



TAMIL NADU SINGLE WINDOW PORTAL

APPLICANT MANUAL

Registration and Certification of Steam Pipeline

DIRECTORATE OF BOILERS



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1. Home Page

1) The journey of the new applicant starts with Tamil Nadu Single Window Portal (TNSWP) home page that can be accessed through <https://tnswp.com> website wherein it gives various information's, useful links, and functionalities about TNSWP.

2) Applicant can reach the helpdesk Toll free number – 1800-258-3878 and Helpdesk Email.

TNSWP website
(www.tnswp.com)

Toll free number
and Mail Id



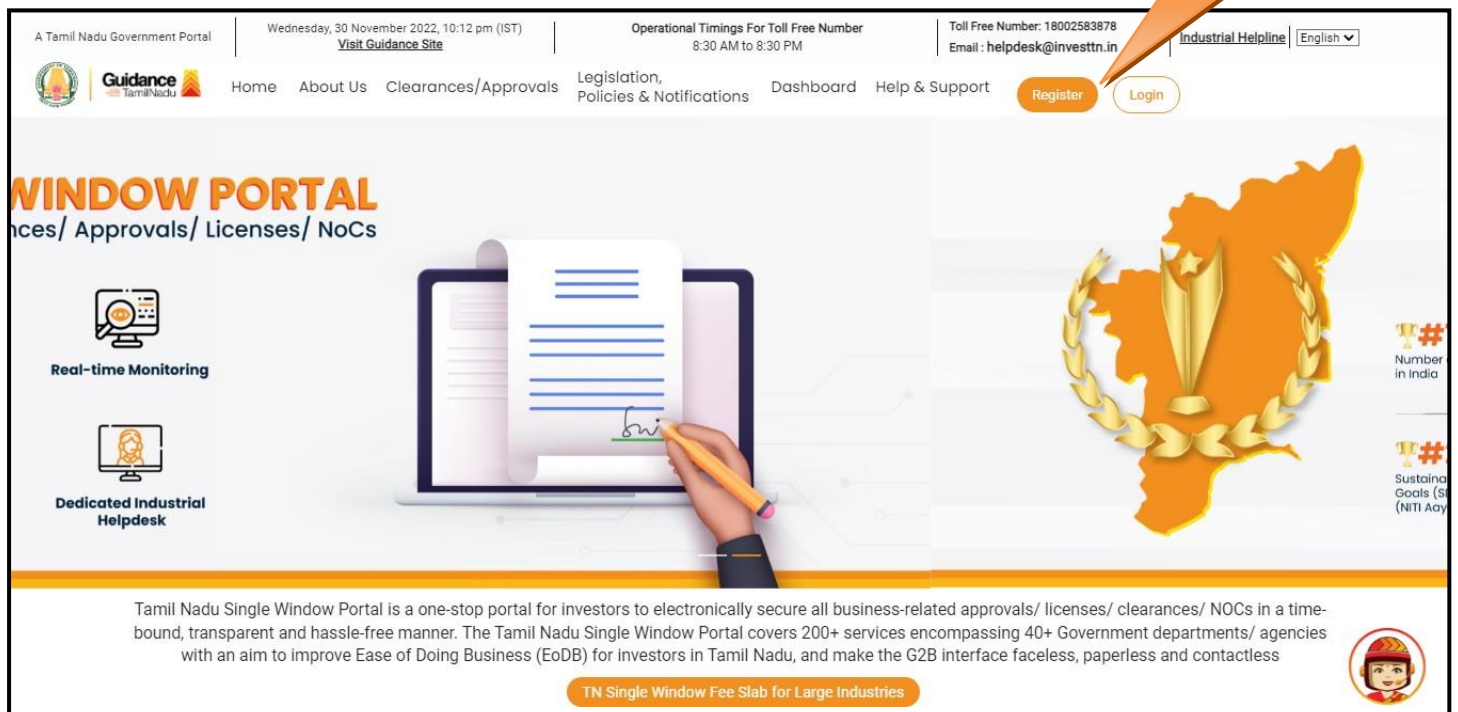
Figure 1. Single Window Portal Home Page

2. Registration

To access the TNSWP and to apply for various clearances the applicant must complete the Registration process.

1. Click on 'Register' button on TNSWP.

Register on TNSWP



A Tamil Nadu Government Portal | Wednesday, 30 November 2022, 10:12 pm (IST) | Visit Guidance Site | Operational Timings For Toll Free Number 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline | English

Home About Us Clearances/Approvals Legislation, Policies & Notifications Dashboard Help & Support Register Login

SINGLE WINDOW PORTAL
Clearances/ Approvals/ Licenses/ NoCs

Real-time Monitoring
Dedicated Industrial Helpdesk

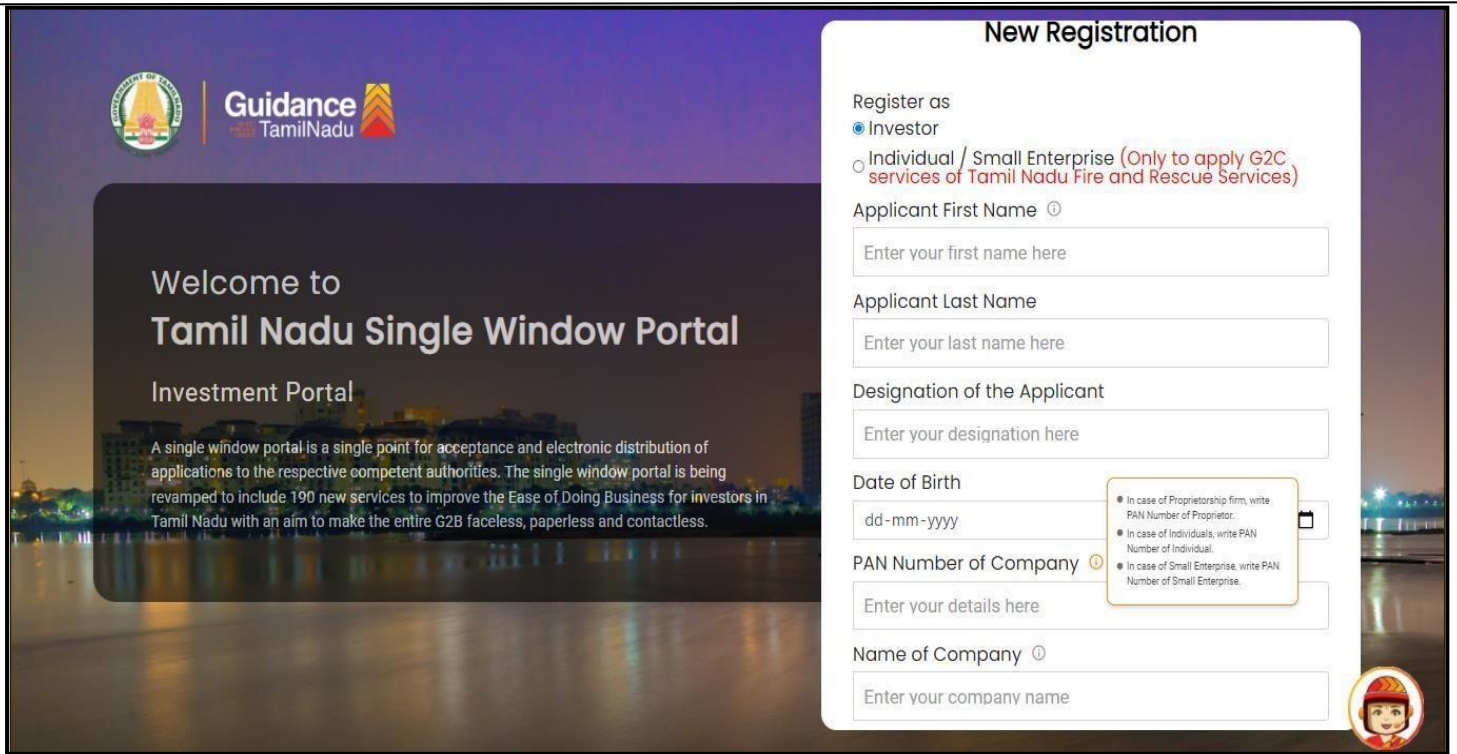
Tamil Nadu Single Window Portal is a one-stop portal for investors to electronically secure all business-related approvals/ licenses/ clearances/ NOCs in a time-bound, transparent and hassle-free manner. The Tamil Nadu Single Window Portal covers 200+ services encompassing 40+ Government departments/ agencies with an aim to improve Ease of Doing Business (EoDB) for investors in Tamil Nadu, and make the G2B interface faceless, paperless and contactless

TN Single Window Fee Slab for Large Industries

Number in India
Sustained Goals (SDG) (NITI Aay)

Figure 2. Register

2. New Investor Registration page will appear (Refer Figure 3 & 4)
3. Select the 'Investor' option and continue with the Registration process.
4. Only for applying Government to Citizen (G2C) fire clearances, click on option '**G2C clearances of Tamil Nadu fire and rescue clearances under the category individual/small enterprise**'.
5. The information icon ⓘ gives a brief description about the fields when the applicant hovers the cursor on these icons.



Welcome to Tamil Nadu Single Window Portal Investment Portal

A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

New Registration

Register as
 Investor
 Individual / Small Enterprise (Only to apply G2C services of Tamil Nadu Fire and Rescue Services)

Applicant First Name

Applicant Last Name

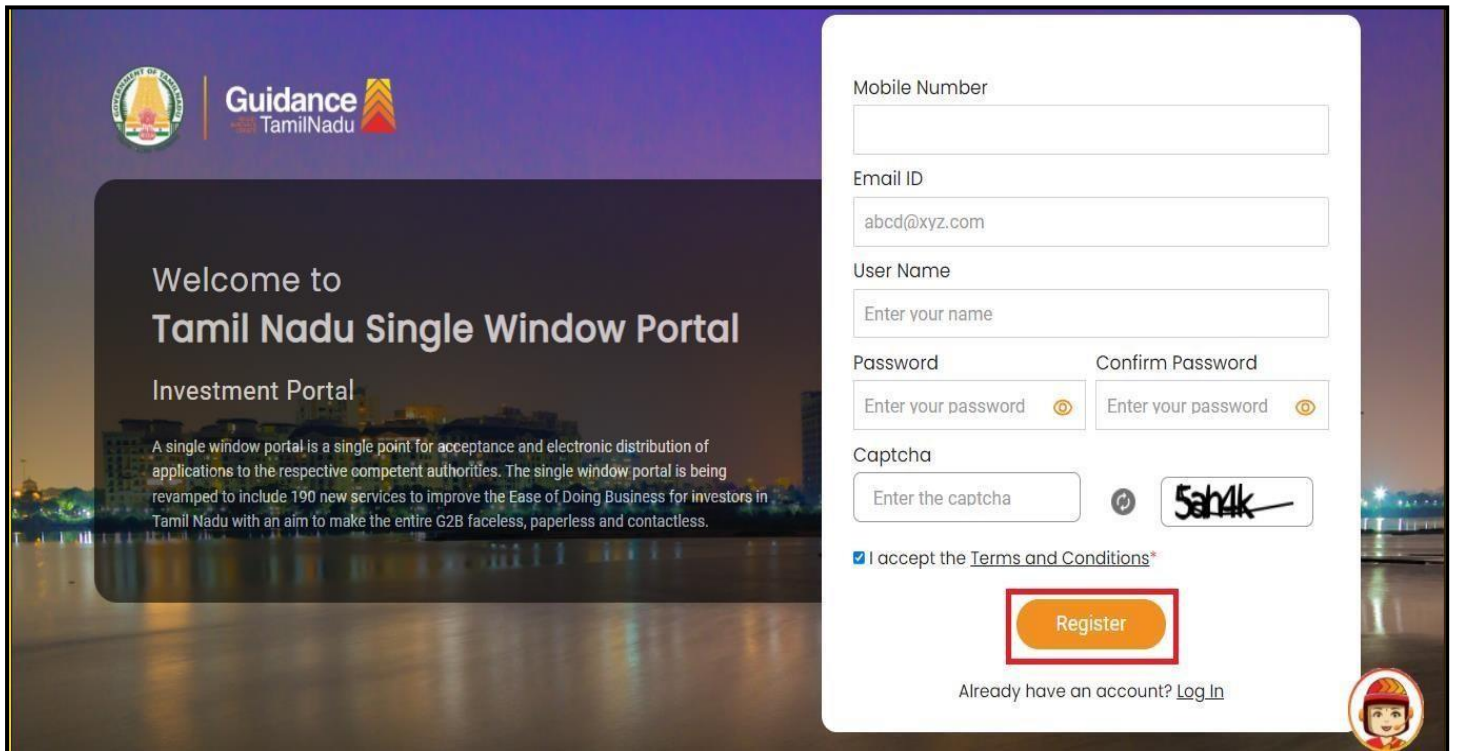
Designation of the Applicant

Date of Birth ● In case of Proprietorship firm, write PAN Number of Proprietor.
● In case of Individuals, write PAN Number of Individual.
● In case of Small Enterprise, write PAN Number of Small Enterprise.

PAN Number of Company

Name of Company

Figure 3. Registration Form



Welcome to Tamil Nadu Single Window Portal Investment Portal


A single window portal is a single point for acceptance and electronic distribution of applications to the respective competent authorities. The single window portal is being revamped to include 190 new services to improve the Ease of Doing Business for investors in Tamil Nadu with an aim to make the entire G2B faceless, paperless and contactless.

Mobile Number

Email ID

User Name

Password Confirm Password

Captcha 

I accept the [Terms and Conditions](#)*

Register

Already have an account? [Log In](#)

Figure 4. Registration Form Submission

6. The Email ID would be the Username to login the TNSWP.
7. Future communications would be sent to the registered mobile number and Email ID of the applicant.
8. Create a strong password and enter the Captcha code as shown.
9. The applicant must read and accept the terms and conditions and click on **'Register'** button.

3. Mobile Number / Email ID – 2-Step Verification Process

- **'2-Step Verification Process'** screen will appear when the applicant clicks on 'Register' button.
 - **Mobile Number Verification**
 1. For verifying the mobile number, the verification code will be sent to the given mobile number.
 2. Enter the verification code and click on the **'Verify'** button.

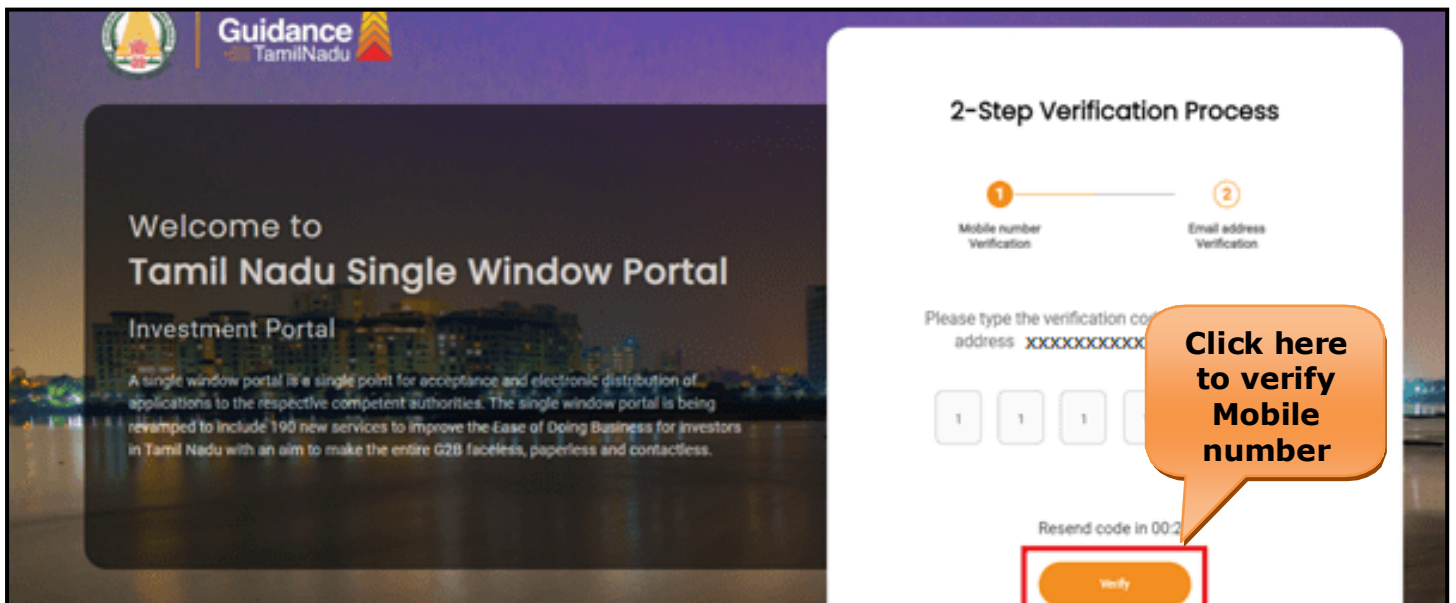


Figure 5. Mobile Number Verification

- o **Email ID Verification**

1. For verifying the Email ID, the verification code will be sent to the given Email ID.
2. Enter the verification code and click on the '**Verify**' button.

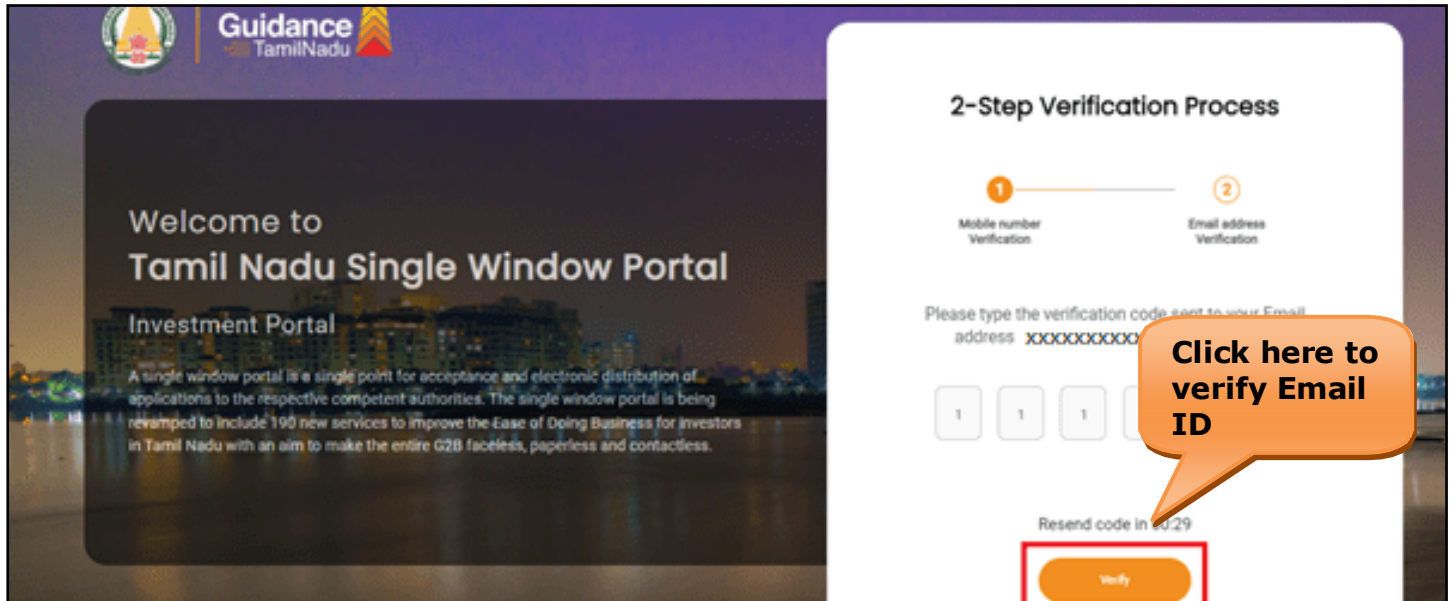


Figure 1. Email ID Verification

3. After completion of 2-Step Verification process, registration confirmation message will pop-up stating as '**Your registration was successful**' (Refer Figure 7).
4. Registration process is completed successfully.

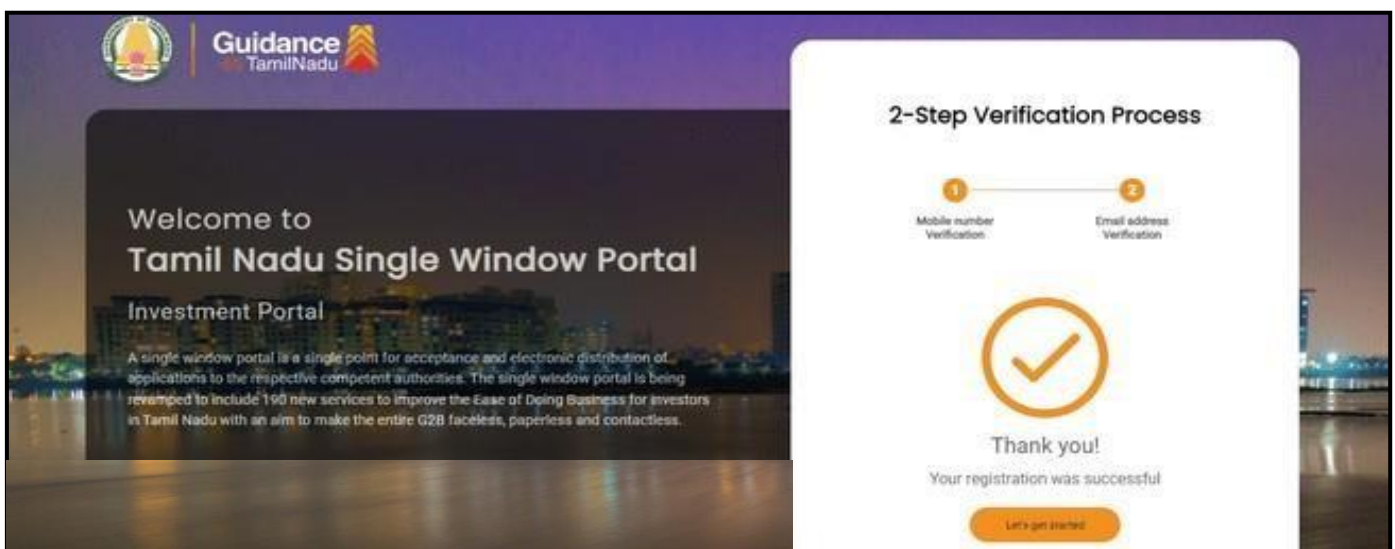


Figure 7. Registration Confirmation Pop-Up

4. Login

1. The Applicant can login to TNSWP with the Username and Password created during the registration process.
2. Click on login button to enter TNSWP.

**Login to
TNSWP**

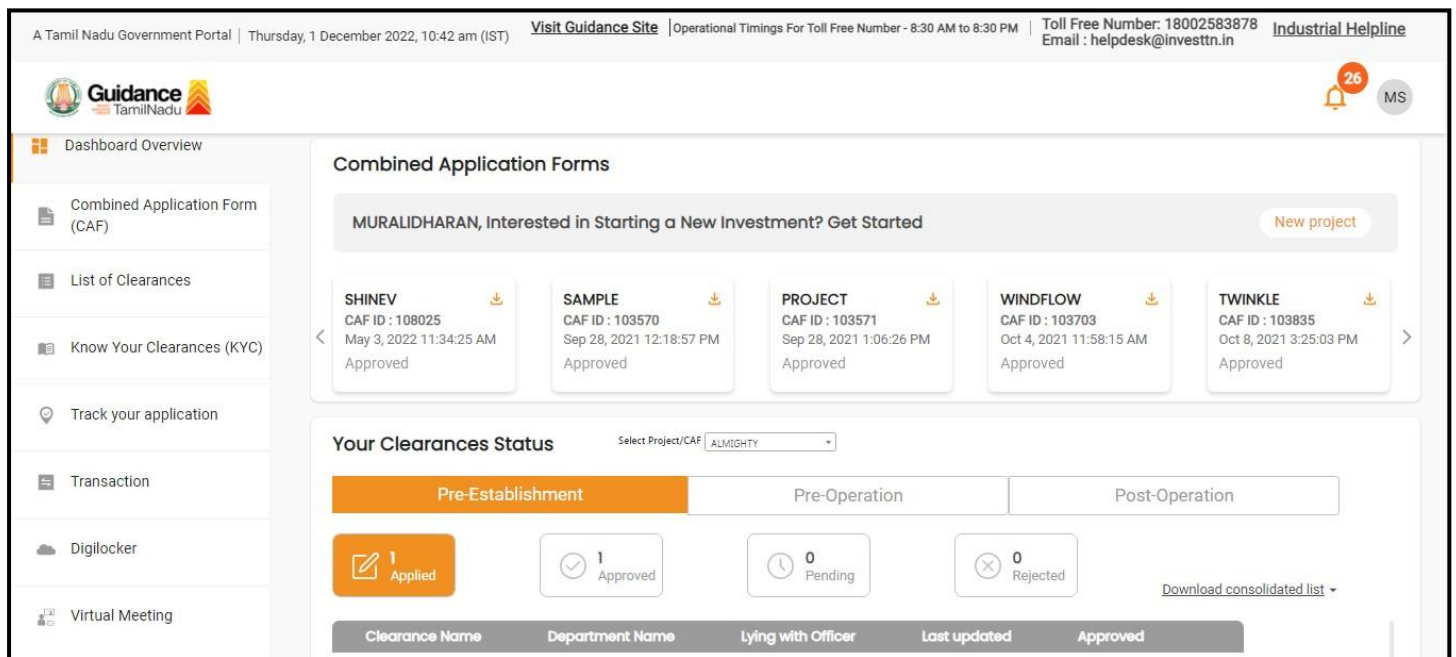


The screenshot shows the TNSWP website interface. The browser address bar displays 'tnswp.com/DIGIGOV/swp-tnswp.jsp'. The page header includes the Tamil Nadu Government Portal logo, the date 'Wednesday, 30 November 2022, 10:11 pm (IST)', operational timings '8:30 AM to 8:30 PM', and contact information: 'Toll Free Number: 18002583878' and 'Email: helpdesk@investtn.in'. The main navigation menu contains 'Home', 'About Us', 'Clearances/Approvals', 'Legislation, Policies & Notifications', 'Dashboard', and 'Help & Support'. There are 'Register' and 'Login' buttons. The main content area features a large orange map of Tamil Nadu with a star and laurel wreath, and the text 'TAMIL NADU Leading the Nation'. Below this, there are ten award categories, each with a trophy icon and a ranking: '#1' for 'Number of Factories in India', 'Number of Operational SEZs in India', 'Governance & Political Stability (N-SIPi 2019)', 'International and Domestic Tourist Arrivals', and 'Best Performing State (India Today State of the State Award 2018, 2019 & 2020)'; and '#2' for 'Sustainable Development Goals (SDG) Index 2020-21 (NITI Aayog)', 'Second Largest Economy in India', 'Best Governed State (Public Affairs Index 2020)', 'Job Creation Under IBPS Scheme', and 'Growth, Innovation and Leadership Index 2019 (Frost & Sullivan)'. At the bottom, there is a text block describing the portal as a one-stop portal for investors and a 'TN Single Window Fee Slab for Large Industries' button. A small cartoon character icon is visible in the bottom right corner.

Figure 8. Login

5. Dashboard Overview

1. When the applicant logs into TNSWP, the dashboard overview page will appear.
2. Dashboard overview is Applicant-friendly interface for the Applicant's easy navigation and to access various functionalities such as Menu bar, Status whether the application is Approved, Pending, Rejected and Data at-a glance on a unified point.



The screenshot shows the dashboard overview page for the TNSWP. The page header includes the Tamil Nadu Government Portal logo, the date and time (Thursday, 1 December 2022, 10:42 am IST), and contact information for the Industrial Helpline. The main content area is divided into two sections: 'Combined Application Forms' and 'Your Clearances Status'.

Combined Application Forms

MURALIDHARAN, Interested in Starting a New Investment? Get Started [New project](#)

Project Name	CAF ID	Application Date	Status
SHINEV	CAF ID : 108025	May 3, 2022 11:34:25 AM	Approved
SAMPLE	CAF ID : 103570	Sep 28, 2021 12:18:57 PM	Approved
PROJECT	CAF ID : 103571	Sep 28, 2021 1:06:26 PM	Approved
WINDFLOW	CAF ID : 103703	Oct 4, 2021 11:58:15 AM	Approved
TWINKLE	CAF ID : 103885	Oct 8, 2021 3:25:03 PM	Approved

Your Clearances Status (Select Project/CAF: ALMSGHTY)

Pre-Establishment	Pre-Operation	Post-Operation
1 Applied	1 Approved	0 Pending
		0 Rejected

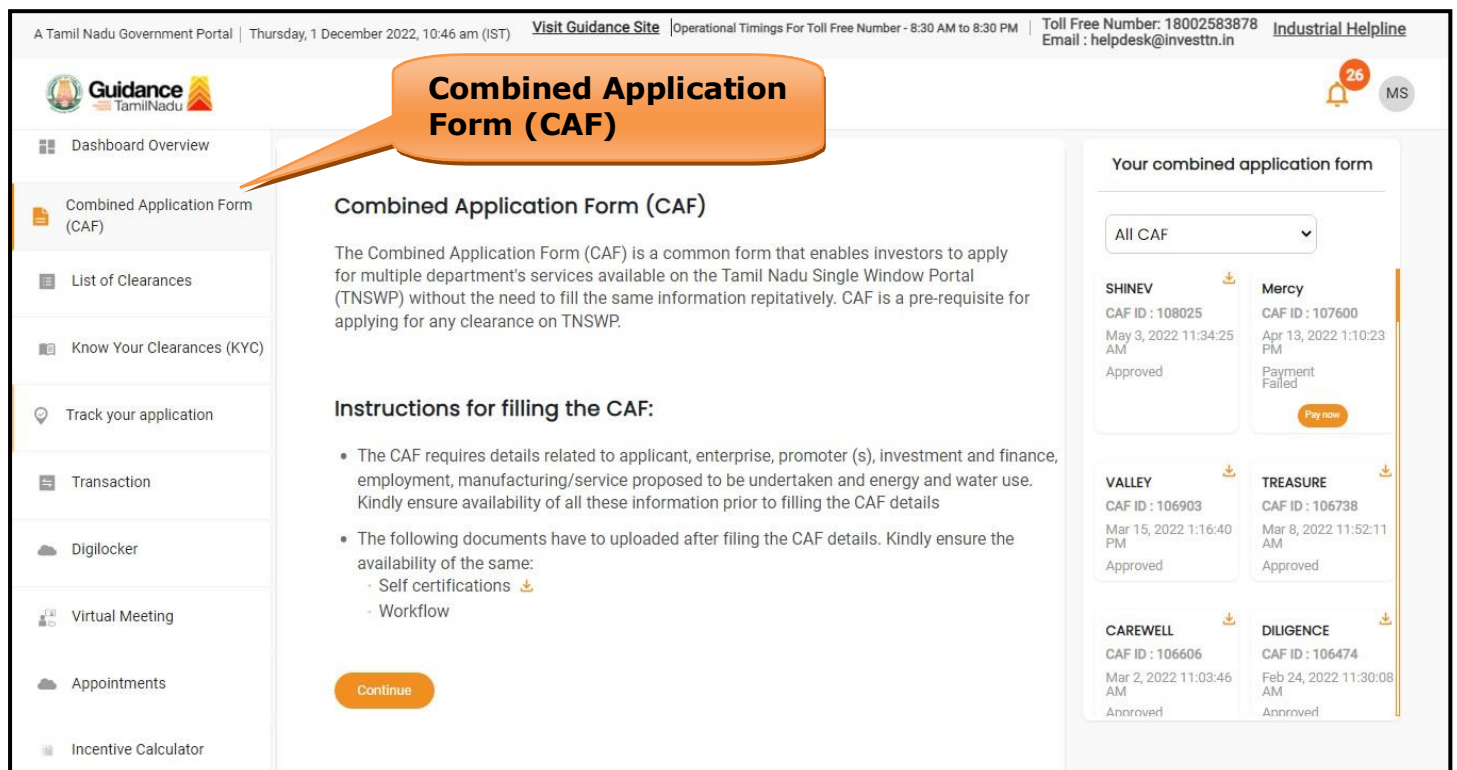
[Download consolidated list](#)

Clearance Name	Department Name	Lying with Officer	Last updated	Approved
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Figure 9. Dashboard Overview

6. Combined Application Form (CAF)

1. Prior to applying for various clearances on TNSWP, the applicant must create a project by filling in the combined application form (CAF).
2. Click on Combined Application Form (CAF) from the menu bar on the left.
3. The details which are commonly required for applying various clearances are stored in Central Repository through CAF. So, whenever the applicant applies for various clearances for a specific project, the details stored in CAF gets auto populated in the application form which minimizes the time spent on entering the same details while filling multiple applications.
4. The Overview of the Combined Application Form (CAF) and the instructions to fill in the Combined Application Form (CAF) is mentioned in the below Figure.
5. Click on '**Continue**' button to fill in the Combined Application Form.



A Tamil Nadu Government Portal | Thursday, 1 December 2022, 10:46 am (IST) | Visit Guidance Site | Operational Timings For Toll Free Number - 8:30 AM to 8:30 PM | Toll Free Number: 18002583878 | Email : helpdesk@investtn.in | Industrial Helpline

Combined Application Form (CAF)

Combined Application Form (CAF)

The Combined Application Form (CAF) is a common form that enables investors to apply for multiple department's services available on the Tamil Nadu Single Window Portal (TNSWP) without the need to fill the same information repetitively. CAF is a pre-requisite for applying for any clearance on TNSWP.

Instructions for filling the CAF:

- The CAF requires details related to applicant, enterprise, promoter (s), investment and finance, employment, manufacturing/service proposed to be undertaken and energy and water use. Kindly ensure availability of all these information prior to filling the CAF details
- The following documents have to be uploaded after filling the CAF details. Kindly ensure the availability of the same:
 - Self certifications 📄
 - Workflow

Your combined application form

CAF ID	Date	Status
SHINEV CAF ID : 108025	May 3, 2022 11:34:25 AM	Approved
Mercy CAF ID : 107600	Apr 13, 2022 1:10:23 PM	Payment Failed
VALLEY CAF ID : 106903	Mar 15, 2022 1:16:40 PM	Approved
TREASURE CAF ID : 106738	Mar 8, 2022 11:52:11 AM	Approved
CAREWELL CAF ID : 106606	Mar 2, 2022 11:03:46 AM	Approved
DILIGENCE CAF ID : 106474	Feb 24, 2022 11:30:08 AM	Approved

Figure 10. Combined Application Form (CAF)

6.1 Sections of Combined Application Form

1) To complete the combined application form (CAF) the user has to fill 7 Sections of CAF as displayed in Figure 11. (**CAF payment tab** will be displayed only for large enterprises).

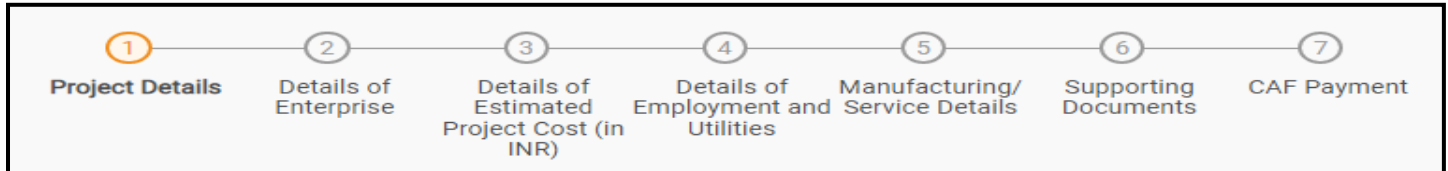


Figure 11. Section of Combined Application Form (CAF)

2) After filling the CAF details, the user has to upload the requisite supporting documents under '**Section 6: Supporting Documents**'

- **Self-Certification:**

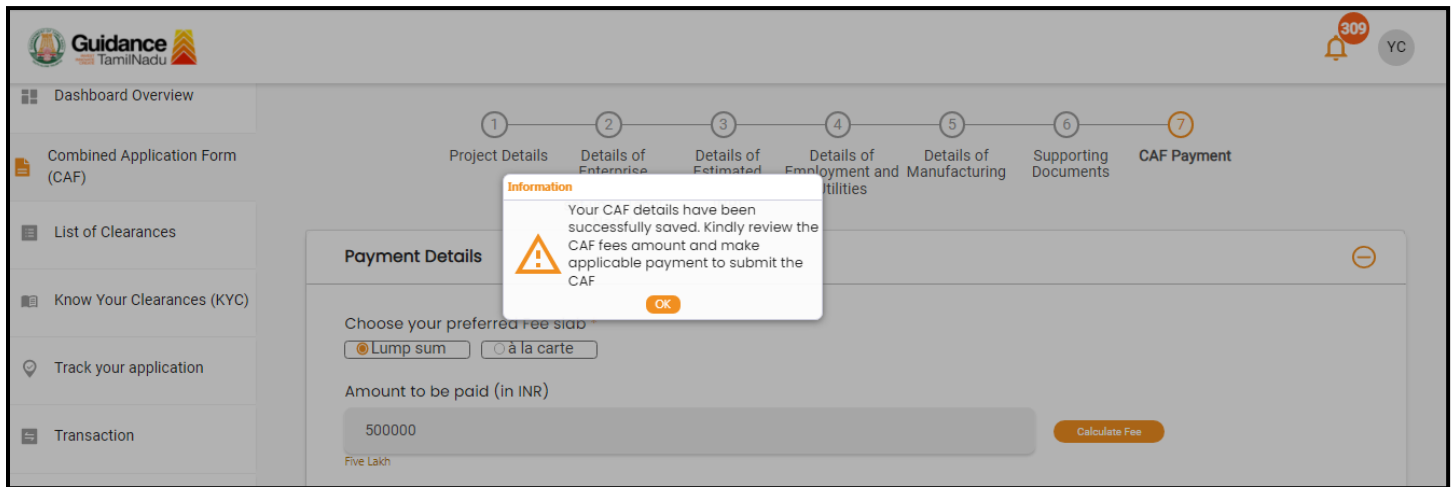
- Download the template.
- Prepare the self-certification documents as per the instructions given in the template and upload.

- **Workflow:**

- Prepare and upload the business process flow chart.

3) After filling all the sections in combined application form (CAF), the user can submit the form.

4) When the user submits the combined application form (CAF), confirmation message will pop-up stating, '**Your request has been saved successfully**' (Refer Figure 12).



The screenshot displays the Guidance TamilNadu dashboard. The top navigation bar includes the logo and a notification bell with '309' and 'YC'. A progress bar at the top shows seven steps: 1. Project Details, 2. Details of Enterprise, 3. Details of Estimated, 4. Details of Employment and Manufacturing Utilities, 5. Details of Manufacturing, 6. Supporting Documents, and 7. CAF Payment. The 'CAF Payment' step is highlighted. A confirmation message box is overlaid on the 'Payment Details' section, stating: 'Information: Your CAF details have been successfully saved. Kindly review the CAF fees amount and make applicable payment to submit the CAF.' Below the message, there is an 'OK' button. The 'Payment Details' section includes a radio button for 'Lump sum' (selected) and 'à la carte', and a text input field for 'Amount to be paid (in INR)' with the value '500000' and 'Five Lakh' below it. A 'Calculate Fee' button is visible.

Figure 12. Combined Application Form (CAF) - Confirmation Message

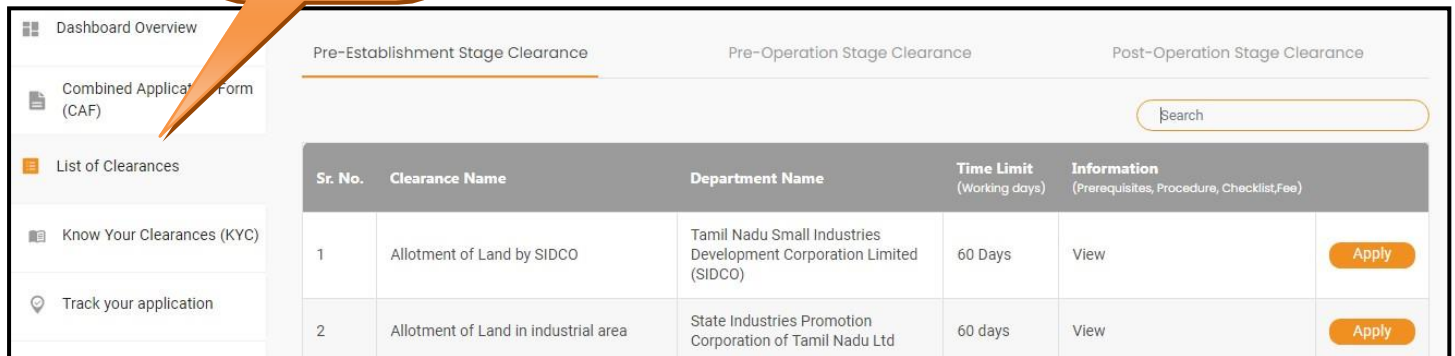
Note:

If the applicant belongs to large industry, single window fee would be applicable according to the investment in Plant & Machinery or Turnover amount. [Click here](#) to access the Single Window Fee Slab.

7. Apply for Registration and Certification of Steam Pipeline

1. Click on “List of Clearances”

List of Clearance



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	
1	Allotment of Land by SIDCO	Tamil Nadu Small Industries Development Corporation Limited (SIDCO)	60 Days	View	Apply
2	Allotment of Land in industrial area	State Industries Promotion Corporation of Tamil Nadu Ltd	60 days	View	Apply

Figure 13. List Of Clearances

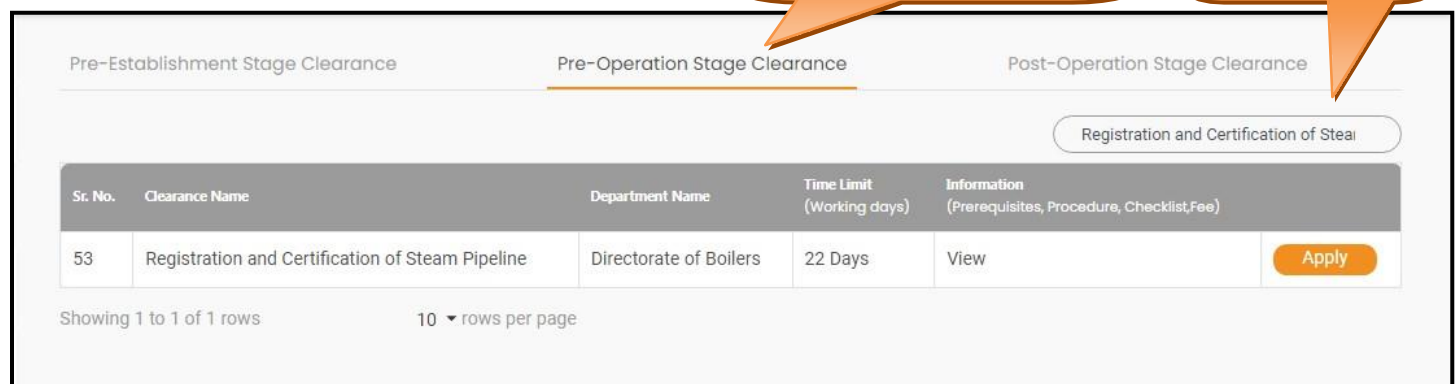
2. The list of clearances is segregated into three stages.

- **Pre-Establishment Stage Clearance**
- **Pre-Operation Stage Clearance**
- **Post-Operation Stage Clearance**

3. Select ‘**Pre-Operation Stage Clearance**’ and find the clearance ‘**Registration and Certification of Steam Pipeline**’ by using Search option as shown in the figure given below.

Pre-Operation Stage clearance

Search for clearance



Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)	
53	Registration and Certification of Steam Pipeline	Directorate of Boilers	22 Days	View	Apply

Showing 1 to 1 of 1 rows 10 rows per page

Figure 14. Search for Clearance

4. Applicant can view information on workflow, checklist of supporting documents to be uploaded by the applicant and fee details. Click on 'view' to access the information (Refer Figure 15).
5. To apply for the clearance, click on 'Apply' to access the department application form (Refer Figure 15).
6. The Applicant can apply to obtain license for more than 1 establishment using a single login, but the applicant must create multiple Combined Application Form (CAF) for each of the establishment.

The screenshot displays a web interface for applying for clearance. At the top, there are three tabs: 'Pre-Establishment Stage Clearance', 'Pre-Operation Stage Clearance' (which is active), and 'Post-Operation Stage Clearance'. Below the tabs is a search bar containing the text 'Registration and Certification of Steam Pipeline'. A table lists the available clearances. The table has five columns: 'Sr. No.', 'Clearance Name', 'Department Name', 'Time Limit (Working days)', and 'Information (Prerequisites, Procedure, Checklist, Fee)'. There is one row with the following data: Sr. No. 53, Clearance Name 'Registration and Certification of Steam Pipeline', Department Name 'Directorate of Boilers', Time Limit '22 Days', and Information 'View'. An 'Apply' button is located to the right of the table row. Two callout boxes are present: one pointing to the 'View' link in the 'Information' column, labeled 'View Information', and another pointing to the 'Apply' button, labeled 'Apply for Clearance'. At the bottom left of the table area, it says 'Showing 1 to 1 of 1 rows' and '10 rows per page'.

Sr. No.	Clearance Name	Department Name	Time Limit (Working days)	Information (Prerequisites, Procedure, Checklist, Fee)
53	Registration and Certification of Steam Pipeline	Directorate of Boilers	22 Days	View

Figure 15. Apply for Clearance

8. Filling the Application Form

1. Applicant needs to fill all the details under the following 3 sections to complete the application.

A. Application form details

B. Document checklist

C. Payment

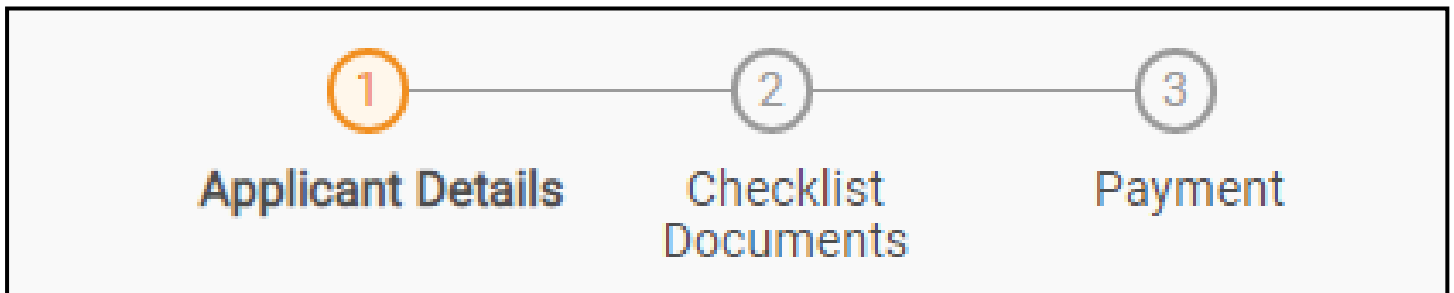


Figure 16. Three Sections of Application Form

B. Document checklist

- 1) The following supporting documents need to be uploaded by the applicant as per the notes given.
- 2) Maximum 10 MB Allowed (Only .DOC, .PDF, .XLS, .BMP, .GIF, .JPEG, .PNG, .PPTX, .DOCX, .XLSX, .ZIP, .KML are allowed).
- 3) In case of multiple documents, please upload in zip format.
 1. Drawings of Pipelines
 2. Certificate Copy of Raw Material used for manufacture of Steam Pipelines issued by Directorate of Boilers or State Directorate of Boilers (if procured from other State) or by Authorized Manufacturers of Pipelines
 3. Boiler Erector Engagement letter for erection of Boiler and Steam Pipe
- 4) After Uploading all the supporting document click on 'Next' to go 'Payment details' screen.



Checklist Details

Note 1: Maximum 10 MB Allowed (Only .DOC, .PDF, .XLS, .BMP, .GIF, .JPEG, .PNG, .PPTX, .DOCX, .XLSX, .ZIP, .KML are allowed)

Note 2: In case of multiple documents, please upload in zip format



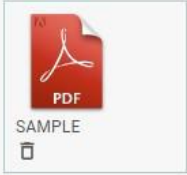
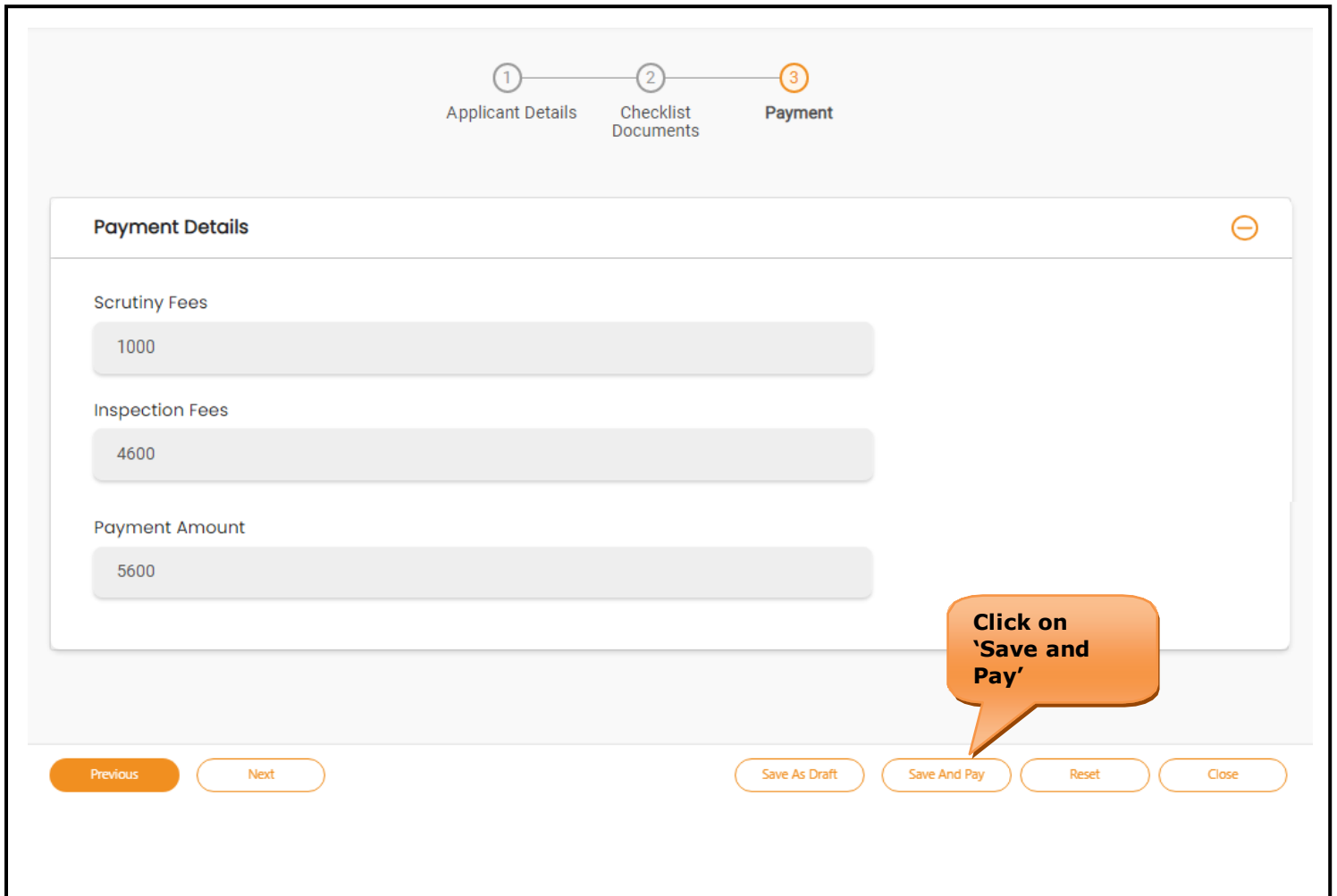
Sr. No.	Document Name	Attach Document
1	<input checked="" type="checkbox"/> Drawings of Pipelines	
2	<input checked="" type="checkbox"/> Certificate Copy of Raw Material used for manufacture of Steam Pipelines issued by Directorate of Boilers or State Directorate of Boilers (if procured from other State) or by Authorized Manufacturers of Pipelines	
3	<input checked="" type="checkbox"/> Boiler Erector Engagement letter for erection of Boiler and Steam Pipe	

Figure 17. Document Checklist

C. Payment details

- 1) Payment amount would be auto populated.
- 2) Click on '**Save and Pay**' button to save the application and to make the payment.



The screenshot displays the 'Payment Details' form within a three-step process: 1. Applicant Details, 2. Checklist Documents, and 3. Payment. The 'Payment' step is currently active. The form contains three input fields: 'Scrutiny Fees' with a value of 1000, 'Inspection Fees' with a value of 4600, and 'Payment Amount' with a value of 5600. At the bottom of the form, there are five buttons: 'Previous', 'Next', 'Save As Draft', 'Save And Pay', 'Reset', and 'Close'. An orange callout bubble points to the 'Save And Pay' button with the text 'Click on 'Save and Pay''.

Category	Amount
Scrutiny Fees	1000
Inspection Fees	4600
Payment Amount	5600

Figure 28. Payment Details

9. Payment Process

- 1) After click on '**Save and Pay**' button a unique '**Token Id**' would be generated with a pop-up message.

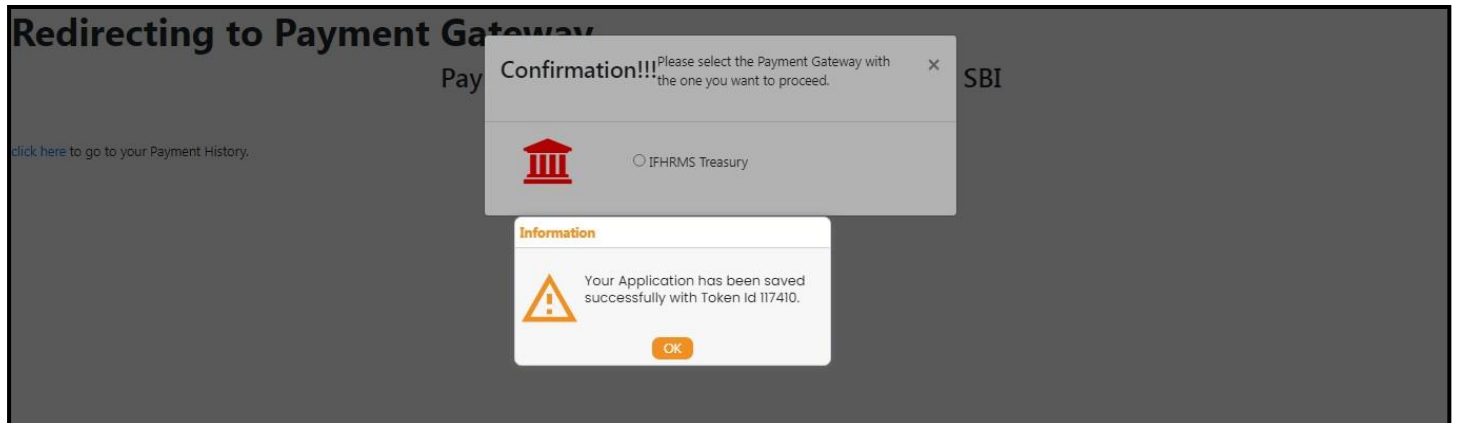


Figure 19. Token Id Generated

- 2) The Applicant has the provision to make the payment by using "**IFHRMS Treasury**" Payment gateway.
- 3) Click on 'OK' button, IFHRMS Payment Gateway screen would appear, click on Radio button '**IFHRMS Treasury**'.

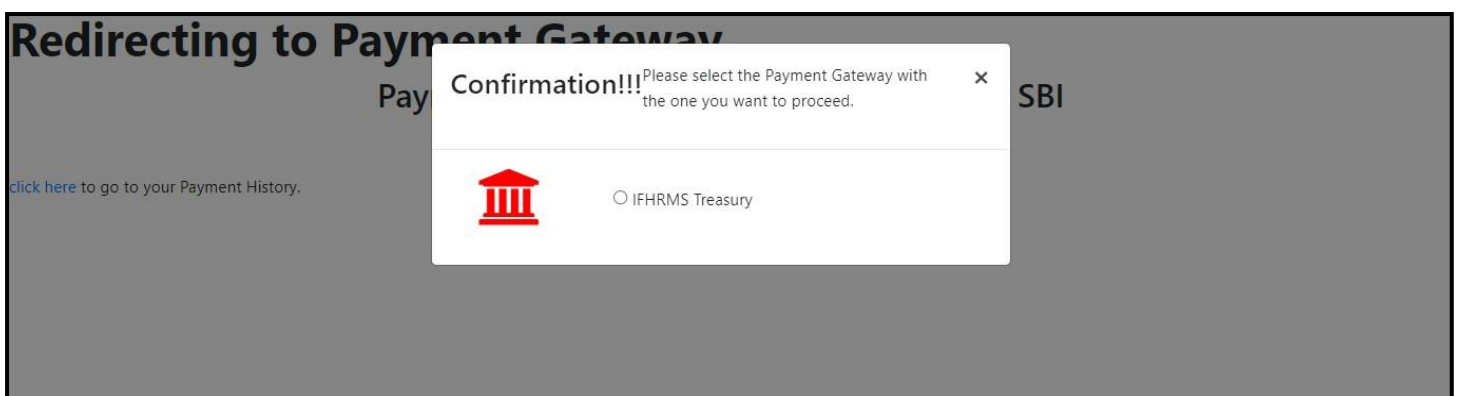


Figure 20. Payment Process

4) Then the payment '**Reference Number**' would be generated, refer the instruction note as shown in the below figure.

5) Click on 'Ok' button, follow the payment process and make the payment.

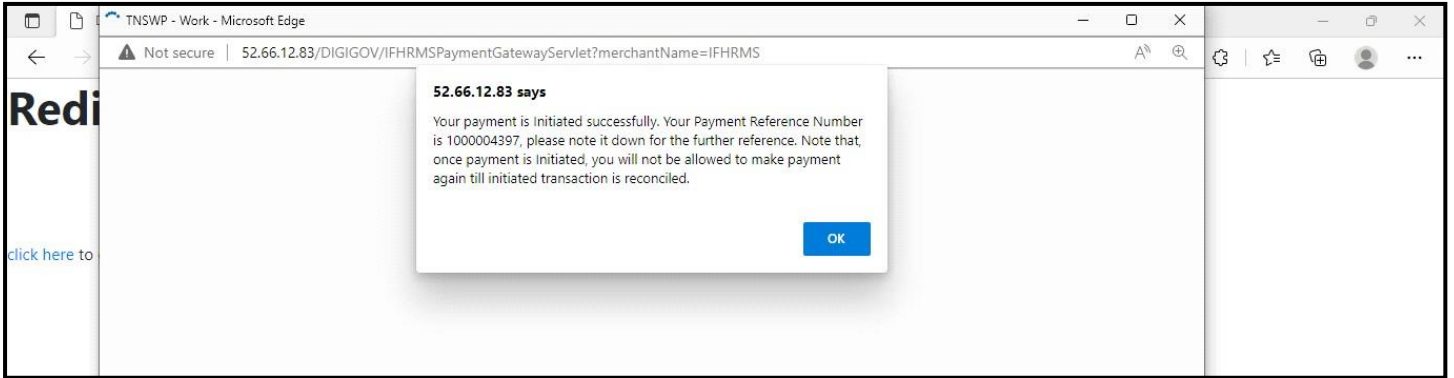


Figure 21. Payment Reference Number

6) After the applicant has completed the payment process, the application is submitted successfully to the Department for further processing. The applicant can view the status of the application under **Track your application** → **Select the CAF from the Dropdown** → **All details**

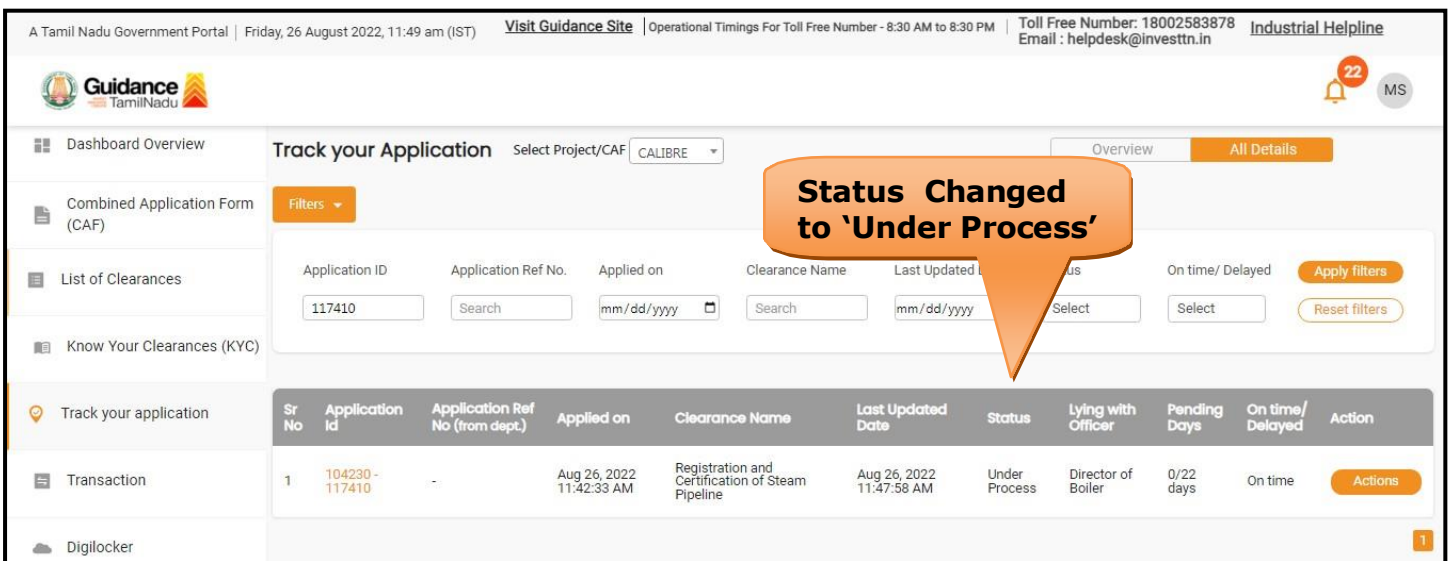


Figure 22. Status of the Application

10. Track Your Application

1) After submitting the application, unique 'token ID' would be generated. Using the 'Token ID' the Applicant can track the status of clearances by clicking on 'Track your application' option.'

2) Applicant to choose the name of the project created during CAF from the dropdown 'Select project / CAF' displayed at the top of the page.

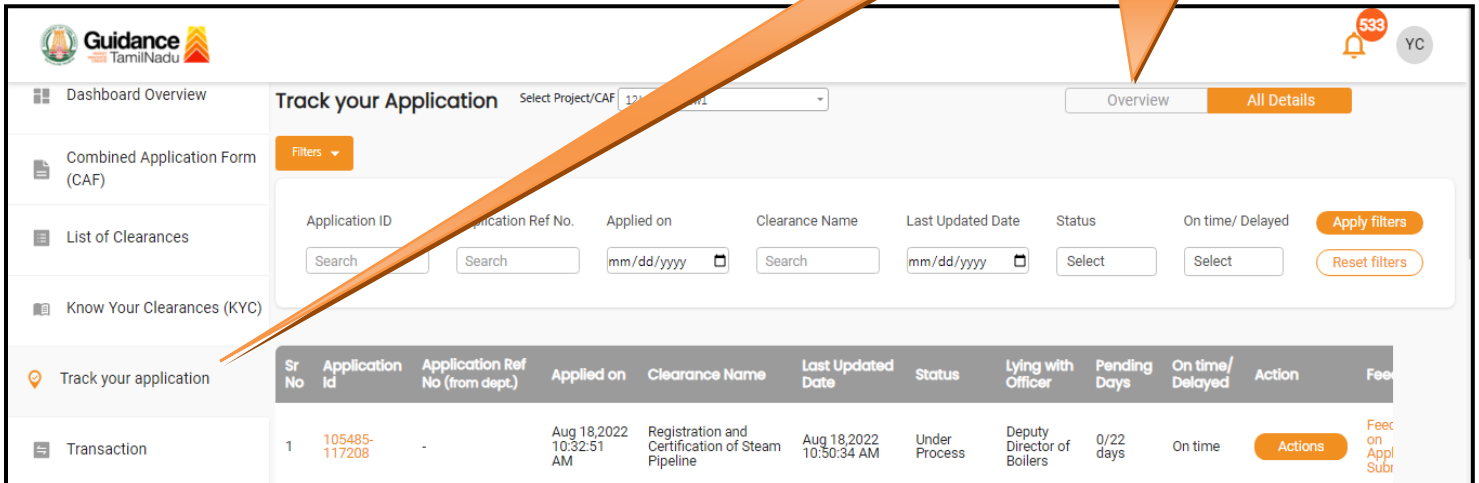
- **Track your application– Overview Option**

By clicking on 'Overview' tab, Applicant can view the count of various clearance statuses as follows.

- **Total Pending Clearances**
- **Total Approved Clearances**
- **Total Rejected Clearances**

Track your Application

Overview of Application



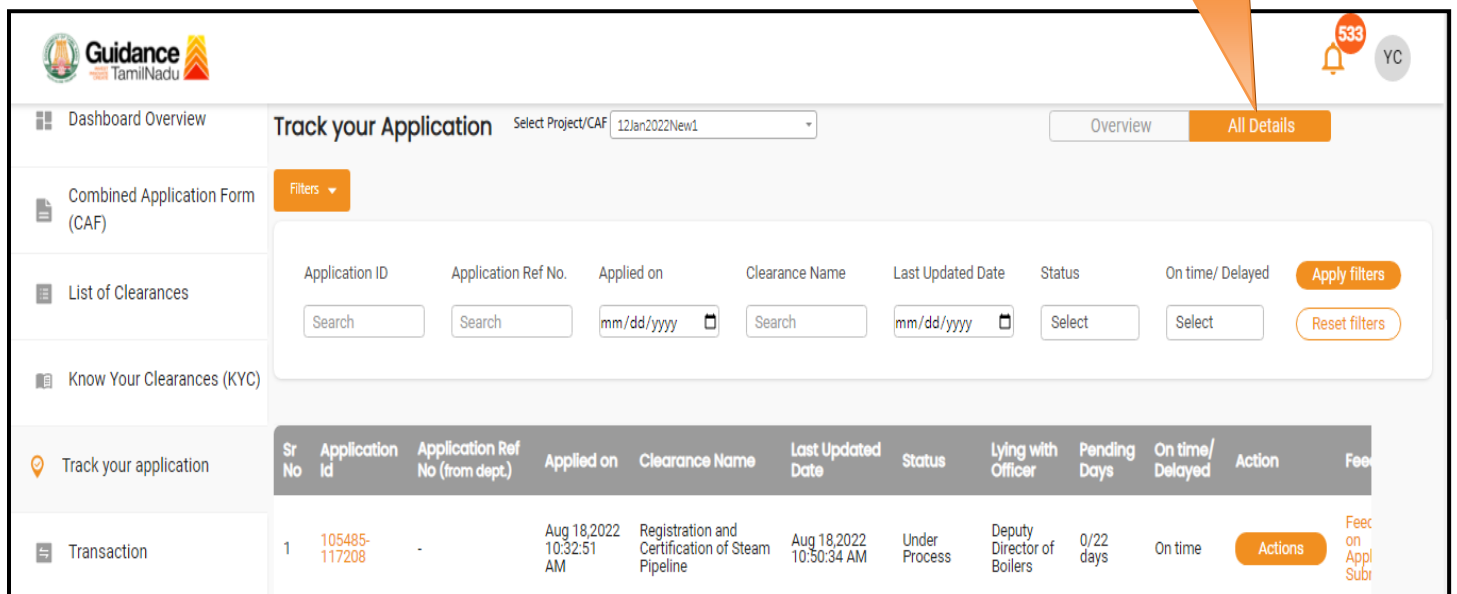
Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/Delayed	Action	Fee
1	105485-117208	-	Aug 18, 2022 10:32:51 AM	Registration and Certification of Steam Pipeline	Aug 18, 2022 10:50:34 AM	Under Process	Deputy Director of Boilers	0/22 days	On time	Actions	Fee on Appl Subr

Figure 23. Track Your Application

- **Track your application– ‘All details’ Option**

By clicking on ‘**All details**’ tab, Applicant can view the following statuses of the list of clearances applied for the specified project.

- **Applied on**
- **Last updated date**
- **Status of the application**
- **Lying with officer**
- **Pending days**
- **On time / Delayed Action**

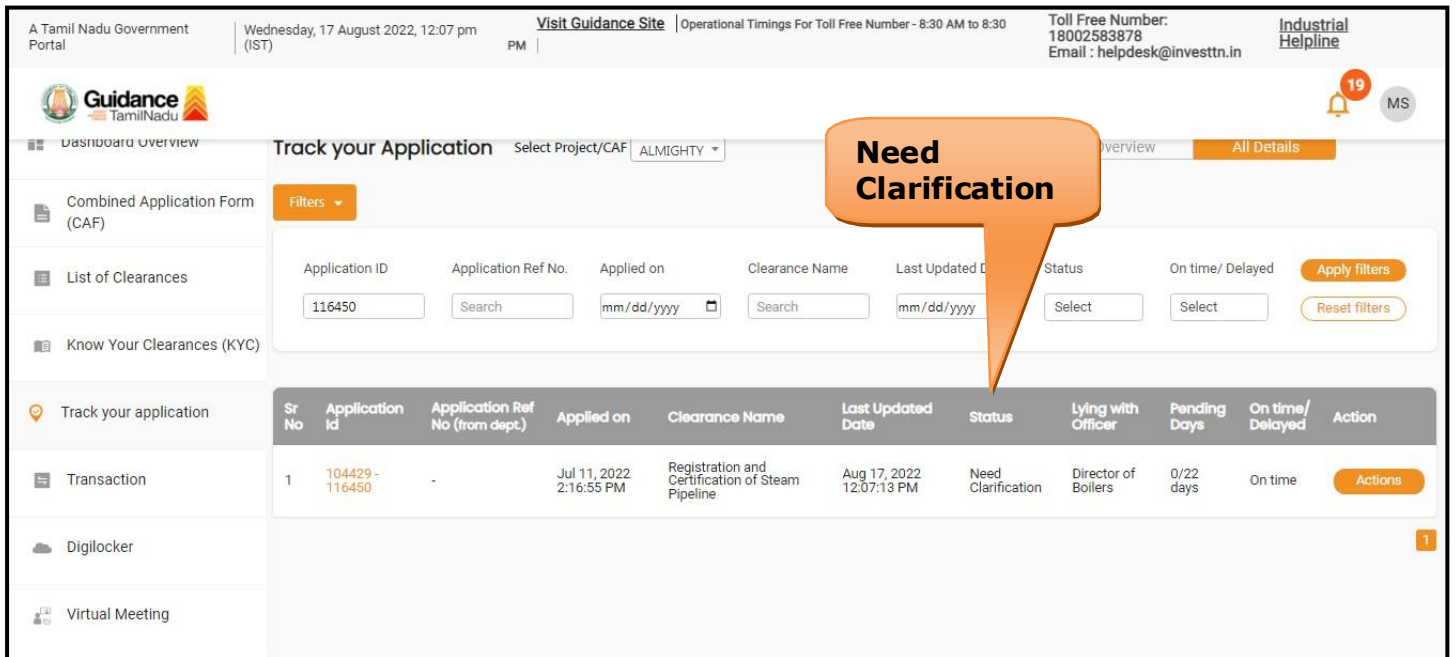



Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action	Fee
1	105485-117208	-	Aug 18,2022 10:32:51 AM	Registration and Certification of Steam Pipeline	Aug 18,2022 10:50:34 AM	Under Process	Deputy Director of Boilers	0/22 days	On time	Actions	Fee on Appl Subr

Figure 24. ‘All details’ tab

11. Query Clarification

1. After submitting the application to the Boiler department, the concerned officer reviews the application and if there are any clarifications required, the concerned officer would raise a query to the applicant.
2. Applicant would receive an alert message through Registered SMS/Email
3. Applicant could go to 'Track your application' option and view the query under action items under the 'All Details' Tab
4. Applicant could view the status as '**Need Clarification**' under the 'Status' column. Click on 'Action' button to respond the query as shown in the below figure.



The screenshot shows the 'Track your Application' interface. At the top, there is a navigation bar with the date 'Wednesday, 17 August 2022, 12:07 pm (IST)', a 'Visit Guidance Site' link, operational timings, and contact information for the Industrial Helpline. The main content area is titled 'Track your Application' and includes a sidebar with navigation options like 'Dashboard overview', 'Combined Application Form (CAF)', 'List of Clearances', 'Know Your Clearances (KYC)', 'Track your application', 'Transaction', 'Digilocker', and 'Virtual Meeting'. The main table displays application details with columns for Sr No, Application Id, Application Ref No, Applied on, Clearance Name, Last Updated Date, Status, Lying With Officer, Pending Days, On time/Delayed, and Action. A callout bubble labeled 'Need Clarification' points to the 'Status' column of the first row.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying With Officer	Pending Days	On time/Delayed	Action
1	104429-116450	-	Jul 11, 2022 2:16:55 PM	Registration and Certification of Steam Pipeline	Aug 17, 2022 12:07:13 PM	Need Clarification	Director of Boilers	0/22 days	On time	Actions

Figure 25. Need Clarification

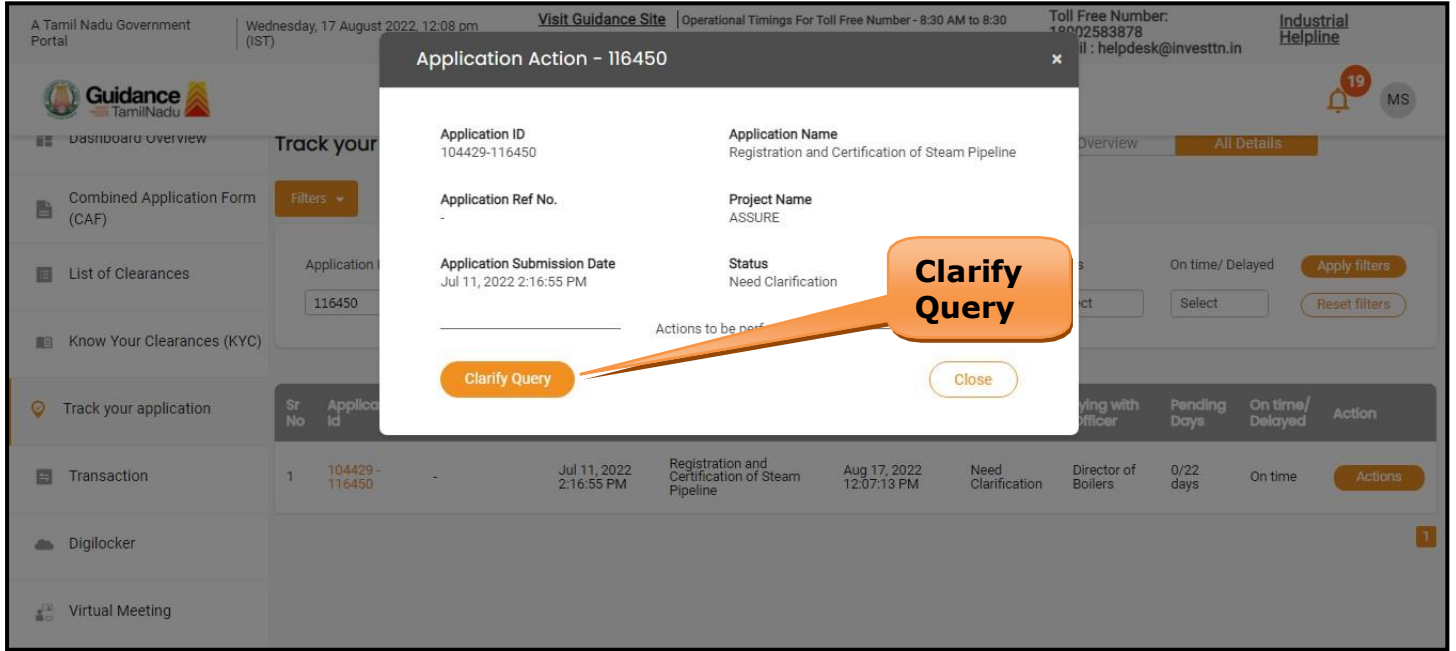


Figure 26. Clarify Query

5. The Applicant clicks on '**Clarify Query**' button and responds to the Query.
6. The Application gets submitted to the department after the query has been addressed by the Applicant.
7. The Status of the application changes from 'Need clarification' to '**Under Process**' after the Applicant submits the query.

Status Changed to 'Under Process'

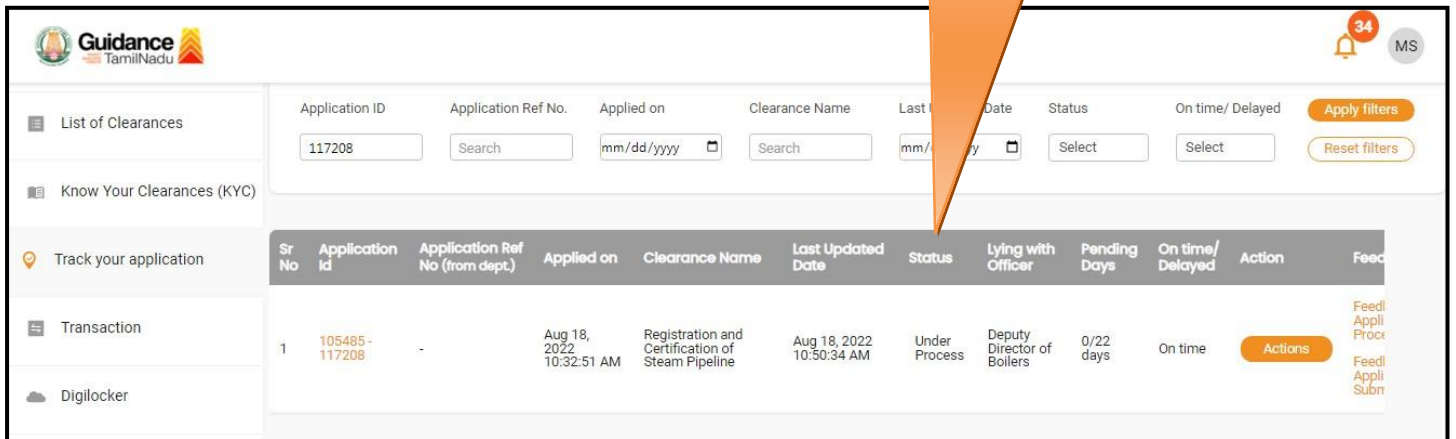
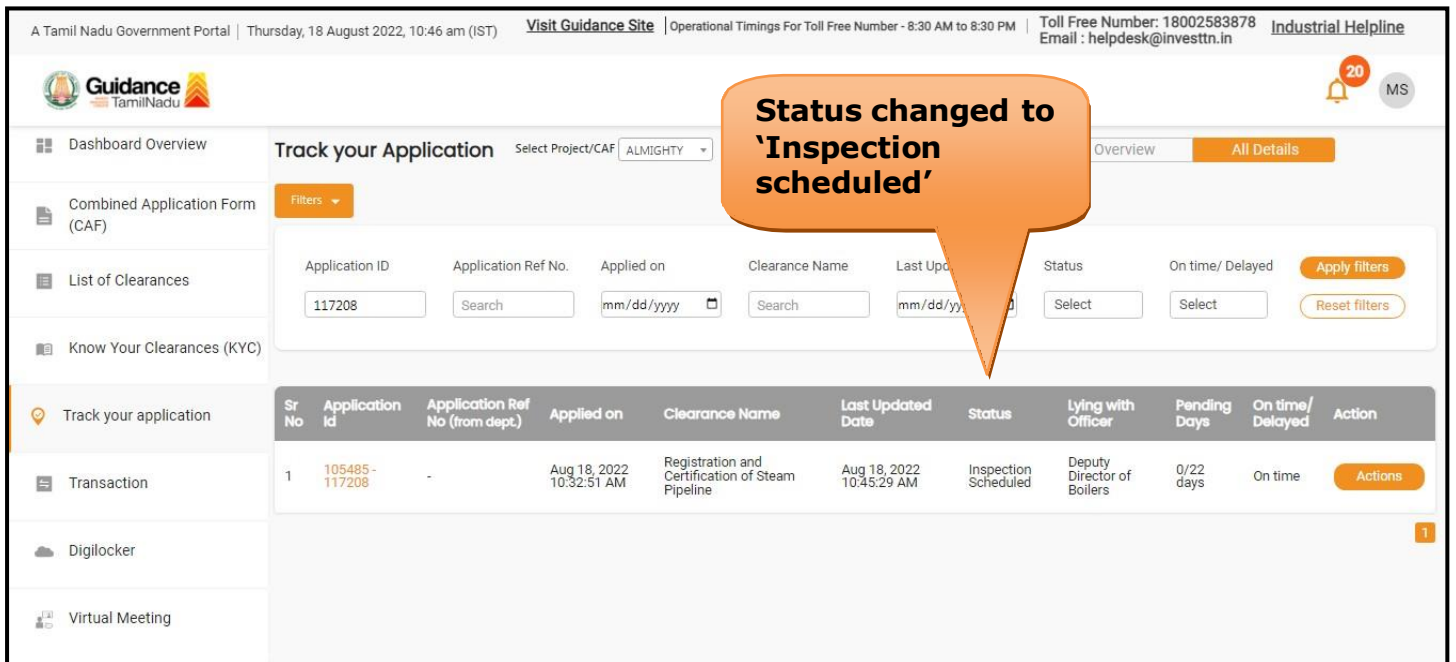


Figure 27. Application under Process

12. Inspection Schedule

- 1) The Deputy Director of boiler schedules the date of appointment for inspection to be done for the specified institution.
- 2) After the Inspection gets completed, the Deputy Director of boiler submits the Inspection report.
- 3) The Applicant has the provision to view the Scheduled Inspection details.



The screenshot shows the 'Track your Application' interface on the Guidance TamilNadu portal. The status of the application is 'Inspection Scheduled'. A callout bubble highlights this status with the text 'Status changed to 'Inspection scheduled''.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/ Delayed	Action
1	105485-117208	-	Aug 18, 2022 10:32:51 AM	Registration and Certification of Steam Pipeline	Aug 18, 2022 10:45:29 AM	Inspection Scheduled	Deputy Director of Boilers	0/22 days	On time	Actions

Figure 3. Inspection Schedule

Sr No	Application Id	Application Name	Application Submission Date	Application Status	Inspection Officer	Pending Days	On time/Delayed	Action
1	105485-117208	Registration and Certification of Steam Pipeline	Aug 18, 2022 10:32:51 AM	Inspection Scheduled	Deputy Director of Boilers	0/22 days	On time	Actions

Figure 4. Scheduled Inspection Details

Inspection Scheduled Date (DD/MM/YYYY): 20/08/2022

Inspection Remarks: inspection time 10am

Figure 30. Scheduled Inspection Details (Contd.)

13. Application Processing

1) The Department scrutinizes and reviews the application and updates the status as **“Approved” or “Rejected”**.

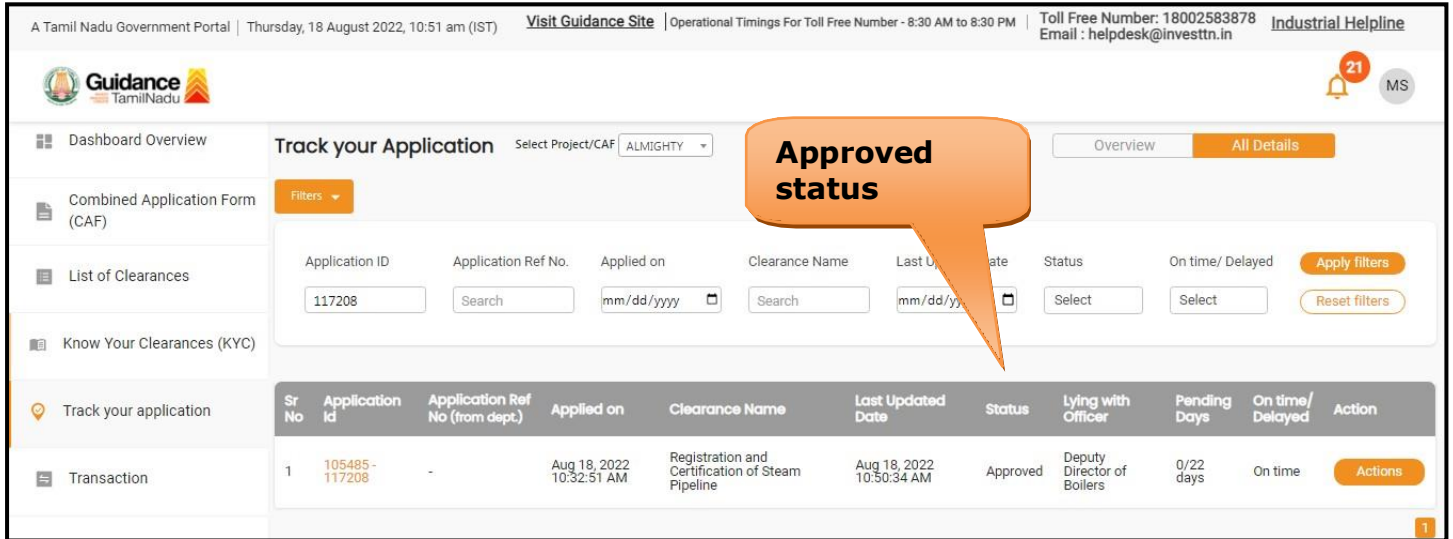


Figure 31. Application Processed

2) If the application is **‘Approved’** by the Department, the applicant can download the Approval Certificate under **‘Track your application – > ‘Action’ button -> Download Certificate** (Refer Figure 32)

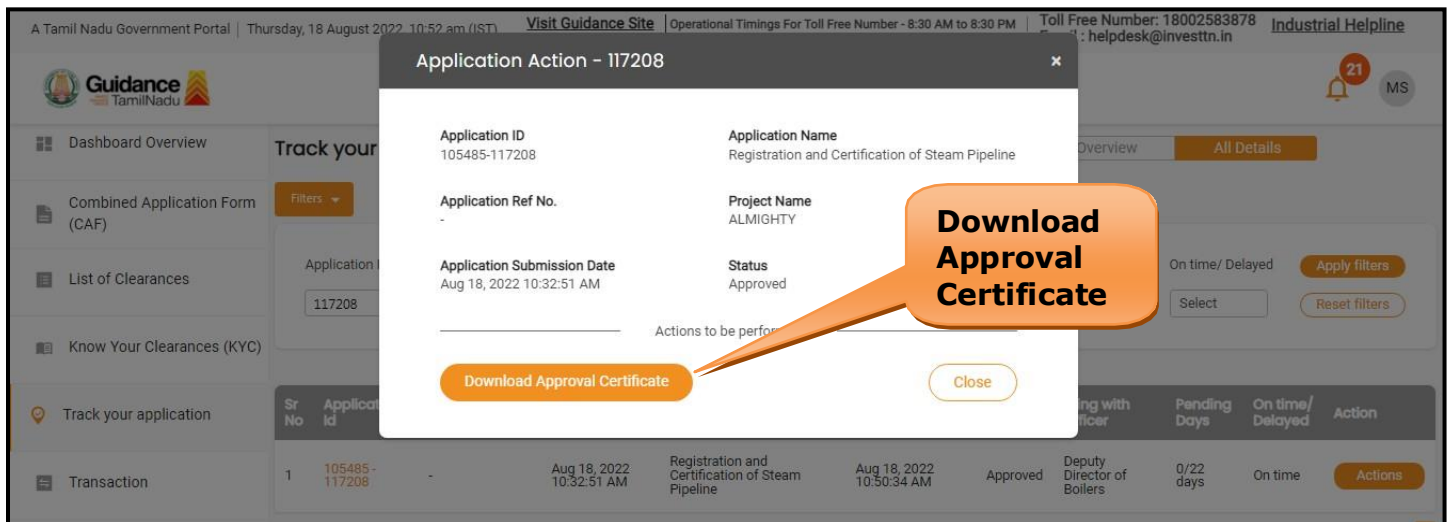
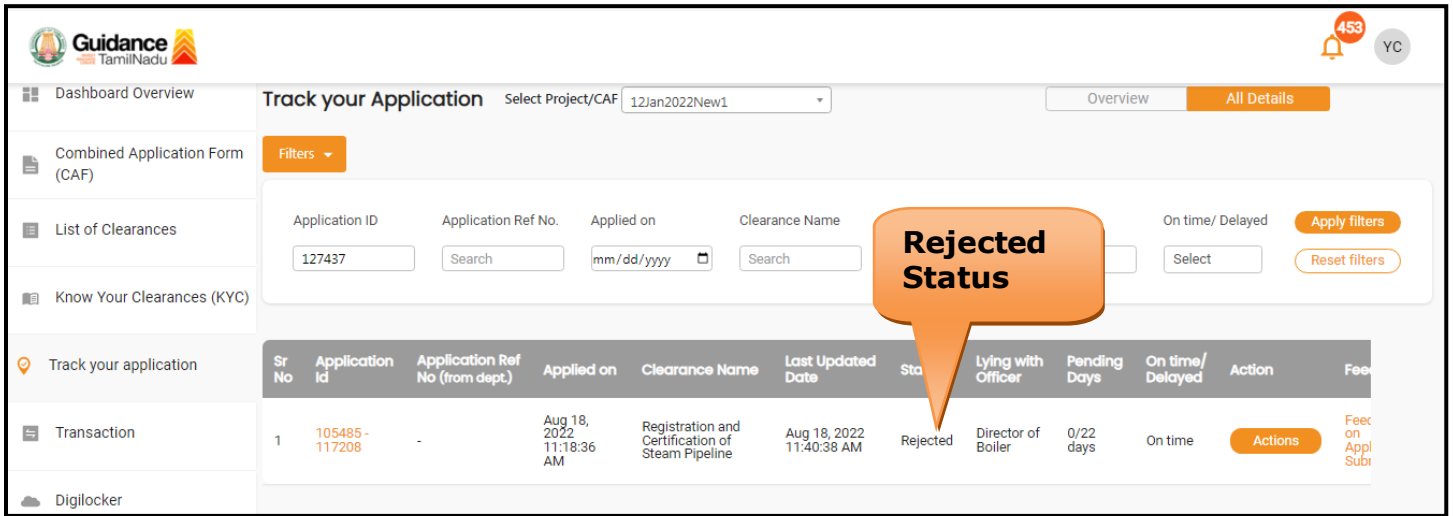


Figure 5. Download Approved Certificate

3) If the application is '**Rejected**' by the Department, the applicant can view the rejection remarks under the Actions Tab by the department. Applicant has to create a fresh application if the application has been rejected. (Refer Figure 33)



The screenshot shows the 'Track your Application' page. At the top, there's a navigation bar with 'Overview' and 'All Details' tabs. Below this, there are search filters for Application ID (127437), Application Ref No., Applied on (mm/dd/yyyy), and Clearance Name. A prominent orange callout bubble with the text 'Rejected Status' points to the 'Rejected' status in the table below. The table lists application details including Sr No, Application Id, Application Ref No, Applied on, Clearance Name, Last Updated Date, Status, Lying with Officer, Pending Days, On time/Delayed, Action, and Fee.

Sr No	Application Id	Application Ref No (from dept.)	Applied on	Clearance Name	Last Updated Date	Status	Lying with Officer	Pending Days	On time/Delayed	Action	Fee
1	105485 - 117208	-	Aug 18, 2022 11:18:36 AM	Registration and Certification of Steam Pipeline	Aug 18, 2022 11:40:38 AM	Rejected	Director of Boiler	0/22 days	On time	Actions	Fee on Appl Subr

Figure 33. Rejected Status

