

# TAMILNADU SINGLE WINDOW PORTAL

**APPLICANT MANUAL** 

**Registration of Principal Employer Establishments under Contract Labour (Regulation and Abolition) Act, 1970** 

**Labour Department** 

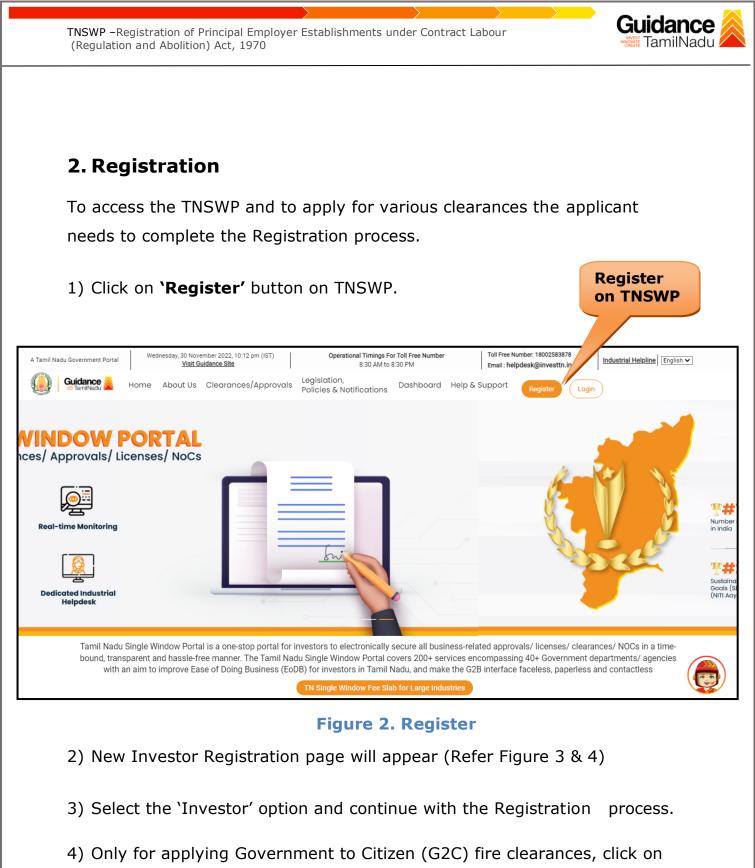




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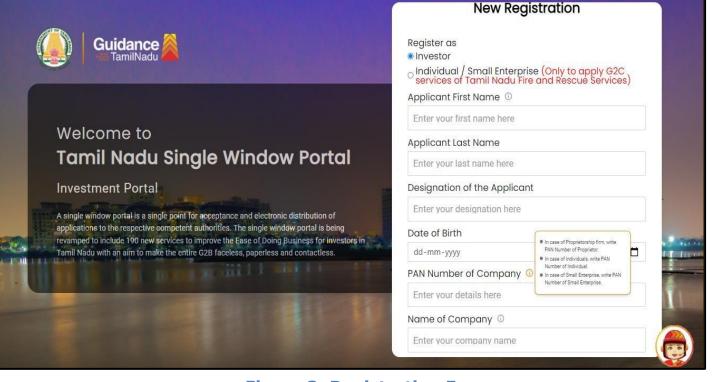
Guidance TNSWP -Registration of Principal Employer Establishments under Contract Labour TamilNadu (Regulation and Abolition) Act, 1970 1. Home Page 1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through https://tnswp.com/website wherein it gives various information's, useful links, and functionalities about TNSWP. 2) Applicant can reach the helpdesk Toll free number-1800-258-3878 and Helpdesk Email. **TNSWP** website Toll free number (www.tnswp.com) and Mail Id С ftnswp.com/DIGIGOV/swp-tnswp.jsp QBA ~  $\rightarrow$ 18002583878 Toll Free Number: Wednesday, 30 November 2022, 10:11 pm (IST) Operational Timings For Toll Free Number A Tamil Nadu Government Portal Industrial Helpline English 🗸 Visit Guidance Site 8:30 AM to 8:30 PM Email : helpdesk@investtn.in Legislation, Guidance Home About Us Clearances/Approvals Dashboard Help & Support Policies & Notifications Login ΤΔ Leading the Nation ₽#1 **?#**#1 **\$##1 ?#**#1 **?##1** Number of Factories in India Best Performing State (India Today State of the State Award 2018, Number of Ope SEZs in India Governance & Politicial Stability (N-SIPI 2019) International and Don Tourist Arrivals 2019 & 2020) ₹#2 **\*#2 ?#**#2 **?#**2 **?#2** Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog) Growth, Innovation an Leadership Index 2019 (Frost & Sullivan) Second Largest Economy in India Best Governed State (Public Affairs Index 2020) Job Creation Under IBPS Scheme tion and Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a timebound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless Figure 1. Single Window Portal Home Page



- option 'G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise'.
- 5) The information icon (i) gives a brief description about the fields when the applicant hovers the cursor on these icons.

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# Figure 3. Registration Form

- The second sec	Guidance	Mobile Number	
		Email ID	
		abcd@xyz.com	
	Welcome to	User Name	
	Tamil Nadu Single Window Portal	Enter your name	
		Password	Confirm Password
	Investment Portal	Enter your password 💿	Enter your password 💿 .
-	A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being	Captcha	
	revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.	Enter the captcha	◎ 5ab4k
		I accept the <u>Terms and Co</u>	nditions*
			pister
		Already have a	

### Figure 4. Registration Form Submission

- 6) The Email ID would be the Username to login the TNSWP.
- Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- The applicant must read and accept the terms and conditions and click on 'Register' button.
- 3. Mobile Number / Email ID 2-Step Verification Process
- '2-Step Verification Process' screen will appear when the applicant clicks on 'Register' button.
- **Mobile Number Verification** 
  - 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
  - 2) Enter the verification code and click on the 'Verify 'button.

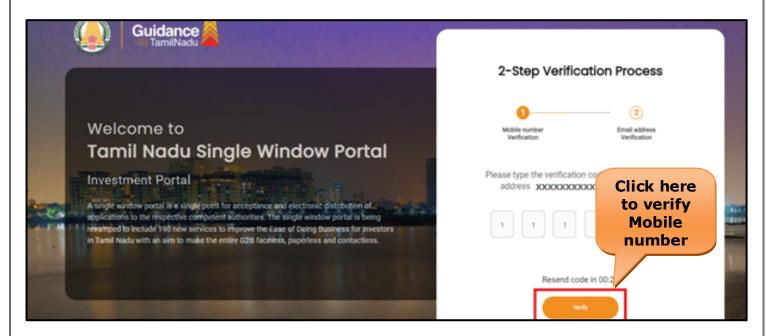
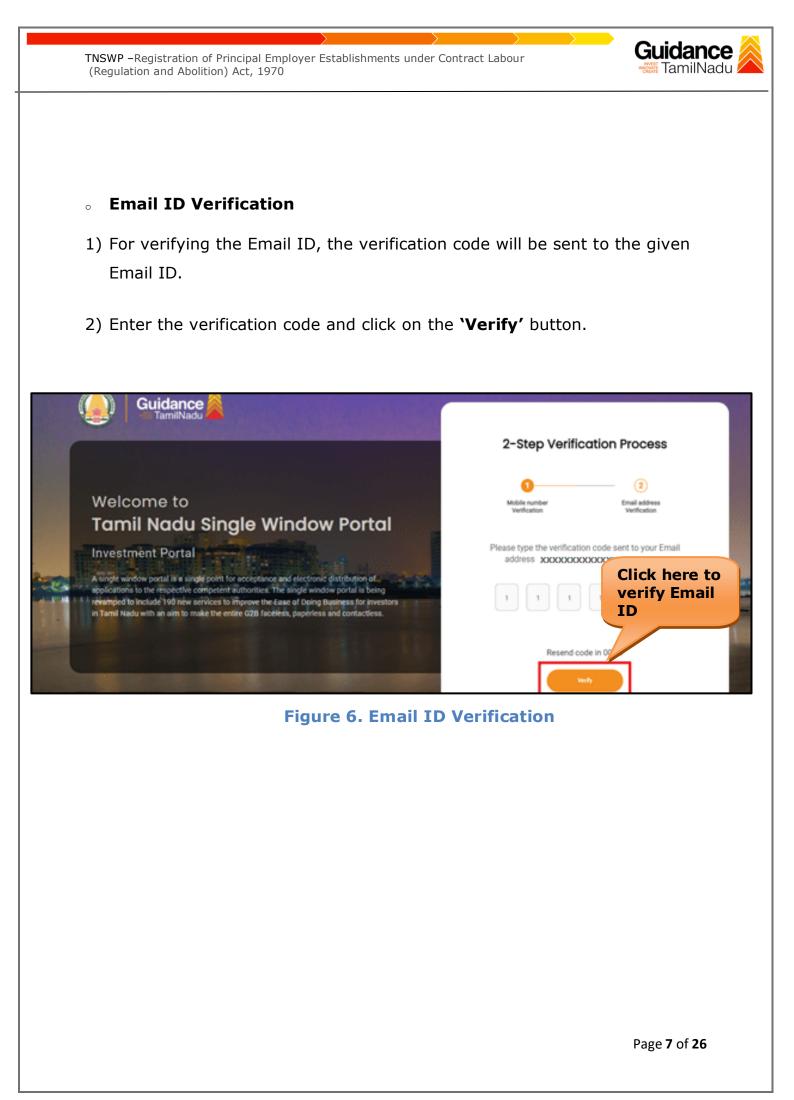


Figure 5. Mobile Number Verification

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Guidance



- After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as 'Your registration was successful' (Refer Figure 7).
- 4) Registration process is completed successfully.

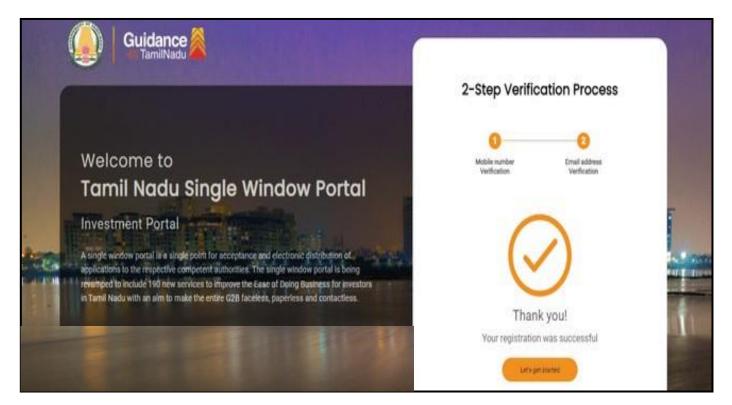
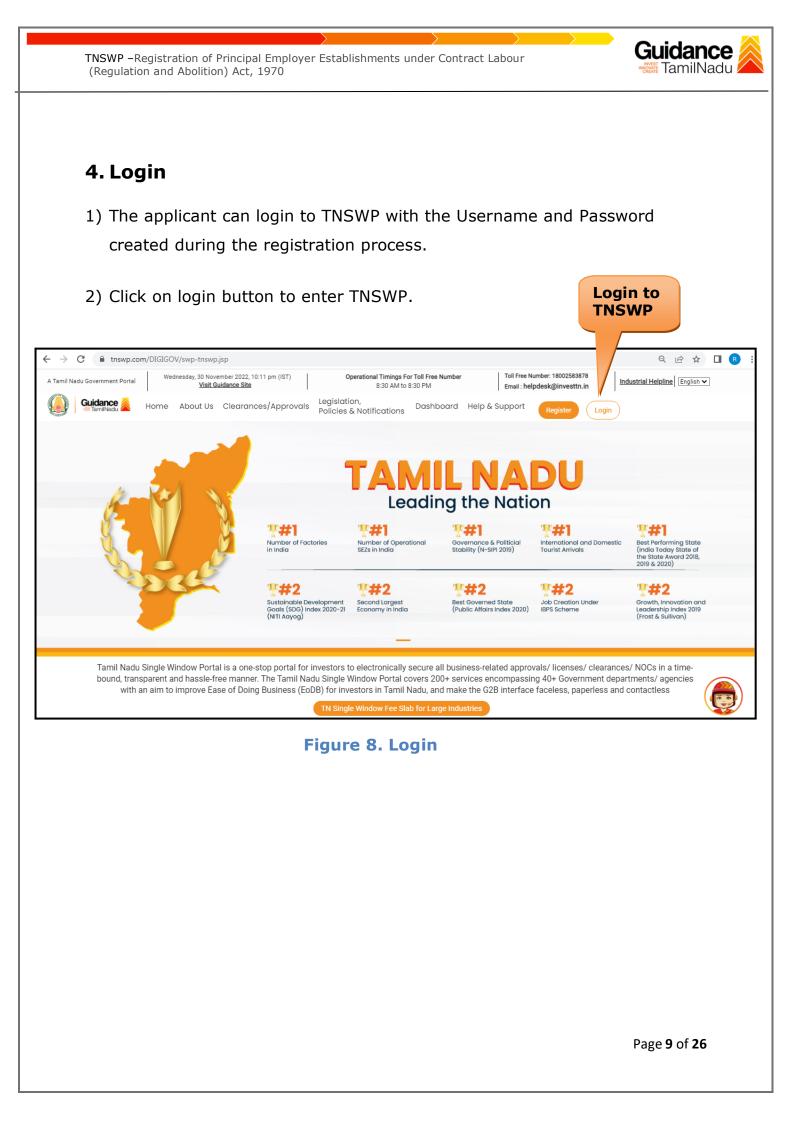


Figure 7. Registration Confirmation Pop-Up

Guidance



# **5. Dashboard Overview**

- 1) When the Applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is Applicant-friendly interface for the Applicant's easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.

A Tamil Nadu Government Portal   Thursd	ay, 1 December 2022, 10:42 am (IST) Visit Guidance Site Operational Timings For Toll F	Free Number - 8:30 AM to 8:30 PM   Toll Free Number: 18002 Email : helpdesk@invest	
Guidance SamilNadu			126 MS
Dashboard Overview	Combined Application Forms		
Combined Application Form (CAF)	MURALIDHARAN, Interested in Starting a New Investment?	Get Started	New project
List of Clearances	SHINEV 🛃 SAMPLE 🛃 PROJEC CAFID:108025 CAFID:103570 CAFID:1		TWINKLE
Know Your Clearances (KYC)		2021 1:06:26 PM Oct 4, 2021 11:58:15 AM	Oct 8, 2021 3:25:03 PM >
♀ Track your application	Your Clearances Status Select Project/CAP ALMIGHTY *	]	
Transaction	Pre-Establishment Pre-O	Operation Post-Opera	ation
<ul> <li>Digilocker</li> </ul>	Image: Applied     Image: Approved     Image: Omega	ding 0 Rejected	oad consolidated list 🗸
Virtual Meeting	Clearance Name Department Name Lying with Office		Cau consolidated list *

### **Figure 9. Dashboard Overview**

Guidance



# 6. Combined Application Form (CAF)

1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).

2) Click on Combined Application Form (CAF) from the menu bar on the left.

- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) are mentioned in the below Figure.

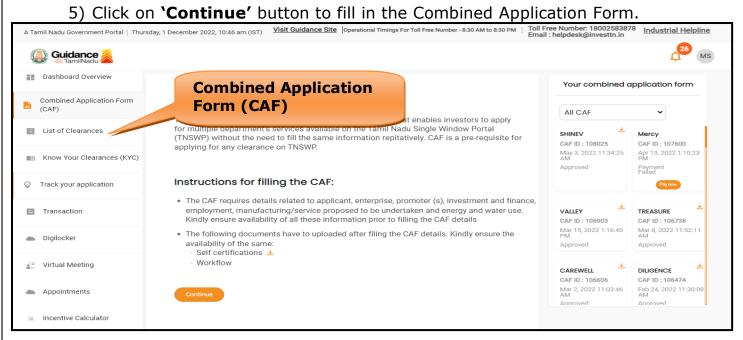
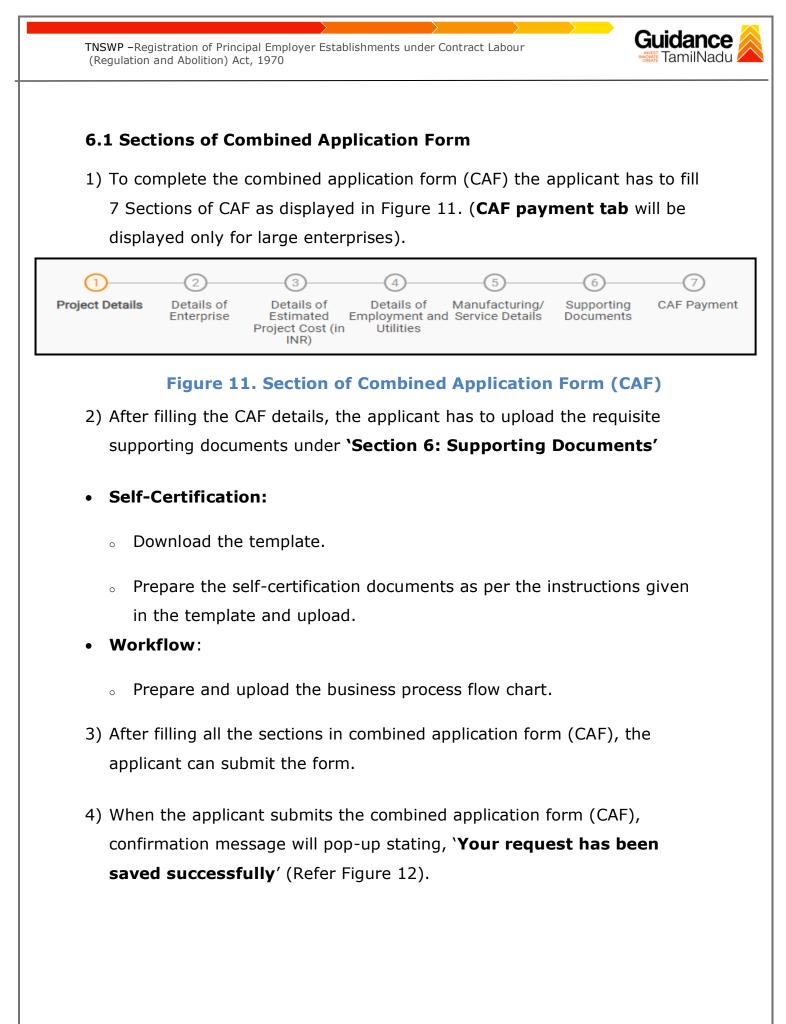


Figure 10. Combined Application Form (CAF)

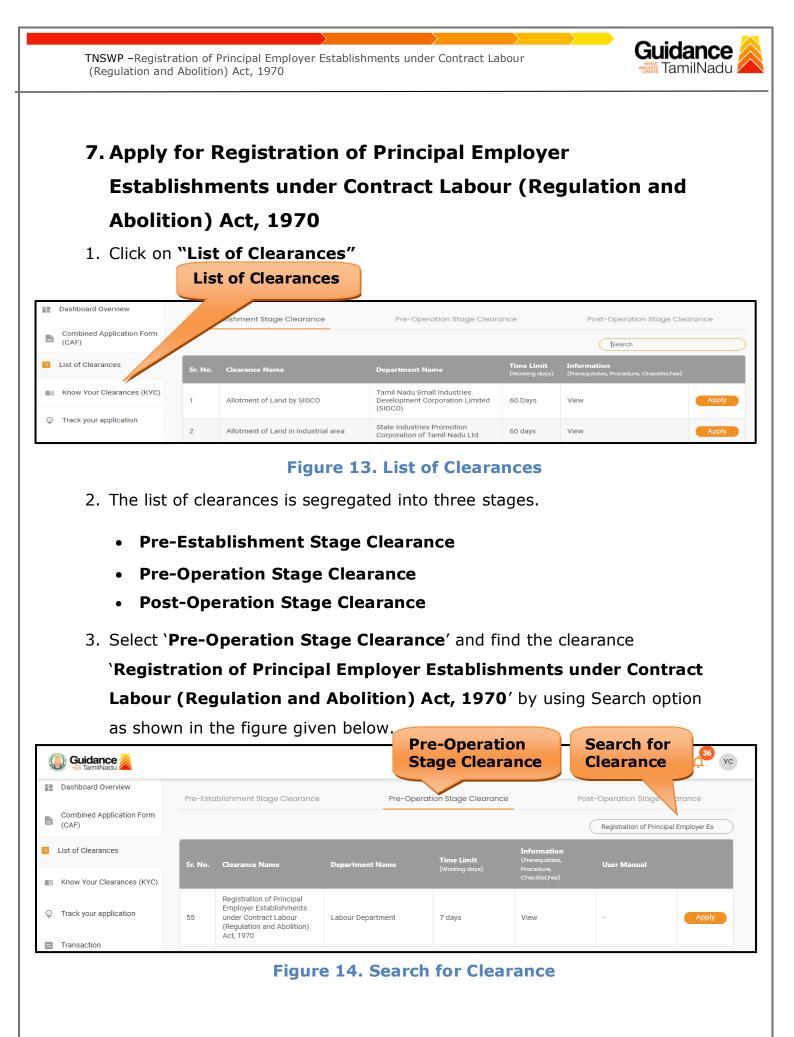


(Regulation and A	Abolition) Act, 1970	amilNadu
Guidance     TamiiNadu     Dashboard Overview	<u>1</u> 34567	Ç <sup>309</sup> YC
Combined Application Form (CAF)	Project Details of Det	
Know Your Clearances (KYC)	Payment Details applicable payment to submit the CAF	Θ
Track your application	Oàla carte     Amount to be paid (in INR)	
Transaction	500000 Calculate Fee	

## Figure 12. Combined Application Form (CAF) - Confirmation Message

### Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. <u>Clickhere</u> to access the Single Window Fee Slab.

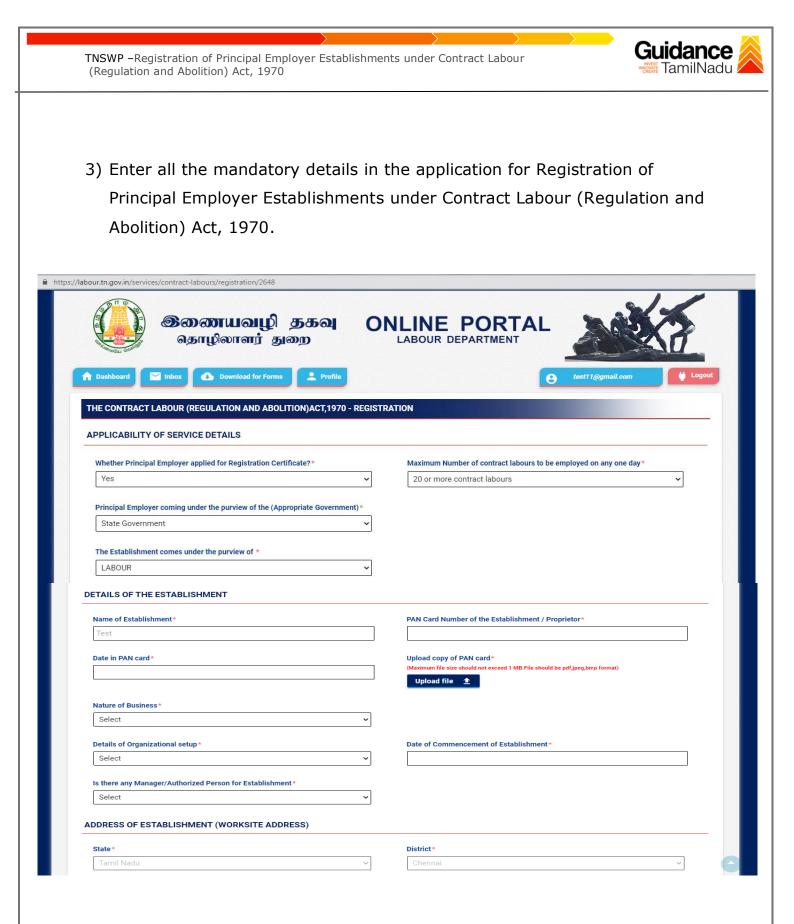


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Guidance TNSWP -Registration of Principal Employer Establishments under Contract Labour TamilNadu (Regulation and Abolition) Act, 1970 4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15) 5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15). 6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment. **Apply for** View Clearance Information 36 YC Guidance Dashboard Overview Pre-Establishment Stage Clearance Pre-Op Stage Clearance Pos ation Stage Clearance Combined Application Form (CAF) Regis of Principal Employer Es List of Clearances Time Limit User Manual Department Name Know Your Clearances (KYC) Registration of Principal Employer Establishments Track your application under Contract Labour (Regulation and Abolition) 55 Labour Department 7 days View Act, 1970 Transaction

Figure 15. Apply for Clearance

<b>TNSWP</b> -Registration of Principal Employe (Regulation and Abolition) Act, 1970	er Establishments under Contract Labour	Guidance TamilNadu
1) Select <b>PROJECT / CAF</b>	from the drop-down menu.	
Confirmation!!!		×
Please select th	ne project with the one you want to proceed.	
Department Name Labour Department	Name of the Clearance Registration of Principal Employ Establishments under Contract L (Regulation and Abolition) Act, 1	Labour
Select Project/CAF *		Select
Test	×	CAF
Close	Click on Apply	Apply
	Figure 16. Project/CAF	
2) Click on the Apply buttor		to
	n and the Page would get redirected	
	Employer Establishments under Con	
(Regulation and Abolitior	1) Act, 1970 Portal.	
https://tnswp.com/DIGIGOV/PostParamServlet		
с <i>г</i> с	tration of Principal Employer Establishm Regulation and Abolition) Act, 1970	ents under Contract
Establishments	cting to Registration of Principal under Contract Labour (Regulat bolition) Act, 1970 Portal	
		Page <b>16</b> of <b>26</b>



Taluk*	Town/ Village∗
Egmore V	Select ~
Street 1*	Street 2 (Please Enter Street 2, if your street is not available in street 1)
Building/ Door/Flat No.*	Pincode* 600034
	000001
importance is given to Tamil)* (Maximum file size should not exceed 2 MB.File should be pdf,jpeg,bmp format) Upload File  ETAILS OF THE EMPLOYER / PROPRIETOR	
(Maximum file size should not exceed 2 MB.File should be pdf,jpeg,bmp format)	Designation *
(Maximum file size should not exceed 2 MB.File should be pdf,jpeg,bmp format) Upload File	Designation *
(Maximum file size should not exceed 2 MB.File should be pdf,jpeg,bmp format) Upload File	Designation*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format) Upload File  ETAILS OF THE EMPLOYER / PROPRIETOR Name*  Father / Husband*	Date of Birth*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format) Upload File ETAILS OF THE EMPLOYER / PROPRIETOR Name*	Date of Birth*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format) Upload File  ETAILS OF THE EMPLOYER / PROPRIETOR Name*  Father / Husband*	Date of Birth*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format) Upload File ETAILS OF THE EMPLOYER / PROPRIETOR Name*  Father / Husband*  Age*  State*	Date of Birth*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)  Upload File  ETAILS OF THE EMPLOYER / PROPRIETOR  Name*  Father / Husband*  Age*	Date of Birth*  Gender*  Select ~
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format) Upload File ETAILS OF THE EMPLOYER / PROPRIETOR Name*  Father / Husband*  Age*  State*	Date of Birth*  Gender*  Select  Select  Select  V
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)	Date of Birth*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)  Upload File ▲  ETAILS OF THE EMPLOYER / PROPRIETOR  Name*  Father / Husband*  Age*  State*  Select  Taluk*  Select	Date of Birth*  Gender* Select  Town/ Village* Select
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)          Upload File           ETAILS OF THE EMPLOYER / PROPRIETOR         Name*           Father / Husband*           Gase*           State*           Select           Taluk*           Select           Street 1*	Date of Birth*  Gender* Select District* Select Town/ Village*
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)  Upload File ▲  ETAILS OF THE EMPLOYER / PROPRIETOR  Name*  Father / Husband*  Age*  State*  Select  Taluk*  Select	Date of Birth*  Gender* Select  Town/ Village* Select
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)          Upload File           ETAILS OF THE EMPLOYER / PROPRIETOR         Name*           Father / Husband*           Gase*           State*           Select           Taluk*           Select           Street 1*	Date of Birth*  Gender* Select  Town/ Village* Select
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)	Date of Birth*         Gender*         Select       ~         District*         Select       ~         Town/ Village*         Select       ~         Street 2 (Please Enter Street 2,if your street is not available in street 1)
(Maximum file size should not exceed 2 MB.File should be pdf.jpeg.bmp format)	Date of Birth*         Gender*         Select       ~         District*         Select       ~         Town/ Village*         Select       ~         Street 2 (Please Enter Street 2,if your street is not available in street 1)



#### NATURE OF WORK

Nature of Work Carried in the Establishmen	t*		
UMBER OF WORKMEN DIRECTLY EM	IPLOYED		
	Men Women Transgender	r Total	
ut Sourced			
ontract			
ter-State Migrants			
dolescent			
rand Total Number of Workers			
Total Fees as per total contract employees			
			C
RTICULARS OF CONTRACTORS			
Establishment Name*		Name*	
Age*		Father / Husband *	
Address*		Nature of work assigned to contractor*	
		Maximum Number of contract labour employed on any day*	
Nature of Business*		Estimated date of commencement*	
Select	~		
Estimated date of ending*		List of Contractors and their agreement copy * (Maximum file size should not exceed 3 MB.File should be pdf,jpeg,bmp format)	
		Upload File 🛨	
Add More			6
CUMENTS TO BE UPLOAD			
	/No objection Certificate from rental building	Upload file 👲	
ner/Building ownership document/EB Card/ iximum file size should not exceed 2 MB.File should be		Click on	
		'Pay'	
LF-DECLARATION	n above are true to the best of production	lee and	
mereby declare that the particulars give	en above are true to the best of my knowled		
	Pay	Reset	

## Figure 18. Registration of Principal Employer Establishments under Contract Labour (Regulation and Abolition) Act, 1970

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### **Application Submitted**

 After the applicant has completed the application form, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under Track your application → Select the CAF from the Dropdown → All details

Guidance 🎉	
Dashboard Overview	Track your Application         Select Project/CAF         Test         Overview         All Details
Combined Application Form (CAF)	Filters +
List of Clearances	Application ID Application Ref No. Applied on 125575 Search mm/dd/yyyy  Select Select Reset filters
Know Your Clearances (KYC)	Submitted'
Orack your application	Sr Application Application Ref No Id No (from dept.) Applied on Clearance Name Last Updated S Lying with Pending On time/ Action Date Date Date Date Date Date Date Date
S Transaction	1 100060 - Oct 9,2023 Englishments Oct 9,2023 Application Deputy Commissioner- 0/7 days On time Actions
Digilocker	Addots 11:34:14 AM Submitted Commissioner- 07/ days on unre Addots 11:34:14 AM Submitted Labour Labour 11:34:19 AM Labour (Regulation and Abolition) Act, 1970

## Figure 19. Status of the Application

# 8. Payment Process

1. Complete payment through online

Guidance SamilNadu	Ļ	YC
Dashboard Overview	Track your Application Select Project/CAF Test   Overview All Details	
Combined Application Form (CAF)	Filters 🔹	
List of Clearances	Application ID     Application Ref No.     Applied on     Clearance Name     Status     On time/ Delayed     Apply       125575     Search     mm/dd/yyyy     Search     Select     Select     Reset	
Know Your Clearances (KYC)	Davment	
Track your application	Sr Application Application Ref No Id No (from dept.) Applied on Clearance Name Last Updated atus Lying with Pending On time/ Action	
Transaction	Registration of Principal Employer         Registration of Principal Employer         Deputy           1         100060 - 125575         Oct 9,2023         Establishments under contract ico         Oct 9,2023         Make Payment         Deputy           2         5575         -         11:20:24         under contract ico         12:45:23 PM         Payment         Commissioner-         0/7 days         On time         Actions	
<ul> <li>Digilocker</li> </ul>	Addonse Addons	

Figure 20. Payment Process

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Guidance

# 9. Track Your Application

- After submitting the application, unique 'token ID' would be generated. Using the **'Token ID'** the Applicant can track the status of clearances by clicking on 'Track your application' option.'
- Applicant to choose the name of the project created during CAF from the dropdown 'Select Project / CAF' displayed at the top of the page.

# Track your application – Overview Option

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- Total Pending Clearances
- Total Approved Clearances
- Total Rejected Clearances

		Track Your Application		Overvie applicat	
🐌 Guidance 崴					<mark>36</mark> үс
Dashboard Overview	Track your Application	ect Project/CAF Test	T	Overview	All Details
Combined Application Form (CAF)	Filters •				
List of Clearances	Applicati Applicatio	n Ref No. Applied on Cleara	ance Name Last Updated Da		n time/ Delayed Apply filters Select Reset filters
Know Your Clearances (KYC)					
♀ Track your application	Sr Application Application No Id No (from dep		Last Updated Status Date	Lying with Pending Officer Days	) On time/ Delayed Action
Transaction	1 100060 - 125575 -	Registration of Principal Employer Oct 9, 2023 Establishments 11:20:24 under Contract	Oct 9, 2023 Application 11:34:14 AM Submitted	Deputy Commissioner- 0/7 days	On time Actions
Digilocker	120070	AM Labour (Regulation and Abolition) Act, 1970	TT.34.14 AWI Submitted	Labour	

Figure 21. Track Your Application

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Guidance

Guidance TNSWP -Registration of Principal Employer Establishments under Contract Labour TamilNadu (Regulation and Abolition) Act, 1970 Track your application- 'All Details' Option By clicking on 'All details' tab, Applicant can view the following statuses of the list of clearances applied for the specified project. **Applied on** Last updated date Status of the application Lying with officer **Pending days On time / Delayed Action All Details** Options 36 Guidance YC Dashboard Overview Track your Application Select Project/CAF Test Overview • **Combined Application Form** Ŀ (CAF) Application ID Application Ref No. Applied on Clearance Name Last Updated Date Status On time/ Delayed List of Clearances 125575 Search mm/dd/yyyy 🗖 Search mm/dd/yyyy 🗖 Select Select Reset filters Know Your Clearances (KYC) Track your application Last Upda Lying with Cle Appl d on Registration of Principal Employer Establishments under Contract Labour (Regulation and Abolition) Act, Transaction Oct 9, 2023 11:20:24 AM Deputy Commissioner-Labour Oct 9, 2023 11:34:14 AM Application Submitted 0/7 days On time Digilocker 1970

Figure 22. 'All Details' tab

# **10.**Query Clarification

- After submitting the application to the Labour Department, the Deputy Commissioner of Labour reviews the application and if there are any clarifications required, the Deputy Commissioner of Labour would raise a query to the applicant.
- 2) Applicant would receive an alert message through Registered SMS/Email.
- 3) Applicant could go to 'Track your application' option and view the query under action items under the 'All Details' Tab.
- Applicant could view the status as 'Need Clarification' under the 'Status' column. Click on 'Action' button respond to the query as shown in the below figure.

Guidance 🔏 TamilNadu		36 YC
Dashboard Overview	Track your Application Select Project/CAF Test	l Details
Combined Application Fo (CAF)	Need	
List of Clearances	Application ID Application Ref No. Applied on Status On time/ Dela	Apply filters
Know Your Clearances		
Track your application	Sr Application Application Ref No Id No (from dept.) Applied on Clearance Name Last Updated us Officer Days Delay	me/ yed Action
Transaction	Registration of principal Employer         Deputy         Deputy           1         100060 - 125575         -         0ct 9, 2023         Establishments under Contract         Oct 9, 2023         Need         Deputy Commissioner-         0/7 days         On tim	ne Actions
Digilocker	125575 - 11.20.24 Under Contract 02:24:13 PM Clarification Labour AM Labour (Regulation and Abolition) Act, 1970	

Figure 23. Need Clarification

Guidance

Guidance TNSWP -Registration of Principal Employer Establishments under Contract Labour TamilNadu (Regulation and Abolition) Act, 1970 × Application Action - 125575 Application ID Application Name 100060 - 125575 Registration of Principal Employer Establishments under Contract Labour (Regulation and Abolition) Act, 1970 Application Ref No. Project Name Test Provide Application Submission Date Status Clarification Oct 9, 2023 11:20:24 AM Need Clarification Actions to be perf Provide Clarification Close

# Figure 24. Provide Clarification

- 5) The Applicant clicks on **'Provide Clarification'** button and responds to the Query.
- 6) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 7) The Status of the application changes from 'Need clarification' to**'Under Process'** after the Applicant submits the query.

Dashboard Overview	Track your Application         Select Project/CAF         Test         Overview         All Details	
Combined Application Form (CAF)	Filters - Status Changed	
List of Clearances	Application ID Application Ref No. Applied on to 'Under Process' Status On time/ Delayed	Apply filters
Mow Your Clearances (KYC)		
Track your application	Sr Application Application Ref No Id No (from dept.) Applied on Clearance Name Last Updated S Lying with Pending On time/ Action Date Officer Days Delayed Action	n
Transaction	Registration of Principal Employer 1 100060 - Oct 9, 2023 Establishments Oct 9, 2023 Under Commissioner- 0/7 days On time Oct 9, 2024 Under Contract 03:55:13 PM Process	ctions
Digilocker	AM Labour (Regulation 05:55.13 PM Process Labour and Abolition) Act, 1970	
	Figure 25. Under Process	
	Page <b>24</b> o	f <b>26</b>

Guidance TNSWP -Registration of Principal Employer Establishments under Contract Labour TamilNadu (Regulation and Abolition) Act, 1970 **11.Application Processing** 1) The Deputy Commissioner of Labour scrutinizes and reviews the application and updates the status as "Approved or Rejected" 🕐 ус Guidance Dashboard Overview Track your Application Select Project/CAF Test Overview -Combined Application Form (CAF) **Approved Status** Application ID Application Ref No. Applied on tus On time/ Delayed List of Clearances 125575 Search mm/dd/yyyy lect Select Reset filters Know Your Clearances (KYC) Track your application On tii Transaction Oct 9, 2023 11:20:24 AM Deputy Commissioner Labour Oct 10, 2023 12:43:21 PM Approved 1/7 days On tim r (Regulation polition) Act, Digilocker Figure 26. Application Processed 2) If the application is 'Approved' by the Deputy Commissioner of Labour, the applicant can download the Approval Certificate under Track your application - > Action button -> Download certificate (Refer Figure 27) Application Action - 125575 × Application ID Application Name 100060 - 125575 Registration of Principal Employer Establishments under Contract Labour (Regulation and Abolition) Act, 1970 Application Ref No. Project Name Test Download Application Submission Date Status Oct 9, 2023 11:20:24 AM Approved Certificate Actions to be Feedback - Application Processing Feedback - Application Submission Close Figure 27. Download Certificate Page 25 of 26

3) If the application is 'Rejected' by the Deputy Commissioner of Labour, the applicant can view the rejection remarks under the Actions Tab by the Deputy Commissioner. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 28)

Dashboard Overview	Track your App	lication Selec	ct Project/CAF	Test	•		(	Verview	All Det	tails
Combined Application Form (CAF)	Filters 🔹									
List of Clearances	Application ID	Application Ref	No. Applied		ice Name	Rejec	ted Sta	tus	time/ Delayed	Apply filters
Know Your Clearances (KYC)	125575	Search	mm/dd	search		-			elect	Reset filters
Track your application	Sr Application No Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	s	Lying with Officer	Pending Days	On time/ Delayed	Action
- Transaction			Oct 9, 2023	Registration of Principal Employer Establishments			Deputy			
	1 100060 - 125575	-	11:20:24 AM	under Contract Labour (Regulation and Abolition) Act,	Oct 10, 2023 04:33:15 PM	Rejected	Commissioner- Labour	1/7 days	On time	Actions

**Figure 28. Rejected Status** 

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