CAF ID : 106738 Mar 8, 2022 11:52:11 AM Approved
CAREWELL CAF ID : 106606 Mar 2, 2022 11:03:46 AM Approved	DILIGENCE CAF ID : 106474 Feb 24, 2022 11:30:08 AM Approved

Figure 10. Combined Application Form (CAF)

6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the applicant has to fill 7 Sections of CAF as displayed in Figure 11. (**CAF payment tab** will be displayed only for large enterprises).

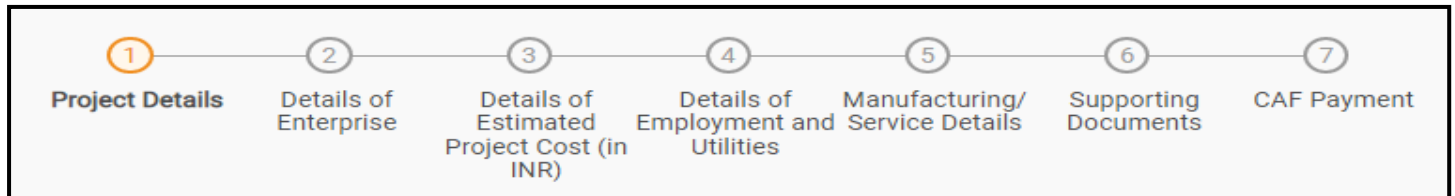


Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under '**Section 6: Supporting Documents**'

- **Self-Certification:**

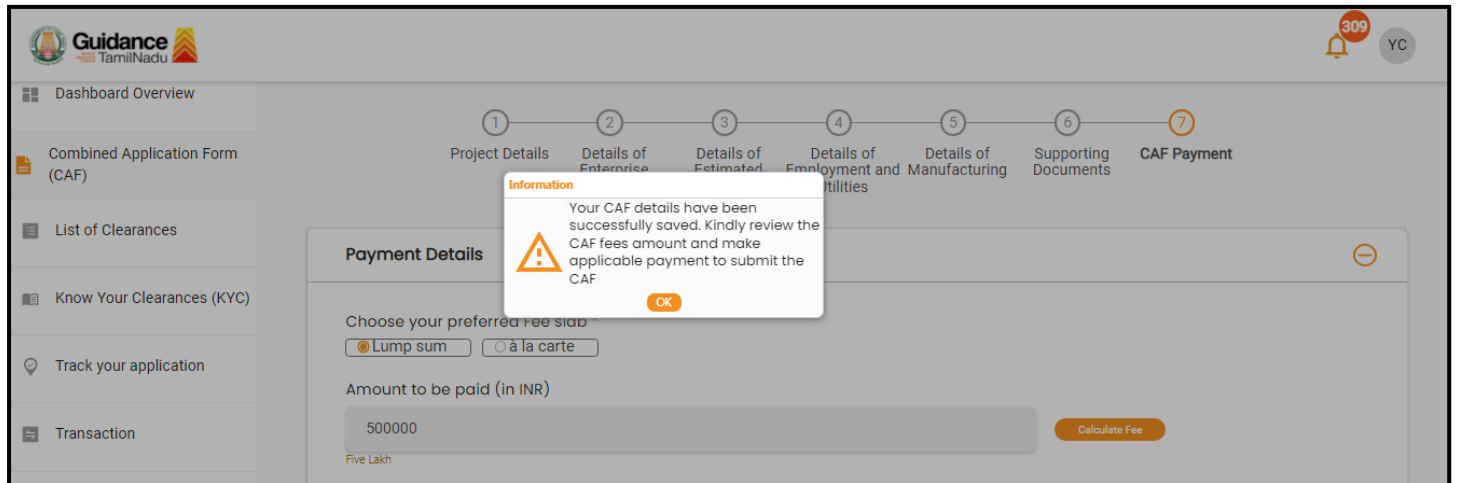
- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the applicant can submit the form.

4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).



The screenshot displays the Guidance TamilNadu web portal interface. The top navigation bar includes the logo and a notification bell with '309' and 'YC'. A progress bar at the top shows seven steps: 1. Project Details, 2. Details of Enterprise, 3. Details of Estimated, 4. Details of Employment and Manufacturing Utilities, 5. Details of Manufacturing, 6. Supporting Documents, and 7. CAF Payment (highlighted). The left sidebar contains menu items: Dashboard Overview, Combined Application Form (CAF), List of Clearances, Know Your Clearances (KYC), Track your application, and Transaction. The main content area is titled 'Payment Details' and features a confirmation message box with a warning icon and the text: 'Information: Your CAF details have been successfully saved. Kindly review the CAF fees amount and make applicable payment to submit the CAF.' Below the message, there are radio buttons for 'Lump sum' (selected) and 'à la carte'. The 'Amount to be paid (in INR)' is shown as '500000' with 'Five Lakh' below it, and a 'Calculate Fee' button is visible.

Figure 12. Combined Application Form (CAF) - Confirmation Message

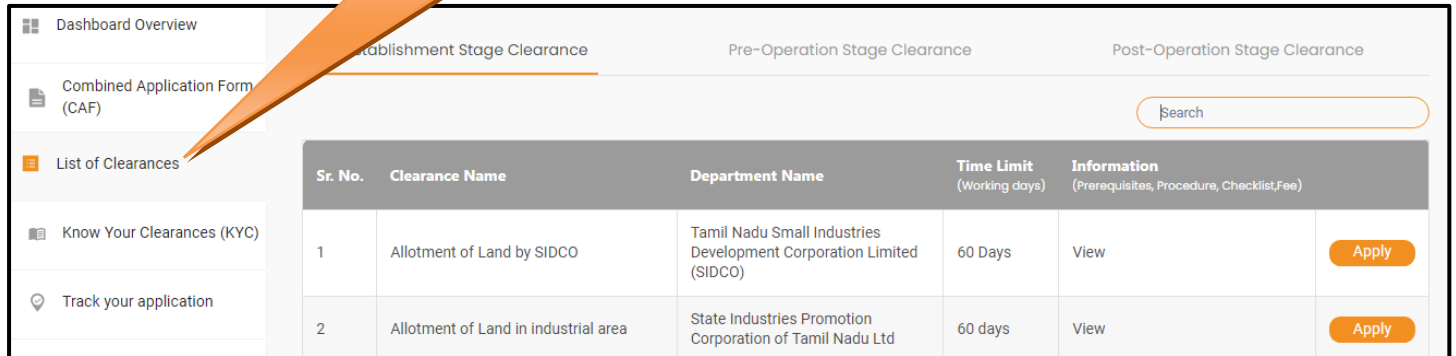
Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Clickhere](#) to access the Single Window Fee Slab.

7. Apply for Registration under Tamil Nadu Catering Establishments Act, 1958

1. Click on “List of Clearances”

List of Clearances



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)
1	Allotment of Land by SIDCO	Tamil Nadu Small Industries Development Corporation Limited (SIDCO)	60 Days	View
2	Allotment of Land in industrial area	State Industries Promotion Corporation of Tamil Nadu Ltd	60 days	View

Figure 13. List of Clearances

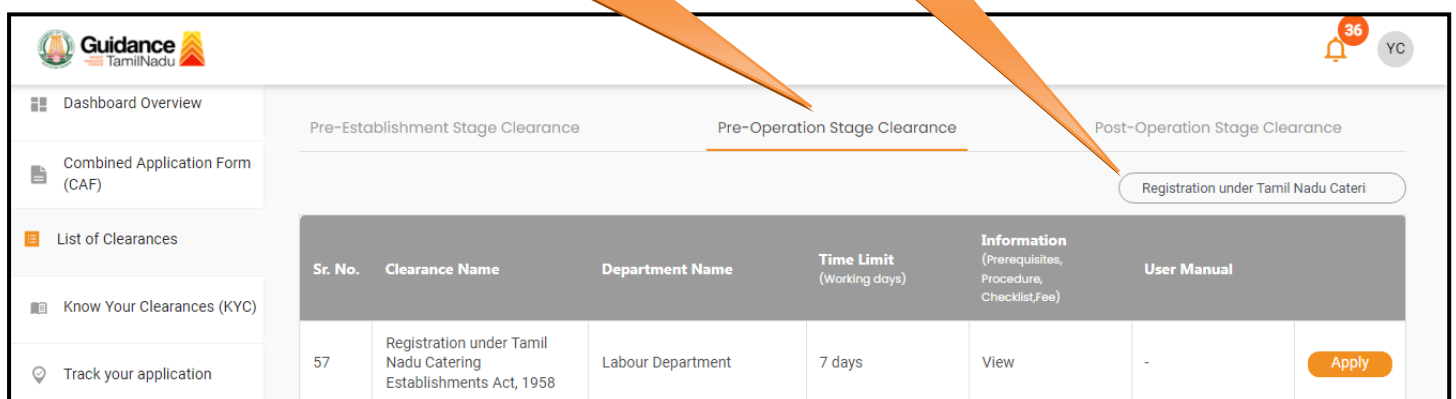
2. The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3. Select ‘Pre-Operation Stage Clearance’ and find the clearance ‘Registration under Tamil Nadu Catering Establishments Act, 1958’ by using Search option as shown in the figure given below.

Pre-Operation Stage Clearance

Search for Clearance



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
57	Registration under Tamil Nadu Catering Establishments Act, 1958	Labour Department	7 days	View	-

Figure 14. Search for Clearance

4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15)
5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

View Information**Apply for Clearance**

Dashboard Overview

Combined Application Form (CAF)

List of Clearances

Know Your Clearances (KYC)

Track your application

Pre-Establishment Stage Clearance

Pre-Operation Stage Clearance

Post-Operation Stage Clearance

Registration under Tamil Nadu Cateri

Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	User Manual
57	Registration under Tamil Nadu Catering Establishments Act, 1958	Labour Department	7 days	View	-

Apply

Figure 15. Apply for Clearance

1) Select **PROJECT / CAF** from the drop-down menu.

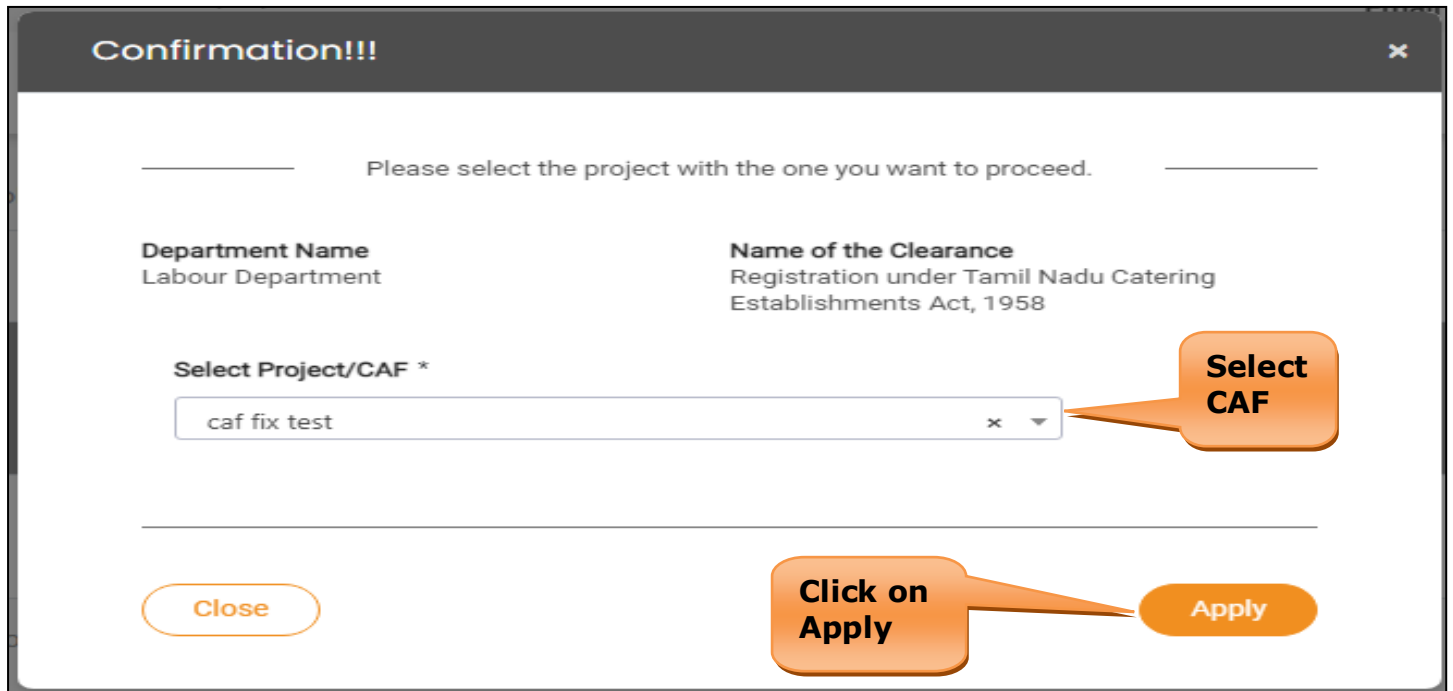


Figure 16. Project/CAF

2) Click on the Apply button and the Page would get redirected to Registration under Tamil Nadu Catering Establishments Act, 1958 Portal.

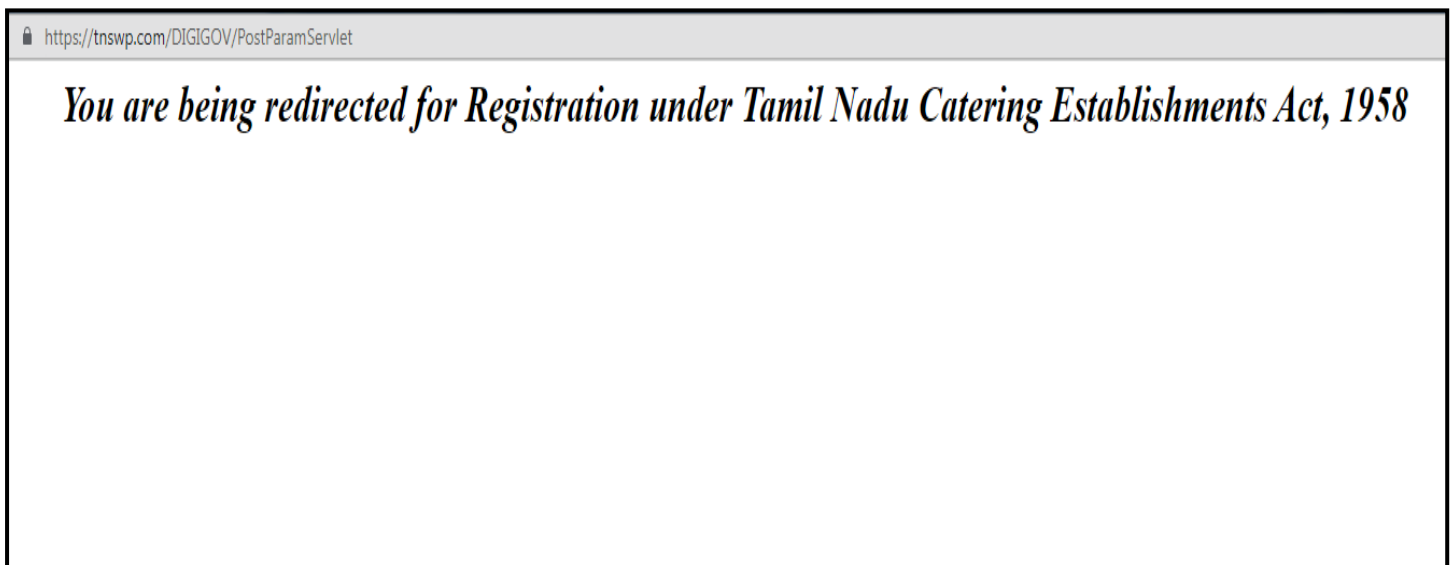


Figure 17. Redirecting to Registration under Tamil Nadu Catering Establishments Act, 1958 Portal

3) Enter all the mandatory details in the application for Tamil Nadu Catering Establishments Act, 1958.

https://labour.tn.gov.in/services/catering-registrations/registration/2617



இணையவழி தகவல்
தொழிலாளர் துறை

ONLINE PORTAL
LABOUR DEPARTMENT



Dashboard

Inbox

Download for Forms

Profile

lkafk@gmail.com

Logout

THE TAMIL NADU CATERING ESTABLISHMENTS ACT, 1958 - REGISTRATION

DETAILS OF THE ESTABLISHMENT

Name of Establishment *

PAN Card Number of the Establishment / Proprietor*

Date in PAN card*

Upload copy of PAN card*

(Maximum file size should not exceed 1 MB. File should be pdf, jpeg, bmp format)

Upload file

Nature of Business *

Details of Organizational setup*

Date of Commencement of Establishment *

Expiry date of licence *

Is there any Manager/Authorised Person for Establishment*

ADDRESS OF CATERING ESTABLISHMENT

State *

District *

Taluk *

Town/Village *

Street 1 *

Street 2 (Please Enter Street 2, if your street is not available in street 1)

Building Door/Flat No & Name *

Pincode *

Location of the establishment (photo of the name board with address.In the name board importance to be given to Tamil) *

(Maximum file size should not exceed 1 MB.File should be pdf,jpeg,bmp format)

Upload file 

DETAILS OF THE EMPLOYER / PROPRIETOR

Name *

Designation *

Father / Husband *

Date of Birth *

Age *

Gender *

State *

District *

Taluk *

Town/ Village *

Street 1 *

Street 2 (Please Enter Street 2,if your street is not available in street 1)

Building/ Door/Flat No. *

Pincode *

Duly self-attested identity Proof (Pan Card/Aadhaar Card/Voter I.D./Driving Licence etc.) *

(Maximum file size should not exceed 1 MB.File should be pdf,jpeg,bmp format)

Upload file 

Residential address of the employer of the establishment *

(Maximum file size should not exceed 1 MB.File should be pdf,jpeg,bmp format)

Upload file 

Add More

FINANCIAL RESOURCES OF THE EMPLOYER

Whether able to meet the demands arising out of the provisions of the law to welfare of labour?

EXPERIENCE

Previous Experience of the Applicant in Catering Industry ?

MAXIMUM NUMBER OF EMPLOYEES PROPOSED TO BE EMPLOYED ON ANY ONE DAY DURING CALENDER YEAR

	Men	Women	Total	
On Roll	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Out Sourced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contract	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Inter-State Migrants	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Grand Total Number of Workers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

Total Fees as per Maximum Employees

NUMBER OF EMPLOYEES WORKING AT PRESENT

	Men	Women	Total	
On Roll	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Out Sourced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contract	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Inter-State Migrants	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Grand Total Number of Workers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

DETAILS OF TEMPORARY ALTERATION OF PREMISES

Whether any temporary Alteration of proposed Site to any other existing premises ?

DETAILS OF CLOSURE

Whether any catering establishment was/were closed by the applicant during the period of 12 months immediately preceding the date of the application and if so, the reasons therefor

Select ▼

DOCUMENTS TO BE UPLOADED

Proof copy GST Certificate/ Rental agreement/No objection Certificate from rental building owner/Building ownership document/EB Card/EB bill * Upload file
(Maximum file size should not exceed 1 MB. File should be pdf, jpeg, bmp format)

Labour Welfare fund Contribute Receipt/ Self Certificate* Upload
(Maximum file size should not exceed 1 MB. File should be pdf, jpeg, bmp format)

SELF-DECLARATION

I hereby declare that the above mentioned information is correct upto my knowledge and I will solely be responsible for any discrepancy found in them

Pay
Reset

Click on 'Pay'

Figure 18. Tamil Nadu Catering Establishments Act

Application Submitted

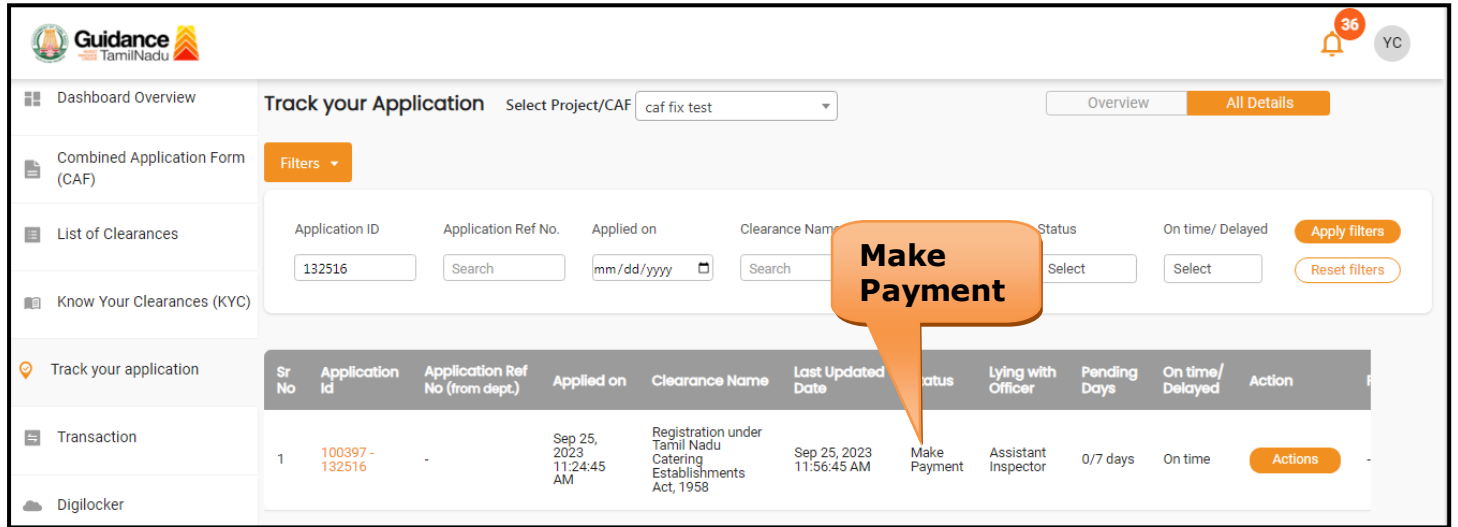
- 1) After the applicant has completed the application form, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397-132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 25, 2023 11:39:56 AM	Application Submitted	Assistant Inspector	0/7 days	On time	Actions

Figure 19. Status of the Application

8. Payment Process

1. Complete payment through online.



Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397 - 132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 25, 2023 11:56:45 AM	Make Payment	Assistant Inspector	0/7 days	On time	Actions

Figure 20. Payment Process

9. Track Your Application

1) After submitting the application, a unique 'token ID' would be generated. Using the '**Token ID**' the Applicant can track the status of clearances by clicking on 'Track your application' option.'

2) Applicant to choose the name of the project created during CAF from the dropdown '**Select Project / CAF**' displayed at the top of the page.

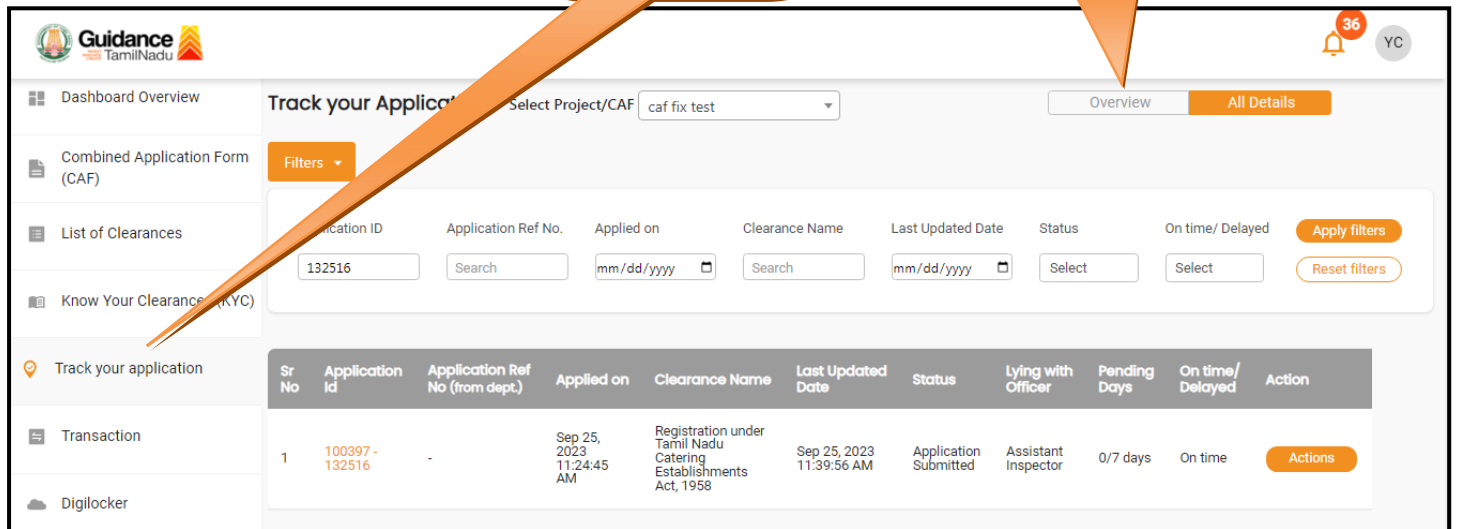
- **Track your application– Overview Option**

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**

Track Your Application

Overview of applications



Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397-132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 25, 2023 11:39:56 AM	Application Submitted	Assistant Inspector	0/7 days	On time	Actions

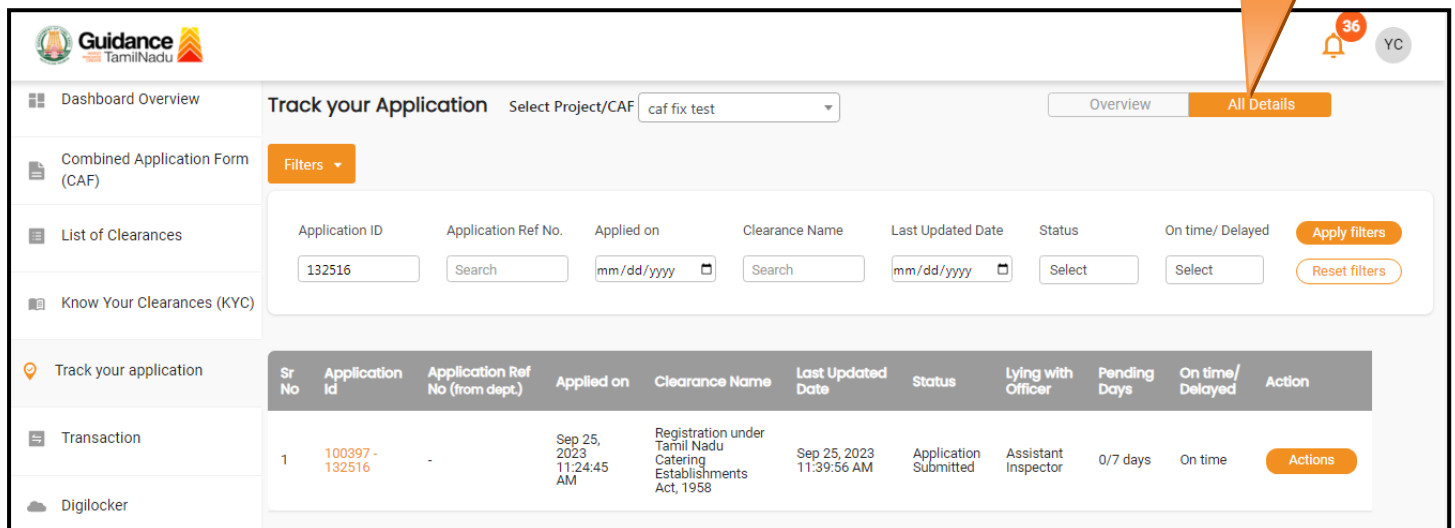
Figure 21. Track Your Application

- **Track your application– ‘All Details’ Option**

By clicking on ‘All details’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

All Details Options

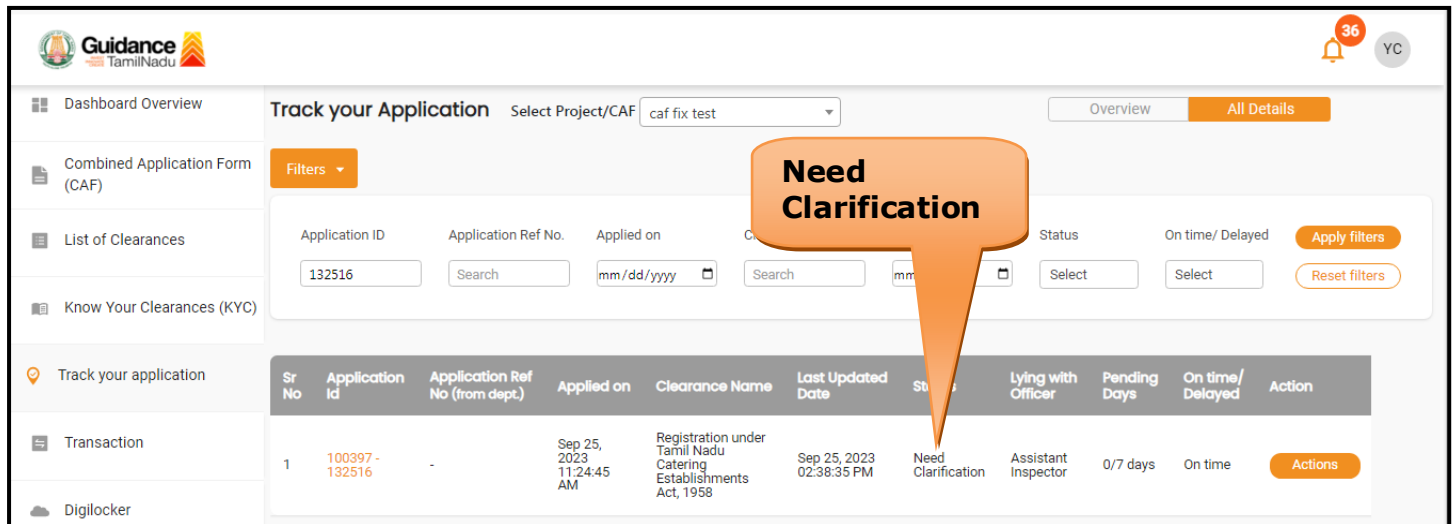


Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/Delayed	Action
1	100397 - 132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 25, 2023 11:39:56 AM	Application Submitted	Assistant Inspector	0/7 days	On time	Actions

Figure 22. ‘All Details’ tab

10. Query Clarification

- 1) After submitting the application to the Labour Department, the Assistant Inspector of Labour reviews the application and if there are any clarifications required, the Assistant Inspector of Labour would raise a query to the applicant.
- 2) Applicant would receive an alert message through Registered SMS/Email.
- 3) Applicant could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- 4) Applicant could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button respond to the query as shown in the below figure.



The screenshot shows the 'Track your Application' page. The 'Status' column in the table below is highlighted with an orange callout bubble containing the text 'Need Clarification'.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397 - 132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 25, 2023 02:38:35 PM	Need Clarification	Assistant Inspector	0/7 days	On time	Actions

Figure 23. Need Clarification

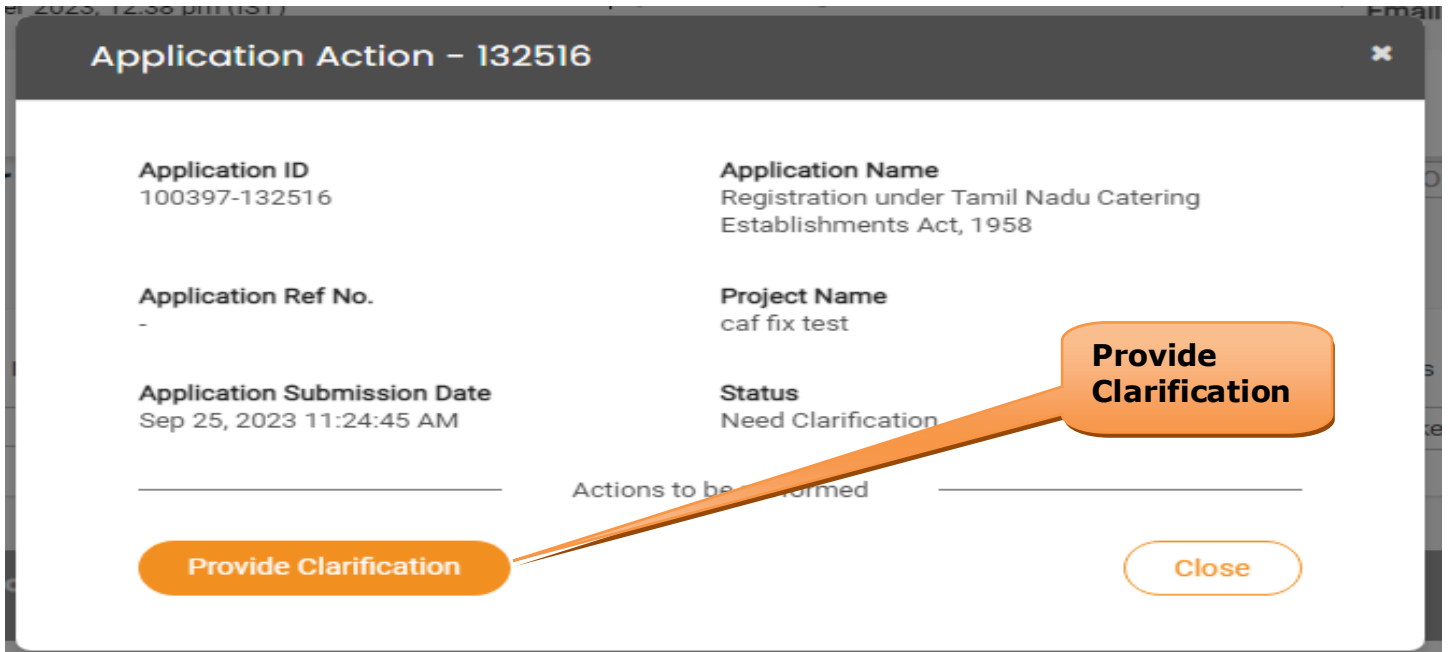


Figure 24. Provide Clarification

- 5) The Applicant clicks on '**Provide Clarification**' button and responds to the Query.
- 6) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to '**Under Process**' after the Applicant submits the query.

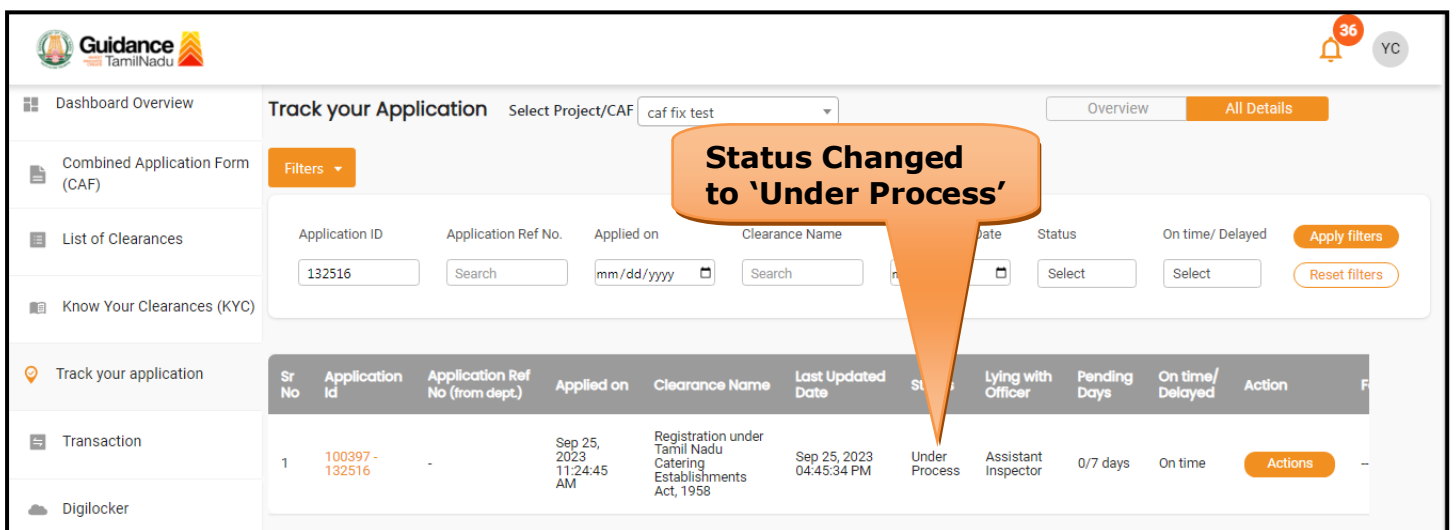


Figure 25. Under Process

11. Application Processing

1) The Assistant Inspector of Labour scrutinizes and reviews the application and updates the status as **“Approved or Rejected”**

The screenshot shows the 'Track your Application' page. A callout bubble points to the 'Approved' status in the table below.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397 - 132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 26, 2023 11:47:44 AM	Approved	Assistant Inspector	0/7 days	On time	Actions

Figure 26. Application Processed

2) If the application is **‘Approved’** by the Assistant Inspector of Labour, the applicant can download the Approval Certificate under **Track your application – > Action button -> Download certificate** (Refer Figure 27)

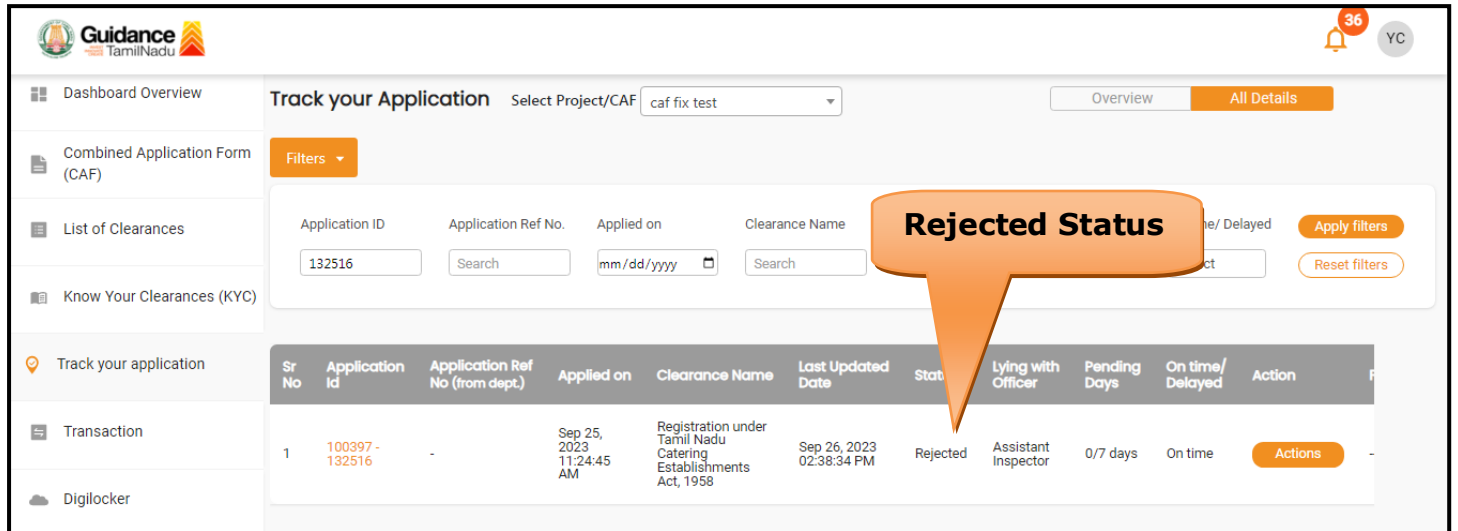
The screenshot shows the 'Application Action - 132516' modal with the following details:

- Application ID:** 100397-132516
- Application Name:** Registration under Tamil Nadu Catering Establishments Act, 1958
- Application Ref No.:** -
- Project Name:** caf fix test
- Application Submission Date:** Sep 25, 2023 11:24:45 AM
- Status:** Approved

At the bottom, there are four buttons: 'Download Certificate', 'Feedback - Application Processing', 'Feedback - Application Submission', and 'Close'. A callout bubble points to the 'Download Certificate' button.

Figure 27. Download Certificate

3) If the application is '**Rejected**' by the Assistant Inspector of Labour, the applicant can view the rejection remarks under the Actions Tab by the Assistant Inspector. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 28)



The screenshot shows the 'Track your Application' page with a sidebar on the left containing navigation options like 'Dashboard Overview', 'Combined Application Form (CAF)', 'List of Clearances', 'Know Your Clearances (KYC)', 'Track your application', 'Transaction', and 'Digilocker'. The main content area has a search bar for 'caf fix test' and filter options. Below the filters is a table with the following data:

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	100397 - 132516	-	Sep 25, 2023 11:24:45 AM	Registration under Tamil Nadu Catering Establishments Act, 1958	Sep 26, 2023 02:38:34 PM	Rejected	Assistant Inspector	0/7 days	On time	Actions

Figure 28. Rejected Status

