



# **TAMIL NADU SINGLE WINDOW PORTAL**

## **APPLICANT MANUAL**

### **Statutory Approval of Electrical Drawings**

## **Electrical Inspectorate – Government of Tamil Nadu**



## Table of Contents

|            |  |           |
|------------|--|-----------|
| <b>1.</b>  | <b>Home Page .....</b>   | <b>3</b>  |
| <b>2.</b>  | <b>Registration .....</b>  | <b>4</b>  |
| <b>3.</b>  | <b>Mobile Number / Email ID – 2-Step Verification Process.....</b> | <b>6</b>  |
| <b>4.</b>  | <b>Login .....</b>   | <b>9</b>  |
| <b>5.</b>  | <b>Dashboard Overview .....</b>                                    | <b>10</b> |
| <b>6.</b>  | <b>Combined Application Form (CAF) .....</b>                       | <b>11</b> |
| <b>7.</b>  | <b>Apply for Approval of Electrical Drawing .....</b>              | <b>14</b> |
| <b>8.</b>  | <b>Filling the Application Form .....</b>                          | <b>16</b> |
| <b>9.</b>  | <b>Payment Process.....</b>  | <b>20</b> |
| <b>10.</b> | <b>Track Your Application .....</b>                                | <b>22</b> |
| <b>11.</b> | <b>Query Clarification .....</b>                                   | <b>24</b> |
| <b>12.</b> | <b>Application Processing .....</b>                                | <b>26</b> |

## 1. Home Page

1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) homepage that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.

2) Applicant can reach the helpdesk Toll free number – **1800-258-3878** and Helpdesk Email.

**TNSWP website  
(www.tnswp.com)**

**Toll free number  
and Mail Id**



← → ↻ 🔒 tnswp.com/DIGIGOV/swp-tnswp.jsp 🔍 🌟 🏠 ⓘ

A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:11 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

 **Guidance** TamilNadu | Home | About Us | Clearances/Approvals | Legislation, Policies & Notifications | Dashboard | Help & Support | Register | Login

# TAMIL NADU

## Leading the Nation

|   |  |  |  |   |
|---|--|--|--|---|
|  <b>#1</b><br>Number of Factories in India                                   |  <b>#1</b><br>Number of Operational SEZs in India |  <b>#1</b><br>Governance & Political Stability (N-SIPI 2019)  |  <b>#1</b><br>International and Domestic Tourist Arrivals |  <b>#1</b><br>Best Performing State (India Today State of the State Award 2018, 2019 & 2020) |
|  <b>#2</b><br>Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog) |  <b>#2</b><br>Second Largest Economy in India     |  <b>#2</b><br>Best Governed State (Public Affairs Index 2020) |  <b>#2</b><br>Job Creation Under IBPS Scheme              |  <b>#2</b><br>Growth, Innovation and Leadership Index 2019 (Frost & Sullivan)                |

Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

[TN Single Window Fee Slab for Large Industries](#) 

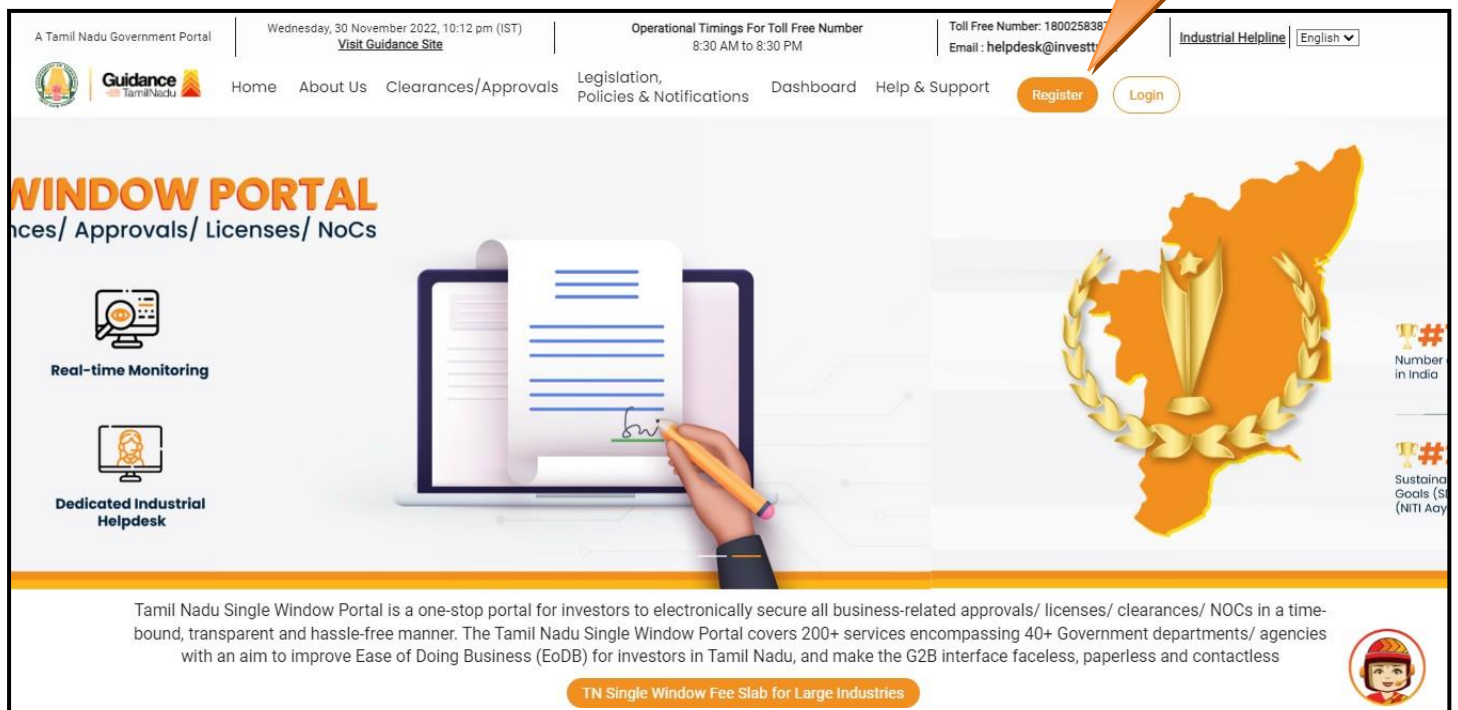
**Figure 1. Single Window Portal Home Page**

## 2. Registration


To access the TNSWP and to apply for various clearances the applicant must complete the Registration process.

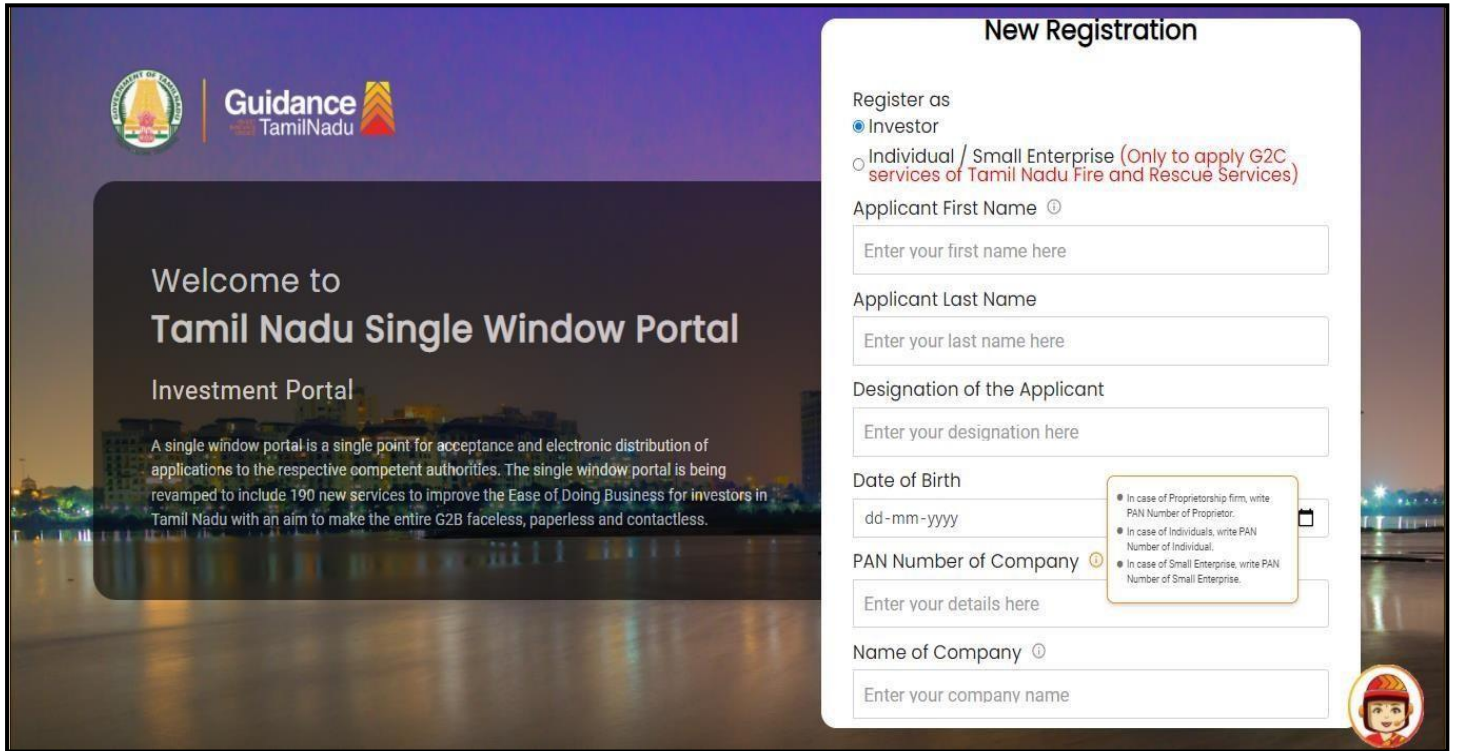
1) Click on '**Register**' button on TNSWP.


**Register  
on TNSWP**



**Figure 2. Register**

- 2) New Investor Registration page will appear (Refer Figure 3 & 4)
- 3) Select the '**Investor**' option and continue with the Registration process.
- 4) Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
- 5) The information icon  gives brief description about the fields when the applicant hovers the cursor on these icons.





**Guidance**  
TamilNadu

## Welcome to Tamil Nadu Single Window Portal

### Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

### New Registration

Register as  
 Investor  
 Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name

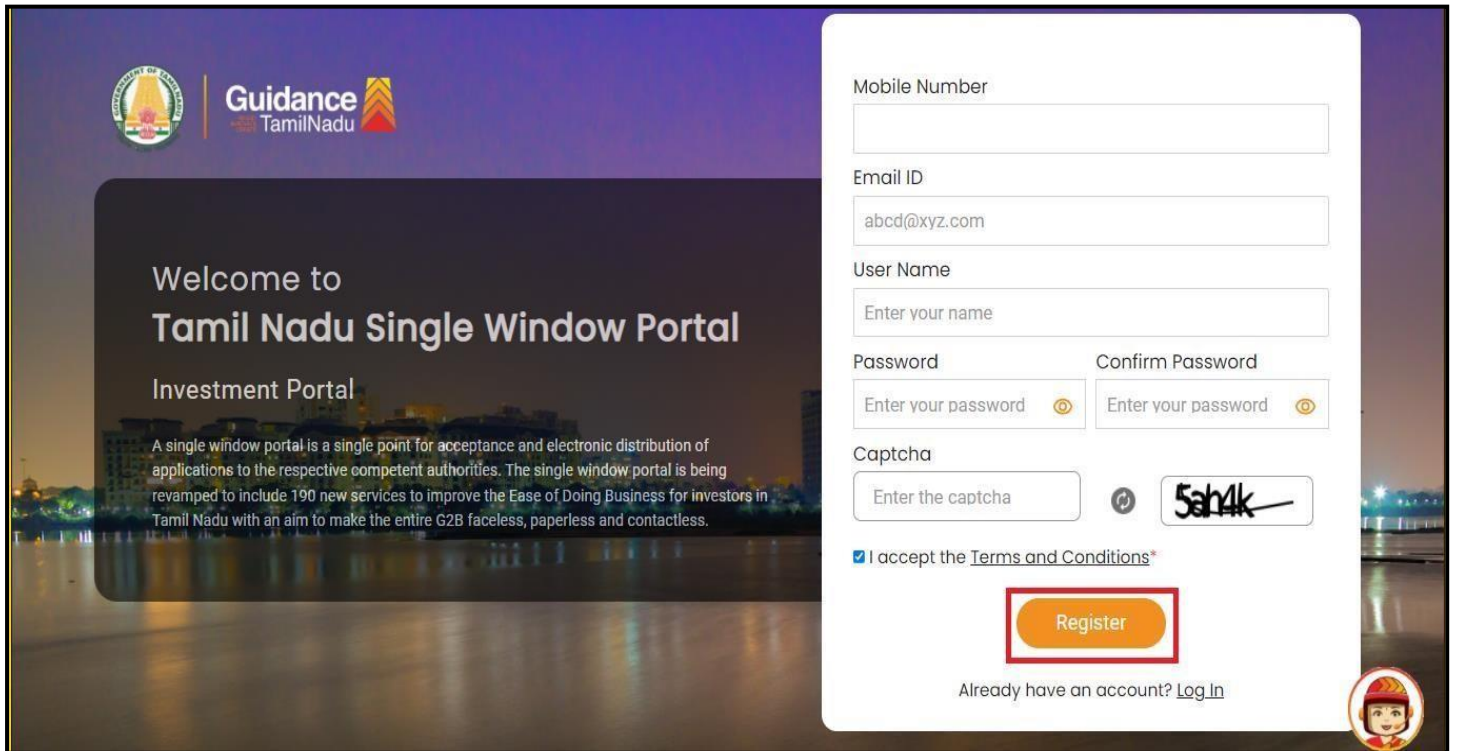
Designation of the Applicant


Date of Birth

PAN Number of Company

Name of Company

**Figure 3. Registration Form**





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TamilNadu

## Welcome to Tamil Nadu Single Window Portal

### Investment Portal


A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

Mobile Number

Email ID

User Name

Password  Confirm Password

Captcha  

I accept the [Terms and Conditions](#)\*

**Register**

Already have an account? [Log In](#)

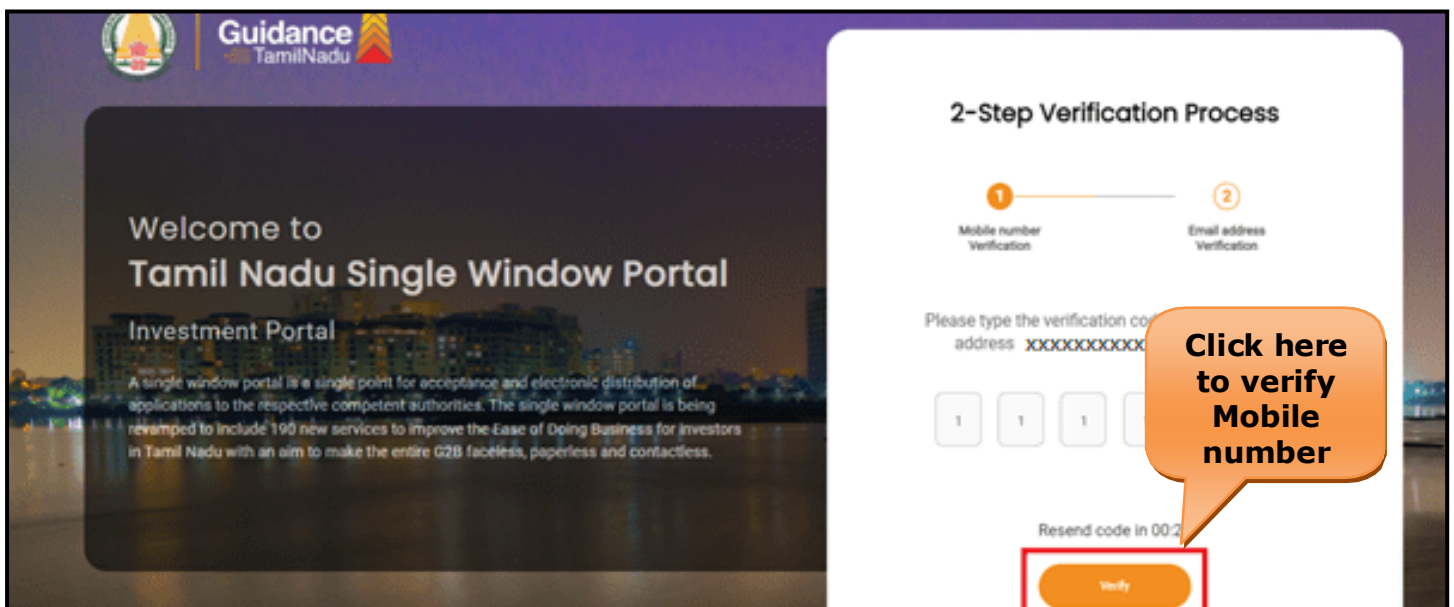
**Figure 4. Registration Form Submission**



- 6) The Email ID would be the Username to login the TNSWP.
- 7) Future communications would be sent to the registered mobile number and Email ID of the applicant.
- 8) Create a strong password and enter the Captcha code as shown.
- 9) The applicant must read and accept the terms and conditions and click on **'Register'** button.

### 3. Mobile Number / Email ID – 2-Step Verification Process

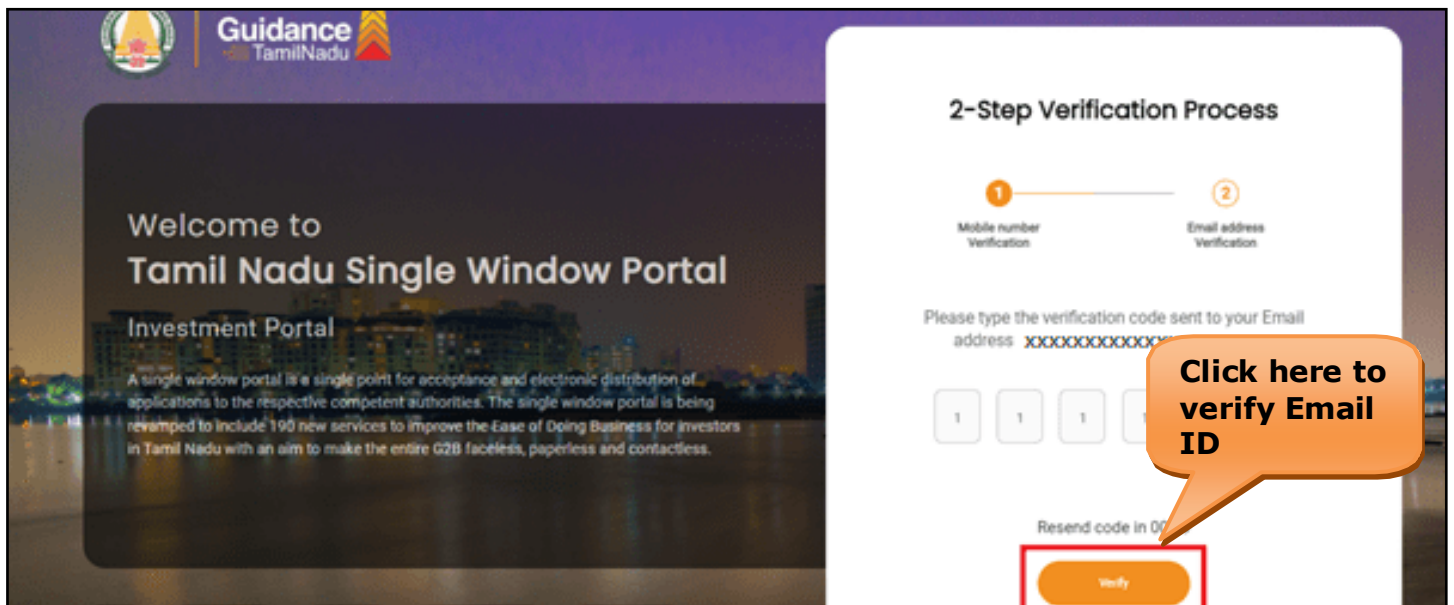
- **'2-Step Verification Process'** screen will appear when the applicant clicks on **'Register'** button.
- **Mobile Number Verification**
    - 1) For verifying the mobile number, the verification code will be sent to the given mobile number.
    - 2) Enter the verification code and click on the **'Verify'** button.



**Figure 5. Mobile Number Verification**

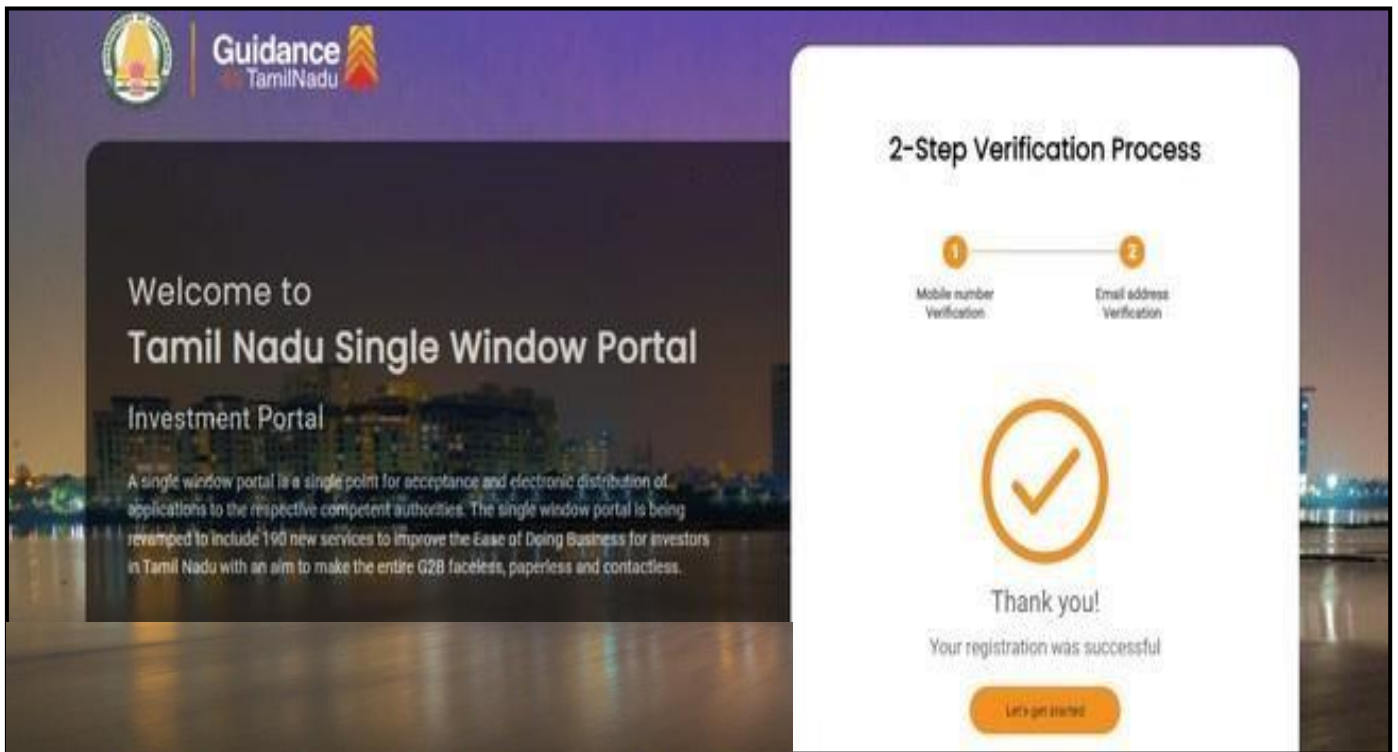
- o **Email ID Verification**

- 1) For verifying the Email ID, the verification code will be sent to the given Email ID.
- 2) Enter the verification code and click on the '**Verify**' button.



**Figure 6. Email ID Verification**

- 3) After completion of the 2-Step Verification process, registration confirmation message will pop-up stating as **'Your registration was successful'** (Refer Figure 7).
- 4) Registration process is completed successfully.



**Figure 7. Registration Confirmation Pop-Up**



## 4. Login

- 1) The Applicant can login to TNSWP with the Username and Password created during the registration process.
- 2) Click on login button to enter TNSWP.

**Login to  
TNSWP**



The screenshot shows the TNSWP website interface. The browser address bar displays `tnswp.com/DIGIGOV/swp-tnswp.jsp`. The page header includes the Tamil Nadu Government Portal logo, the date and time (Wednesday, 30 November 2022, 10:11 pm (IST)), operational timings (8:30 AM to 8:30 PM), and contact information (Toll Free Number: 18002583878, Email: `helpdesk@investtn.in`). The main navigation menu includes Home, About Us, Clearances/Approvals, Legislation, Policies & Notifications, Dashboard, and Help & Support. A prominent orange 'Login' button is visible in the top right corner, highlighted by a callout box. The main content area features a large orange map of Tamil Nadu with a star and laurel wreath, and the text 'TAMIL NADU Leading the Nation'. Below this, there are ten award categories, each with a trophy icon and a ranking (#1 or #2). At the bottom, there is a description of the Tamil Nadu Single Window Portal and a button for 'TN Single Window Fee Slab for Large Industries'.

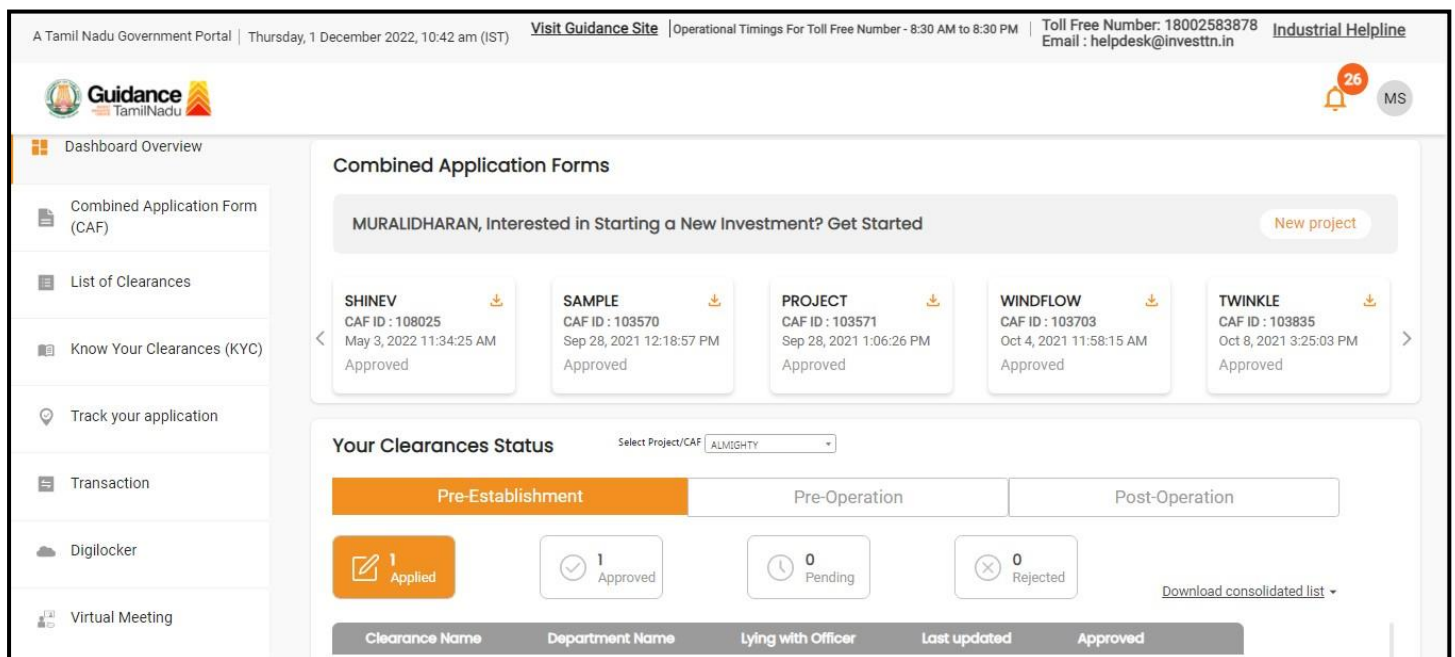
Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

**Figure 8. Login**

## 5. Dashboard Overview

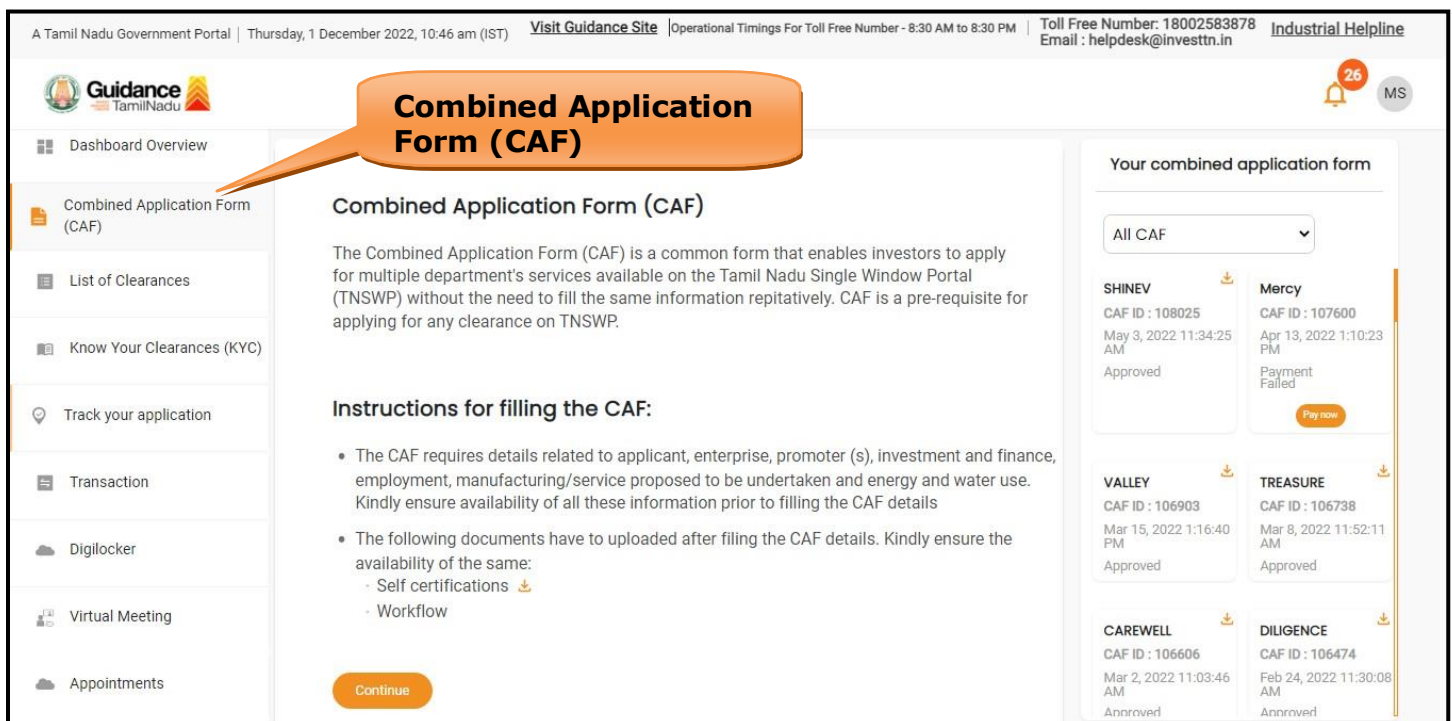
- 1) When the applicant logs into TNSWP, the dashboard overview page will appear.
- 2) Dashboard overview is applicant-friendly interface for the applicant’s easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.



**Figure 9. Dashboard Overview**

## 6. Combined Application Form (CAF)

- 1) Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
- 2) Click on Combined Application Form (CAF) from the menu bar on the left.
- 3) The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
- 4) The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) is mentioned in the below Figure.
- 5) Click on '**Continue**' button to fill in the Combined Application Form.



A Tamil Nadu Government Portal | Thursday, 1 December 2022, 10:46 am (IST) | Visit Guidance Site | Operational Timings For Toll Free Number - 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Industrial Helpline Email : helpdesk@investn.in

**Combined Application Form (CAF)**

**Dashboard Overview**

- Combined Application Form (CAF)
- List of Clearances
- Know Your Clearances (KYC)
- Track your application
- Transaction
- Digilocker
- Virtual Meeting
- Appointments

**Combined Application Form (CAF)**

The Combined Application Form (CAF) is a common form that enables investors to apply for multiple department's services available on the Tamil Nadu Single Window Portal (TNSWP) without the need to fill the same information repetitively. CAF is a pre-requisite for applying for any clearance on TNSWP.

**Instructions for filling the CAF:**

- The CAF requires details related to applicant, enterprise, promoter (s), investment and finance, employment, manufacturing/service proposed to be undertaken and energy and water use. Kindly ensure availability of all these information prior to filling the CAF details
- The following documents have to uploaded after filing the CAF details. Kindly ensure the availability of the same:
  - Self certifications
  - Workflow

**Your combined application form**

All CAF

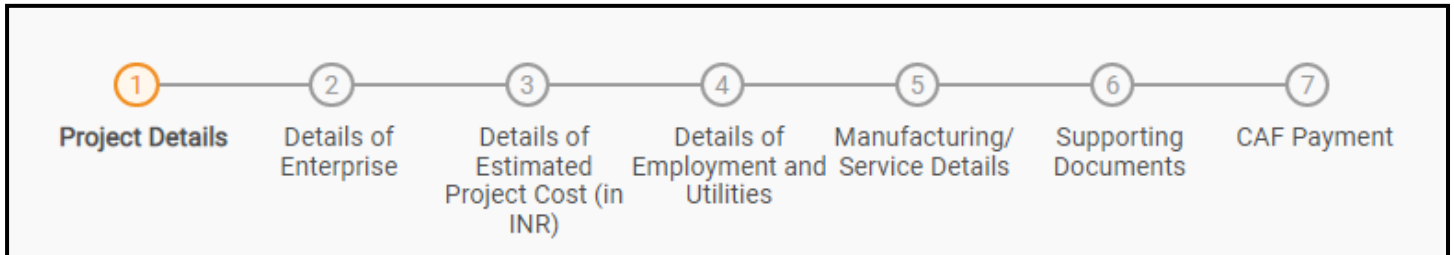
|   |   |
|---|---|
| <b>SHINEV</b><br>CAF ID : 108025<br>May 3, 2022 11:34:25 AM<br>Approved   | <b>Mercy</b><br>CAF ID : 107600<br>Apr 13, 2022 1:10:23 PM<br>Payment Failed<br><a href="#">Pay now</a> |
| <b>VALLEY</b><br>CAF ID : 106903<br>Mar 15, 2022 1:16:40 PM<br>Approved   | <b>TREASURE</b><br>CAF ID : 106738<br>Mar 8, 2022 11:52:11 AM<br>Approved                               |
| <b>CAREWELL</b><br>CAF ID : 106606<br>Mar 2, 2022 11:03:46 AM<br>Approved | <b>DILIGENCE</b><br>CAF ID : 106474<br>Feb 24, 2022 11:30:08 AM<br>Approved                             |

[Continue](#)

**Figure 10. Combined Application Form (CAF)**

## 6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the applicant has to fill 7 Sections of CAF as displayed in Figure 11. (**CAF payment tab** will be displayed only for Large Enterprises).



**Figure 11. Section of Combined Application Form (CAF)**

2) After filling the CAF details, the applicant has to upload the requisite supporting documents under '**Section 6: Supporting Documents**'

- **Self-Certification:**

- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the applicant can submit the form.

4) When the applicant submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).

The screenshot displays the 'CAF Payment' section of the Guidance TamilNadu portal. A progress bar at the top indicates seven steps: 1. Project Details, 2. Details of Enterprise, 3. Details of Estimated, 4. Details of Employment and Utilities, 5. Details of Manufacturing, 6. Supporting Documents, and 7. CAF Payment. The current step is 'CAF Payment'. A confirmation message box is overlaid on the page, stating: 'Information: Your CAF details have been successfully saved. Kindly review the CAF fees amount and make applicable payment to submit the CAF.' Below the message, the 'Payment Details' section is visible, showing options for 'Lump sum' (selected) and 'à la carte'. The 'Amount to be paid (in INR)' is set to 500000 (Five Lakh). At the bottom, there are buttons for 'Previous', 'Next', 'Pay Later', 'Pay Now', 'Review & Submit', and 'Submit'.

**Figure 12. Combined Application Form (CAF) - Confirmation Message**

**Note:**

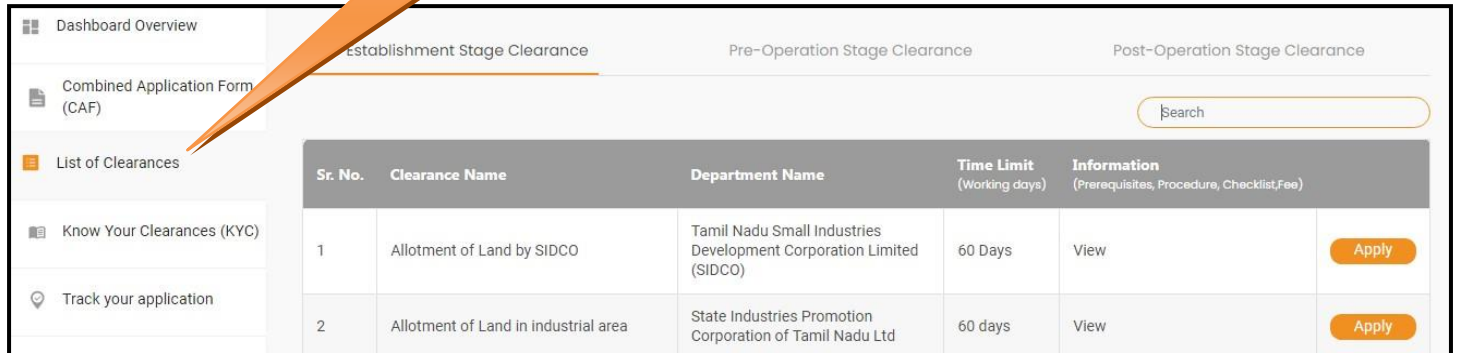
*If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Click here](#) to access the Single Window Fee Slab.*



## 7. Apply for Statutory Approval of Electrical Drawing

1) Click on “List of Clearances”

**List of Clearances**



| Sr. No. | Clearance Name                       | Department Name   | Time Limit (Working days) | Information (Prerequisites, Procedure, Checklist, Fee) | Apply |
|---------|--------------------------------------|---|---------------------------|--|-------|
| 1       | Allotment of Land by SIDCO           | Tamil Nadu Small Industries Development Corporation Limited (SIDCO) | 60 Days                   | View   | Apply |
| 2       | Allotment of Land in industrial area | State Industries Promotion Corporation of Tamil Nadu Ltd            | 60 days                   | View   | Apply |

**Figure 13. List of Clearances**

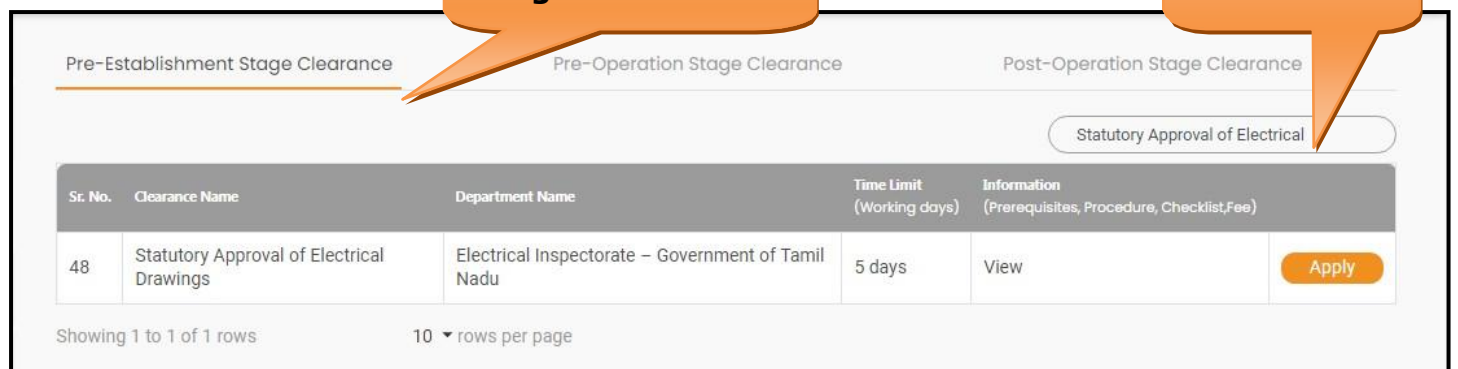
2) The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3) Select ‘**Pre-Establishment Stage Clearance**’ and find the clearance ‘**Statutory Approval of Electrical Drawings**’ by using Search option as shown in the figure given below.

**Pre-Establishment Stage Clearance**

**Search for clearance**



| Sr. No. | Clearance Name                            | Department Name                                    | Time Limit (Working days) | Information (Prerequisites, Procedure, Checklist, Fee) | Apply |
|---------|---|--|---------------------------|--|-------|
| 48      | Statutory Approval of Electrical Drawings | Electrical Inspectorate – Government of Tamil Nadu | 5 days                    | View   | Apply |

Showing 1 to 1 of 1 rows      10 rows per page

**Figure 14. Search for Clearance**

- 4) Applicant can view information on workflow, checklist of supporting documents to be uploaded by the Applicant and fee details. Click on 'view' to access the information (Refer Figure 15)
- 5) To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
- 6) The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

**View Information**

| Sr. No. | Clearance Name                            | Department Name                                    | Time Limit (Working days) | Information (Prerequisites, Procedure, Checklist, Fee) |
|---------|---|--|---------------------------|--|
| 48      | Statutory Approval of Electrical Drawings | Electrical Inspectorate – Government of Tamil Nadu | 5 days                    | View   |

Showing 1 to 1 of 1 rows      10 rows per page

**Figure 15. Apply for Clearance****Apply for Clearance**

## 8. Filling the Application Form

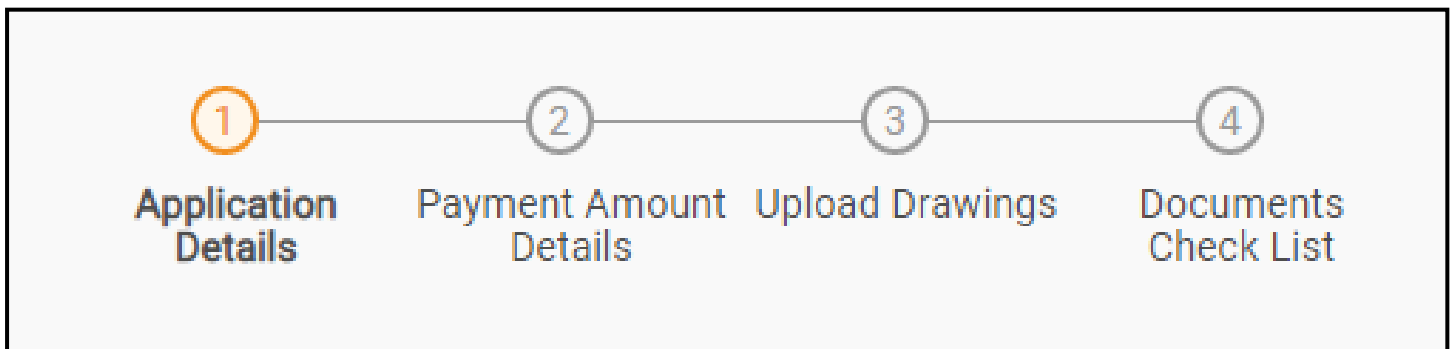
1) Applicant needs to fill all the details under the following 4 sections to complete the application.

**A. Application details**

**B. Payment Amount Details**

**C. Upload Drawings**

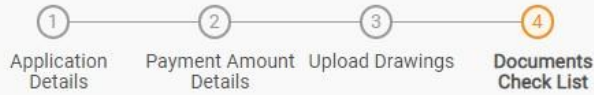
**D. Documents Check List**



**Figure 16. Four Sections**





### Document checklist

- 1) The following supporting documents need to be uploaded by the applicant as per the notes given.
- 2) Maximum 10 MB Allowed (Only .DOC, .PDF, .XLS, .BMP, .GIF, .JPEG, .PNG, .PPTX, .DOCX, .XLSX, .ZIP, .KML are allowed).
- 3) In case of multiple documents, please upload in zip format.
- 4) After Uploading all the supporting document click on 'Next' to go 'Payment details' screen



Note 1: Maximum 10 MB Allowed (Only .DOC, .PDF, .XLS, .BMP, .GIF, .JPEG, .PNG, .PPTX, .DOCX, .XLSX, .ZIP, .KML are allowed)

Note 2: In case of multiple documents, please upload in zip format

| Sr. No. | Document Name  | Attach Document   |
|---------|--|---|
| 1       | <input checked="" type="checkbox"/> Identification Proof If Single Ownership, Aadhar card and GST Registration Certificate If Partnership, Partnership Deed If Private/Public Ltd., Memorandum and Article of association of Company If trust, Trust Deed If Registered Society, Registration Certificate from Government<br>*   | <br>SAMPLE   |
| 2       | <input checked="" type="checkbox"/> Brief write-up on the proposal of setting up new enterprise or expansion of existing enterprise<br>*   | <br>SAMPLE   |
| 3       | <input checked="" type="checkbox"/> Site plan showing point of supply, factory & other buildings, location of transformer(s), generator(s), power house, H.T. installation routes of main (Over Head & Under Ground) & Topo plan with adjacent plot details, main road approach, route of TANGEDCO's lines, etc.,<br>*   | <br>SAMPLE |
| 4       | <input checked="" type="checkbox"/> All switchyard layouts, Substation layouts showing the working clearances around transformer / switchgear / DG / equipment, safety working clearances to nearest structure/ building, clearance from ground in case of open air terminal installations, adopted creepage and air clearances, oil drain and containment arrangement, bill of materials used, factor of safety, applicable design calculations, etc.,<br>* | <br>SAMPLE |

5  Single line diagram of the complete electrical installation from the origin of installation to final power and lighting circuits with complete details of transformer/generator/ motor/equipment, wiring, control & protection, method of laying, starting methods, earthing details, etc.,  
\*



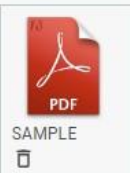
6  a) High Voltage /Mains Panel room layout showing the plan, sectional, elevation & general arrangement drawings with clearances marked on all sides and ventilation arrangement b) Physical layout drawings of the factory showing the location of switchboard assemblies, DBs, control panels, equipment, motors, zone of explosive atmosphere if any, stairway approach, emergency exits, etc.,  
\*



7  Type of earthing system adopted with details of neutral earthing, protective earthing, etc., and complete earthing design arrangement with applicable calculations



8  In case of electrical installations receiving supply at 110kV or more, the following documents have to be sent additionally a) Soil resistivity test reports with polar graph of arriving average soil resistivity b) Earth mat design calculations for tolerable & attainable step & touch voltages, ground potential rise, transfer potential along with drawings as per IEEE 80/ IEC 61936 c) Short circuit current calculations at each system of voltage as per IS 13234/IEC 60909 standards d) Calculations for the anticipated mechanical stresses of switchyard equipment & supporting structures in respect of normal load conditions (dead, tension, erection, wind, etc..) and abnormal conditions (switching forces, short-circuit current forces, loss of conductor tension, etc..) e) Calculations for the temperature rise and ampacity of switchyard busbars / HV busducts f) Lightning protection system design details with zone of protection coverage drawings g) Earth flat sizing calculations for functional earthing of transformer / NGT/NGR design, etc., and other relevant design calculations @ EHV



9  For all building installations, Upload the approved planning permit and approved drawing obtained from the DTCP / CMDA Authority  
\*





10  If the installation is in a building with Ground +3 floors and above, Elevation drawing indicating the total height of the building

11  Letter of Authorisation \*

12  Load Sanction Letter \*

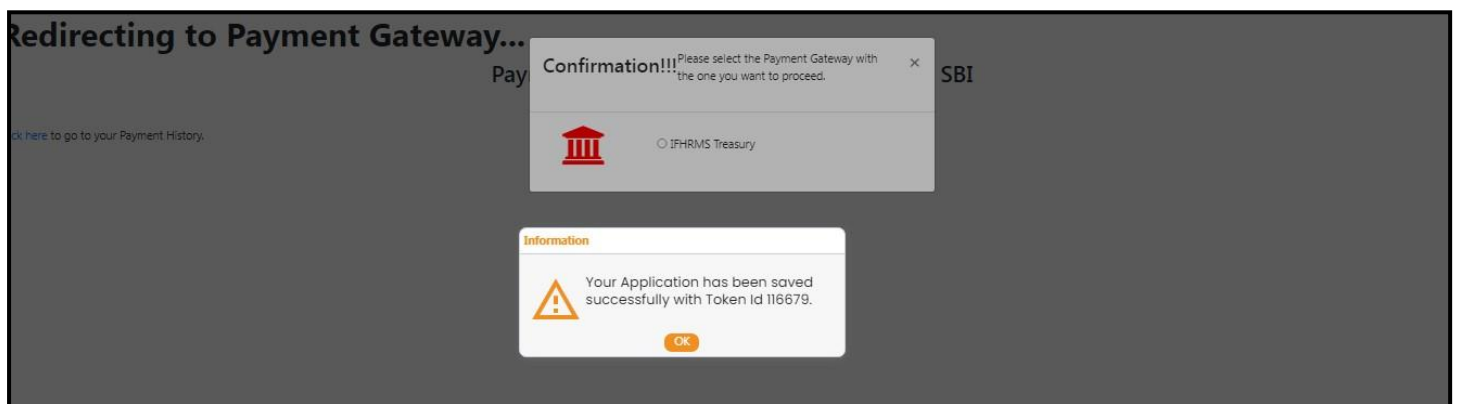
13  Drawings (zip) \*

Click on 'Submit'

Previous Next Save as Draft SUBMIT

**Figure 17. Document Checklist**

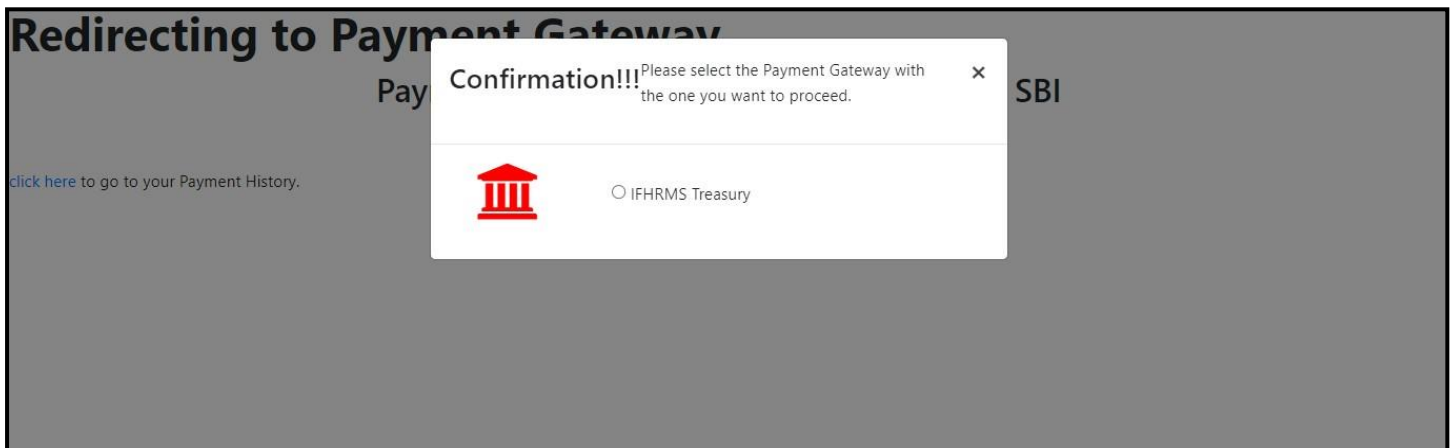
- After clicking on '**Submit**' a unique '**Token Id**' would be generated with a pop-up message.



**Figure 18. Token Id Generated**

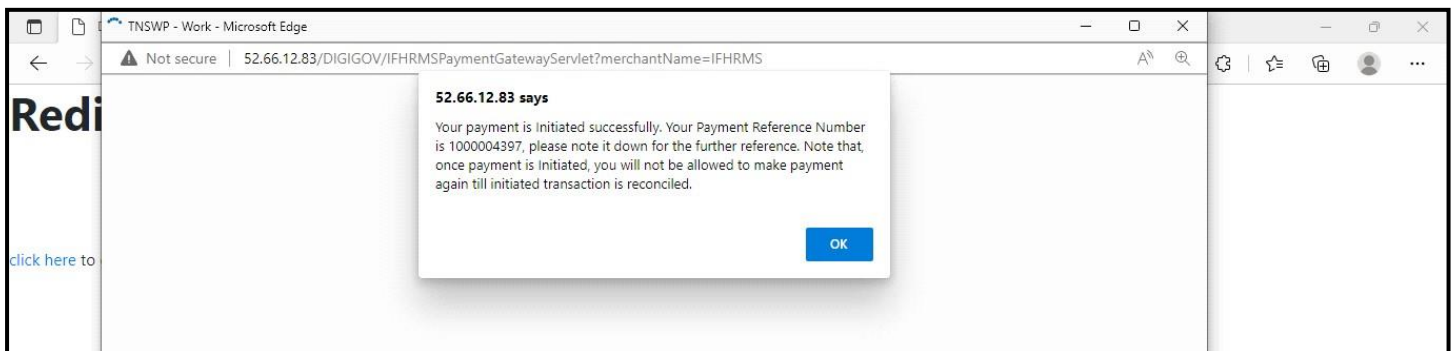
## 9. Payment Process

- 1) The Applicant has the provision to make the payment by using **"IFHRMS Treasury"** Payment gateway.
- 2) Click on 'Ok' button, IFHRMS Payment Gateway screen would appear, click on Radio button **'IFHRMS Treasury'**.



**Figure 19. Payment Process (Contd.)**

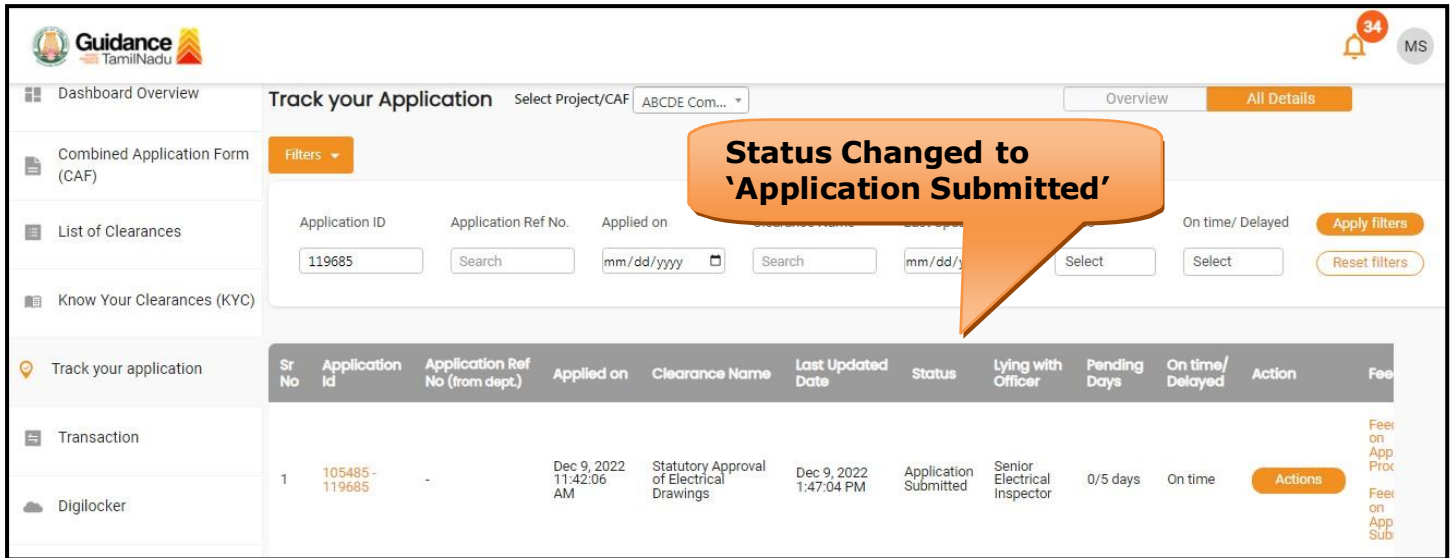
- 3) Then the payment **'Reference Number'** would be generated, refer the instruction note as shown in the bellow figure.
- 4) Click on 'Ok' button, follow the payment process and make the payment.



**Figure 20. Payment Reference number**

## Application Submitted

- 1) After the applicant has completed the payment process, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**



The screenshot shows the 'Track your Application' page. The status is 'Application Submitted'. A callout bubble says 'Status Changed to Application Submitted'.

| Sr No | Application Id | Application Ref No (from dept.) | Applied on              | Clearance Name                            | Last Updated Date      | Status                | Lying with Officer          | Pending Days | On time/ Delayed | Action  | Fee                               |
|-------|----------------|---------------------------------|-------------------------|---|------------------------|-----------------------|-----------------------------|--------------|------------------|---------|-----------------------------------|
| 1     | 105485-119685  | -                               | Dec 9, 2022 11:42:06 AM | Statutory Approval of Electrical Drawings | Dec 9, 2022 1:47:04 PM | Application Submitted | Senior Electrical Inspector | 0/5 days     | On time          | Actions | Fee on App Prox<br>Fee on App Sub |

Figure 21. Status of the Application

## 10. Track Your Application

1) After submitting the application, a unique 'token ID' would be generated. Using the '**Token ID**' the Applicant can track the status of clearances by clicking on 'Track your application' option.'

2) Applicant to choose the name of the project created during CAF from the dropdown '**Select project / CAF**' displayed at the top of the page.

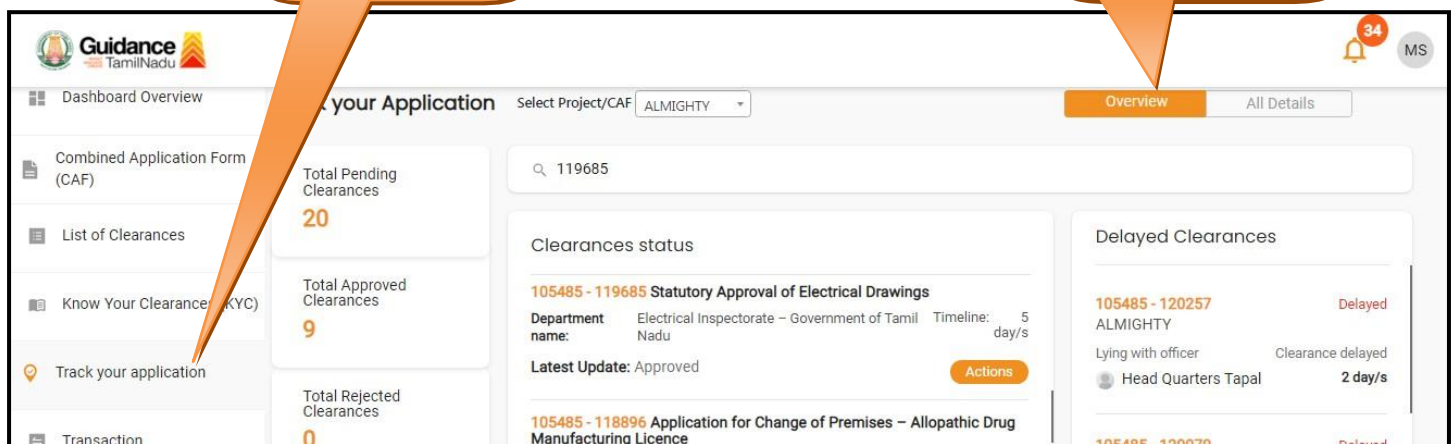
- **Track your application– Overview Option**

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**

**Track Your Application**

**Overview of applications**

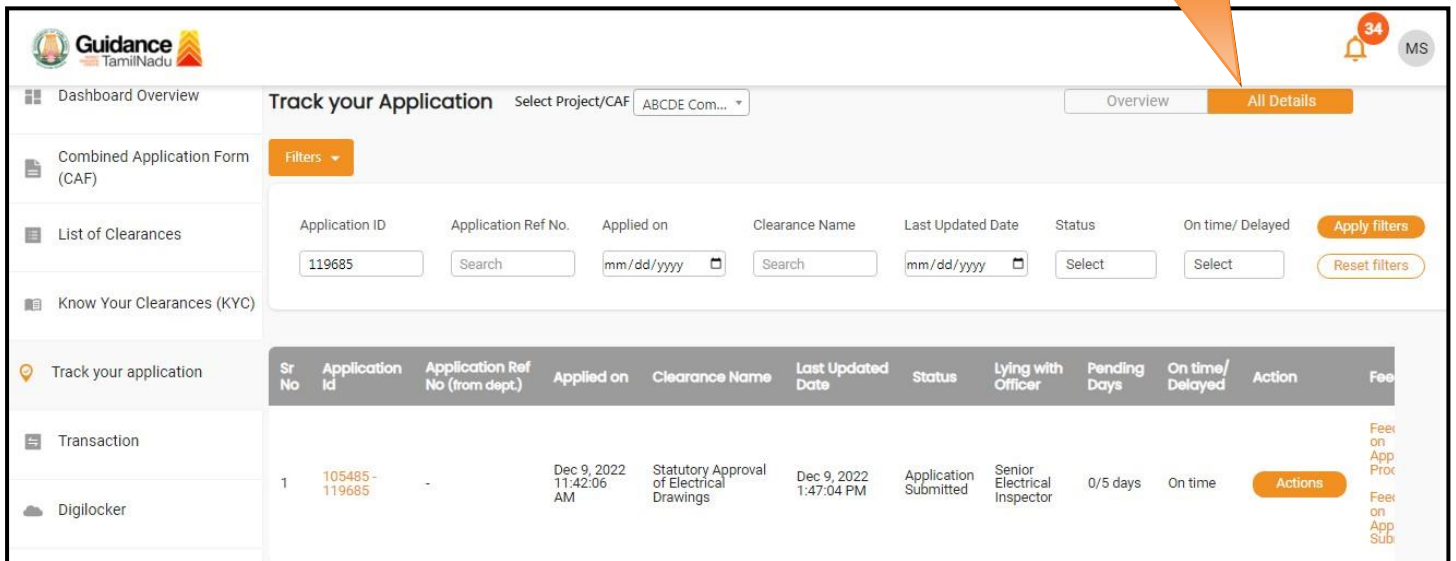


**Figure 22. Track Your Application**

- **Track your application– ‘All Details’ Option**

By clicking on ‘All details’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

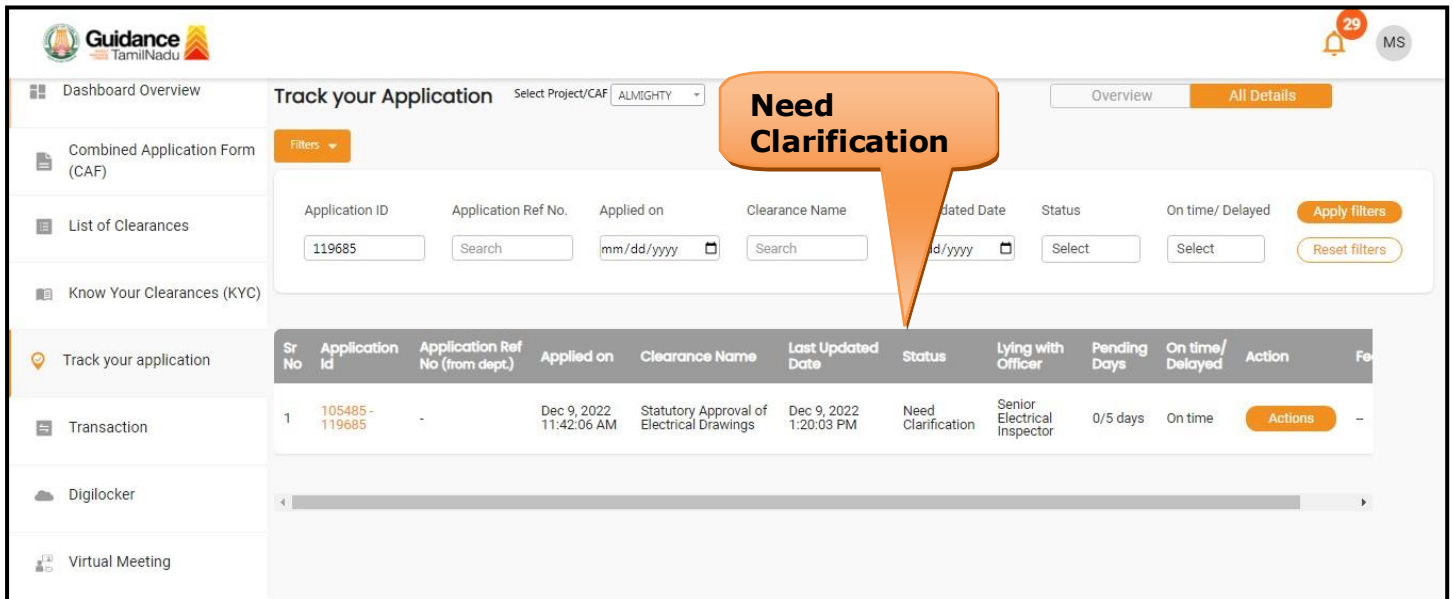
| Sr No | Application Id | Application Ref No (from dept.) | Applied on              | Clearance Name                            | Last Updated Date      | Status                | Lying with Officer          | Pending Days | On time/Delayed | Action  | Fee                               |
|-------|----------------|---------------------------------|-------------------------|---|------------------------|-----------------------|-----------------------------|--------------|-----------------|---------|-----------------------------------|
| 1     | 105485-119685  | -                               | Dec 9, 2022 11:42:06 AM | Statutory Approval of Electrical Drawings | Dec 9, 2022 1:47:04 PM | Application Submitted | Senior Electrical Inspector | 0/5 days     | On time         | Actions | Fee on App Prox<br>Fee on App Sub |

**Figure 23. ‘All Details’ tab**



## 11. Query Clarification

- 1) After submitting the application to the TNEI department, the concerned officer reviews the application and if there are any clarifications required, the concerned officer would raise a query to the applicant.
- 2) Applicant would receive an alert message on Registered **SMS/Email**
- 3) Applicant could go to '**Track your application**' option and view the query under action items under the 'All Details' Tab
- 4) Applicant could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button to respond the query as shown in the below figure.



The screenshot shows the 'Track your Application' dashboard. A callout bubble points to the 'Need Clarification' status in the table below.

| Sr No | Application Id  | Application Ref No (from dept.) | Applied on              | Clearance Name                            | Last Updated Date      | Status             | Lying with Officer          | Pending Days | On time/ Delayed | Action  |
|-------|-----------------|---------------------------------|-------------------------|---|------------------------|--------------------|-----------------------------|--------------|------------------|---------|
| 1     | 105485 - 119685 | -                               | Dec 9, 2022 11:42:06 AM | Statutory Approval of Electrical Drawings | Dec 9, 2022 1:20:03 PM | Need Clarification | Senior Electrical Inspector | 0/5 days     | On time          | Actions |

Figure 24. Need Clarification

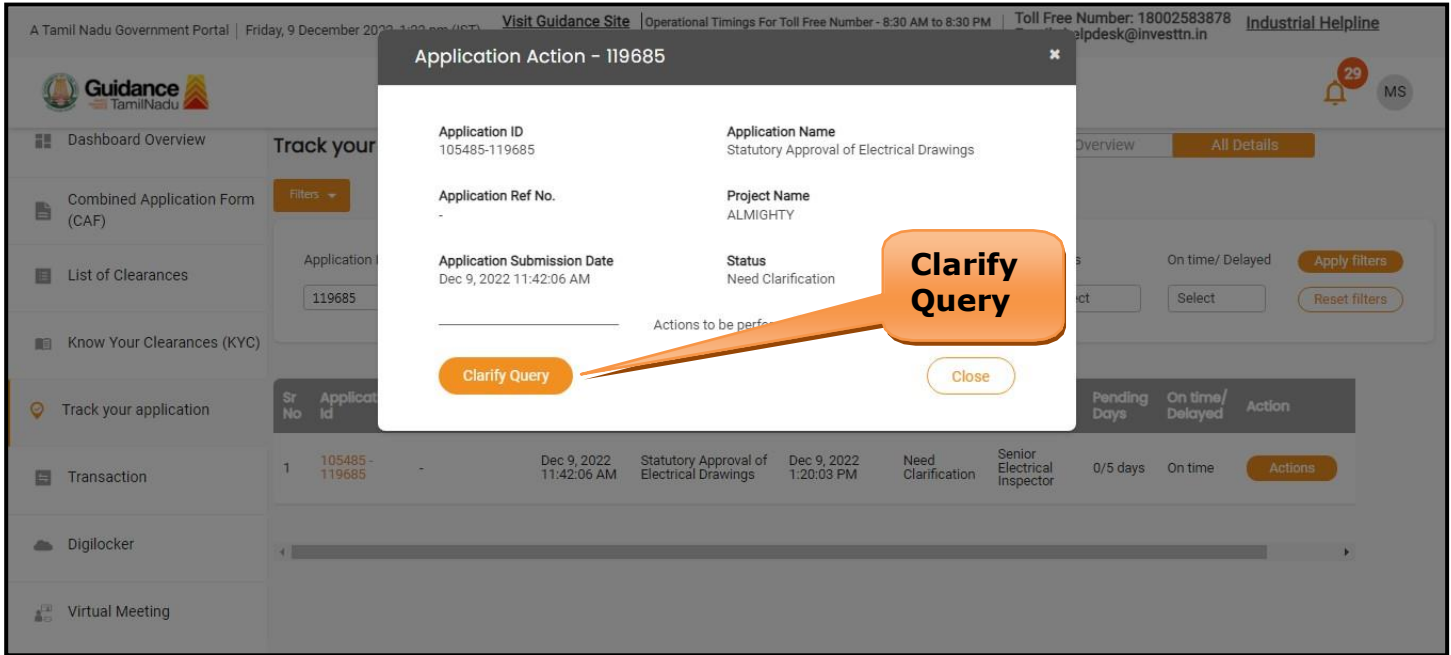


Figure 25. Clarify Query

- 1) The Applicant clicks on '**Clarify Query**' button and responds to the Query.
- 2) The Application gets submitted to the department after the query has been addressed by the Applicant.
- 3) The Status of the application changes from 'Need clarification' to '**Under Process**' after the Applicant submits the query.

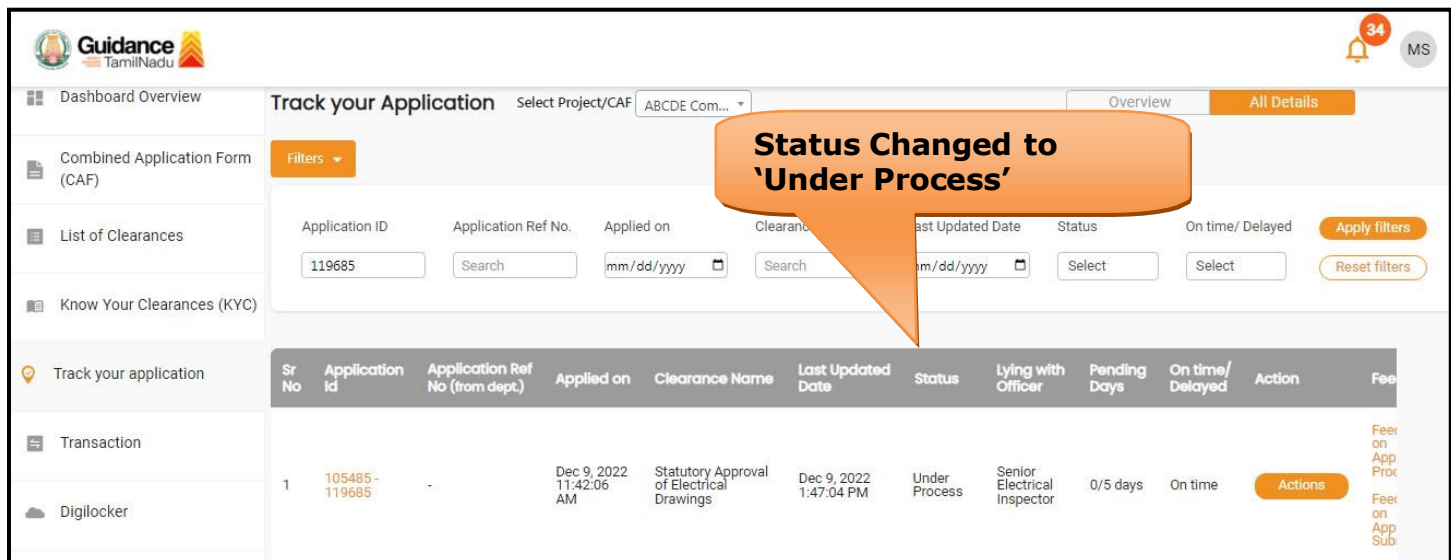
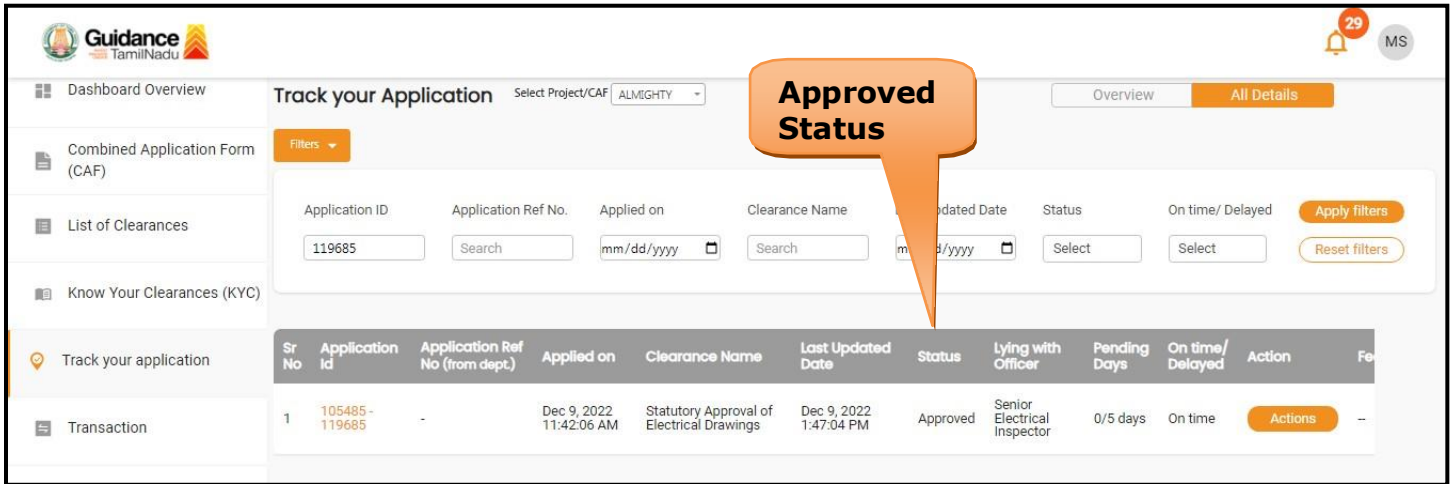


Figure 26. Status changed to 'Under Process'

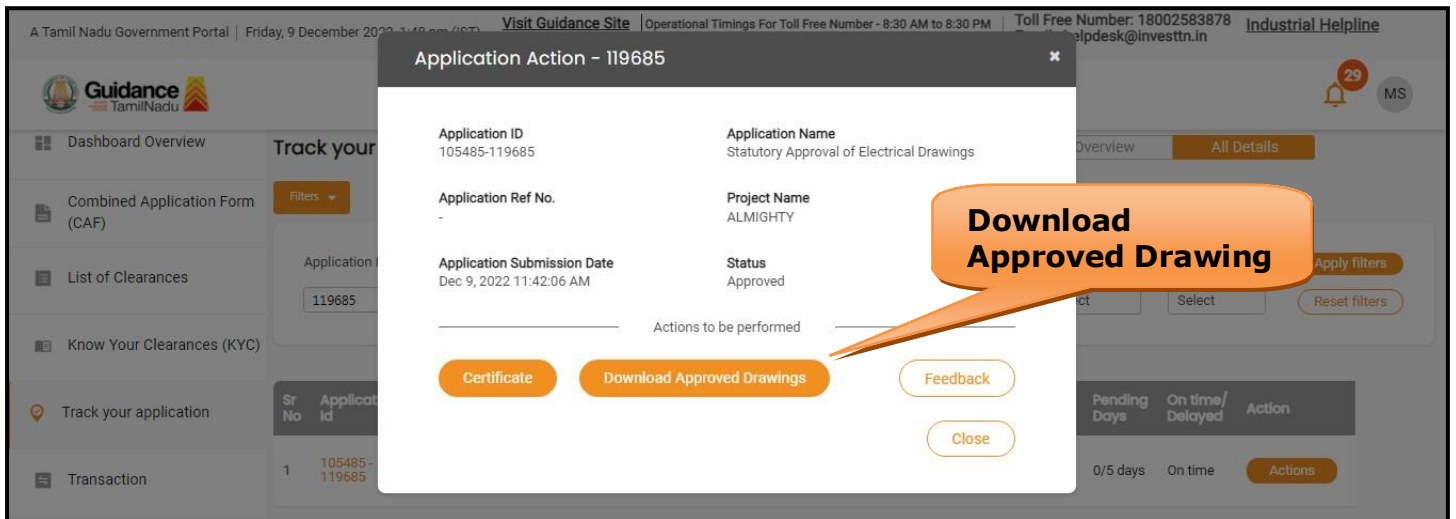
## 12. Application Processing

- 1) The Department scrutinizes and reviews the application and updates the status as **“Approved” or “Rejected”**.



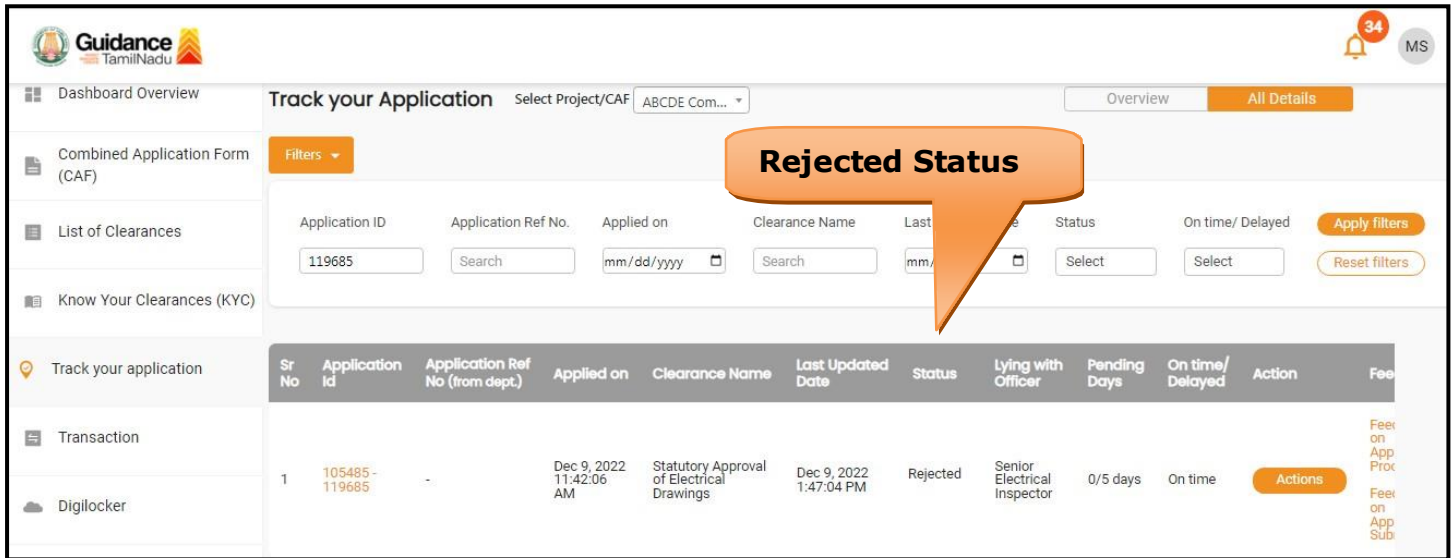
**Figure 27. Application Processed**

- 2) If the application is **‘Approved’** by the Department, the applicant can download the Approval Certificate under **‘Track your application – > ‘Action’ button -> Download Certificate** (Refer Figure 28)



**Figure 28. Approved Certificate**

3) If the application is '**Rejected**' by the Department, the applicant can view the rejection remarks under the Actions Tab by the department. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 29)



The screenshot shows the 'Track your Application' page. At the top, there's a navigation bar with 'Dashboard Overview', 'Track your Application', and 'Select Project/CAF' dropdown. Below this, there are filter options for 'Application ID', 'Application Ref No.', 'Applied on', 'Clearance Name', and 'Status'. A table below displays application details. An orange callout bubble labeled 'Rejected Status' points to the 'Rejected' status in the table row.

| Sr No | Application Id  | Application Ref No (from dept.) | Applied on              | Clearance Name                            | Last Updated Date      | Status   | Lying with Officer          | Pending Days | On time/ Delayed | Action  | Fee                            |
|-------|-----------------|---------------------------------|-------------------------|---|------------------------|----------|-----------------------------|--------------|------------------|---------|--------------------------------|
| 1     | 105485 - 119685 | -                               | Dec 9, 2022 11:42:06 AM | Statutory Approval of Electrical Drawings | Dec 9, 2022 1:47:04 PM | Rejected | Senior Electrical Inspector | 0/5 days     | On time          | Actions | Fee on App Prox Fee on App Sub |

**Figure 29. Rejected Status**